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11-Jul-2019

N C Utilities Commission
Raleigh NC

Via e-file

In Re: Quarterly Report on Progress
W-1075 sub 12

Jul 11 2019

Pursuant to Provision 14, page 31, of Order entered in the above docket on 6-Aug-2018, we submit the following report concerning progress in improvement of production of Southern Trace Well 2.

As reported in our 6-Apr-2019 report Quarterly Report: We reported that efforts had been made to acquire a full e-mail address list for our customers. This has not been particularly successful, as we only have e-mail addresses for approximately 60% of the customers, although we are obtaining them of new customers. Several attempts have been made to further this effort will little response from the customers. We also reported that we were attempting to make contact with the owner of an adjoining property that contains several un-used previously public water system wells in an attempt to acquire one or more of them and the appropriate easements for water lines to connect them to the Southern Trace distribution system. Our attempts to affect the acquisition were summarily rebuffed.

Mr. Stafford has identified one potential location for another well within the environs of Southern Trace. That location is quite complex, however, as it will require the acquisition of a small well site and protective easements from multiple property owners, and the piping of a rather large drainageway away from the proposed wellhead location to clear the protective easement of potential sources of contamination. He has contacted an engineer familiar with permitting such a stream relocation but has not received any firm recommendation to date.

We will continue to provide updates to the Commission, as required in the order, as the work is prosecuted and results quantified.

Respectfully

James R. Butler, Manager