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October 4, 2022

Ms. A. Shonta Dunston
Chief Clerk
North Carolina Utilities Commission
430 N. Salisbury Street
Raleigh, NC 27603

***RE: Supplement to 3rd Quarter 2022 Water Quality Reports and Reports of Service Issues and Actions Taken;
In the Matter of
Application of Old North State Water Company, Inc. for Authority to Adjust and Increase Rates for Water Utility Service in All Its Service Areas in NC
Docket No. W-1300, Sub 60***

Dear Ms. Dunston:

In accordance with the Commission's June 13, 2022, Order in the above-referenced docket, and specifically in compliance with ordering paragraph number 7 thereof, on behalf of Old North State Water Company Inc., we herewith submit the attached supplement to the 3rd Quarter 2022 Reports filed in the above referenced docket on October 3, 2022.

The enclosed report provides the action taken in regard to each of the complaints received for (a) Blaney Farms, (b) Fish Hawk Ranch, and (c) Olde Mill Trace.

Thank you in advance for your assistance with this filing. If you should have any questions, please do not hesitate to contact me.

A Pennsylvania Limited Liability Partnership

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Very truly yours,

/s/ David T. Drooz

David T. Drooz

Attachments

pbb

cc: Parties and Counsel of Record
NC Public Staff

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Oct 04 2022

Work Order #	Subdivision	Customer Complaint	Originated Date	Actions Taken	Date Resolved
1276	Olde Mill Trace	low pressure	9/2/2022	Operator Chris Hare responded and discovered customer has a filtration system which is restricting pressure and needs servicing. Recommended calling the appropriate service technician. Pressure on the public side of the meter was 76 psi.	9/2/2022
1117	Blaney Farms South	Black slime on faucet and odor complint	7/22/2022	Black slime was likely mold. Odor was coming from a dry P trap. Customer encouraged to remove and clean faucet strainers and add one cup of clorox to P trap then flush. Operator Increased CL2 from .61 ppm to .75 ppm as precaution.	7/25/2022
1089	Fish Hawk Ranch	discolored water	7/13/2022	Flushed Osprey Ridge until blow off ran clear. Tested 1.75 ppm CL2, .25 ppm iron, 6.7 pH. Adjusted soda ash to increse pH.	7/15/2022