



NORTH CAROLINA PUBLIC STAFF UTILITIES COMMISSION

November 19, 2015

Ms. Gail L. Mount, Chief Clerk North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 27699-4300

Re: Docket No. W-354, Sub 344

Dear Ms. Mount:

Attached for filing is the Joint Proposed Order of Carolina Water Service, Inc. of North Carolina, and the Public Staff in the above-referenced docket.

By copy of this letter, I am forwarding a copy to all parties of record by electronic delivery.

Yours very truly,

<u>Electronically submitted</u> s/ Gina C. Holt Staff Attorney <u>gina.holt@psncuc.nc.gov</u>

Attachment

Executive Director	Communications	Economic Research	Legal	Transportation
733-2435	733-2810	733-2902	733-6110	733-7766
Accounting	Consumer Services	Electric	Natural Gas	Water
733-4279	733-9277	733-2267	733-4326	733-5610

4326 Mail Service Center • Raleigh, North Carolina 27699-4300 • Fax (919) 733-9565 An Equal Opportunity / Affirmative Action Employer

STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. W-354, SUB 344

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of

JOINT PROPOSED ORDER Application by Carolina Water Service, Inc. of) APPROVING 2335 Sanders Road,) North Carolina, Northbrook, Illinois 60062, for Authority to) STIPULATIONS, GRANTING PARTIAL RATE INCREASE. Adjust and Increase Rates for Water and) AND REQUIRING Sewer Utility Service in All of its Service) CUSTOMER NOTICE Areas in North Carolina)

HEARD IN: Onslow County Courthouse, Summersill Building, Courtroom #5, 109 Old Bridge Street, Jacksonville, North Carolina on Tuesday, June 23, 2015 at 7:00 p.m.

> Currituck County Courthouse, Courtroom C, 2801 Caratoke Highway, Currituck, North Carolina on Wednesday, June 24, 2015 at 7:00 p.m.

> Mecklenburg County Courthouse, Courtroom 5310, 832 East Fourth Street, Charlotte, North Carolina on Wednesday, July 8, 2015 at 7:00 p.m.

> Watauga County Courthouse, 842 W. King Street, Boone, North Carolina on Wednesday, July 22, 2015 at 7:00 p.m.

> Buncombe County Courthouse, Courtroom 1A, 60 Court Plaza, Asheville, North Carolina on Thursday, July 23, 2015 at 7:00 p.m.

Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina, on Tuesday, July 7, 2015 at 7:00 p.m., on Monday, October 5, 2015, at 2:00 p.m. and on Tuesday, October 20, 2015, at 9:30 a.m. BEFORE: Chairman Edward S. Finley, Jr., and Commissioners Bryan E. Beatty, Susan W. Rabon, ToNola D. Brown-Bland, Don M. Bailey, Jerry C. Dockham, and James G. Patterson

APPEARANCES: For Carolina Water Service, Inc. of North Carolina:

Jo Anne Sanford, Sanford Law Office, PLLC, P.O. Box 28085, Raleigh, North Carolina 27611-8085

Robert H. Bennink, Jr., Bennink Law Office, 130 Murphy Drive, Cary, North Carolina 27513

Charlotte A. Mitchell, Law Office of Charlotte Mitchell, P.O. Box 26212, Raleigh, North Carolina 27611

For the Using and Consuming Public:

Gina C. Holt and William E. Grantmyre, Staff Attorneys, Public Staff – North Carolina Utilities Commission, 4326 Mail Service Center, Raleigh, North Carolina 27699-4326

For Corolla Light Community Association, Inc.:

Dwight W. Allen, Brady W. Allen, and Britton H. Allen, The Allen Law Offices, PLLC, 1514 Glenwood Ave., Suite 200, Raleigh, North Carolina 27608

BY THE COMMISSION: On February 26, 2015, Carolina Water Service, Inc. of North Carolina (CWSNC or Company) filed a letter notifying the North Carolina Utilities Commission (Commission) of its intent to file a general rate case as required by Commission Rule R1-17(a). On March 31, 2015, CWSNC filed an application for a general rate increase (the Application) seeking authority: (1) to increase and adjust its rates for water and sewer utility service in all of its service areas in North Carolina; (2) to pass-through any increases in purchased bulk water rates, subject to sufficient proof by CWSNC of the increase, as well as any increased costs of wastewater treatment performed by third parties and billed to CWSNC; and (3) to increase certain charges.

By Order issued April 30, 2015, the Commission declared the matter to be a general rate case pursuant to G.S. 62-137 and suspended the proposed new rates for up to 270 days pursuant to G.S. 62-134.

On May 6, 2015, CWSNC filed a revised Appendix A-1 to its Application.

On May 13, 2015, CWSNC filed a letter stating that given the timing of the filing of the Application, the evidentiary hearing would normally have been set for a date near the end of August or early September, 2015; however, CWSNC requested that the evidentiary hearing date be extended by approximately 30 days in order to allow additional time necessary to complete a major capital project. CWSNC agreed to waive, for 30 days or until November 29, 2015, its right under G.S. 62-135 to put the suspended rates into effect, temporarily and under bond.

The intervention and participation by the Public Staff was made and recognized pursuant to G.S. 62-15(d) and Rule R1-19(e) of the Rules and Regulations of the North Carolina Utilities Commission. On May 15, 2015, the Corolla Light Community Association, Inc. (CLCA) a customer of CWSNC, filed a petition to intervene, which was granted by order of the Commission dated May 19, 2015.

On May 22, 2015, the Commission issued its *Order Scheduling Hearings and Requiring Customer Notice*, scheduling the application for public hearings in Jacksonville, Currituck, Charlotte, Boone, Asheville and Raleigh, North Carolina, and for evidentiary hearing in Raleigh, North Carolina; establishing the dates for filing testimony; and requiring notice to all affected customers of the proposed rate increase and hearings. On May 26, 2015, the Commission issued its *Reissued Order Scheduling Hearings and Requiring Customer Notice*. On May 27, 2015, the Commission issued its *Errata Order* correcting an error in Appendix A-1 of the order dated May 27, 2015.

On June 8, 2015, CWSNC filed its Certificate of Service stating under oath that the required customer notice was mailed to all affected customers.

The public hearings were held as scheduled. The following public witnesses testified at the public hearings held in this proceeding:

June 23, 2015	Jacksonville	Larry Campbell
June 24, 2015	Currituck	Dr. Teresa Blaxton Hugh McCain Lynn E. Hoffman Karen Galganski Don Cheek Dave Phillips Barbara Gernat Meade Gwinn John Ratzenberger Cliff Ogburn
July 7, 2015	Raleigh	Eleanora Tate
July 8, 2015	Charlotte	Brian Allenspach Chessley Singleton Brian Lucas William Schell Jack Ritterskamp
July 22, 2015	Boone	Linda Norman Brenda Councill David Lane

Asheville

Connie Brown Emil Revala Ken Allen Sean O'Meara Keith Rice James Tanner Ken Jarvis Mark Innes

On July 1, 2015, CWSNC filed its ongoing Three-Year WSIC/SSIC Plan.

On July 16, 2015, CWSNC filed a report regarding service quality concerns raised at the public hearing held in Jacksonville on June 23, 2015.

On August 6, 2015, CWSNC filed a report regarding service quality concerns raised at the public hearing held in Raleigh on July 7, 2015.

On August 7, 2015, CWSNC filed a report regarding service quality concerns raised at the public hearing held in Currituck on June 24, 2015.

On August 14, 2015, CWSNC filed a report regarding service quality concerns raised at the public hearing held in Charlotte on July 8, 2015.

On August 21, 2015, CWSNC filed the direct testimony and exhibits of CWSNC witnesses David Liskoff and Pauline M. Ahern.

On August 27, 2015, CWSNC filed the revised testimony of David Liskoff.

On September 2, 2015, the Public Staff and CWSNC filed a Stipulation Between Carolina Water Service, Inc. of North Carolina and the Public Staff – North Carolina Utilities Commission Regarding Cost of Capital and Capital Structure Issues (First Stipulation).

On September 4, 2015, CWSNC filed a report regarding service quality concerns raised at the public hearing held in Boone on July 22, 2015.

On September 8, 2015, CWSNC filed a report regarding service quality concerns raised at the public hearing held in Asheville on July 23, 2015.

On September 14, 2015, the Public Staff filed a motion to extend the due date for the filing of Public Staff and Intervenor testimony in this docket to September 25, 2015 and for the filing of rebuttal testimony to September 30, 2015, which was granted by order of the Commission dated September 16, 2015.

On September 22, 2015, CWSNC filed a notice indicating that it had partially complied with the directive of the Commission from CWSNC's previous rate case proceeding, issued in its March 10, 2014 Order Granting Partial Rate Increase, *Approving Rate Adjustment Mechanism, and Requiring Customer Notice*, Docket No. W-354, Sub 336, to install meters and fully meter the unmetered systems in Powder Horn, Misty Mountain, Crystal Mountain, Watauga Vista, High Meadows, Ski Country, and Mt. Mitchell prior to the conclusion of CWSNC's current rate case proceeding (the Commission's Meter Installation Directive), having completed installations at five of the seven systems (the First Meter Installation Notice).

On September 25, 2015, the Public Staff filed a second motion to extend the due date for the filing of Public Staff and Intervenor testimony and for the filing of a settlement agreement among all parties to this docket to October 1, 2015, which was granted by order of the Commission dated September 25, 2015. On October 1, 2015, CWSNC filed a notice indicating it had fully complied with the Commission's Meter Installation Directive, having completed installations at all seven of the systems (the Second Meter Installation Notice). Also on October 1, 2015, the Public Staff, CWSNC and CLCA (the Stipulating Parties) filed a Joint Motion to Reschedule Evidentiary Hearing and Extend Filing Dates (Joint Motion). In the Joint Motion, the parties requested that the Commission reschedule the evidentiary hearing in this docket to allow the Company time to conclude 10 nearly-completed or completed but not documented construction projects (Projects) so that those Projects might be included in CWSNC's cost of service once their final costs had been determined and requisite invoices and other documentation provided to the Public Staff for review and verification. Additionally, the parties requested that the Commission grant the Public Staff and CLCA additional time to pre-file testimony supporting the settlement agreement reached in this proceeding among the parties.

On October 2, 2015, the Commission issued its *Order Rescheduling Evidentiary Hearing and Extending Filing Dates* pursuant to which the Commission: continued the evidentiary portion of the October 5, 2015 hearing to a future date and time to be determined and set by further order; approved an extension of time for the finalizing and filing of the settlement agreement and supporting pre-filed testimony to a future date to be determined and set by further order; authorized the parties to file recommended dates for the evidentiary hearing and settlement-related testimony on or before Friday, October 9, 2015; and held

that the hearing scheduled for October 5, 2015, would be convened for receipt of customer testimony only.

On October 5, 2015, a hearing was convened for the receipt of customer witness testimony.

On October 9, 2015, CWSNC, the Public Staff and CLCA filed a Joint Motion Setting Forth Recommended Procedural Dates and to Excuse Witnesses. On October 13, 2015, the Commission issued an order rescheduling the evidentiary hearing for October 20, 2015, adopting the procedural schedule proposed by the Stipulating Parties and excusing CWSNC witnesses, David Liskoff and Pauline M. Ahern, from appearing at the evidentiary hearing.

On October 15, 2015, the Stipulating Parties filed a Stipulation (the Second Stipulation), setting forth the terms and conditions of the settlement agreement among the parties. Also on October 15, 2015, the Public Staff filed the testimonies and exhibits of Katherine A. Fernald, Windley E. Henry, Fenge Zhang, Gina Y. Casselberry and Calvin C. Craig, III, supporting the First and Second Stipulations.

On October 16, 2015, the Public Staff filed a motion requesting that all of its witnesses be excused from appearing at the October 20, 2015 evidentiary hearing and that all of their pre-filed testimony and exhibits be copied into the record and received into evidence. On October 19, 2015, the Commission issued an order granting in part and denying in part the Public Staff's motion, excusing Public Staff witnesses Katherine A. Fernald, Fenge Zhang, and Calvin C. Craig, III, from appearing at the evidentiary hearing and admitting the pre-filed testimony and

exhibits of those witnesses into evidence. As to Public Staff witnesses Windley E. Henry and Gina Y. Casselberry, the Commission denied the motion to excuse their appearance at the evidentiary hearing.

The matter was called for hearing before the Commission in Raleigh, North Carolina, on October 20, 2015. At the hearing, the pre-filed testimonies and exhibits offered by CWSNC witnesses Liskoff and Ahern and Public Staff witnesses Casselberry, Henry, Fernald, Zhang, and Craig were copied into the record as if given orally from the witness stand and the exhibits of the witnesses were received into evidence. The Application, including the confidential and public sections of Form W-1 as well as supplemental filings to the Form W-1 made on April 10 and April 21 and also including the revised Appendix A-1 to the Application filed on May 6, the Three Year WSIC/SSIC Plan, the six reports by CWSNC related to service quality concerns, the First Meter Installation Notice, the Second Meter Installation Notice, the First Stipulation and the Second Stipulation were also received into evidence. At the hearing, Public Staff witnesses Fernald, adopting the testimony of Public Staff witness Henry, and Casselberry testified in response to questions from the Commission regarding their pre-filed testimony and exhibits. In addition, CWSNC witness Martin Lashua testified in response to questions from the Commission.

On October 23, 2015, in response to request of the Commission at the evidentiary hearing, CWSNC filed late-filed exhibits consisting of certain wastewater treatment contracts by and between CWSNC and the following counterparties: Johnston County (White Oak area); City of Gastonia/Two Rivers

Utilities (Kings Grant); and the Town of Dallas (College Park). CWSNC requested that the Commission enter an order admitting such contracts in evidence as late-filed exhibits.

On October 26, 2015, in response to request of the Commission at the evidentiary hearing, the Public Staff filed late-filed exhibits detailing the major components of CWSNC rate case expenses and detailing the calculation of CWSNC's franchise tax amount.

On November 19, 2015, CWSNC, CLCA and the Public Staff filed a Joint Proposed Order.

On the basis of the Application; the First Stipulation; the Second Stipulation; the customer witness testimony; the testimony and exhibits of CWSNC witnesses David Liskoff and Pauline Ahern; the testimony of CWSNC witness Martin Lashua; the testimony and exhibits of Public Staff witnesses Katherine A. Fernald, Windley E. Henry, Fenge Zhang, Gina Y. Casselberry, and Calvin C. Craig, III; and the entire record in this proceeding, the Commission is of the opinion that the provisions of the First Stipulation and Second Stipulation are just and reasonable. Accordingly, the Commission makes the following:

FINDINGS OF FACT

1. CWSNC is a corporation duly organized under the law and is authorized to do business in the State of North Carolina. CWSNC is a franchised

public utility providing water and sewer utility service to customers in 31 counties in North Carolina. CWSNC is a wholly-owned subsidiary of Utilities, Inc.¹

2. CWSNC is properly before the Commission pursuant to Chapter 62 of the General Statutes of North Carolina seeking a determination of the justness and reasonableness of its proposed rates and charges for its water and sewer utility operations.

3. CWSNC provides service to approximately 18,123 water customers and 11,985 sewer customers, including 909 sewer customers in the Corolla Light and Monteray Shores (CLMS) service areas and 630 sewer customers in Nags Head.

4. The overall quality of service provided by CWSNC is adequate.

5. The test period for this rate case is the twelve months ended December 31, 2014, adjusted for certain known and actual changes in plant, revenues, and costs based upon circumstances and events occurring or becoming known through the close of the evidentiary hearing in this proceeding.

6. The present rates for water and sewer service in all of the Applicant's service areas have been in effect since July 1, 2014, pursuant to the Commission's Order of June 27, 2014, in Docket Nos. M-100, Sub 138, and W-354, Sub 342, and the Commission's Order of July 8, 2014, in Docket No. W-354, Sub 336.

¹ Utilities, Inc., owns regulated utilities in approximately 15 states, including several in North Carolina. Presently, the regulated utilities owned by Utilities, Inc. in North Carolina are: (1) Carolina Water Service, Inc. of North Carolina; (2) Bradfield Farms Water Company; (3) Carolina Trace Utilities, Inc.; (4) CWS Systems, Inc.; (5) Elk River Utilities, Inc.; and (6) Transylvania Utilities, Inc.

7. The average monthly residential bills under CWSNC's present and

proposed water and sewer rates are as follows:

WATER OPERATIONS

Service Area	Average <u>Usage</u>	Existing	Proposed
Carolina Forest High Vista Estates Riverpointe Whispering Pines White Oak/Lee Forest Winston Plantation Winston Pointe Woodrun Yorktown Zemosa Acres Linville Ridge (flat rate)	4,200 4,200 4,200 4,200 4,200 4,200 4,200 4,200 4,200 4,200 n/a	\$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$41.10 \$31.68	\$35.87 \$35.70 \$48.93 \$31.84 \$36.12 \$36.12 \$36.12 \$35.87 \$43.51 \$47.38 \$42.51
All other water systems	4,200	\$41.10	\$50.61

SEWER OPERATIONS

Service Area	Average <u>Usage</u>	Existing	Proposed
White Oak Plantation/Lee			
Forest/Winston Point	4,200	\$43.35	\$ 49.97
Kings Grant	4,200	\$43.35	\$ 46.82
College Park	4,200	\$43.35	\$ 54.80
Mt. Carmel	4,200	\$44.98	\$ 54.38
Corolla Light/			
Monteray Shores	4,347	\$81.17	\$103.63
Nags Head	4,750	\$62.81	\$ 76.11
All other sewer systems	4,200	\$43.35	\$ 51.96

8. On September 2, 2015, the Public Staff and CWSNC filed a Stipulation regarding cost of capital and capital structure issues (First Stipulation), and on October 15, 2015, CWSNC, the Public Staff and CLCA filed a Stipulation regarding all remaining terms and conditions (Second Stipulation). The First

Stipulation and the Second Stipulation settled all issues between CWSNC, CLCA and the Public Staff. The Stipulating Parties are the only formal parties to this proceeding.

9. By its Application, CWSNC requested a total annual increase in its water and sewer rates of \$3,642,251, a 22.25% increase over the total revenue level generated by the rates currently in effect for CWSNC.

10. CWSNC's present and proposed service revenues for the 12-month period ending December 31, 2014, are shown below:

	Present	<u>Proposed</u>
CWSNC Water Operations: CWSNC Sewer Operations:	\$9,369,220 \$5,711,794	\$10,951,484 \$6,830,366
CLMS Sewer Operations:	\$1,117,239	\$ 1,426,387
Nags Head Sewer Operations:	\$ 693,575	\$ 859,815

11. CWSNC's original cost rate base used and useful in providing service to its customers is:

CWSNC Water Operations:	\$30,984,960
CWSNC Sewer Operations:	\$18,868,610
CLMS Sewer Operations:	\$ 6,668,286
Nags Head Sewer Operations:	\$ 2,092,182
TOTAL:	\$58,614,038

12. Water and combined sewer plant in service, after pro forma

adjustments, are as follows:

Water Operations:	\$65,332,980
Combined Sewer Operations:	\$59,815,666

13. Accumulated depreciation consists of the following balances for water and combined sewer operations:

Water Operations:	\$17,376,904
Combined Sewer Operations:	\$13,882,097

14. Contributions in aid of construction (CIAC), reduced by accumulated amortization of CIAC, consist of the following amounts for water and combined sewer operations:

Water Operations:	\$12,708,624
Combined Sewer Operations:	\$16,764,979

15. On July 23, 2013, North Carolina Session Law 2013-316 (House Bill 998) was signed into law. Among other things, House Bill 998 added a new section, G.S. 105-130.3C, to the general statutes concerning possible future rate reductions in the corporate state income tax rate. On August 6, 2015, the North Carolina Department of Revenue announced that, pursuant to this new section, the target for the fiscal year ended 2014-2015 had been met, and the state corporate income tax rate will decrease from the current rate of 5% to 4%, effective for taxable years beginning on or after January 1, 2016. It is reasonable and appropriate to calculate state income taxes in this proceeding based on the statutory corporate rate effective January 1, 2016, of 4%.

16. Due to the reduction in the state income tax rate from 6.9% to 5%, CWSNC has excess deferred income taxes. In its May 13, 2014, Order issued in Docket No. M-100, Sub 138, the Commission ordered that excess deferred taxes for all utilities be held in a deferred tax regulatory liability account until they can be

amortized as credits to income tax expense in each utility's next general rate case proceeding. The regulatory liability related to excess deferred income taxes should be amortized over three years, consistent with the amortization period for rate case expense. Since the North Carolina Department of Revenue has announced that the target has been met and the state corporate income tax rate will decrease to 4% effective January 1, 2016, the excess deferred taxes related to the decrease from 5% to 4% in the regulatory liability also should be amortized over three years.

17. It is reasonable and appropriate for CWSNC to recover total rate case expenses of \$448,525, consisting of \$304,330 related to the current proceeding and \$144,195 of unamortized rate case expense from prior proceedings, to be amortized and collected over a three-year period, for an annual level of rate case expense of \$149,508.

18. It is reasonable and appropriate that the unamortized balance of the gain on sale of systems sold to Charlotte Mecklenburg Utility Department as of December 31, 2015, should be amortized over an additional three-year period.

19. CWSNC's total operating revenue deductions under present rates are:

Water Operations:	\$7,770,065
Combined Sewer Operations:	\$6,143,546

20. The testimony of Public Staff witness Craig, regarding the reasonableness of the stipulated capital structure, cost of debt, and return on equity component of the overall rate of return, adequately supports the capital structure consisting of 51.00% common equity and 49.00% long-term debt, the cost of long-term debt of 6.60% and the return on equity of 9.75% agreed to by

CWSNC and the Public Staff in the First Stipulation. The stipulated capital structure and debt and equity returns are just and reasonable and appropriate for use in setting rates in this proceeding. Accordingly, the just, reasonable, and appropriate components of the rate of return for CWSNC are as follows:

21. It is reasonable and appropriate to determine the revenue requirement for CWSNC using the rate base method as allowed by G.S. 62-133.

22. It is reasonable and appropriate to use the statutory regulatory fee rate of 0.148% when calculating CWSNC's revenue requirement.

23. CWSNC's right to charge a Water System Improvement Charge (WSIC) and Sewer System Improvement Charge (SSIC) was granted by the Commission in the Sub 336 Order. Subsequent to the date of this Order, that right will apply to CWSNC's Linville Ridge and Nags Head service areas, which were not included in the proceeding in which the Sub 336 Order was issued. Thus, as of the date of this Order, CWSNC's use of the Commission-authorized WSIC/SSIC rate adjustment mechanism shall apply to all of CWSNC's current service areas and customers.

24. The Three-Year WSIC/SSIC Plan filed by CWSNC on July 1, 2015, is reasonable and meets the requirements of Commission Rules R7-39(m) and R10-26(m).

25. The agreed-upon rates will provide CWSNC with an increase in its annual level of authorized service revenues through rates and charges approved in this case by \$2,744,314, consisting of an increase for water operations of \$1,358,454 and an increase for sewer operations of \$1,385,860. After giving effect to these authorized increases in water and sewer revenues, the total annual service revenues for the Company will be \$19,636,142, consisting of the following levels of just and reasonable service revenues:

Water Operations:	\$10,727,674
Combined Sewer Operations:	\$ 8,908,468

26. CWSNC's total operating revenue deductions under the agreed-upon rates are:

Water Operations:	\$8,267,879
Combined Sewer Operations:	\$6,651,402

27. It is reasonable and appropriate for CWSNC to: 1) increase its new sewer customer charge from \$20.70 to \$22.00; 2) increase the return check fee from \$14.11 to \$25.00 for Nags Head; 3) increase the meter testing fee from \$19.20 to \$20.00; 4) increase the new water customer charge from \$25.92 to \$27.00; 5) increase the reconnection charge for commercial customers from \$25.92 to \$27.00; and 6) increase the returned check charge from \$24.00 to \$25.00 for Linville Ridge.

28. CWSNC's pump and haul expenses and the new spray charges are not a part of Belvedere's system modification project, but are a result of an extraordinary expense and should continue to be amortized for a 10-year amortization period with no unamortized balance included in rate base. It is reasonable and appropriate that only invoiced costs and not capitalized time or interest during construction be included.

29. In this proceeding, it is reasonable and appropriate for the current, system-specific sewer rates for the CLMS and Nags Head service areas to remain unchanged from those established in Docket No. W-354, Subs 327 and 336 and for CWSNC's remaining revenue sewer requirement to be recovered through its uniform sewer rates for other service areas, as stipulated. In future general rate case proceedings, the issue of rate disparity should be reviewed again by CWSNC, the Public Staff, and any other interested party and appropriate consideration should be given to moving the CLMS and Nags Head service areas toward uniform rates in light of the facts and circumstances that exist at that time.

30. The Schedules of Rates for water and sewer service agreed to by CWSNC, the Public Staff, and CLCA, attached hereto as Appendices A-1, A-2, A-3 and A-4, are just and reasonable and should be approved.

31. The First Stipulation and the Second Stipulation contain the provision that the Stipulating Parties agree that none of the positions, treatments, figures, or other matters reflected in the agreements should have any precedential value, nor should they otherwise be used in any subsequent proceedings before this Commission or any other regulatory body as proof of the matters in issue.

32. The First Stipulation and the Second Stipulation contain the provision that the agreements made therein do not bind the Stipulating Parties to the same positions in future proceedings, and the parties reserve the right to take different positions in any future proceedings. The Second Stipulation also contains the

provision that no portion of the Second Stipulation is binding on the Stipulating Parties unless the entire Second Stipulation is accepted by the Commission.

WHEREUPON, the Commission reaches the following:

CONCLUSIONS

The evidence for the following conclusions is contained in: the Application; the First Stipulation; the Second Stipulation; the customer witness testimony; the testimony and exhibits of CWSNC witnesses David Liskoff and Pauline M. Ahern; the testimony of CWSNC witness Martin Lashua; the testimony and exhibits of Public Staff witnesses Katherine A. Fernald, Windley E. Henry, Fenge Zhang, Gina Y. Casselberry, and Calvin C. Craig, III; and the entire record in this proceeding.

Public Hearings and Service Quality

Jacksonville

Only one customer witness testified at the Jacksonville public hearing. That witness, Larry Campbell, is a CWSNC sewer customer who primarily testified regarding his concerns related to the magnitude of the requested rate increase. Currituck

A total of ten customer witnesses testified at the Currituck public hearing, five of whom voiced service quality complaints.

Six of the ten customer witnesses who testified at the Currituck public hearing are CWSNC sewer utility customers who reside in the CLMS service area in Currituck County. Those six witnesses (Teresa Blaxton, Hugh McCain, Lynn Hoffman, Karen Galganski, Don Cheek, and Dave Phillips) testified primarily in opposition to the proposed rate increase, with the exception of witness Galganski,

who testified regarding her perceptions of the Company's reputation for customer service.

Three of the ten customer witnesses who testified at the Currituck public hearing are CWSNC sewer utility customers who reside in the Nags Head service area in Dare County. The fourth Nags Head area witness who testified is not a CWSNC customer, but serves as the Town Manager for the Town of Nags Head. These four witnesses (Barbara Gernat, Meade Gwinn, John Ratzenberger, and Cliff Ogburn) testified regarding customer service quality complaints experienced primarily during peak tourist season months related to (1) sewer system odor problems and (2) perceived wastewater treatment plant ("WWTP") capacity issue.

On April 21, 2015, CWSNC contracted with an engineering firm, Diehl & Phillips, P.A. of Cary, North Carolina, to complete an investigation and evaluation of odor and odor sources at the Village of Nags Head wastewater collection and treatment systems ("Odor Investigation Report"). The consulting engineer was on site May 28, 29 and 30, 2015, and the consultant's Odor Investigation Report is dated June 25, 2015. A copy of the report was provided to Public Staff Engineer Gina Casselberry. Subsequent to the NCUC public hearing, the Company also sent a letter to the Nags Head Town Manager, Cliff Ogburn, dated July 31, 2015, addressing the capacity and odor issues raised by Mr. Ogburn during his testimony at the public hearing. A copy of the full Odor Investigation Report was provided to Mr. Ogburn. A copy of the narrative portion of the Odor Investigation Report was also attached as Appendix B to the report filed by CWSNC on August 7, 2015,

regarding service quality concerns raised at the public hearing held in Currituck. That report is part of the evidence in this case.

With regard to the odor complaints addressed at the public hearing, CWSNC noted that the Nags Head wastewater treatment site is located in close proximity to homes and businesses in a very confined area on a barrier island. WWTP odors are challenging under the best of circumstances and can be difficult to address and resolve, but CWSNC indicated a willingness to continue to explore any and all reasonable, prudent, and cost-effective options to minimize potentially objectionable odors. In its report to the Commission, CWSNC emphasized that it is fully committed to being responsible and attentive to odor complaints and other concerns expressed by its customers and the Town of Nags Head.

Charlotte

A total of five customer witnesses testified at the Charlotte public hearing. None of the witnesses testified as to service quality concerns; rather, all expressed concern related to the proposed rate increase. One of the witnesses, Mr. Brian Lucas, president of the Riverpointe homeowners' association, testified that the association has a great relationship with CWSNC.

Boone

Of the three customer witnesses who presented testimony at the Boone public hearing, only two raised service quality related concerns. Ms. Norman discussed a range of topics, including the installation of meters at the Misty Mountain system, for which she expressed enthusiasm. She also raised a concern about the existence of leaks, based on her understanding of a measurement of

"unaccounted" water. She spoke positively about the efforts of CWSNC local personnel to keep her posted on the progress of the meter installation. Finally, she expressed concerns related to her election of paperless billing. CWSNC investigated Ms. Norman's complaint regarding her paperless billing situation and responded to her by email dated July 23, 2015, providing assurance that the problem had been corrected.

Ms. Council testified that, although she is a full time resident, she is gone a lot and feels she is being billed for consumption even when she is not home. CWSNC reported that it first met with Ms. Council at her home in February 2013 and then again in July 2015, subsequent to the hearing, to investigate the possibility of a leak. No evidence of a leak was found during either investigation. Asheville

Of the eight witnesses who testified at the Asheville public hearing, only two raised issues about service or quality, while several of the customers made positive comments about the service they receive, CWSNC personnel, and/or water quality. All of the witnesses expressed concern about the proposed percentage increase in rates.

Ms. Brown testified as to mailing efficiencies and as to the unfriendliness of CWSNC staff. CWSNC personnel investigated Ms. Brown's concerns and responded to her concerns in writing with the results of the investigation. Mr. Jarvis testified as to his concerns about water quality, indicating he does not drink the water provided by CWSNC and that the water leaves a ring around his commode. In reviewing customer records for this system for the period January 1, 2014 to

July 31, 2015, CWSNC determined that there had been only one (1) taste or odor complaint. CWSNC personnel also discussed with Mr. Jarvis his concern over toilet staining and pointed out the cause as most likely to be airborne bacteria. Raleigh

Only one witness, Ms. Eleanora Tate, appeared to testify at the public hearing in Raleigh on July 7, 2015. Ms. Tate testified regarding odors from the Company's Ashley Hills WWTP. Ms. Tate also testified regarding water quality concerns. Although CWSNC does not provide water service to her home, it acknowledged that the water provider is also a Utilities, Inc. company and investigated her water quality complaint. Regarding her complaint related to smelling odors from the WWTP, CWSNC representatives met with Public Staff engineer Gina Casselberry to tour and inspect the Ashley Hills WWTP and community. An attempt was made during the visit to speak with Ms. Tate, but she was not at home. During the visit, no odor was detected; however, CWSNC noted that Ms. Tate's home is only a few hundred feet away from the WWTP. Ms. Tate was contacted later and encouraged to contact the Company should she have additional concerns.

No customers appeared to testify at the public hearing in Raleigh, North Carolina on October 5, 2015. In addition, no customers appeared to testify at the evidentiary hearing in Raleigh, North Carolina on October 20, 2015.

Public Staff witness Casselberry testified that her investigation included review of customer complaints; CWSNC's record of compliance with the Department of Environment and Natural Resources (DENR), Surface Water

Protection Sections (SWPS) and Public Water Supply Sections (PWSS); and review of Company records and analysis of revenues at existing and proposed rates. Witness Casselberry testified that she had contacted representatives of both the PWSS and SWPS of DENR (now the North Carolina Department of Environmental Quality) regarding the operation of the water and sewer systems. She stated that none of the personnel she contacted had expressed any significant concerns regarding the operation of the water and sewer systems or had identified any major water quality concerns.

In addition, witness Casselberry testified that she had reviewed customer complaints received by the Public Staff as a result of this proceeding. She indicated that all customers objected to the rate increase.

She also testified regarding customer concerns related to odor at the Nags Head wastewater treatment plant. Specifically, witness Casselberry testified that on June 24, 2015, she inspected the Nags Head WWTP with CWSNC personnel. She noted that to help eliminate odors at the WWTP, CWSNC has installed odor control chemicals, odor control misters at the headworks (location of bar screens, equalization basin (EQ) and influent) and tertiary filter area near train 4, covered the bar screen with a plastic bag, installed a special proprietary influent device that screens the influent and processes the screening for disposal, replaced the last of the aging AeroMod units, submitted plans to install new tertiary filters, and recently contracted with an engineering firm to conduct an odor study. She noted that she had been provided with the Odor Investigation Report. Noting that CWSNC had communicated to the Public Staff an intention to implement the recommendations

of the report, the Public Staff indicated that CWSNC has eliminated the odors as much as can be expected at the Nags Head WWTP.

With respect to the Misty Mountain service area in Boone, witness Casselberry testified that in 2015, CWSNC conducted a helium test of Misty Mountain's water mains and detected several leaks, which were repaired. She also indicated that now that CWSNC has installed individual meters, customers will be able to monitor their consumption.

Based upon the foregoing, and after careful review of the customer witness testimony and the Public Staff's engineering and service quality investigation, the Commission concludes that the overall quality of service provided by CWSNC is adequate.

Capital Structure and Cost of Capital

In its application, which was supported by the direct testimony and exhibits filed by CWSNC witness Paulina M. Ahern, the Company requested an overall cost of capital of 8.54%. Such request was based on a capital structure of 48.97% long-term debt, 51.03% common equity, and an embedded cost rate of debt of 6.60%, and a cost rate of common equity of 10.40%. Pursuant to the First Stipulation, CWSNC and the Public Staff have agreed that a capital structure consisting of 51.00% common equity and 49.00% long term debt, a return on debt of 6.60% and a return on equity of 9.75% are appropriate for use in this proceeding.

Public Staff witness Craig testified in support of the agreed upon capital structure and cost rates on the components of the capital structure. Witness Craig contended that it is widely recognized that a public utility should be allowed a rate

of return on capital that will allow the utility, under prudent management, to attract capital under the criteria or standards referenced by the Hope² and Bluefield³ decisions. He maintained that if the allowed rate of return is set too high, consumers are burdened with excessive costs, current investors receive a windfall, and the utility has an incentive to overinvest. However, if the return is set too low and the utility is not able to attract capital on reasonable terms to meet future expansion for its service area, witness Craig asserted that future service obligations may be impaired. Witness Craig explained that because a public utility is capital intensive, the cost of capital is a very large part of its overall revenue requirement and is a crucial issue for a company and its ratepayers.

With respect to capital structure, witness Craig testified that in this proceeding, through discovery, it was determined that CWSNC was in position to update its capital structure to 48.61% long-term debt and 51.39% common equity; however, as part of the First Stipulation, CWSNC agreed to a lower (i.e., less expensive) cost capital structure consisting of 49% long-term debt and 51% common equity.

With respect to cost of common equity, witness Craig testified that his recommendation is based on: 1) the discounted cash flow (DCF) model for water and local natural gas distribution companies (LDCs); 2) the risk premium method using a regression analysis of allowed returns for LDCs; and 3) the comparable earnings analysis on a comparable group of water utilities. He testified that

 ² Federal Power Comm'n v. Hope Natural Gas Co., 320 U.S. 591, 603 (1944).
 ³ Bluefield Waterworks & Impr. Co. v. Public Service Comm'n, 262 U.S. 679, 692-93 (1923).

because the common equity of CWSNC is not publically traded, he could not apply the DCF method directly to CWSNC. As such, he applied the DCF method to a comparable group of water utilities and a group of natural gas LDCs. He testified that based upon the DCF results for the comparable group of water utilities, he determined that the cost of common equity is within the range of 8.2% to 9.2%. He testified that applying the risk premium method produced a predicted return on common equity of 9.66%. Finally, he testified that applying the comparable earnings analysis produced a range of 8.70% to 9.80%. Based on the results of the three methods, witness Craig concluded that a reasonable range of estimates for the cost of common equity is between 8.80% and 9.80%.

CWSNC and the Public Staff stipulated that the cost of common equity should be 9.75%, which is supported by witness Craig's analysis.

Witness Craig testified as to the extent to which the recommended cost of common equity takes into consideration the impact of changing economic conditions on customers. He testified that he is aware of no clear numerical basis for quantifying the impact of changing economic conditions on customers in determining an appropriate return on equity in setting rates for a public utility. Rather, he testified that the impact of changing economic conditions nationwide is inherent in the methods and data used in his study to determine the cost of equity for utilities that are comparable in risk to CWSNC. In addition, customer testimony at the public hearings in this proceeding focused on the amount of proposed rate increases in the various service areas. In order to obtain information on the economic conditions in the areas served by CWSNC, he conducted a review of the

data on total personal income for the years 2008 through 2014 as complied by the Bureau of Economic Analysis (BEA) and the Development Tier Designations published by the North Carolina Department of Commerce for the counties within CWSNC's service areas which have the greatest number of CWSNC customers. CWSNC service areas with larger numbers of CWSNC customers include subdivisions in Currituck, Dare, Forsyth, Gaston, Iredell, Johnston, Mecklenburg, Montgomery, Moore, Onslow, Pender, Watauga and Wake counties. He testified that the two largest counties within CWSNC's service area, Mecklenburg and Wake, experienced growth in personal income of more than 3.5% annually during the years 2008 through 2014, all of the 13 CWSNC counties experienced growth in personal income from 2008-2014, and the annual average for all 13 of the CWSNC counties was 2.7%. He testified that these 13 CWSNC counties have an average 5.9% July 2015 unemployment rate compared to North Carolina's statewide 6.3% July 2015 unemployment rate. The unemployment rate in these 13 counties has dropped an average of 0.4% in the one year period July 2014 to July 2015, which demonstrates the continued improvement in North Carolina's economy.

With respect to overall cost of capital, witness Craig recommended 8.20% based on a reasonableness assessment of financial risk. Specifically, he considered the pre-tax interest coverage ratio as a result of his cost of capital recommendation. Based on the recommended capital structure, cost of debt, and equity return of 9.75%, the pre-tax interest coverage ratio is approximately 2.9 times.

G.S. 62-133(b)(4) requires the Commission to fix rates for service which will enable a public utility, by sound management, to produce a fair profit for its stockholders, in view of current economic conditions, maintain its facilities and services and compete in the market for capital, and no more. This is the ultimate objective of ratemaking. <u>Utilities Commission v. General Telephone Company</u>, 281 N.C. 318, 189 S.E.2d 705 (1972). The Commission is of the opinion that there is adequate evidence in the record to support the return on equity agreed to by the Public Staff and CWSNC and that such return should allow CWSNC to properly maintain its facilities and services, provide adequate service to its customers, and produce a fair return, thus enabling the Company to attract capital on terms that are fair and reasonable to its customers and investors. Consequently, the Commission finds and concludes that the return on common equity of 9.75% that was agreed to by CWSNC and the Public Staff is just and reasonable and should be approved.

Further, in light of Public Staff witness Craig's testimony and analysis, the Commission finds and concludes that there is adequate evidence in the record to support the capital structure and cost of debt agreed to by CWSNC and the Public Staff. Therefore, the capital structure consisting of 51.00% common equity and 49.00% long term debt, a return on debt of 6.60% and a return on equity of 9.75% are appropriate for use in this proceeding considering the impact of changing economic conditions on customers and relevant statutory and case law.

CLMS and Nags Head Sewer Rates

CLMS and Nags Head were designated by the Commission for separate rate treatment in the order issued in Docket No. W-354, Sub 314, based, in part, on anticipated changes in the water systems serving those areas, the cost of the substantial upgrade of the wastewater treatment plant that was to serve the CLMS service area, and the expectation that all of the systems located in the Outer Banks, which included CLMS and Nags Head, would be sold. Since the order was entered in Docket No. W-354, Sub 314, only one of these changes - the upgrade of the CLMS wastewater treatment plant - actually occurred. The water systems were sold to Currituck County, and the sale of the sewer systems did not take place. As a result of the establishment of separate rates, the customers of the CLMS and Nags Head systems experienced significantly higher percentage sewer rate increases in Docket No. W-354, Sub 327, than customers in other areas served by CWSNC under uniform rates. In recognition of these circumstances and events, in Docket No. W-354, Sub 336, the Public Staff, CWSNC and CLCA entered into a stipulation agreement, which was approved by the Commission, to keep the sewer rates for CLMS unchanged, thus beginning the process of moving CLMS toward uniform rates.

In the present proceeding, the Public Staff again evaluated the rate disparity between the customers in CLMS and Nags Head when compared to CWSNC's uniform sewer customers, the unique character of the service areas in the Outer Banks, which distinguishes it from other uniform sewer service areas, and the

significant impact on CWSNC's uniform sewer rates if CLMS and Nags Head were immediately rolled back into those rates.

In the Second Stipulation, the Stipulating Parties assert that system-specific sewer rates for the CLMS and Nags Head should eventually be eliminated. However, in order to prevent "rate shock" for CWSNC's uniform sewer customers, the Stipulating Parties agree that the process should be implemented gradually and reevaluated in future rate case proceedings to determine the appropriate consideration that should be given to uniform rate customers and CLMS and Nags Head customers in light of the facts and circumstances that exist at that time. Therefore, as a further step in the process, the Stipulating Parties recommend that in this proceeding the current system-specific sewer rates for CLMS and Nags Head should remain unchanged from those previously established.

Based on the foregoing, and consistent with the Commission's prior determination in Docket No. W-354, Sub 336, the Commission finds this provision of the Second Stipulation to be just and reasonable. Accordingly, the Commission finds good cause to allow CWSNC to maintain the present system-specific sewer rates for CLMS and Nags Head.

<u>Water System Improvement Charge (WSIC) and</u> <u>Sewer System Improvement Charge (SSIC)</u>

In the general rate case proceeding in Docket No. W-354, Sub 336, the Commission found it to be in the public interest to authorize CWSNC to implement and utilize a rate adjustment mechanism (WSIC/SSIC rate adjustment mechanism) to recover the incremental depreciation expense and capital costs related to eligible investments in water and sewer infrastructure projects completed

and placed in service between general rate case proceedings as provided for in the then-newly enacted G.S. 62-133.12. Thus, CWSNC was authorized to implement a WSIC/SSIC rate adjustment mechanism for recovery of such costs.

As testified by Public Staff witness Fernald, the WSIC and SSIC authorization does not currently apply to the Nags Head and Linville Ridge service areas since they were not part of the rate case proceeding that took place in Docket No. W-354, Sub 336. Because Nags Head and Linville Ridge are included in the current proceeding, CWSNC's Commission-authorized WSIC/SSIC rate adjustment mechanism will now, on a going-forward basis, apply to all of CWSNC's current service areas and customers. In addition, going forward, CWSNC will comply with the Rules and Regulations of the North Carolina Utilities Commission governing implementation of the mechanism.

The Commission's previously authorized water and sewer system improvement charge rate adjustment mechanism continues in effect, although it has been reset at zero in this rate case. CWSNC may, under rules of the Commission, apply for a WSIC/SSIC rate surcharge on February 1, 2016, to become effective April 1, 2016. The WSIC/SSIC mechanism is designed to recover, between rate case proceedings, the costs associated with investment in certain completed, eligible projects for system or water quality improvement. The WSIC/SSIC surcharge is subject to Commission approval and to audit and refund provisions. Any cumulative system improvement charge recovered pursuant to the WSIC/SSIC mechanism may not exceed 5% of the total annual service revenues approved by the Commission in this general rate case proceeding.

Based on the service revenues set forth in the Second Stipulation and herein approved, the maximum WSIC/SSIC charges as of the effective date of this Order are:

	Service <u>Revenues</u>		WSIC & <u>SSIC Cap</u>
Uniform water	\$10,727,674	x 5% =	\$536,384
Uniform sewer	7,097,654	x 5% =	354,883
Corolla/Monteray	1,117,239	x 5% =	55,862
Nags Head	693,575	x 5% =	34,679

Overall Conclusions

The Commission, having carefully reviewed the First Stipulation, the Second Stipulation and all of the evidence of record, finds and concludes that the First Stipulation and Second Stipulation are the product of the give-and-take settlement negotiations between CWSNC, the Public Staff and CLCA; that they constitute material evidence; that they are entitled to be given appropriate weight in this proceeding, along with all other evidence in the record; and that they are fully supported by competent evidence in the record. Accordingly, based on the foregoing findings of fact and the entire record in this proceeding, the Commission concludes that the stipulated rates, the stipulated capital structure and rate of return percentages, and all of the other provisions of the First Stipulation and Second Stipulation, which are incorporated herein by reference, are just and reasonable and should be approved.

IT IS, THEREFORE, ORDERED as follows:

1. That the First Stipulation and the Second Stipulation are incorporated by reference herein, and are hereby approved in their entirety.

2. That the Schedules of Rates, attached hereto as Appendices A-1, A-2, A-3, and A-4, are hereby approved and deemed to be filed with the Commission pursuant to G.S. 62-138.

3. That the Schedules of Rates, attached hereto as Appendices A-1, A-2, A-3, and A-4, are hereby authorized to become effective for service rendered on and after the issuance date of this Order.

4. That the Notices to Customers, attached hereto as Appendices B-1, B-2 and B-3, shall be mailed with sufficient postage or hand delivered to all affected customers in each relevant service area, respectively, in conjunction with the next regularly scheduled billing process.

5. That CWSNC shall file the attached Certificate of Service, properly signed and notarized, not later than 10 days after the Notices to Customers are mailed or hand delivered to customers.

6. That the First Stipulation, the Second Stipulation and the parts of this Order pertaining to the contents of those agreements shall not be cited or treated as precedent in future proceedings.

7. That, in future general rate case proceedings, the issue of rate disparity shall be reviewed by CWSNC, the Public Staff, and any other interested party and appropriate consideration shall be given to moving the CLMS and Nags

Head service areas toward uniform rates in light of the facts and circumstances that exist at that time.

8. That the late-filed exhibits filed by CWSNC on October 23, 2015, and the Public Staff on October 26, 2015, are hereby admitted in evidence in this proceeding.

ISSUED BY ORDER OF THE COMMISSION.

This the _____, 2015.

NORTH CAROLINA UTILITIES COMMISSION

Gail L. Mount, Chief Clerk

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

IN ALL OF ITS SERVICE AREAS IN NORTH CAROLINA (excluding Corolla Light, Monteray Shores, and Nags Head)

WATER RATES AND CHARGES

Monthly Metered Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter 1" meter 1 1/2" meter 2" meter 3" meter 4" meter 6" meter		\$ 22.46 \$ 56.15 \$ 112.30 \$ 179.68 \$ 336.90 \$ 561.50 \$1,123.00
<u>Usage Charge</u> :		
Treated Water/1,000 gallons		\$ 6.42
Untreated Wate (Brandywine Ba	er/1,000 gallons ay Irrigation Water)	\$ 4.12
Purchased Wat	er for Resale/1,000 gallons:	
<u>Service Area</u> Carolina Forest High Vista Estates Riverpointe	<u>Bulk Provider</u> Montgomery County City of Hendersonville Charlotte Water	\$ 3.19 \$ 3.15 \$ 6.30

APPENDIX A-	1
PAGE 2 OF 8	

Whispering Pines White Oak Plantation/	Town of Southern Pines	\$ 2.23
Lee Forest	Johnston County	\$ 3.25
Winston Plantation	Johnston County	\$ 3.25
Winston Point	Johnston County	\$ 3.25
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.01
Zemosa Acres	City of Concord	\$ 5.27

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a 5/8 inch meter.

Mount Mitchell

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears)	\$ 41.70
Availability Rate: (Semi-Annual)	
Applicable only to property owners in Carolina Forest And Woodrun Subdivision in Montgomery County	\$ 24.70
Availability Rate: (Monthly)	
Applicable only to property owners in Linville Ridge Subdivision	\$ 12.35
Meter Testing Fee: ^{1/}	\$ 20.00

APPEN PAGE (DIX A-1 3 OF 8
\$ 2	7.00
-	27.00 27.00

New Water Customer Charge:	\$ 27.00
Reconnection Charge: ^{2/}	
If water service is cut off by utility for good cause If water service is discontinued at customer's request	\$ 27.00 \$ 27.00
Reconnection Charge: 3/ (Linville Ridge)	
If water service is cut off by utility for good cause	Actual Cost
Management Fee: (in the following subdivision only)	
Wolf Laurel	\$150.00
Oversizing Fee: (in the following subdivision only)	
Winghurst	\$400.00
<u>Meter Fee</u> :	
For <1" meters For meters 1" or larger	\$ 50.00 Actual Cost
Irrigation Meter Installation:	Actual Cost

Uniform Connection Fees: 4/

The following uniform connection fees apply unless specified differently by contract approved by and on file with the North Carolina Utilities Commission.

Connection Charge (CC), per SFE (Single Family Equivalent)	\$ 100.00
Plant Modification Fee (PMF), per SFE	\$ 400.00

The systems where connection fees other than the uniform fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows. These fees are per SFE:

.

APPENDIX A-1 PAGE 4 OF 8

Subdivision		CC		PMF
Abington	\$	0.00	\$	0.00
Abington, Phase 14	\$	0.00	\$	
Amherst	\$	250.00	\$	0.00
Bent Creek	\$	0.00	\$	0.00
Blue Mountain at Wolf Laurel	\$	925.00	\$	0.00
Buffalo Creek, Phase I, II, III, IV	\$	825.00	\$	0.00
Carolina Forest	\$	0.00	\$ \$ \$	0.00
Chapel Hills	\$	150.00	\$	400.00
Eagle Crossing	\$	0.00	\$	0.00
Forest Brook/Old Lamp Place	\$	0.00	\$	0.00
Harbour	\$	75.00	\$	0.00
Hestron Park	\$	0.00	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	0.00
Hound Ears	\$	300.00	\$	0.00
Kings Grant/Willow Run	\$	0.00	\$	0.00
Lemmon Acres	\$	0.00	\$	0.00
Linville Ridge	\$	400.00	\$	0.00
Monterrey (Monterrey LLC)	\$	0.00	\$	0.00
Quail Ridge	\$	750.00	\$	0.00
Queens Harbour/Yachtsman	\$	0.00	\$	0.00
Riverpointe	\$	300.00	\$	0.00
Riverpointe (Simonini Bldrs.)	\$	0.00	\$	0.00
Riverwood, Phase 6E (Johnston County)	\$	825.00	\$	0.00
Saddlewood/Oak Hollow (Summey Bldrs.)	\$	0.00	\$	0.00
Sherwood Forest	\$	950.00	\$	0.00
Ski Country	\$	100.00	\$	0.00
White Oak Plantation	\$	0.00	\$	0.00
Wildlife Bay	\$	870.00	\$	0.00
Willowbrook	\$	0.00	\$	0.00
Winston Plantation	\$1	,100.00	\$ \$ \$ \$	0.00
Winston Pointe, Phase 1A	\$	500.00	\$	0.00
Wolf Laurel	\$	925.00	\$	0.00
Woodrun	\$	0.00	\$	0.00
Woodside Falls	\$	500.00	\$	0.00

SEWER RATES AND CHARGES

Monthly Metered Service:

Base Facility Charge:

Residential (zero usage)

Nov 19 2015

\$ 42.50

Commercial (based on meter size with zero usage)		
< 1" meter	\$	42.50
1" meter	\$	106.25
1 1/2" meter	\$	212.50
2" meter	\$	340.00
3" meter	\$	637.50
4" meter	\$1	,062.50
6" meter	\$2	,125.00
Usage charge per 1,000 gallons	\$	2.91

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (residential and commercial/SFE) \$ 34.00

Usage charge, per 1,000 gallons based on purchased water consumption

<u>Service Area</u> White Oak Plantation/	Bulk Provider		
Lee Forest/Winston Pt. Kings Grant College Park	Johnston County Two Rivers Utilities Town of Dallas	\$ \$ \$	4.55 3.80 5.70
Monthly Flat Rate Service	:	\$	52.68
Multi-residential customers who are served by a master meter shall be charged the flat rate per unit.		\$	52.68
Mt. Carmel Subdivision Se	ervice Area:		
Monthly Base Facility Charge		\$	6.60
Monthly Collection Charge (residential and commercial/SFE)		\$	27.40
Usage Charge/1,00	00 gallons based on purchased water	\$	5.73

Regalwood and White Oak Estates	Subdivisio	<u>n Service</u>	Area:			
Monthly Flat Rate Sewer Ser Residential Service White Oak High Schoo Child Castle Daycare Pantry				\$	52 ,634 203 108	3.34
New Sewer Customer Charge: 5/				\$	2	2.00
Reconnection Charge: ^{6/}						
If sewer service is cut off by utility for	or good cau	use:		Ac	tual	Cost
Carolina Pines Subdivision Connec	<u>tion Fees</u> :	(sewer or	ıly)			
Desidential	1 250 00 1	nor unit	(including	eir	مام	family

Residential	\$1,350.00 per unit (including single family homes, condominiums, apartments, and mobile homes)
Hotels	\$750.00 per unit
Nonresidential	\$3.57 per gallon of daily design of discharge or \$900.00 per unit, whichever is greater

Uniform Connection Fees: 4/

The following uniform connection fees apply unless specified differently by contract approved by and on file with the North Carolina Utilities Commission.

Connection Charge (CC), per SFE (Single Family Equivalent)	\$ 100.00
Plant Modification Fee (PMF), per SFE	\$1,000.00

The systems where connection fees other than the uniform fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows. These fees are per SFE:

OFFICIAL COPY

Subdivision		СС		F	PMF
Abington	\$	0.00		\$	0.00
Abington, Phase 14	\$	0.00		\$	0.00
Amber Acres North (Phases II & IV)	\$	815.00	•	\$	0.00
Ashley Hills	\$	0.00		\$	0.00
Amherst	\$	500.00		\$	0.00
Bent Creek	\$	0.00		\$	0.00
Brandywine Bay	\$	100.00		\$1,4	456.00
Camp Morehead by the Sea	\$	100.00			456.00
Hammock Place	\$	100.00		\$1,4	456.00
Hestron Park	\$	0.00		\$	0.00
Hound Ears	\$	30.00		\$	0.00
Independent/Hemby Acres/Beacon Hills	\$	0.00		\$	0.00
(Griffin Bldrs.)					
Kings Grant/Willow Run	\$	0.00		\$	0.00
Kynwood	\$	0.00		\$	0.00
Mt. Carmel/Section 5A	\$	500.00		\$	0.00
Queens Harbor/Yachtsman	\$	0.00		\$	0.00
Riverpointe	\$	300.00		\$	0.00
Riverpointe (Simonini Bldrs.)	\$	0.00		\$	0.00
Steeplechase (Spartabrook)	\$ \$	0.00		\$	0.00
White oak Plantation	\$	0.00		\$	0.00
Willowbrook	\$	0.00		\$	0.00
Willowbrook (Phase 3)	\$	0.00		\$	0.00
Winston pointe (Phase 1A)		2,000.00		\$	0.00
Woodside Falls	\$	0.00		\$	0.00

MISCELLANEOUS UTILITY MATTERS

Charge for	processing NSF Checks:	\$ 25.00

Bills Due:

Bills Past Due:

Billing Frequency:

On billing date

21 days after billing date

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly; **Availability rates will be billed semi-annually in Carolina Forest and Woodrun and monthly for Linville Ridge.

Nov 19 2015

APPENDIX A-1 PAGE 8 OF 8

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

^{1/} If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

²/ Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

^{3/} The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

^{4/} These fees are only applicable one time, when the unit is initially connected to the system.

^{5/} This charge shall be waived if customer is also a water customer within the same service area.

^{6/} The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 344, on this the _____ day of _____, 2015.

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing sewer utility service

in

COROLLA LIGHT AND MONTERAY SHORES SERVICE AREA

SEWER RATES AND CHARGES

Monthly Metered Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 52.26
1" meter	\$ 130.65
1 1/2" meter	\$ 261.30
2" meter	\$ 418.08
3" meter	\$ 783.90
4" meter	\$1,306.50
6" meter	\$2,613.00
Usage Charge per 1,000 gallons	\$ 6.65

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

New Sewer Customer Charge:	\$	22.00
Reconnection Charge: ^{1/}		
If sewer service cut off by utility for good cause	Ac	tual Cost

Uniform Connection Fees: 2/

The following uniform connection fees apply unless specified differently by contract approved by and on file with the North Carolina Utilities Commission.

Connection Charge (CC), per SFE (Single Family Equivalent) \$ 100.00 Plant Modification Fee (PMF), per SFE \$\$1,000.00

The systems where connection fees other than the uniform fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows. These fees are per SFE:

<u>Subdivision</u>	<u>CC</u>	<u>PMF</u>
Corolla Light	\$ 700.00	\$ 0.00
Monteray Shores	\$ 700.00	\$ 0.00
Monteray Shores (Degabrielle Bldrs.)	\$ 0.00	\$ 0.00
Corolla Bay ^{3/}	\$ 100.00	\$1,000.00
Corolla Bay ^{4/}	\$ 700.00	\$ 0.00
Corolla Shores	\$ 700.00	\$ 0.00

1 SFE shall equal 360 gallons per day of capacity.

MISCELLANEOUS UTILITY MATTERS

Charge for processing NSF Checks:	\$ 25.00
Bills Due:	On billing date
<u>Bills Past Due</u> :	21 days after billing date

Billing Frequency:

Bills shall be rendered monthly

<u>Finance Charge for Late Payment</u>: 1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

^{1/} The Utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish the estimate to customer with cut-off notice.

Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

 $^{2/}$ These fees are only applicable one time, when the unit is initially connected to the system.

^{3/} The connection charge of \$100 per SFE and the plant modification fee of \$1,000 per SFE specified herein apply to new wastewater connections requested at Corolla Bay prior to June 4, 2015.

^{4/} The connection charge of \$700 per SFE applies to new wastewater connections requested at Corolla Bay on and after June 4, 2015.

OFFICIAL COPY

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 344, on this the ____day of _____, 2015.

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing sewer utility service

in

NAGS HEAD SERVICE AREA

SEWER RATES AND CHARGES

Monthly Metered Service: (Commercial)

Base Facility Charge (based on meter size with zero usage)

< 1" meter 1" meter 1 1/2" meter 2" meter 3" meter 4" meter 6" meter	 \$ 18.48 \$ 46.22 \$ 92.42 \$ 147.88 \$ 277.27 \$ 462.12 \$ 924.24
Usage Charge per 1,000 gallons	\$ 9.33
Minimum Monthly Charge	\$ 62.81
Monthly Flat Rate:	\$ 62.81

Multi-residential customers who are served by a master meter shall be charged the flat rate per unit

APPENDIX A-3 PAGE 2 OF 2

New Sewer Customer Charge:

\$ 22.00

Reconnection Charge: 1/

If sewer service cut off by utility for good cause Actu

Actual Cost

Uniform Connection Fees: 2/

The following uniform connection fees apply unless specified differently by contract approved by and on file with the North Carolina Utilities Commission.

Connection Charge (CC), per SFE (Single Family Equivalent) \$ 100.00
 Plant Modification Fee (PMF), per SFE \$1,000.00

MISCELLANEOUS UTILITY MATTERS

Charge for processing NSF Checks:	\$ 25.00
<u>Bills Due</u> :	On billing date
<u>Bills Past Due</u> :	21 days after billing date
Billing Frequency:	Bills shall be monthly for service in arrears
Finance Charge for Late Payment:	1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

<u>Notes</u>:

^{1/} The Utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish the estimate to customer with cut-off notice.

Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

^{2/} These fees are only applicable one time, when the unit is initially connected to the system.

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 344, on this _____ day of _____, 2015.

Nov 19 2015

APPENDIX A-4

Nov 19 2015

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA WATER AND SEWER SYSTEM IMPROVEMENT CHARGES

WATER SYSTEM IMPROVEMENT CHARGE:

All CWSNC water systems	0.00% 1/
-------------------------	----------

SEWER SYSTEM IMPROVEMENT CHARGE:

All CWSNC sewer systems except as noted below	0.00% ^{2/}
Corolla Light and Monteray Shores service area	0.00% ^{2/}
Nags Head service area	0.00% ^{2/}

Notes:

^{1/} The Water System Improvement Charge shall be applied to the total water utility bill of each customer under the Company's applicable rates and charges.

^{2/} The Sewer System Improvement Charge shall be applied to the total sewer utility bill of each customer under the Company's applicable rates and charges.

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 344, on this ____ day of _____, 2015.

APPENDIX B-1 PAGE 1 OF 4

STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. W-354. SUB 344

).

)

)

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Application by Carolina Water Service, Inc. of) North Carolina. 2335 Sanders Road. Northbrook, Illinois 60062, for Authority to Adjust and Increase Rates for Water and Sewer Utility Service in All of Its Service Areas in North Carolina

NOTICE TO CUSTOMERS

NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission has issued an Order authorizing Carolina Water Service, Inc. of North Carolina ("CWSNC") to increase rates for water and sewer utility service in all of its service areas in North Carolina (including Linville Ridge, but excluding Corolla Light, Monteray Shores, and Nags Head). The new approved rates are as follows:

WATER RATES AND CHARGES

MONTHLY METERED SERVICE (Residential and Commercial)

Base Facilities Charges (zero usage) < 1"meter 1" meter 1-1/2" meter	\$ \$ \$	22.46 56.15 112.30
2" meter	Ψ \$	179.68
3" meter	\$	336.90
4" meter	\$	561.50
6" meter	\$1	,123.00
Usage Charge, per 1,000 gallons		
Treated Water	\$	6.42
Untreated Water (Brandywine Bay Irrigation Water)	\$	4.12

Purchased Water for Resale

Service Area Carolina Forest High Vista Estates Riverpointe Whispering Pines White Oak Plantation/ Lee Forest Winston Plantation Winston Pointe Woodrun Yorktown Zemosa Acres	Bulk Provider Montgomery County City of Hendersonville Charlotte- Mecklenburg Utilities Town of Southern Pines Johnston County Johnston County Johnston County Montgomery County City of Winston-Salem City of Concord		sage Charge/ 000 gallons 3.19 3.15 6.30 2.23 3.25 3.25 3.25 3.25 3.19 5.01 5.27
MONTHLY FLAT RATE SERVICE:		\$	41.70
Note: Linville Ridge customers will now be billed monthly for service in arrears.			
AVAILABILITY RATES (s	emi-annual):		
Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County		\$	24.70
AVAILABILITY RATES (monthly):			
Applicable only to property owners in Linville Ridge		\$	12.35
SEWER RATES AND CHARGES			
MONTHLY METERED SE	ERVICE:		
Base Facility Charges (zero usage Residential		\$	42.50
Commercial (based on meter size) <1" meter 1" meter 1-1/2" meter		\$ \$ \$	42.50 106.25 212.50

٠

2" meter 3" meter 4" meter 6" meter	340.00 637.50 1,062.50 2,125.00
Usage charge, per 1,000 gallons	\$ 2.91
MONTHLY METERED PURCHASED SEWER SERVICE:	

Collection charge (residential and commercial/SFE)	\$	34.00
--	----	-------

Usage charge, per 1,000 gallons based on purchased water

<u>Service Area</u> White Oak Plantation/ Lee Forest/Winston Point Kings Grant College Park	Bulk Provider	Usage Charge/ 1,000 gallons		
	Johnston County Two Rivers Utilities Town of Dallas	\$ \$ \$	4.55 3.80 5.70	
MONTHLY FLAT RATE SERVICE:		\$	52.68	
MT. CARMEL SUBDIVISION SERVICE AREA:				
Monthly Base Facility Charge		\$	6.60	
Usage Charge/1,000 gallons (based on metered water usage)		\$	5.73	
Monthly Collection Charge (residential and commercial/SFE)		\$	27.40	

REGALWOOD AND WHITE OAK ESTATES SUBDIVISION SERVICE AREAS:

A. Monthly Flat Rate Sewer Service:

Residential Service \$ 52.68

White Oak High School Child Castle Daycare Pantry \$1,634.66 \$203.34 \$108.00

RATE ADJUSTMENT MECHANISM:

The Commission-authorized water and sewer system improvement charge (WSIC/SSIC) rate adjustment mechanism continues in effect and will now be applicable to customers in CWSNC's Linville Ridge service area. It has been reset at zero in the Sub 344 rate case, but CWSNC may, under rules of the Commission, apply for a rate surcharge on February 1, 2016, to become effective April 1, 2016. The WSIC/SSIC mechanism is designed to recover, between rate case proceedings, the costs associated with investment in certain completed, eligible projects for system or water quality improvement. The WSIC/SSIC mechanism is subject to Commission approval and to audit and refund provisions. Any cumulative system improvement charge recovered pursuant to the WSIC/SSIC mechanism may not exceed 5% of the total annual service revenues approved by the Commission in this general rate case proceeding. Additional information regarding the WSIC/SSIC mechanism is contained in the Commission's Order and can be accessed from the Commission's website at www.ncuc.net, under Docket Information, using the Docket Search feature for docket number "W-354 Sub 344".

ISSUED BY ORDER OF THE COMMISSION.

This the _____ day of _____, 2015.

NORTH CAROLINA UTILITIES COMMISSION

Gail L. Mount, Chief Clerk

APPENDIX B-2 PAGE 1 OF 2

STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. W-354, SUB 344

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of

Application by Carolina Water Service, Inc. of) Carolina. 2335 Sanders North Northbrook, Illinois 60062, for Authority to) Adjust and Increase Rates for Water and) Sewer Utility Service in All of Its Service Areas) SERVICE AREA in North Carolina.

Road,) NOTICE TO CUSTOMERS IN COROLLA LIGHT AND MONTERAY SHORES

NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission has issued an Order authorizing Carolina Water Service, Inc. of North Carolina to charge the following rates for sewer utility service in its Corolla Light and Monteray Shores service area in North Carolina. These are the same rates that were in effect prior to the general rate case just decided by the Commission. The rates for customers in the Corolla Light and Monteray Shores service area were not changed (increased or decreased) in any manner.

SEWER RATES AND CHARGES

MONTHLY METERED SERVICE: (Residential and Commercial) Base Facility Charges (based on meter size with zero usage)

<1" meter	\$ 52.26
1" meter	\$ 130.65
1-1/2" meter	\$ 261.30
2" meter	\$ 418.08
3" meter	\$ 783.90
4" meter	\$1,306.50
6" meter	\$2,613.00
age charge per 1 000 gallons	\$ 6.65

Nov 19 2015

APPENDIX B-2 PAGE 2 OF 2

RATE ADJUSTMENT MECHANISM:

The Commission-authorized sewer system improvement charge (SSIC) rate adjustment mechanism continues in effect. It has been reset at zero in the Sub 344 rate case, but CWSNC may, under rules of the Commission, apply for a rate surcharge on February 1, 2016, to become effective April 1, 2016. The SSIC mechanism is designed to recover, between rate case proceedings, the costs associated with investment in certain completed, eligible projects for sewer system improvement. The SSIC mechanism is subject to Commission approval and to audit and refund provisions. Any cumulative system improvement charge recovered pursuant to the SSIC mechanism may not exceed 5% of the total annual service revenues approved by the Commission in this general rate case proceeding. Additional information regarding the SSIC mechanism is contained in the Commission's Order and can be accessed from the Commission's website at www.ncuc.net, under Docket Information, using the Docket Search feature for docket number "W-354 Sub 344".

ISSUED BY ORDER OF THE COMMISSION.

This the _____ day of _____, 2015.

NORTH CAROLINA UTILITIES COMMISSION

Gail L. Mount, Chief Clerk

APPENDIX B-3 PAGE 1 OF 2

STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. W-354, SUB 344

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Application by Carolina Water Service, Inc. of) North Carolina, 2335 Sanders Road,) NOTICE TO CUSTOMERS Northbrook, Illinois 60062, for Authority to) IN NAGS HEAD Adjust and Increase Rates for Water and) SERVICE AREA Sewer Utility Service in All of Its Service) Areas in North Carolina)

NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission has issued an Order authorizing Carolina Water Service, Inc. of North Carolina to charge the following rates for sewer utility service in its Nags Head service area in North Carolina. These are the same rates that were in effect prior to the general rate case just decided by the Commission. The rates for customers in the Nags Head service area were not changed (increased or decreased) in any manner.

SEWER RATES AND CHARGES

MONTHLY METERED SERVICE: (Commercial)

Base Facility Charge (based on meter size with zero usage)

<1" meter 1" meter 1-1/2" meter 2" meter 3" meter 4" meter 6" meter	\$\$\$\$\$	18.48 46.22 92.42 147.88 277.27 462.12 924.24
Usage charge, per 1,000 gallons	\$	9.33
Minimum Monthly Charge	\$	62.81

APPENDIX B-3 PAGE 2 OF 2

MONTHLY FLAT RATE:

\$ 62.81

RATE ADJUSTMENT MECHANISM:

The Commission-authorized sewer system improvement charge (SSIC) rate adjustment mechanism continues in effect and will now be applicable to customers in CWSNC's Nags Head service area. It has been reset at zero in the Sub 344 rate case, but CWSNC may, under rules of the Commission, apply for a rate surcharge on February 1, 2016, to become effective April 1, 2016. The SSIC mechanism is designed to recover, between rate case proceedings, the costs associated with investment in certain completed, eligible projects for sewer system improvement. The SSIC mechanism is subject to Commission approval and to audit and refund provisions. Any cumulative system improvement charge recovered pursuant to the SSIC mechanism may not exceed 5% of the total annual service revenues approved by the Commission in this general rate case proceeding. Additional information regarding the SSIC mechanism is contained in the Commission's Order and can be accessed from the Commission's website at www.ncuc.net, under Docket Information, using the Docket Search feature for docket number "W-354 Sub 344".

ISSUED BY ORDER OF THE COMMISSION.

This the ______ day of ______, 2015.

NORTH CAROLINA UTILITIES COMMISSION

Gail L. Mount, Chief Clerk

Nov 19 2015

CERTIFICATE OF SERVICE

I, _____, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 344, and the Notice was mailed or hand delivered by the date specified in the Order.

This the _____ day of ______, 2015.

Ву: _____

Signature

Name of Utility Company

The above named Applicant, _______, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated ______ in Docket No. W-354, Sub 344.

Witness my hand and notarial seal, this the ____ day of _____, 2015.

Notary Public

Address

(SEAL)

My Commission Expires:

Date