OFFICIAL COPY

July 12th. 1917

Dear Sir,

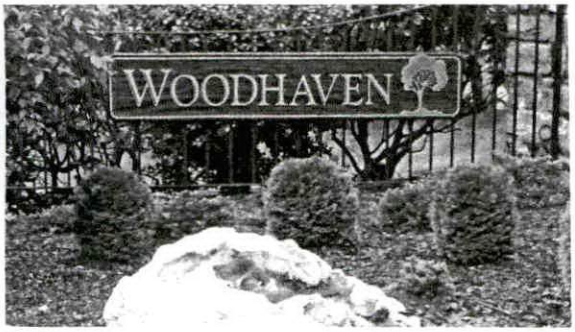
Please see the enclosed letter, resolution and documents where Woodhaven POA, Inc highly objects to the double digit water rate increases proposed by Carolina Water Service/Utilizes, Inc. to the NCUC. (Docket No. W-354, sub 356) We will be present at the public hearing in Asheville on July 25th to clearly make out point of view know.

We have a history of double digit increases and will present documentation that the ratio of public to private water cost in NC is way out of line compared with other states. The document included with this mailing shows NC the second highest in the nation. This is not a good thing. The laws and regulations governing private water rate increase are the culprit. They need to be adjusted to result in a reasonable level.

Highest regard,

Chuck Van Rens

Woodhaven POA, Water Chairman



Woodhaven POA, Inc.

P.O. Box 757, Flat Rock, NC 28731

http://WoodhavenNC.homestead.com

July 10, 2017

Dear Chairman Finley,

Please find enclose a copy of the resolution unanimously adopted at the Board of Directors meeting Monday, July 10, 2017 in response to and in anticipation of the public hearing related to Docket # W-354 Sub. 356.

Woodhaven Property Owners Association is a relatively small subdivision with two wells that provide quality water to our subdivision and also to an even smaller adjacent subdivision Pleaant Hill.

Three of our members who serve on the Water Committee will be present at the public hearing scheduled for Tuesday, July 25, in Asheville and will be available to enter this resolution into the public record and answer any questions you might have.

On behalf of the Woodhaven POA, Inc. I sincerely trust our situation can be carefully considered before any decision is made regarding this ourtrageous increase in our water rates.

Sincerely,

Lee Luebbe

Lee Luebbe
President, Woodhaven POA, Inc.

Enclosure

Cc: Commissioner Bryan E. Beatty
Commissioner ToNola Brown -Bland
Commissioner Jerry C. Dockham
Commissioner James G. Patterson
Commissioner Lynn Gray

Board of Directors Resolution of

Woodhaven Property Owners Association (POA)

Docket #W-354 sub 356

We, the undersigned, being all the officers and directors of this corporation consent and agree that the following corporate resolution was made on July 10, 2017, at a 7:00 p.m. meeting of the Woodhaven Property Owners Association, Flat Rock, North Carolina 28731.

In accordance with State law and the bylaws of this corporation, by unanimous consent, the Board of Directors adopt the following resolution.

Whereas, Woodhaven POA and Carolina Water Service (CWS) customers are outraged at the 20% water rate increase, and ,

Whereas, double digit water rate increase by (CWS)/Utilities, Inc. and historic double digit rate increases are symptomatic of a process that lacks clarity in justification, and,

Whereas, the complex laws, regulations, and processes of North Carolina Utilities Commission (NCUC) are not customer friendly and give an advantage to lawyer supported CWS/Utilities, Inc. in the rate justification process, and,

Whereas, historically, submitted signatures of residents, registering as high as 90% of Woodhaven POA members, do not appear in public record and seem to be ignored.

Therefore, be it resolved that the corporation shall:

1. Seek to contact other customers of CWS/Utilities, Inc. and build a coalition of concern.
2. Undertake a campaign to inform and persuade local, regional, and state government officials of the problems with the laws, regulations, and processes of private water rate increase issues.
3. Communicate a benchmark of public/private water rate increase comparisons as a ratio between states to keep NC's high ratio in line with the average ratio or even better.

The Officers of this corporation are authorized to perform the acts to carry out this corporate resolution.

Lee B. Luebbe	Lee B. Luebbe	7/10/2017
President Signature	Printed Name	Date
[signature]	Herbert C. Quarles	7/10/2017
Vice-President Signature	Printed Name	Date
[signature]	Mary Jeanne Hinek	7/10/2017
Treasurer Signature	Printed Name	Date

Bernard A. Apple BERNARD A. APPLE JULY 10, 2017

Director Signature | Printed Name | Date

The Secretary of the Woodhaven POA certifies that the above is a true and correct copy of the resolution that was duly adopted at the dated meeting of the Board of Directors.

Signature of Secretary | 7/10/2017 Date

Jason D. McDaniel

Printed name of Secretary

Water Bill Comparison Study Compiled by Food & Water Watch

Table 1. Comparison of Annual Household Water Bills of Public and Private Utilities By State(s)

State(s)	Annual Household Bill		Percent that Private Prices are Greater
	Municipal or Local Government Utility	Private or Investor Owned Utilities	
Alaska[3]	$441.84	$458.79	4%
Arizona[4]	$225.00	$329.40	46%
Arkansas[5]	$273.83	$344.68	26%
California[6]	$415.86	$500.42	20%
Connecticut[7]	$300.72	$398.13	32%
Delaware[8]	$256.20	$449.40	75%
Florida[9]	$300.96	$360.02	20%
Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, Ohio and Wisconsin[10]	$280.44	$318.72	14%
Illinois[11]	$240.84	$326.88	36%
Indiana[12]	$232.68	$318.81	37%
Iowa[13]	$219.84	$314.16	43%
Kentucky[14]	$316.07	$361.21	14%
Maryland[15]	$232.50	$381.00	64%
Massachusetts[16]	$357.00	$481.00	35%
Maine[17]	$331.31	$362.81	10%
New Hampshire[18]	$411.70	$582.00	41%
New Jersey[19]	$258.00	$318.00	23%
New Mexico[20]	$259.83	$356.34	37%
North Carolina[21]	$204.12	$344.76	69%
Ohio[22]	$444.73	$510.40	15%
Oregon[23]	$271.79	$313.97	16%
Pennsylvania, New Jersey, Maryland[24]	$289.20	$367.20	27%
Tennessee[25]	$306.00	$381.00	25%
Texas[26]	$329.40	$553.80	68%
Utah[27]	$307.23	$359.05	17%
West Virginia[28]	$375.40	$456.82	22%
Wisconsin[29]	$252.03	$400.55	59%
Wyoming[30]	$261.83	$343.00	31%
Average			**33%**

Footnotes

3 Regulatory Commission of Alaska. "FY07 Water Rates." February4, 2008.

4 Water Infrastructure Finance Authority of Arizona. "Water and wastewater residential rate survey for the State of Arizona." 2007 at 12.

12 Indiana Utility Regulatory Commission, Water Sewer Division."2009 Annual Water Bill Analysis." January 1, 2009 at 1 to 5.
13 Rate schedules compiled from Web sites for all utilities serving more than 20,000 people (large utilities and very large utilities). Schedules for 4 out of 21 utilities were not found. Public system count = 15, private for-profit system count = 2. On file with Food & Water Watch.
14 Allen & Hoshall. "Kentucky Water and Sewer Rate Survey."August 21, 2006.
15 Rate schedules compiled from Web sites for all utilities serving more than 3,300 people (medium sized utilities and larger). Schedules for 11 out of 57 utilities were not found. Public system count = 41, private, for-profit system count = 2. On file with Food Water Watch.
16 Tighe & Bond. "2006 Massachusetts Water Rate Survey." 2006at 1 to 58; Safe Drinking Water Information System Pivot Tables, 2007.
17 Maine Public Utilities Commission. "Cost of water at selected usages." January 2008.
18 New Hampshire Department of Environmental Services. Drinking Water and Groundwater Bureau. "2006 Water rate survey larger water systems." (WD-DWGB-16-5). 2009 at Appendix B.
19 Peretz, Blossom A. et al. New Jersey Division of the Ratepayer Advocate. "Position papers on the water and wastewater resources of New Jersey." May 2001 at 7.
20 New Mexico Environment Department. Construction Programs Bureau. "Municipal Water and Wastewater User Charge Survey for 2007 Rates (Based on 6,000 gallons/month – December2007)." May 2008; Safe Drinking Water Information System PWS Inventory, 2007; Olson, Thomas W. New Mexico-American Water Company, Inc. Re: Case No. 06-00208-UT. Filed with the New Mexico Public Regulation Commission, Records Bureau.June 25, 2007.
21 North Carolina Utilities Commission. Division of Fiscal Management. "Major Activities through December 207 with Statistical and Analytical Data through 2006." (XXXVIII). February 1, 2009 at 138.
22 Ohio Environmental Protection Agency, Office of Fiscal Administration, Economic Analysis Unit. "2007 Sewer and Water Rate Survey." July 2008 at 21 to 31; Public Utilities Commission of Ohio. "2007 Annual Report." 2007 at 11.
23 Oregon State University and the League of Oregon Cities. "Water/Wastewater Rates and Charges." December 2004 at 10 to 14; Public Utility Commission of Oregon. "2007 Oregon Utility Statistics." 2007 at 86; Sloan, Renee. Oregon Public Utility Commission. Testimony on Application to Request for a General Rate Increase. Docket No. UW 122. November 20, 2007 at 2, 6-7.
24 Corrozi Narvaez, Martha and Maureen H.S. Nelson, 2008 at 5.
25 Allen & Hoshall. "Tennessee Water and Sewer Rate Survey." June2008; Public Water System Inventory Data, 2007; Tennessee-American Water. "Eight Revision of Sheet No. 3-R." TRA No. 19. September 26, 2008 at 3, 8, 11.
26 Texas Municipal League. "2009 Annual TML Water and Wastewater Survey Results." 2009 at Water Fees by Population Category Summary; Texas-American Water. [Brochure]. "Notice of proposed water rate change." February 21, 2008.
27 Utah Department of Environmental Quality, Division of Drinking Water. "2006 Survey of Community Drinking Water Systems." December 2007 at Appendix B; Public Water System Inventory Data, 2007.
28 West Virginia Public Service Commission. "Water Utility Cost Ranking as of May 15, 2009." May 15, 2009; West Virginia Public Service Commission. PSC Database. Available at www.psc.state. wv/utilities/default.htm, accessed May 2009; Jarrett, David. Public Service Commission of West Virginia. Annual Reports & Tariffs Section. "Annual Statistical Report." December 31, 2007 at 10 to 19.
29 Public Service Commission of Wisconsin. Water Bill Comparison. Available at psc.wi.gov/apps/waterbill/bulletin25/default. asp, accessed April 22, 2009; Public Service Commission of Wisconsin. Utility Provider Lookup. Available at psc.wi.gov/apps/utility/content/findunf.aspx, accessed April 22, 2009.
30 Wyoming Water Development Commission. "Water System Survey Report." 2007 at Report #1 and Report #4.

History of Carolina Water Service Rate Increases

Date when increase took effect	Base increase requested	Base increase granted	% of requested increase granted	Cost/Gal increase requested	Cost/Gal increase granted	% of requested increase granted
Apr 2005	36%	18%	50%	33%	19%	58%
Jul 2007	24%	14%	58%	27%	14%	52%
Jan 2009	24%	9%	38%	24%	9%	38%
Feb 2011	27%	13%	48%	27%	12%	44%
Mar 2014	23%	14%	61%	23%	12%	52%
Dec 2015	23%	23%	100%	23%	18%	78%

Dieter Hammer
Updated 1-6-2016

Docket # 354-Sub 356