

From: Stephanie Buss
Sent: Friday, May 10, 2024 5:35 AM
To: Statements
Subject: Statement of Position Submitted by Stephanie Buss

Statement of Position Submitted

Name

Stephanie Buss

Email

stephanie.buss@allentate.com

Docket

E-2, SUB 1320

Message

To Whom It May Concern, I am very disappointed that the only option we have in Asheville/Weaverville North Carolina is Duke Energy. This winter, my bill jumped quite high - and if you miss an email from Duke, they do not make a courtesy call to let you know your payment is due, they just keep it going and it keeps getting higher. When I found out I owed about \$500 this winter, I had to take out a loan from my company to pay it off. Then I thought I was on the budget billing plan, but surprise surprise. I had opened a new account (because the old one was in my mother's name), and I was never signed up for budget billing. I had a few charges on my bank account - so I thought that was the budget billing plan - but it was not. In the meantime my bill kept creeping up since no payments were being pulled, but does Duke give me a courtesy call to let me know what's going on? Nope. Now I have another bill about \$500. I live here with my daughter on a single income. These energy price increases are terrible, and Duke Energy is a terrible company with no checks and balances. The destruction they have done to the trees in my area, and the eyesore structures they have put up, really makes me believe this country is headed in the wrong direction with companies like these. Thank you for your time.

Grant, Lakisha

From: Amanda Hartley
Sent: Thursday, May 23, 2024 1:23 PM
To: Statements
Subject: Statement of Position Submitted by Amanda Hartley

Statement of Position Submitted

Name

Amanda Hartley

Email

astormer9@gmail.com

Docket

e-2 subs 13001322

Message

My power bill for my tiny home of 690 sq ft went from 150 dollars a month to 900 for the last month (April 2024) from no change in my heat source or habits. This is absolutely ridiculous that a tiny home would have to pay 900 dollars a month for electricity. Something is wrong with Duke Energy they are swindling the consumer.

OFFICIAL COPY

May 24 2024