

April 4, 2018

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VIA ELECTRONIC FILING

Lynn Jarvis
Chief Clerk
N.C. Utilities Commission
430 North Salisbury Street
Dobbs Building
Raleigh, NC 27603-5918

RE: Docket No. E-34, Sub 46

Dear Ms. Jarvis:

Pursuant to ordering paragraphs 3 and 4 of the Order Accepting Stipulation and Granting Increase in Rates, issued by the North Carolina Utilities Commission (the "Commission") on March 29, 2018 in the captioned Docket (the "Order"), New River Light and Power Company ("NRLP") hereby files for Commission review and approval the following:

1. Revised Rates Schedules:
 - i. Schedule R, Residential Service;
 - ii. Schedule G, Commercial General Service;
 - iii. Schedule GL – Commercial Demand Service;
 - iv. Schedule GLH – Commercial High Demand Factor Service;
 - v. Schedule A – ASU Campus Service;
 - vi. Schedule OL – Outdoor Lighting Service;
 - vii. Schedule PPA&CACR – Purchase Power Adjustment Clause and Coal Ash Recovery Cost Rider;
 - viii. Schedule MS – Miscellaneous Service;
 - ix. Schedule LEDL – LED Lighting Service;
 - x. Schedule NSMR – Non-Standard Meter Rider.
2. NRLP's 2017 Service Regulations; and
3. Proposed Notice to Customers of Change in Rates.

Each of the above items has been reviewed and approved by the Public Staff.

Lynn Jarvis
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Poyner Spruill^{LLP}

NRLP respectfully requests that the Commission approve the Revised Rate Schedules, 2017 Service Regulations and proposed Notice to Customers. Upon such approval, NRLP will mail the Notice to Customers to each of its retail customers in accordance with the provisions of ordering paragraph 4 of the Order.

Please direct any questions in connection with the above to the undersigned.

Thank you for your attention to this matter.

Sincerely,

/s/ Michael S. Colo

Michael S. Colo

Attorney for New River Light and Power

Attachments:

- Rate Schedules
- 2017 Service Regulations
- Proposed Notice to Customers of Change in Rates

cc: Ed Miller
Randy Halley

OFFICIAL COPY

Apr 04 2018

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing by electronic delivery to the following person at the following address which is the last address known to me:

Elizabeth D. Culpepper
Staff Attorney
Public Staff
North Carolina Utilities Commission
430 N. Salisbury Street, Suite 5110
4326 Mail Service Center
Raleigh, NC 27688-4300
elizabeth.culpepper@psncuc.nc.gov

Patrick T. Buffkin
Staff Attorney
North Carolina Utilities Commission
430 N. Salisbury Street, Suite 5110
4326 Mail Service Center
Raleigh, NC 27688-4300
pbuffkin@ncuc.net

This the 4th day of April, 2018.

s/ Michael S. Colo
Michael S. Colo

**NEW RIVER LIGHT AND POWER COMPANY
RATE SCHEDULES
Effective for Service On and After
April 1, 2018**

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New River Light and Power Company
Residential Service
Schedule "R"
AVAILABILITY

Available to customers who are classified as residential customers; these being individual residential customers in residences, mobile homes, or individually metered apartments.

This schedule is not available for (1) breakdown, standby, or supplementary service, (2) temporary service, or (3) resale, except to lessors of real property who possess and deliver to the Company a Certificate of Authority to Resell Electric Service in accordance with Chapter 62, Section 110(h) of the General Statutes of North Carolina and Chapter 22 of the Rules and Regulations of the North Carolina Utilities Commission.

TYPE OF SERVICE

The company will furnish 60 cycle service through one meter, at one delivery point, at one of the following approximate voltages where available:

Single Phase	120/240 volts, or
Three Phase	208Y/120 volts, or
Three Phase	120/240 volts

The type of service supplied will depend upon the voltage available. Prospective customers should ascertain the available supply voltage at the Company's office in Boone, NC, before purchasing equipment.

Motors of 5 hp or less shall be of single phase service unless three phase service is already available.

MONTHLY RATE SCHEDULE "R"

Basic Facilities Charge	\$12.58 per month
Energy Charge	\$0.090044 per kWh

MINIMUM BILL

The minimum monthly bill for service shall be \$12.58 (Basic Facilities Charge).

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the kWh Energy Charge shown above in the determination of the monthly bill.

PAYMENT

Bills under this schedule are due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due twenty-five (25) days after the billing date. Past due accounts are subject to disconnection after expiration of past due procedures. Bills that are past due will be assessed a one percent (1%) late payment charge.

Re-connection of service after disconnection will be made upon payment of bill in full. A reconnect charge of \$25.00 will be applied during regular working hours and \$60.00 per reconnect will be charged for reconnects made after regular working hours.

Regular working hours are between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays).

New River Light and Power Company
Commercial General Service
Schedule "G"

AVAILABILITY

Available to customers who have commercial, general, or temporary service with a monthly usage demand less than 30 kW. In the event a customer billed on this schedule incurs a demand of 30 kW or more for two months during a twelve-month period, the customer will be served under the "Commercial Demand Service – Schedule GL"

This schedule is not available for (1) breakdown, standby, or supplementary service, or (2) for resale.

TYPE OF SERVICE

The company will furnish 60 cycle service through one meter, at one delivery point, at one of the following approximate voltages where available:

Single Phase	120/240 volts, or
Three Phase	208Y/120 volts, or 480Y/277 volts, or
Three Phase	240, 480 volts

The type of service supplied will depend upon the voltage available. Prospective customers should ascertain the available supply voltage at the Company's office in Boone, NC, before purchasing equipment.

Motors of less than 5 hp may be single phase. All motors of more than 5 hp must be equipped with starting compensators and all motors of more than 25 hp must be of the slip ring type except that the Company reserves the right, when in its opinion the installation would not be detrimental to the service of the Company, to permit other types of motors.

MONTHLY RATE SCHEDULE "G"

Basic Facilities Charge	\$17.42 per month
Energy Charge	\$0.086683 per kWh

Minimum Bill

The minimum monthly bill for service shall be \$17.42 (Basic Facilities Charge).

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the kWh Energy Charge shown above in the determination of the monthly bill.

PPAC&CACR Purchased Power Adjustment Clause and Coal Ash Cost Recovery

PAYMENT

Bills under this schedule are issued on the last working day of the month, and due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due on the 15th day of the month following the billing date. Bills are considered delinquent twenty-five (25) days after the billing date and will be assessed a one percent (1%) late payment charge. If any bill is not paid, the Company has the right to suspend service.

Re-connection of service after disconnection will be made upon payment of bill in full. A reconnect charge of \$25.00 will be applied during regular working hours and \$60.00 per reconnect will be charged for reconnects made after regular working hours.

Regular working hours are between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays).

New River Light and Power Company
Commercial Demand Service
Schedule "GL"
AVAILABILITY

Available to customers who have commercial, general, or temporary service with a monthly usage demand of 30 kW. In the event a customer billed on this schedule has a demand less than 30 kW for twelve consecutive months, the customer will be served under the "Commercial General Service –Schedule G". In the event a customer billed on this Schedule has a monthly load factor of 65% or higher for six (6) months over the previous twelve (12) months, the customer will be served under the "Commercial Demand High Load Factor Service – Schedule GLH".

This schedule is not available for (1) breakdown, standby, or supplementary service, or (2) for resale.

TYPE OF SERVICE

The company will furnish 60 cycle service through one meter, at one delivery point, at one of the following approximate voltages where available:

Single Phase	120/240 volts, or
Three Phase	208y/120 volts, or 480Y/277 volts, or
Three Phase	240, 480 volts

The type of service supplied will depend upon the voltage available. Prospective customers should ascertain the available supply voltage at the Company's office in Boone, NC, before purchasing equipment.

Motors of less than 5 hp may be single phase. All motors of more than 5 hp must be equipped with starting compensators and all motors of more than 25 hp must be of the slip ring type except that the Company reserves the right, when in its opinion the installation would not be detrimental to the service of the Company, to permit other types of motors.

MONTHLY RATE SCHEDULE "GL"

Basic Facilities Charge	\$23.22 per month
Demand Charge	\$8.27 per kW
Energy Charge	\$0.054222 per kWh

MINIMUM BILL

The minimum monthly bill for service shall be \$23.22 (Basic Facilities Charge).

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the kWh Energy Charge shown above in the determination of the monthly bill.

PPAC&CACR Purchased Power Adjustment Clause and Coal Ash Cost Recovery

PAYMENT

Bills under this schedule are issued on the last working day of the month, and due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due on the 15th day of the month following the billing date. Bills are considered delinquent twenty-five (25) days after the billing date and will be assessed a one percent (1%) late payment charge. If any bill is not paid, the Company has the right to suspend service.

Re-connection of service after disconnection will be made upon payment of bill in full. A reconnect charge of \$25.00 will be applied during regular working hours and \$60.00 per reconnect will be charged for reconnects made after regular working hours.

Regular working hours are between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays).

New River Light and Power Company
Commercial Demand High Load Factor Service
Schedule "GLH"
AVAILABILITY

Available to customers who have commercial or general service with a monthly usage demand of 30 kW or more for two months and a monthly load factor of 65% or higher for six months over the previous twelve months. In the event a customer billed on this schedule has a demand less than 30 kW for twelve consecutive months, the customer will be served under the "Commercial General Service – Schedule G". In the event a customer's load factor falls below 65% for more than six months over the previous twelve consecutive months, the customer will be served under the "Commercial Demand Service – Schedule GL".

This schedule is not available for (1) breakdown, standby, or supplementary service, (2) for resale, or (3) for temporary service.

TYPE OF SERVICE

The company will furnish 60 cycle service through one meter, at one delivery point, at one of the following approximate voltages where available:

Single Phase	120/240 volts, or
Three Phase	208y/120 volts, or 480Y/277 volts, or
Three Phase	240, 480 volts

The type of service supplied will depend upon the voltage available. Prospective customers should ascertain the available supply voltage at the Company's office in Boone, NC, before purchasing equipment.

Motors of less than 5 hp may be single phase. All motors of more than 5 hp must be equipped with starting compensators and all motors of more than 25 hp must be of the slip ring type except that the Company reserves the right, when in its opinion the installation would not be detrimental to the service of the Company, to permit other types of motors.

MONTHLY RATE SCHEDULE "GLH"

Basic Facilities Charge	\$23.22 per month
Demand Charge	\$10.00 per kW
Energy Charge	\$0.051800 per kWh

MINIMUM BILL

The minimum monthly bill for service shall be \$23.22 (Basic Facilities Charge).

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the kWh Energy Charge shown above in the determination of the monthly bill.

PPAC&CACR Purchased Power Adjustment Clause and Coal Ash Cost Recovery

PAYMENT

Bills under this schedule are issued on the last working day of the month, and due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due on the 15th day of the month following the billing date. Bills are considered delinquent twenty-five (25) days after the billing date and will be assessed a one percent (1%) late payment charge. If any bill is not paid, the Company has the right to suspend service.

Re-connection of service after disconnection will be made upon payment of bill in full. A reconnect charge of \$25.00 will be applied during regular working hours and \$60.00 per reconnect will be charged for reconnects made after regular working hours.

Regular working hours are between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays).

New River Light and Power Company
ASU Campus Service
Schedule "A"

AVAILABILITY

This schedule is available only for a single point of delivery for Appalachian State University's main campus location.

TYPE OF SERVICE

For the individual delivery points throughout the ASU Campus, the company will furnish 60 cycle service through one meter, at one delivery point, at one of the following approximate voltages where available:

Single Phase	120/240 volts, or
Three Phase	208Y/120 volts, or 480Y/277 volts, or
Three Phase	240, 480 volts
Three Phase	4160Y/2400, 12470Y/7200

The type of service supplied will depend upon the voltage available. Prospective customers should ascertain the available supply voltage at the Company's office in Boone, NC, before purchasing equipment.

Motors of less than 5 hp may be single phase. All motors of more than 5 hp must be equipped with starting compensators and all motors of more than 25 hp must be of the slip ring type except that the Company reserves the right, when in its opinion the installation would not be detrimental to the service of the Company, to permit other types of motors.

MONTHLY RATE SCHEDULE "A"

Distribution Facilities Charge	\$10.63 per kW
Power Demand Charge	\$8.75 per kW
Power Energy Charge	\$0.040950 per kWh

Billing Demand for Distribution Facilities Charge

The average maximum 15-minute kW demand measured at the ASU Substation meters plus the kW demand measured at any on-site generation in excess of 10 kW serving ASU Campus load at the same time as the ASU Substation kW demand.

Billing Demand for Power Demand Charge

The average maximum 15-minute kW demand measured at the ASU Substation meters.

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the kWh Energy Charge shown above in the determination of the monthly bill.

PPAC&CACR Purchased Power Adjustment Clause and Coal Ash Cost Recovery

PAYMENT

Bills under this schedule are issued on the last working day of the month, and due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due on the 15th day of the month following the billing date. Bills are considered delinquent twenty-five (25) days after the billing date and will be assessed a one percent (1%) late payment charge. If any bill is not paid, the Company has the right to suspend service.

New River Light and Power Company
Security Lighting Service
Schedule "OL"
AVAILABILITY

This service is available to all customers of the Company to be used to light outdoor areas, private streets, and driveways. The lighting units may be mercury vapor, sodium vapor, or metal halide bracket mounted on Company owned poles.

SERVICE

Company shall provide all materials and install, operate, maintain, and provide energy required for illumination of the lighting units from dusk to dawn. The Company will offer as standard units the following lamps installed on wooden poles at the monthly rate approved by the North Carolina Utilities Commission:

Fixtures

100 Watt Sodium Vapor
175 Watt Mercury Vapor
400 Watt Mercury Vapor
150 Watt Sodium Vapor
250 Watt Sodium Vapor
400 Watt Metal Halide

Mounting Arm

Short Arm
Gooseneck
Cobra Head
Cobra Head
Cobra Head
Short Arm

Monthly charge per fixture identified by Schedule "OL" Tariff approved by Commission

CONDITION OF SERVICE

All facilities necessary to provide this service including fixtures, lamps, controls, poles, other structures, hardware, transformers, and conductors will be owned and maintained by the Company. The Company will replace burned-out lamps and otherwise maintain the luminaries during regular working hours as soon as practicable following notification by the Customer of the necessity.

All Customers must enter into a contract with the Company prior to the Company providing requested service.

All Customers will provide deposit security of 50% of the charges, based on the current retail rate, for the contract period unless Customer owns the premises, provide a guarantor and/or has through payment history established a good credit rating as defined by having no more than two (2) delinquent payments during preceding twelve (12) months. Company will pay interest on the deposit at an annual rate of 8% beginning with the 91st day of service.

Should Customer request termination of service prior to completing contract time, Customer will be responsible for payment of charges for the remaining months

using the monthly rate at the time contract was signed. This payment is due in lump sum at the time of requesting discontinuance of service.

TEMPORARY SERVICE

Request for temporary lighting which includes seasonal customer, carnivals, flea markets, fairs, etc. will be available at the Company's option. The Customer will be subject to an in-and-out charge, which will consist of the labor to install and remove, material installed less the anticipated value at removal, to be paid in advance. No contract will be required for service.

MONTHLY RATE

Fixtures	Monthly Charge
100 Watt Sodium Vapor	\$ 9.05
175 Watt Mercury Vapor	\$ 9.26
400 Watt Mercury Vapor	\$ 16.97
150 Watt Sodium Vapor	\$ 8.90
250 Watt Sodium Vapor	\$ 12.93
400 Watt Metal Halide	\$ 19.54
250 Watt Metal Halide	\$ 15.33
100 Watt SV TOB	\$ 2.91
150 Watt SV TOB	\$ 4.39
175 Watt MV TOB	\$ 5.12
250 Watt SV TOB	\$ 7.31
400 Watt MV TOB	\$ 11.68
400 Watt SV TOB	\$ 11.68
750 Watt SV TOB	\$ 21.92

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the monthly fixture charges based on the estimated kWh usage per light fixture.

PPAC&CACR Purchased Power Adjustment Clause and Coal Ash Cost Recovery

PAYMENT

Bills under this schedule are due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due twenty-five (25) days after the billing date. Past due accounts are subject to disconnection after expiration of past due procedures. Bills that are past due will be assessed a one percent (1%) late payment charge.

Re-connection of service after disconnection will be made upon payment of bill in full. A reconnect charge of \$25.00 will be applied during regular working hours and

\$60.00 per reconnect will be charged for reconnects made after regular working hours.

Regular working hours are between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays).

New River Light and Power Company
Purchased Power Adjustment Clause and Coal Ash Cost Recovery Rider
Schedule "PPAC&CACR"

New River Light & Power Company ("NRLP") receives wholesale power supply from Blue Ridge Electric Membership Corporation ("BREMCO") which, in turn, receives power supply from Duke Energy Carolinas ,LLC ("DEC"). The cost of wholesale power from DEC is passed through to NRLP from BREMCO.

Purchased Power Adjustment ("PPA") Factor

Service supplied under NRLP's rate schedules are subject to approved purchased power cost adjustments, if any, over or under the rate set forth in the approved rate schedules. Adjustments are made pursuant to the North Carolina Utilities Commission Order in Docket E-34, Sub 46, and subsequent Orders issued by the Commission in annual rider proceedings.

Effective April 1, 2018, the base purchased power cost established in Docket No. E-34, Sub 46 is \$0.062846 per kWh which is included in the energy charges of NRLP's rate schedules.

Effective April 1, 2018, all service supplied under NRLP's rate schedules is subject to an increment per kWh as set forth below. This adjustment is not included in the rate schedules of NRLP and therefore, must be applied to the bill as calculated under the applicable rate for bills rendered on, or after, April 1, 2018.

	<u>Purchased Power Adjustment (PPA)</u>
	<u>April 1, 2018</u>
<u>ALL SERVICE CLASSES</u>	
Adjustment to all classes	-\$0.000880 / kWh
Experience Modification Factor & Interest	<u>\$0.001885 / kWh</u>
Net Purchased Power Rider Factor	\$0.001005 / kWh
Regulatory Fee Multiplier	<u>X 1.001402</u>
Purchased Power Cost Adjustment Factor	\$0.001006 / kWh

Coal Ash Cost Recovery ("CACR") Factor

Effective July 1, 2017, the power supply agreement between DEC and BREMCO was amended to allow recovery of costs to comply with (i) the North Carolina Coal Ash

Management Act 2014 N. C. Sess. Laws 122; 2014 N.C. Ch. 122; 2013 N. C. SB 729, as amended June 2015 by the Mountain Energy Act, N. C. SB716 as further amended by the Drinking Water Protection/Coal Ash Cleanup Act, House Bill 603/S.L. 2016-95, and (ii) The Hazardous and Solid Waste Management System: Disposal of Coal Combustion Residuals from Electric Utilities promulgated by the United States Environmental Protection Agency and published on April 17, 2015, 80 Fed. Reg 21302, as may be amended from time to time ("Coal Ash Costs").

Effective April 1, 2018, the base Coal Ash Cost established in Docket E-34, Sub 46 is \$0.000000 per kWh, which is included in the energy charges of MRLP's rate schedules.

The Coal Ash Cost Recovery ("CACR") Factor provides for a charge or credit to NRLP's customers to recover charges from BREMCO for recovery of DEC's Coal Ash Costs that differ from the base cost amount established in the general rate case. The CACT Factor is applicable to all NRLP Rate Schedules. This adjustment is not included in the rate schedules of NRLP and therefore, must be applied to the bill as calculated under the applicable rate for bills rendered on, or after, April 1, 2018.

CACR

ALL SERVICE CLASSES

April 1, 2018

Net Coal Ash Cost Recovery Factor	\$0.003246 / kWh
Regulatory Fee Multiplier	X <u>1.001402</u>
Coal Ash Cost Recovery Factor	\$0.003251 / kWh

New River Light and Power Company
Miscellaneous Service Charges
Schedule "MS"

DEPOSIT:

The Company may require a deposit before beginning service or before reestablishing service or in the event of a material change of circumstances as allowed by the Rules and Regulations of the North Carolina Utilities Commission (Commission). The amount of the deposit and the interest paid on deposits will be in accordance with the Rules and Regulations of the Commission. The Company may require an increase or allow a decrease in the deposit if changes occur in the amount of bills rendered to the Customer. The Company may refund a deposit at any time. When service is discontinued, the Company will refund the deposit plus any accumulated interest, less any unpaid bills.

CONNECT CHARGE:

When the Company first supplies electricity under any rate schedule, the Customer shall pay the Company a connection charge of \$11.50. This charge shall become a part of the first bill rendered to Customer for electricity supplied at such premises. The connection charge applies to any new service set up which requires a field trip to read the meter, install a meter, connect a meter or install new facilities.

CONNECT CHARGE COMMERCIAL TEMPORARY:

When the Company supplies temporary electricity under Schedule G or Schedule GL, the Customer shall pay the Company a connection charge of \$15.00. This charge shall become a part of the first bill rendered to Customer for electricity supplied at such premises. The connection charge applies to any commercial temporary service which requires a field trip to read the meter, install a meter, connect a meter or install new facilities.

RECONNECT FEE:

In case of discontinuance of service for any reason except repairs or other necessary work by the Company, the Customer shall pay the Company a reconnect charge before service will be restored as follows:

Regular Working Hours – If reconnect service is between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays), the fee will be \$25.00.

After Regular Working Hours – If reconnect service is during the evenings, weekends or holidays, the fee will be \$60.00.

RETURNED PAYMENT FEE:

When a check, electronic check, bank draft, debit card or credit card tendered for payment of a Customer's account, is subsequently returned by a financial institution due to a failure of the issuer's financial institution to honor the payment for good and sufficient reason, a \$21.00 fee will be charged to the Customer for each such returned payment. The Company, at its option for good cause, may refuse to accept a check, electronic check, debit card, or credit card tendered as payment on a Customer's account.

EXTRA FACILITIES CHARGE:

At the request of the Customer, the Company will furnish, install, own and maintain facilities which are in addition to those necessary for delivery of service at one point, through one meter, at one voltage, in accordance with the applicable rate schedule. Such additional facilities will be in accordance with the following provisions:

1. "Extra Facilities" shall consist of the following as may be required: voltage regulators, circuit breakers, duplicate service, transformers, substations, connecting lines, off-site facilities or other equipment installed for the use of the contracting Customer, other than facilities which the Company would furnish to the Customer without cost under its applicable rate schedule.
2. The monthly "Extra Facilities Charge" shall be equal to 0.9% of the installed cost of the facilities, but not less than \$25, shall be billed to the Customer in addition to the billing for energy, or for demand plus energy, in accordance with the applicable rate schedule.
3. The "installed cost of extra facilities" shall be the original cost of material used, including spare equipment, if any, plus applicable labor, transportation, stores, tax, engineering and general expenses, all estimated if not known.

The Company shall have the option of refusing requests for extra facilities if, on its own determination, the requested facilities are not feasible, or may adversely affect the Company's service to other customers.

New River Light and Power Company
LED Lighting Service
Schedule "LEDL"
AVAILABILITY

This service is available to all customers of the Company to be used to light outdoor areas, private streets, and driveways.

CONDITION OF SERVICE

All facilities necessary to provide this service including fixtures, lamps, controls, poles, other structures, hardware, transformers, and conductors will be owned and maintained by the Company unless otherwise noted. For all Company owned facilities, the Company will replace burned-out lamps and otherwise maintain the luminaries during regular working hours as soon as practicable following notification by the Customer of the necessity.

All Customers must enter into a contract with the Company prior to the Company providing requested service.

All Customers will provide deposit security of 50% of the charges, based on the current retail rate, for the contract period unless Customer owns the premises, provide a guarantor and/or has through payment history established a good credit rating as defined by having no more than two (2) delinquent payments during preceding twelve (12) months. Company will pay interest on the deposit at an annual rate of 8% beginning with the 91st day of service.

Should Customer request termination of service prior to completing contract time, Customer will be responsible for payment of charges for the remaining months using the monthly rate at the time contract was signed. This payment is due in lump sum at the time of requesting discontinuance of service.

TEMPORARY SERVICE

Request for temporary lighting which includes seasonal customer, carnivals, flea markets, fairs, etc. will be available at the Company's option. The Customer will be subject to an in-and-out charge, which will consist of the labor to install and remove, material installed less the anticipated value at removal, to be paid in advance. No contract will be required for service.

MONTHLY RATE SCHEDULE "LEDL"

Type of Light	Existing Pole	New Pole	
		Wood	Decorative Fiberglass

Unmetered Service (Photocell):

150 Watt Flood Light	\$10.59	\$13.99	\$17.40
266 Watt Flood Light	\$16.27	\$19.67	\$23.08
162 Watt Cobra Head	\$11.06	\$14.46	\$17.87
119 Watt Area Light (Shoe Box)	\$9.98	\$13.38	\$16.79
50 Watt Yard Light	\$4.07	\$7.47	\$10.88

Metered Service:

150 Watt Flood Light	\$7.13	\$10.53	\$13.94
266 Watt Flood Light	\$10.17	\$13.57	\$16.98
162 Watt Cobra Head	\$7.35	\$10.75	\$14.16
119 Watt Area Light (Shoe Box)	\$7.28	\$10.68	\$14.09
50 Watt Yard Light	\$2.94	\$6.34	\$9.75

Town of Boone Owned Lighting (Energy Only):

TOB 80 Watt LED	\$1.82
TOB 110 Watt LED	\$2.51
TOB 136 Watt LED	\$3.14
TOB 180 Watt LED	\$4.15

RIDER

The following rider is applicable to service supplied under this schedule. The currently approved kWh charges (increment or decrement) for the following rider will be added to the monthly fixture charges based on the estimated kWh usage per light fixture.

PPAC&CACR Purchased Power Adjustment Clause and Coal Ash Cost Recovery

PAYMENT

Bills under this schedule are due and payable as of the billing date, or, if not received by said billing date, upon receipt. Bills are considered past due twenty-five (25) days after the billing date. Past due accounts are subject to disconnection after expiration of past due procedures. Bills that are past due will be assessed a one percent (1%) late payment charge.

Re-connection of service after disconnection will be made upon payment of bill in full. A reconnect charge of \$25.00 will be applied during regular working hours and \$60.00 per reconnect will be charged for reconnects made after regular working hours.

Regular working hours are between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays).

2017
Service Regulations

NEW RIVER LIGHT AND POWER COMPANY SERVICE REGULATIONS

Foreword

In contemplation of the mutual protection of both the Company and the Customer, and for the purpose of rendering an impartial and more satisfactory service, the Service Regulations of the Company are hereby modified and filed with the North Carolina Utilities Commission so as to read as hereinafter set forth, the same being incorporated by reference in each contract or agreement for electrical service. The Company operates by the Rules and Regulations under the National Electrical Safety Code as adopted by the Commission.

Definitions

New River Light and Power Company is referred to herein as the “Company” and the user and prospective user is referred to as the “Customer” or “Consumer”, these terms to be considered as synonymous. The North Carolina Utilities Commission is referred to herein as the “Commission”.

Agreement

Electric service will be supplied under (a) the Company’s standard form of application (service order) or contract, (b) the applicable rate schedule or schedules, and (c) these service regulations, except insofar as provision is otherwise made in any particular rate schedule or contract on file with and approved by the Commission. The Company shall not be required to supply service unless and until such agreement is executed by the Customer and the Company, it being understood and agreed that no promise, statement or representation by an agent, employee or other person shall be binding upon the Company unless same be in writing and attached to and made a part of the agreement.

If, during the term of agreement for furnishing electricity to a Customer, the Customer is unable to operate the facilities, in whole or in part, because of accident, act of God, fire, or strike of the Company’s employees occurring at the location where electricity is supplied, the charge for electricity used during the period reasonably necessary to correct any such conditions will, in the discretion of the Company, be reasonably adjusted in accordance with all pertinent facts and conditions.

If a Customer is a natural disaster victim, the Company shall have the right to make certain adjustments to the charges for electricity assessed to the Customer. The Company may, at its own discretion, adjust or waive minimum charges, temporary service charges, service connection charges, or security deposits.

Agreement Personal

The rights which accrue to the Customer under the agreement are personal and shall not

be transferred or assigned by the Customer without the written consent of the Company.

Vacated Premises

The Customer will notify the Company before vacating the premises served under the agreement as herein provided, and will pay upon presentation all bills due under all agreements or contracts.

Deposit

Since an accumulation of unpaid bills would tend toward higher rates for all Customers, the Company may require a deposit from any Customer who has not already previously established satisfactory credit before commencement of service, or at any subsequent time, require a deposit which shall be determined by the Company based upon historical usage of an existing facility or the anticipated usage of a new facility. The amount of deposit shall not exceed two-twelfths of the estimated charge for the service for the ensuing twelve months. The Company may require an increase or allow a decrease in said deposit if changes occur in the consumption of the Customer. Interest will be paid on deposits in accordance with the Rules and Regulations of the Commission. The status of all deposits will be monitored automatically by the computer system and any Customer's deposits will be refunded if said Customer has not been delinquent more than twice during the preceding year and has not been disconnected for non-payment during the preceding year. The Company may refund a deposit at any time and, when service is discontinued, shall endeavor to locate the Customer and refund the deposit, together with any accumulated interest, less any unpaid bills. However, the deposits shall cease to bear interest when service is discontinued and the Company has tendered or endeavored to tender to the Customer their original deposit plus interest.

Customer's Wiring and Equipment

Equipment which will operate in one locality may be useless in another due to difference in voltage or phase of electric service; therefore, before wiring a premise or purchasing equipment the Customer shall give the Company notice, and shall ascertain the character of service available at such premises. The Company may specify the voltage and type of electric service to be furnished, as well as the location of the meter and the point where the service connection shall be made.

All the Customer's wiring and equipment must be installed and maintained in accordance with the requirements of the local municipal and state authorities including all required inspections; otherwise, the Company may refuse to connect service to such Customer, or may discontinue service to same. The Customer shall keep in repair all such wiring and equipment to the point of connection with the facilities of the Company.

Prior to the installation of a Customer owned generator, the Customer shall be responsible for notifying the Company of its intent and shall allow the Company access

to its premises to ensure proper installation which will prevent backfeeding to the Company's facilities. Company shall have the right to disconnect Customer's service until Customer's generator installation is in accordance with safe operating practices.

Changes in Customer's Wiring and Equipment

The Customer shall not employ or utilize, without the written consent of the Company, any equipment, appliance or device, or permit the continuation of any condition, which tends to create any hazard or otherwise to affect adversely the Company's service to such Customer or to others. When polyphase electric service is used by any Customer, the Customer shall control the use of service so that the load will be maintained in reasonable electrical balance between the phases at the point of delivery. Customer shall at all times maintain a power factor at the point of delivery as nearly 100% as practicable; however, if Customer's power factor is found to be less than 85% the Company may elect to install primary metering and charge Customer on power furnished rather than power usage.

The Customer shall give the Company reasonable notice in writing of any anticipated increase in demand exceeding 20 kw or ten percent (10%) of former demand, whichever is greater, and stating the approximate excess and date required. Providing the Customer is in good standing with the Company, the Company will endeavor to provide additional capacity for any increase so requested by the Customer within ninety (90) days of said notice.

The Company will extend its facilities and change the point of delivery only when the investment required is warranted by the anticipated additional revenues that would equal or exceed the Company's cost of relocating or rearranging facilities in preceding sixty (60) months or when Customer pay aid in construction equal to the Company's cost and when such extension is permissible and feasible.

Access to Customer's Premises

The Company shall at all times with reasonable cause have the right of ingress to and egress from the premises of the Customer, for any and all purposes connected with the delivery of service and metering, or the exercise of any and all rights under the agreement.

Right of Way

The Customer shall at all times furnish the Company a satisfactory and lawful right of way over Customer's premises for the Company's lines and apparatus necessary or incidental to the furnishing of service, and shall also provide satisfactory outdoor locations for metering equipment.

The Company may change the location of the right of way upon request of the Customer,

and may require the Customer to bear the expense of the change. The change will not be made where it will interfere with or jeopardize the Company's service, either to the Customer requesting the change, or to any other Customer or Customers. All privileges of the Company incident to the original location shall apply to the changed location.

The obligation of the Company to supply service is dependent upon the Company securing and retaining all necessary rights-of-way, privileges, franchises or permits, for the delivery of such service. The Company shall not be liable to the Customer for any failure to deliver service because of the Company's inability to secure or retain such rights-of-way, privileges, franchises, or permits.

Distribution and Service Facilities

The Company's distribution and service facilities will be installed above ground on poles, towers, or other fixtures; unless underground facilities are requested by the Customer to be provided in accordance with the Company's Underground Installation Plan and Underground Installation Procedures and under the Extra Facilities Provisions. The Company reserves the right to serve all new residential developments and services underground in accordance with the Company's Underground Installation Plan and Underground Installation Procedures and under the Extra Facilities Provisions.

Service connections will be made as follows:

- (1) Where both the Company's lines and the Customers' entrance conductors are above ground, and where the service agreement between the Company and the Customer is not to be made on one of the Company's long-form Electric Power Contracts:

The Company will extend its service conductors to the Customer's building, terminating them on the outside of the building at a location to be provided by the Customer and satisfactory to the Company for this purpose. The location must be of sufficient height to satisfy the requirements of the National Electric Safety Code and of applicable local codes, and the strength of the structure at the point of termination must be satisfactory to the Company.

The Customer shall install all meter bases, CT cabinets and related equipment according to the National Electrical Code and the Company's requirements. Customer shall provide all meter bases for single phase and network services, 200 amp or less, from approved manufacturers. Customer will purchase from Company the appropriate CT cabinet as per service design. The Company reserves the right to determine size of any CT or Meter cabinet. The Company shall furnish, for Customers installation, meter bases for 400 amp single phase services, three phase services, and all services requiring transformer rated meters. The Company will make the necessary connections from its service conductors to the Customer's entrance conductors.

- (2) Where both the Company's lines and the Customer's entrance conductors are below ground, or when one is above ground and the other is below ground, or where the size of the Customer's demand or any unusual character of the Customer's location requires the service agreement between the Company and the Customer to be made on one of the Company's long-form Electric Power Contracts, the Company will make the necessary connections from its service conductors to the Customer's entrance conductor as in Section (1) above if applicable, or as in Section (3) below if applicable. If neither Section (1) nor Section (3) is applicable, the connection shall be at a point to be agreed upon by the Company and the Customer.
- (3) When, in the Company's opinion, a ground-type transformer is required to provide service the Company may require the Customer to provide suitable outdoor space on his premises to accommodate a ground-type transformer installation or substation.

When the incoming service is overhead and the Customer provides space for a ground-type substation transformer installation, the Company will erect a structure outside of and immediately adjacent to the fence surrounding such installation, and will connect to the Customer's entrance conductors at that point. The Company may require the Customer to provide main disconnecting switches at the point of connection, which switches shall control all of the Customer's load other than the fire pump circuit, if any. In the event the space agreed upon for such installation is adjacent to one or more of the Customer's building walls, the Company will connect to the Customer's entrance conductors on the outside of one of the walls.

- (4) With respect to any service, after a service connection has been made it may be changed by the Company upon request of the Customer, but the Customer must bear the expense of the change and it will not be made where it will interfere with or jeopardize the Company's service either to the Customer desiring the change or to any other Customer or Customers.

Ownership of Equipment

All conductors and conduits, inside work and equipment, switches, fuses, and circuit breakers, from the point of connection with the Company's service shall be installed and maintained by and at the expense of the Customer. All equipment furnished by the Company shall be and remain the property of the Company.

Attachment to Structures

No equipment or facilities owned by the Customer or others may be attached to poles, equipment, or other structures owned by the Company, except where such attachments are part of another utility system and are subject to the terms of a joint-use agreement, or,

except where such attachment has been otherwise approved by the Company.

Meters

The Company will furnish all necessary meters. When a meter is moved from one location to another all expense in connection with such removal/relocation shall be the responsibility of the Company except where the removal and/or relocation is at the request of the Customer, in which case the expense will be paid by Customer. The Company shall have the right at its option and at its own expense, to place demand meters, volt meter or other instruments on the premises of the Customer for the purpose of making tests with respect to the Customer's service.

Location of Meter

Meters for all services shall be located out-of-doors on the Customer's structure at a place or point which is mutually acceptable to the Customer and the Company, and which meets all of the Company's requirements for reading, testing, and servicing accessibility, and for safety.

Meter Test

Company will routinely test all meters serving the premises of its Customers under the provisions provided for in the Rules and Regulations of the North Carolina Utilities Commission, R8-13.

When the Customer requests a meter test in writing, Company will test the meter in the presence of the Customer and/or the Customer's selected expert if requested and provide the Customer a written test report showing all pertinent data. There will be no cost to the Customer providing it is the Customer's first request within the previous 12 months, in accordance with the Commission's rules.

Provided for in the Commission's rules (R8-14), if the Customer is requesting an additional test within 12 months of the initial test, the Customer must pay an advance deposit equal to the costs incurred by the Company in testing a meter. The amount deposited shall be refunded if the meter is found, when tested, to register more than 2% fast.

Company shall charge Customer \$30.00 for self-contained meters and \$50.00 for all other meters.

Inaccuracy of Meter

In case of the inaccuracy of a meter the Customer's bill for the period of such inaccuracy, not to exceed sixty (60) days just previous to the removal of such meter from service by the Company, shall be adjusted up or down as required to compensate for any meter inaccuracy exceeding an average of 2% slow or fast, respectively.

Overcharge or Undercharge

If the Company has willfully overcharged any Customer except through inaccuracy of a meter, the charges shall be adjusted as provided in G.S. 62-139 (b).

If the Company has inadvertently overcharged or undercharged a Customer as a result of a misapplied schedule, an error in meter reading, a skipped meter reading, or other human or machine error except meter inaccuracy, or if the Customer has bypassed or otherwise tampered with the meter, has otherwise acted in a fraudulent or willfully misleading manner, or has knowledge of being undercharged without notifying the Company, the Company shall adjust its charges to refund the overcharge or to recover the undercharge in accordance with Rule R8-44, North Carolina Public Utilities Laws and Regulations.

- (1) In the event of undercharge through Customer fraud, or overcharge, the entire amount of the undercharge or overcharge shall be collected or refunded respectively for the entire interval of such undercharge or overcharge, provided that the applicable statute of limitations is not exceeded. If the interval cannot be determined, then the 12-month period preceding the discovery of the billing error shall be used. If the usage and/or demand incurred during the interval cannot be determined, then an appropriate estimate of usage and/or demand shall be used.
- (2) In the event of undercharge through Company error, the amount of such undercharge shall be collected for the entire interval involved, not to exceed 150 days for a Customer having a demand of less than 50 kw, or 12 months for a Customer having a demand of more than 50 kw. If the interval cannot be determined, then an interval equal to the preceding limits shall be used. If the usage and/or demand incurred during the interval cannot be determined, then an appropriate estimate of usage and/or demand shall be used. The Customer shall be allowed to pay the deficient amount in equal installments added to the monthly bills, over the same number of billing periods which occurred during the interval of the deficiency.

Bills Due Where No Notice is Received

All meters are read monthly, and all bills are due and payable on the date of the bill, during regular business hours, at the office of the Company. Bills for residential service are past due and delinquent on the twenty-fifth (25th) day after the date of the bill. Bills for nonresidential service are past due and delinquent on the fifteenth (15th) day after the date of the bill. In the event the Company offers programs that allow for pre-payment of customer bills, payment guidelines will be determined by the pre-payment guidelines.

Failure to receive a statement will not entitle the Customer to any delay in paying the amount due beyond the date when the bill is due and payable.

The word "Month" as used herein, and as used in the rate schedules of the Company, shall be construed to mean the period of time between the regular meter readings by the Company. Readings are taken each month at approximately thirty (30) days.

Where Meter is Not Read

Where a meter for any reason is not read at the regular reading time the Company may calculate the amount of service used with reference to the Customer's normal consumption, and make any adjustment which may be necessary in the bill rendered when the meter is next read; or the Company may, in such event, render the Customer bill for the minimum charge, said charge to be credited to the Customer when the meter is read and bills computed for thirty (30) day intervals.

Offsets Against Bills

No claim of demand which the Customer may have against the Company shall be set off or counter-claimed against the payment of any sum of money due the Company by the Customer for services rendered; and all such sums shall be paid in accordance with the agreement regardless of such claim or demand.

Responsibility Beyond Delivery Point

It is understood and agreed that the Company is merely a furnisher of electricity, deliverable at the point where it passes from the Company's wires to the service wires of the Customer, or through the divisional switch separating the Customer's wires and equipment from the Company's wires and equipment, where such a switch is installed, and the Company shall not be responsible for any damage or injury to the buildings, motors, apparatus or other property of the Customer due to lightning, defects in wiring or other electrical installations, defective equipment or other cause not due to the negligence of the Company. The Company shall not be in any way responsible for the transmission, use or control of the electricity beyond the delivery point, and shall not be liable for any damage or injury to any person or property whatsoever, or death of any person or persons arising, accruing or resulting in any manner, from the receiving or use of said electricity.

Interference With Company Property

The Customer shall not interfere with, or alter, the Company's meters, seals, or other property, or permit the same to be done by others than the Company's authorized agent or employee. Damage caused or permitted by the Customer to said property shall be paid for by the Customer. When unauthorized use of electrical service is determined, the Company may disconnect service and the Consumer shall be required to pay for the estimated unauthorized usage, the cost of inspection, the cost of meter calibration, investigation, any unpaid account balance, and reconnection before service is restored.

Resale Service

The contract is made and electricity is sold and delivered upon the express condition that the Customer shall not directly or indirectly sell or resell, assign, or otherwise dispose of the electricity or any part thereof, to any person, firm or corporation, except where service is supplied under a contract specifically providing for resale.

Under no circumstances will the Company supply electricity for resale in competition with the Company.

Notwithstanding the foregoing, the Company will supply electricity for resale to lessors of a residential building or complex who comply with the provisions of North Carolina General Statute §62-110(h) and Chapter 22 of the Rules and Regulations of the North Carolina Utilities Commission.

Foreign Electricity

The Customer shall not use the Company's electric service in parallel with other electric service, nor shall other electric service be introduced on the premises of the Customer for use in conjunction with or as a supplement to the Company's electric service, without the written consent of the Company.

Service Interruptions

The Company does not guarantee continuous service. It shall use reasonable diligence at all times to provide uninterrupted service, and to remove the cause or causes in the event of failure, interruption, reduction or suspension of service, but the Company shall not be liable for any loss or damage to a Customer or Customers resulting from such failure, interruption, reduction or suspension of service which is due to any accident or other cause beyond its control, or to any of the following:

- (1) An emergency action due to an adverse condition or disturbance on the system of the Company, or on any other system directly or indirectly interconnected with it, which requires automatic or manual interruption of the supply of electricity to some Customers or areas in order to limit the extent or damage of the adverse condition or disturbance, or to expedite restoration of service, or to effect a reduction in service to compensate for an emergency condition on an interconnected system.
- (2) An Act of God, or the public enemy, or insurrection, riot, civil disorder, fire, or earthquake, or an order from Federal, State, Municipal, County or other public authority.

- (3) Making necessary adjustments to, changes in, or repairs on its lines, substations, and facilities, and in cases where, in its opinion, the continuance of service to Customer's premises would endanger persons or property.
- (4) It is expressly understood and agreed that the Company does not contract to furnish power for pumping water for extinguishing fires, and that in the event that the Consumer shall use said electric power, or any part thereof, for pumping water to be used for extinguishing fires, the Consumer shall, at all times, keep on hand, or otherwise provide for, an adequate reserve supply of water so that it shall not be necessary to pump water by means of said electric power during a fire; and it is expressly understood and agreed that the Company shall not, in any event, be liable to the Consumer, nor to any of the inhabitants of any municipal Consumer nor to any person, firm or corporation for any loss of injury of or to property or person by fire or fires occasioned by, or resulting directly or indirectly from the failure of any pump, pumping apparatus or appliances to operate, whether said failure shall be due to the act or omission of the Company or otherwise, it being the intention of the parties hereto that the Company shall not, in any event, be liable for any loss or damage occasioned by fire or fires which may be caused by or result from the failure of the Company to supply electric power to operate such or any pump or pumping apparatus or appliances.

Discontinuance of Service

The Company, subject to the rules of the Commission, shall have the right to suspend its service for repairs or other necessary work on its lines, or systems, or to suspend or discontinue its service for any of the following reasons:

- (1) For any misrepresentation as to the identity of the Consumer entering the contract for service.
- (2) For violation by the Customer of any terms or conditions of the agreement between the Company and the Customer, or violation of any of these service regulations which are part of said agreement.
- (3) For the reason that the Customer's use of the Company's service is detrimental to the service of other Customers.
- (4) For the reason that the Customer's use of the Company's service conflicts with, or violates orders, ordinances or laws of the State or any subdivision thereof, or of the Commission having regulatory powers.

- (5) For the reason that wiring, equipment, appliance or device is installed or in use on the Customer's premises, which permits the electricity to be used without passing through the Company's meter, or which prevents, or interferes with the measuring of the electricity by the Company's meter.
- (6) For the nonpayment of any bill, when due, for service rendered either at the existing location of the Customer or at any former location except: that an applicant for residential service shall not be denied service for failure to pay such bills for classes of non-residential service.
- (7) Upon failure or refusal of the Customer to make, restore or increase his deposit as required.
- (8) For the reason that at the time of application, a member of the household or business at the premises for which the application is being made is indebted to the Company for service previously rendered in any area served by the Company, except that an applicant for residential service shall not be denied service for failure to pay outstanding bills for nonresidential service.
- (9) The Company reserves the right to discontinue the supply of electricity under any of the above conditions irrespective of any claims of any Customer pending against the Company, or any amounts of money or deposit with the Company. Whenever the supply of electricity is discontinued in accordance herewith, the Company shall not be liable for any damages, direct or indirect that may result from such discontinuance.

Removal of Equipment

In the event of such discontinuation of service or expiration of contract, then it shall be lawful for the Company to remove its meters, apparatus, appliances, fixtures, or other property.

Waiver of Default

Any delay or omission on the part of the Company to exercise its right to discontinue or suspend service, or the acceptance of a part of any amount due, shall not be deemed a waiver by the Company of such right so long as any default in whole or in part or breach of contract on the part of the Customer shall continue, and whenever and as often as any default or breach of contract shall occur.

Returned Payment Fee

When a check, electronic check, bank draft, debit card or credit card tendered for

payment of a Customer's account, is subsequently returned by a financial institution due to a failure of the issuer's financial institution to honor the payment for good and sufficient reason, a fee will be charged to the Customer for each such returned payment. The Company, at its option for good cause, may refuse to accept a check, electronic check, debit card, or credit card tendered as payment on a Customer's account.

Reconnect Fee

When service has been disconnected for any reason except for repairs or other necessary work by the Company, the Customer shall pay the Company a reconnect charge prior to restoring electric service.

The Company shall have the right to refuse to reconnect service at the same premises to any other applicant who resided with the former Customer on said premises until account of former Customer is paid in full.

Copies

Forms of application (service order) or contract, schedules of rates and copies of service regulations are available at the offices of the Company and will be furnished to the Customer on request.

Types of Service

The types of service supplied and the schedules applicable thereto are listed below. All referenced rate schedules are subject to applicable sales tax.

(1) Residential Service

Residential service will be supplied on Schedule R or G, whichever is applicable, according to Company's approved tariffs, to an individual residence or individually metered apartment unit. The Residential Service Schedules shall be applicable to only one meter serving an individual residence or an individual apartment unit; the General Service Schedule shall be applicable to any additional meters.

Out buildings, water pumps, and other uses, which form a part of the general living establishment on the same property, may be connected to the residential service meter, or they may be separately metered; such separately metered uses shall be served on the General Service Schedule.

Residential service to two or more residences on the same property or to a residence or residences sub-divided into two or more individual housekeeping apartments or units may not be supplied through one meter on the Residential Service Schedule.

Individual meters shall be installed by the Company for each individual residence, housekeeping apartment, or housekeeping unit.

(2) Professional Offices or Business Activities in Residences

The supply of service under a Residential Schedule to a residence involving some business, professional or other gainful activity will be permitted only where the energy used in connection with such activity is less than 15% of the total use and is used only by equipment which would normally be in use if the space were used entirely as living quarters.

Where a portion of a residence is used regularly for business, professional or other gainful activities, and more than 15% of the total use is for other than domestic purposes, or electrical equipment not normally used in living quarters is installed in connection with such activities referred to above, the entire premises shall be classified as non-residential and the General Service Schedule shall be applied.

The Customer may provide separate circuits so that the residential uses can be metered and billed separately under a Residential Service Schedule and the other uses under the General Service Schedule.

Hall lighting, outdoor lighting, and other general electric use in an apartment building will be classified as General Service and metered and bill under the General Service Schedule, while the individual apartments will be metered and billed separately under a Residential Schedule.

(3) General Service

The General Service Schedule is available to the individual Customer for any purpose other than those excluded by the availability paragraph of the schedule and shall be applied to the following:

- (a) Customers engaging in retail trade or personal service directly with the public, such as boarding houses, motor courts, and hotels;
- (b) Office buildings, stores, shops, and other commercial establishments;
- (c) Schools, places of worship and other non-residential Customers.

(4) Commercial Demand High Load Factor Service

The Commercial Demand High Load Factor Service Schedule is available to Customers fitting the General Service Schedule criteria and have demands greater than 30 KW and a Load Factor greater than 65%.

(5) Appalachian State University Campus Service

Service under the Appalachian State University schedule is available to the University at the available primary or secondary voltages, in accordance with the individual load requirements, served from a University designated substation at Commission approved

tariffs. University services located within the general community shall be charged on the appropriate General Service Schedule.

(6) Outdoor Lighting Service

(a) Availability

This service is available to all Customers of the Company to be used to light outdoor areas, private streets and driveways. The lighting units may be mercury vapor, sodium vapor or metal halide bracket mounted on Company owned poles.

(b) Service

Company shall provide all materials and install, operate, maintain, and provide energy required for illumination of the lighting units from dusk to dawn. These existing non-LED lights will be maintained unless there is a failure of the lighting fixture and the fixture is no longer available or the Customer requests to change to LED lighting. At that point, the replacement lighting shall be LED and charged at fees identified in Schedule "LEDL".

Monthly charge per fixture identified by Schedule "OL" Tariff approved by Commission.

(7) LED Lighting Service

(a) Availability

This service is available to all Customers of the Company to be used to light outdoor areas, private streets and driveways.

(b) Service

Company shall provide all materials and install, operate, maintain, and provide energy required for illumination of the lighting units from dusk to dawn. The Company will offer LED lamps installed on wooden poles or decorative fiberglass poles at the monthly rate approved by the North Carolina Utilities Commission.

Monthly charge per fixture identified by Schedule "LEDL" Tariff approved by Commission.

(8) Breakdown and Standby Service

The Company does not supply breakdown or standby service, except as allowed in the Extra Facilities Cost Provision, and service under its rate schedules may not be used for resale or exchange or in parallel with other electric power, or as a substitute for power contracted for or which may be contracted for, except at the option of the Company, under special terms and conditions expressed in writing in the contract with the Customer.

(9) Temporary Service

Overhead construction for temporary services is standard practice. If underground service is requested, the Customer shall pay in advance to the Company an aid in construction equal to the differential cost between the underground construction cost and the Company's standard overhead construction cost. Temporary Service for construction of buildings or other establishments which will receive, upon completion, permanent electric service from the Company's lines will be provided under the General Service Schedule. Temporary Service for other projects, such as crushers, asphalt plants, carnivals, fairs, and other non-permanent installations will be provided on the applicable rate schedule where the Customer agrees to pay the actual cost of connection and disconnection. The cost shall include payroll, transportation, and miscellaneous expense for both erection and dismantling of the temporary facilities, plus the cost of material used, less the salvage value of the material removed. A deposit may be required equal to the estimated cost of connection and disconnection plus the estimated billing on the General Service Schedule for the period involved, said deposit to be returned if the contract period is fulfilled.

Extra Facilities

At the request of the Customer the Company will furnish, install, own, and maintain facilities which are in addition to those necessary for delivery of service at one point, through one meter, and at one voltage within the applicable rate schedule. Such added facilities requested by the Customer shall be termed "Extra Facilities" and subject to additional charges. The Extra Facilities charge shall be determined by the Company using current cost data. Customer shall contract with Company for payment of Extra Facilities charges in advance of installation.

- (1) Service shall be used solely by the contracting Customer in a single enterprise and there shall be no exemption from any of the other provisions of these Service Regulations.
- (2) "Extra Facilities" shall consist of such of the following as may be required: voltage regulators, circuit breakers, duplicate service, transformers, substations, connecting lines, off-site facilities or other equipment installed for the exclusive use of the contracting Customer, other than facilities which the Company would furnish to the Customer without cost under its standard form of contract.
- (3) The "installed cost of extra facilities" shall be the original cost of material used, including spare equipment, if any, plus applicable labor, transportation, stores, tax, engineering and general expenses, all estimated if not known.

- (4) The facility to be supplied shall be Company standard transmission and/or distribution equipment to be installed only on the Company side of the point of delivery.
- (5) A single service entrance, located by the Company, per building shall be considered standard. Relocation of the service entrance or multiple service entrances to the building at the Customer's request shall be considered "extra facilities". The Customer shall pay the Company all additional costs in excess to the initial service entrance designed by Company.
- (6) The Company shall have the option of refusing requests for extra facilities if, on its own determination, the requested facilities are not feasible, or may adversely affect the Company's service to other Customers.

UNDERGROUND DISTRIBUTION INSTALLATION PLAN

Availability

The Company's electric main distribution and service facilities are installed above ground on utility poles or other fixtures. Residential customers in new developments with no electric infrastructure will typically be installed underground. At the request of an owner (including builders, developers, contractors and Customers), the Company will install, own and maintain underground facilities for non-residential customers under the terms and conditions of the plan.

The Company shall design the most efficient and cost effective system to meet the Customer's needs based on sound engineering practices and in reliance upon information provided by the Customer and shall base the Company's cost calculation on this design.

At the determination of the Company, in those areas where it is not physically or economically feasible or practical to place or replace facilities above ground due to structural or geographical congestion or load density, the Company may place its facilities underground at its own option and expense.

SERVICES

(1) Secondary Services

- (a) At the request of the Customer, the Company shall install, own and maintain underground facilities for service to residential and general service Customers having requirements limited to single phase and network with voltages of 120/240 or 120/208 also having a capacity of 400 amps or less served by a single meter .
- (b) At the request of the Customer, the Company shall install, own and maintain underground facilities for services to multiple unit buildings where meter centers are ganged and to general service Customers requiring single phase service with capacity exceeding 400 amps and those requiring three phase service.

(2) Primary Service

At the request of the Customer the Company shall install, own and maintain primary distribution facilities from the existing overhead distribution facilities to the Customer's transformer. Primary services require a transformer pad which shall be installed by the Customer in accordance with the Company's engineering design. The Company's design shall consider the transformer size and weight, soil composition, and Customer's requirements. The Customer may be required to provide the Company a nonrefundable deposit equal to the difference of the estimated cost of underground construction versus standard overhead construction cost.

(3) General Provisions

All non-residential Customers requesting underground service shall be required to comply with the underground general provisions identified as follows:

- (a) Customer shall provide all trenching and backfill for the installation of secondary and primary services. Trench dimensions for secondary And primary shall be At a minimum in accordance with the National Electric Safety Code or greater if deemed appropriate by the Company Backfill shall be free from roots, debris or other objectionable material, or stones exceeding six inches in the largest dimension.
- (b) All underground services are required to be installed in conduit. The Company shall design the service entrance at which time the required conduit shall be identified and provided by the Company. Customer shall reimburse the Company by an aid in construction.
- (c) Customer shall be responsible for any charges incurred by breaking and replacing of pavement, sidewalk or curbing; and the repair and relocation of fuel tanks, septic tanks, or other utility lines necessary to facilitate the Customer's desired installation.
- (d) Customer shall be responsible for the removal and replanting of any shrubs, and reseeding or resodding of any disturbed ground.
- (e) The Company will replace existing overhead facilities with underground facilities by agreement with Customer requesting same provided that Customer renders a nonrefundable cash contribution prior to the commencement of construction equal to the estimated installed cost of the underground facilities, plus the removal cost, less the salvage value of the overhead facilities.
- (f) The Customer may request the Company to open and close trench for underground facilities. Company shall provide customer a pre-installation estimate and Customer shall reimburse Company on actual cost basis.
- (g) NRLP will install services to proposed facilities approved for construction. If the land owner or developer requesting underground services to partials for future development shall be required to pay Company's estimated cost as a nonrefundable deposit prior to installation.
- (h) Whereas deposits are normally made prior to facility installation, Customer's cost identified herein are considered aid in construction and payable prior to

energizing the facility unless otherwise so stated. Company shall require aid in construction from Customer when the cost of the Customer's requested facilities exceed the cost of the Company's standard operating practices.

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. E-34, SUB 46

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of

Application of Appalachian State University,)	
d/b/a New River Light and Power Company)	NOTICE TO CUSTOMERS
For an Adjustment of Rates and Charges)	OF CHANGE IN RATES
For Electric Service in North Carolina)	
)	
)	

NOTICE IS GIVEN that the North Carolina Utilities Commission (Commission) entered an Order in Docket No. E-34, Sub 46 on March 29, 2018, approving an overall increase of \$1,777,506. in the base rates and charges for New River Light and Power Company's electric resale service. This increase in base rates is the first base rate increase for Western Carolina University since 1996. These new base rates will take effect for electricity consumed during the billing cycle associated with service rendered on or after April 1, 2018, along with the purchased power adjustment clause and coal ash recovery cost rider discussed below. The new base rates are shown below:

Residential Service

Basic Facilities Charge	\$12.58 per month
Energy Charge	\$0.090044 kWh per kWh

Commercial General Service

Basic Facilities Charge	\$17.42 per month
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Energy Charge	\$0.086683 per kWh
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Commercial Demand Service

Basic Facilities Charge	\$23.22 per month
Demand Charge	\$8.27 per month
Energy Charge	\$0.054222 per kWh

Commercial Demand High Load Factor Service

Basic Facilities Charge	\$23.22 per month
Demand Charge	\$10.00 per kW
Energy Charge	\$0.051800 per kWh

ASU Campus Service

Distribution Facilities Charge	\$10.63 per kW
Power Demand Charge	\$8.75 per kW
Power Energy Charge	\$0.040950 per kWh

Security Lighting Service

100 Watt Sodium Vapor	\$9.05 per month
175 Watt Mercury Vapor	\$9.26 per month
400 Watt Mercury Vapor	\$16.97 per month
150 Watt Sodium Vapor	\$8.90 per month
250 Watt Sodium Vapor	\$12.93 per month
400 Watt Metal Halide	\$19.54 per month
250 Watt Metal Halide	\$15.33 per month
100 Watt SV TOB	\$2.91 per month
150 Watt SV TOB	\$4.39 per month
175 Watt MV TOB	\$5.12 per month
250 Watt SV TOB	\$7.31 per month

400 Watt MV TOB	\$11.68 per month
400 Watt SV TOB	\$11.68 per month
750 Watt SV TOB	\$21.92 per month

LED Lighting Service

Unmetered Service:

150 Watt Flood Light	\$10.59 per month
266 Watt Flood Light	\$16.26 per month
162 Watt Cobra Head	\$11.05 per month
119 Watt Area Light	\$9.99 per month
50 Watt Yard Light	\$4.07 per month

Metered Service:

150 Watt Flood Light	\$7.13 per month
266 Watt Flood Light	\$10.17 per month
162 Watt Cobra Head	\$7.35 per month
119 Watt Area Light	\$7.28 per month
50 Watt Yard Light	\$2.94 per month

New Pole Cost:

30' Wood Pole	\$3.40 per month
Decorative Fiberglass Pole	\$6.81 per month

Town of Boone Owned Lighting:

80 Watt LED	\$1.82 per month
110 Watt LED	\$2.51 per month
136 Watt LED	\$3.14 per month
180 Watt LED	\$4.15 per month

Miscellaneous Service Charges

Connect Charge	\$11.50
Connect Charge Commercial Temp	\$15.00
Reconnect Fee:	
Regular Hours	\$25.00
After Hours	\$60.00
Return Payment	\$21.00

Note: In addition to the above base rates, the Commission has approved an increment of \$0.001006 per kWh for the purchased power cost adjustment clause effective for service rendered on and after April 1, 2018 (Docket No. E-34, Sub 47). Also, an increment of \$0.003251 per kWh was approved to recover coal ash costs effective for service rendered on and after April 1, 2018 (Docket E-34, Sub 47).

The new rates for all classes have been approved on a permanent basis.

All of these charges are effective for electricity consumed during the billing cycle associated with service rendered on or after April 1, 2018. The total impact of the change in base rates is a rate increase of \$13.00 per month for a typical residential customer using 1,000 kWh per month.

ISSUED BY ORDER OF THE COMMISSION.

This the ____ day of April, 2018.

M. Lynn Jarvis, Chief Clerk