

STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH

STAFF CONFERENCE AGENDA  
August 7, 2023  
Commission Hearing Room 2115, 10:00 a.m.

**WATER AND WASTEWATER**

*ORDER SCHEDULING HEARINGS, ESTABLISHING DISCOVERY DEADLINES, AND  
REQUIRING CUSTOMER NOTICE*

**904 Georgetown Treatment Plant, LLC**

1. Docket No. W-1141, Sub 8 – Application for Authority to Adjust and Increase Rates for Wastewater Utility Service in Sandpiper Bay Golf and Country Club in Brunswick County, North Carolina (*Houser/Morgan/Creech*)

*ORDER APPROVING TARIFF REVISION AND REQUIRING CUSTOMER NOTICE*

**Carolina Water Service, Inc. of North Carolina**

2. Docket No. W-354, Sub 416 – Application for Authority to Amend Its Tariff to Increase Rates for Water Utility Service for the Increased Cost of Purchased Water from Johnston County Department of Public Utilities in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas in Johnston County, North Carolina (*Houser/Bernier/Newell*)
3. Docket No. W-354, Sub 417 – Application for Authority to Amend Its tariff to Increase Rates for Water Utility Service for the Increased Cost of Purchased Water and Sewer Services from the Fayetteville Public Works Commission in the Tanglewood South and Eastgate service areas in Cumberland County, North Carolina (*Houser/Bernier/Newell*)
4. Docket No. W-354, Sub 418 – Application for Authority to Amend Its Tariff to Increase Rates for Water Utility Service for the Increased Cost of Purchased Water from Charlotte Water in the Riverpointe Service Area in Mecklenburg County, North Carolina. (*Houser/Bernier/Newell*)

5. Docket No. W-354, Sub 419 – Application for Authority to Amend Its Tariff to Increase Rates for Sewer Utility Service for the Increased Cost of Purchased Sewer Service from the Metropolitan Sewerage District of Buncombe County in the Mt. Carmel Service Area in Buncombe County, North Carolina. *(Houser/Bernier/Newell)*

6. Docket No. W-354, Sub 420 – Application for Authority to Amend Its Tariff to Increase Rates for Water Utility Service for the Increased Cost of Purchased Water from City of Hendersonville in the High Vista Estates Service Area in Henderson County, North Carolina. *(Houser/Bernier/Newell)*

7. Docket No. W-354, Sub 421 – Application for Authority to Amend Its Tariff to Increase Rates for Water Utility Service for the Increased Cost of Purchased Water from the Town of Southern Pines in the Whispering Pines Service Area in Moore County, North Carolina. *(Houser/Bernier/Newell)*

The Public Staff recommends approval of the preceding agenda items as described above and reflected in proposed orders provided to the Commission Staff.

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**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-1141, SUB 8

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of

Application by 904 Georgetown Treatment Plant, LLC, 800 N. Sandpiper Club Drive, Sunset Beach, North Carolina 28468, for Authority to Adjust and Increase Rates for Wastewater Utility Service (Application) in Sandpiper Bay Golf and Country Club in Brunswick County, North Carolina	)	
	)	ORDER SCHEDULING
	)	HEARINGS, ESTABLISHING
	)	DISCOVERY GUIDELINES,
	)	AND REQUIRING
	)	CUSTOMER NOTICE
	)	

BY THE COMMISSION: On July 7, 2023, 904 Georgetown Treatment Plant, LLC (Applicant or Georgetown), filed an application with the Commission seeking authority to increase its rates for providing wastewater utility service to its approximately 795 residential customers in the Sandpiper Bay Golf and Country Club in Brunswick County, North Carolina.

On July 31, 2023, the Commission issued an Order Establishing General Rate Case and Suspending Rates, which declared this proceeding to be a general rate case and suspended the proposed new rates for up to 270 days pursuant to N.C. Gen. Stat. § 62-137 and 134, respectively.

The present wastewater rates for Georgetown were approved in Docket Nos. W-1141, Sub 6, and M-100, Sub 138, and have been in effect since January 1, 2017. The present and proposed rates are as follows:

	<u>Present</u>	<u>Proposed</u>
<u>Monthly Flat Rate for Wastewater Utility Service:</u>		
Residential	\$25.04	\$37.97
<u>Connection Fee:</u>	\$1,675.00	\$1,675.00

The proposed rates would increase the average monthly bill for residential wastewater service by \$12.93 per month, or 51.6%.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 7, 2023. The Public Staff recommended that the matter be scheduled for a customer hearing for the sole purpose of receiving testimony from customers; that the matter should also be scheduled for an expert witness hearing for the sole purpose of receiving expert witness testimony from

Georgetown, the Public Staff, and other intervenors, if any, and that Georgetown should be required to provide notice to all affected customers of the Application, including the applied for rates and the scheduled hearings.

Based on the foregoing and the recommendation of the Public Staff, the Commission hereby establishes the procedural schedule, including filing requirements of Georgetown, the Public Staff, and other intervenors, and requires that Georgetown provide public notice to all customers affected by the Application, including the applied for rates and the scheduled hearings.

The guidelines regarding discovery in this docket, subject to modification for good cause shown, are as follows:

1. Any deposition shall be taken before the deadline for the filing of the Public Staff and other intervenor testimony. Notice of deposition and all other discovery notices, request and motions shall be served on the appropriate parties by hand delivery or facsimile, or by electronic delivery if the receiving party has agreed to receipt by electronic delivery.

2. Any motion for subpoena of a witness to appear at the expert witness hearing shall be filed with the Commission before the deadline for the filing of the Public Staff and other intervenor testimony, shall be served by hand delivery or facsimile to the person sought to be subpoenaed at or before the time of filing with the Commission, and shall make a reasonable showing that the evidence of such person will be material and relevant to an issue in the proceeding. See N.C. Gen. Stat. § 62-62. Unless an objection is filed, the Chief Clerk shall issue the requested subpoena within 2 business days of the filing of such motion.

3. Formal discovery requests related to the Application and Georgetown's prefiled direct and any supplemental testimony shall be served on Georgetown by hand delivery, facsimile, or electronic delivery with Georgetown's agreement, no later than 14 calendar days prior to the filing of Public Staff and other intervenor testimony. Georgetown shall have up to ten calendar days to file with the Commission objections to discovery requests on an item-by-item basis, but in no event shall objections be filed later than ten calendar days prior to the deadline for the filing of Public Staff and other intervenor testimony.

4. Formal discovery requests related to the prefiled direct testimony of the Public Staff and other intervenors shall be served by hand delivery, facsimile, or electronic delivery with the agreement of the receiving party no later than three business days after the filing of that party's testimony. The party served shall have up to three business days to file with the Commission objections to the discovery requests on an item-by-item basis, but in no event shall objections be filed later than six business days after the filing of that party's testimony.

5. Formal discovery requests related to prefiled rebuttal testimony shall be served by hand delivery, facsimile, or electronic delivery with Georgetown's agreement, no later than two business days after the filing of such testimony. The party served shall

have up to two business days to file with the Commission objections to the discovery requests on an item-by-item basis, but in no event shall objections be filed later than four business days after the filing of such rebuttal testimony. Discovery related to rebuttal testimony shall be limited to new material introduced in such rebuttal testimony and will be carefully scrutinized upon objection that such discovery should have been sought during the initial period of discovery.

6. Discovery requests need not be filed with the Commission when served; however, objections shall be filed with the Commission and the objecting party shall attach a copy of the relevant discovery request to the objections. Each discovery request, or part thereof, to which no objection is filed, shall be answered by the time objections are due, subject to other agreement of the affected parties or other order of the Commission. Upon the filing of objections, the party seeking discovery shall have two business days to file with the Commission a motion to compel, and the party objecting to discovery shall have one business day thereafter to file a response. All objections, motions to compel, and responses shall be served on the other affected party by hand delivery, facsimile, or electronic delivery with the agreement of the receiving party, at or before the time of filing with the Commission.

7. A party shall not be granted an extension of time to pursue discovery due to that party's late intervention or other delay in initiating discovery.

The Commission urges all parties to work in a cooperative manner and to try to accommodate discovery within the time available. The Commission recognizes that in the past, most discovery has been conducted in an informal manner without the need for Commission involvement or enforcement, and that such has been generally successful. The above guidelines are without prejudice to the parties conducting informal discovery or exchanging information by agreement at any time with the understanding that such will not be enforceable by the Commission if outside these guidelines.

Further, the Commission finds good cause to require all parties who file exhibits and workpapers that include tables of numbers and calculations to provide the Commission Staff, the Public Staff, and any other party upon request from such party an electronic version of all such exhibits and workpapers, with formulas intact.

IT IS, THEREFORE, ORDERED as follows:

1. That the Application is scheduled for a customer hearing beginning at [Time] on [Day of Week], [Date], at the Brunswick County Courthouse, Courtroom [Courtroom number], 310 Government Center Drive NE, Bolivia, North Carolina 28422. *This hearing may be canceled if no significant protests are received on or before [Day of Week], [Date];*

2. That the customer hearing will be conducted solely for the purpose of receiving the testimony of customers in accordance with Commission Rule R1-21(g). The Commission reserves the right to limit testimony at the customer hearing pursuant to Commission Rule R1-21(g)(5);

3. That Georgetown is required to file a verified report addressing all customer service and service quality complaints expressed during the customer hearing held on [Day of Week], [Date], within 14 days of the conclusion of the customer hearing. The Public Staff shall and other intervenors may file a verified response and any comments to Georgetown's report on or before [Day of Week], [Date];

4. That the Application is scheduled for an expert witness hearing beginning at [Time], on [Day of Week], [Date], and continuing as necessary until its conclusion. The hearing will be held in Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina 27603;

5. That the parties shall comply with the discovery guidelines established herein and shall work in a cooperative manner as to discovery;

6. That on or before [Day of Week], [Date], any persons having an interest in this matter may file petitions to intervene in this proceeding pursuant to Commission Rules R1-5, R1-7, and R1-19;

7. The Public Staff and intervenors, if any, shall file their testimony on or before [Day of Week], [Date], which is 30 days prior to the expert witness hearing, and Georgetown shall file its rebuttal testimony, if any, on or before [Day of Week], [Date], which is 15 days prior to the expert witness hearing;

8. That Georgetown shall consult with all other parties and file, no later than [Day of Week], [Date], a list of witnesses to be called at the expert witness hearing, the order of witnesses, and each party's estimated time for cross-examination. If the parties cannot agree, the remaining parties shall, no later than [Day of Week], [Date], make a filing indicating their points of disagreement with Georgetown's filing;

9. That an officer or representative of Georgetown is required to appear before the Commission at the time and place of the expert witness hearing to testify concerning any of the information contained in the Application;

10. That all parties filing supporting exhibits in Excel format shall provide the Commission Staff electronic versions of the exhibits filed in native Excel format, including all of the supporting tabs and formulas, within three days of the filing of such exhibits and that the Applicant and all other parties filing exhibits and workpapers that include tables of numbers and calculations shall provide the Public Staff and any other party upon request an electronic version of all such exhibits and workpapers, with formulas intact;

11. That all parties filing supporting exhibits in PDF format shall provide to the Commission Staff electronic versions of the exhibits filed in native Excel format via email at NCUCexhibits@ncuc.net, where applicable, including all of the supporting tabs and formulas, within three days of the filing of such exhibits; and that Georgetown and all other parties filing exhibits and workpapers that include tables of numbers and calculations shall

provide the Public Staff and any other party upon request an electronic version of all such exhibits and workpapers, with formulas intact; and

12. That the Notice to Customers, attached hereto as Appendix A, shall be mailed with sufficient postage or hand delivered by Georgetown to all affected customers no later than ten days after the date of this Order and that Georgetown shall submit to the Commission the attached Certificate of Service, properly signed and notarized, not later than 20 days after the date of this Order.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of [Month], 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-1141, SUB 8**

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

Notice is hereby given that 904 Georgetown Treatment Plant, LLC (Applicant or Georgetown), 800 N. Sandpiper Club Drive, Sunset Beach, North Carolina filed for Authority to Increase Wastewater Utility Service Rates in Sandpiper Bay Golf and Country Club in Brunswick County, North Carolina.

**EFFECT OF RATES:**

The present wastewater rates for Georgetown were approved in Docket Nos. W-1141, Sub 6, and M-100, Sub 138, and have been in effect since January 1, 2017. The present and proposed rates are as follows:

	<u>Present</u>	<u>Proposed</u>
<u>Monthly Flat Rate for Wastewater Utility Service:</u>		
Residential	\$25.04	\$37.97
<u>Connection Fee:</u>	\$1,675.00	\$1,675.00

The proposed rates would increase the average monthly bill for residential wastewater service by \$12.93 per month, or 51.6%.

**PROCEDURES FOR PUBLIC HEARINGS:**

The Commission has scheduled the following hearings on the Application:

*Customer hearing* beginning at [Time] on [Day of the Week], [Date], to be held at the Brunswick County Court House, [courtroom number], 310 Government Center Drive NE, Bolivia, North Carolina 28422. *This hearing may be cancelled if no significant protests are received on or before [Day of the Week], [Date].*

The customer hearing on [Day of the Week], [Date]. will be solely for the purpose of receiving the testimony of customers in accordance with Commission Rule R1-21(g). The Commission reserves the right to limit testimony at the customer hearing.

*Expert witness hearing* beginning at [Time] on [Day of Week], [Date], and continuing as necessary until its conclusion. The hearing will be held in Commission

Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina. The hearing scheduled for [Day of the Week], [Date], shall be conducted solely for the purpose of receiving testimony of Georgetown, the Public Staff, and any other parties of record.

The Public Staff – North Carolina Utilities Commission (Public Staff) is authorized by statute to represent consumers in proceedings before the Commission. Consumer statements to the Public Staff should include the customer's name, contact information, and any information that the writer wishes to be considered by the Public Staff in its investigation of the matter, and such statements should be addressed to Mr. Christopher J. Ayers, Executive Director, Public Staff, 4326 Mail Service Center, Raleigh, North Carolina 27699-4300. Consumer statements may also be faxed to (919) 715-6704.

Consumer statements may be submitted to the Commission via the web form at <https://www.ncuc.net/contactus.html>. Consumer statements are not evidence unless those persons appear at a customer hearing and testify concerning the information contained in their consumer statements.

The Attorney General is also authorized by statute to represent the consumers in proceedings before the Commission. Statements to the Attorney General should be addressed to The Honorable Josh Stein, Attorney General, c/o Utilities Section, 9001 Mail Service Center, Raleigh, North Carolina 27699-9001. Written statements may also be e-mailed to [utilityAGO@ncdoj.gov](mailto:utilityAGO@ncdoj.gov).

Persons desiring to intervene in this proceeding as formal parties of record should file a petition to intervene pursuant to Commission Rules R1-5, R1-7, and R1-19, on or before [Day of Week], [Date]. Such petitions should be filed with the Chief Clerk of the North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4300. The direct testimony and exhibits of expert witness to be presented by intervenors should also be filed with the Commission on or before [Date]. Information regarding this proceeding can also be accessed from the Commission's website at [www.ncuc.net](http://www.ncuc.net) under Docket Number "W-1141 Sub 8."

This the \_\_\_\_ day of \_\_\_\_\_, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

## CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-1141 Sub 8, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2023.

By:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-1141, Sub 8.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires:

\_\_\_\_\_  
Date

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 416

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of		
Application of Carolina Water Service, Inc. of	)	
North Carolina, 4944 Parkway Plaza	)	
Boulevard, Suite 375, Charlotte, North	)	
Carolina, 28217, for Authority to Amend Its	)	
Tariff to Increase Rates for Water and Sewer	)	ORDER APPROVING TARIFF
Utility Services for the Increased Cost of	)	REVISION AND REQUIRING
Purchased Water and Sewer Services from	)	CUSTOMER NOTICE
Johnston County Department of Public Utilities	)	
in the White Oak Plantation, Lee Forest,	)	
Winston Plantation, and Winston Pointe	)	
Service Areas in Johnston County,	)	
North Carolina	)	

BY THE COMMISSION: On June 28, 2023, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a verified petition with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along (1) an increase in the cost of purchasing water service from Johnston County Department of Public Utilities (Johnston County) to its metered water customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas; (2) an increase in the cost of purchasing sewer service from Johnston County to sewer customers in the White Oak Plantation, Lee Forest, Winston Plantation and Winston Pointe service areas; (3) an increase in Johnston County's bulk capacity fee to customers in the Winston Pointe service area by increasing the water connection charge. Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that, effective September 1, 2023, Johnston County will increase its usage charge for water service by \$0.20 per 1,000 gallons, increasing the rate from \$3.20 to \$3.40 per 1,000 gallons, will increase its usage charge for sewer treatment by \$0.33 per 1,000 gallons, increasing the rate from \$6.77 to \$7.10 per 1,000 gallons and will increase its bulk water capacity fee by \$3.00 from \$7.00 per gallon per day of average capacity to \$10.00 per gallon per day of average capacity. CWSNC requested to increase its usage charge to its water customers in its White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas for service rendered on and after September 1, 2023, to pass along this increase in the cost of purchasing water service

from Johnston County. CWSNC also requested to increase its bulk sewer usage charge to its sewer customers in its White Oak Plantation, Lee Forest, and Winston Pointe service areas for service rendered on and after September 1, 2023, to pass along this increase in the cost of purchasing sewer treatment service from Johnston County. CWSNC additionally requested to increase its connection fee in the Winston Pointe service area to pass along the increased bulk water capacity fee.

CWSNC's current monthly base facility charge and water usage rate related to its bulk purchased water and sewer treatment service from Johnston County became effective for service rendered on and after April 26, 2023, upon issuance of the Commission's Order Approving Schedules of Rates, Schedules of Connection Fees, and Customer Notices in Docket No. W-354, Sub 400, issued on May 12, 2023. CWSNC requested authority to increase its water usage rate from \$3.20 to \$3.40 per 1,000 gallons to reflect the increase in the cost of purchasing water from Johnston County. The monthly base facility charge for water for a <1" meter is \$27.49. Under the new water usage rate, the average residential customer's monthly water bill will increase by \$0.79, from \$40.19 to \$40.98 based on an average usage of 3,968 gallons.<sup>1</sup>

CWSNC also requested authority to increase its sewer treatment service rate from \$6.77 to \$7.10 per 1,000 gallons to reflect the increase in the cost of purchasing sewer treatment service from Johnston County. The monthly metered purchased sewer service collection charge remains \$34.55. Under the new sewer treatment service rate, the average residential customer's monthly sewer bill will increase by \$1.31, from \$61.41 to \$62.72 based on an average usage of 3,968 gallons.<sup>1</sup>

CWSNC also requested authority to increase its connection fee in the Winston Pointe service area to reflect the increase in the bulk water capacity fee from \$7.00 per gallon per day to \$10.00 per gallon per day. Under the new bulk water capacity fee, the connection fee would increase by \$540, from \$1260 to \$1800 per single-family equivalent.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 7, 2023. The Public Staff stated that it had reviewed Johnston County's rates and the Company's request and recommended that the Commission approve the tariff revision at the proposed rates for service rendered on and after September 1, 2023, for water and sewer service and October 1, 2023, for Winston Pointe's connection charge and require customer notice.

Based upon the foregoing, the Commission finds that CWSNC should be allowed to pass through the costs associated with the increased purchased water and sewer treatment expenses.

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<sup>1</sup> The average usage was determined based on Average Usage of Uniform Purchased Water Customers in the 2021-2022 test year, found in Exhibit 9 of the testimony of Lindsay Q. Darden, filed on October 26, 2022, in Docket No. W-354 Sub 400.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for water utility service in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas in Johnston County in which it purchases and resells water from Johnston County, as set forth herein;
2. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for sewer utility service in the White Oak Plantation, Lee Forest, and Winston Pointe service areas in Johnston County in which it purchases and resells sewer treatment service from Johnston County, as set forth herein;
3. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix B-1 of its tariff for connection fees in the Winston Pointe service area in Johnston County, as set forth herein;
4. That the revised Appendix B-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Connection Fees shall become effective for service rendered on and after October 1, 2023;
5. That the revised Appendix C-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this order; and
6. That the Notice to Customers attached hereto as Appendix A shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas contemporaneously with the next billing of customers, and that the Company shall submit to the Commission the attached Certificate of Service, properly signed and notarized, no later than ten days after the date of the next billing.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

SCHEDULE OF CONNECTION FEES

FOR WATER UTILITY SERVICE UNDER UNIFORM RATES

Uniform Connection Fees:<sup>1/</sup>

The following uniform connection fees apply unless specified differently by contract approved by and on file with the North Carolina Utilities Commission.

Connection Charge (CC), per SFE (Single-Family Equivalent)	\$ 100.00
Plant Modification Fee (PMF), per SFE	\$ 400.00

The systems where connection fees other than the uniform fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows. These fees are per SFE:

<u>Subdivision</u>	<u>CC</u>	<u>PMF</u>
Abington	\$ 0.00	\$ 0.00
Abington, Phase 14	\$ 0.00	\$ 0.00
Amherst	\$ 250.00	\$ 0.00
Bent Creek	\$ 0.00	\$ 0.00
Blue Mountain at Wolf Laurel	\$ 925.00	\$ 0.00
Buffalo Creek, Phase I, II, III, IV	\$ 825.00	\$ 0.00
Carolina Forest	\$ 0.00	\$ 0.00
Chapel Hills	\$ 150.00	\$ 400.00
Eagle Crossing	\$ 0.00	\$ 0.00
Elk River Development	\$1,000.00	\$ 0.00
Forest Brook/Old Lamp Place	\$ 0.00	\$ 0.00
Harbour	\$ 75.00	\$ 0.00
Hestron Park	\$ 0.00	\$ 0.00
Hound Ears	\$ 300.00	\$ 0.00
Kings Grant/Willow Run	\$ 0.00	\$ 0.00
Lemmond Acres	\$ 0.00	\$ 0.00
Linville Ridge	\$ 400.00	\$ 0.00
Monterrey (Monterrey LLC)	\$ 0.00	\$ 0.00
Quail Ridge	\$ 750.00	\$ 0.00
Queens Harbour/Yachtsman	\$ 0.00	\$ 0.00
Riverpointe	\$ 300.00	\$ 0.00
Riverpointe (Simonini Bldrs.)	\$ 0.00	\$ 0.00
Riverwood, Phase 6E (Johnston County)	\$ 825.00	\$ 0.00
Saddlewood/Oak Hollow (Summey Bldrs.)	\$ 0.00	\$ 0.00

<u>Subdivision</u>	<u>CC</u>	<u>PMF</u>
Sherwood Forest	\$ 950.00	\$ 0.00
Ski Country	\$ 100.00	\$ 0.00
The Ridges at Mountain Harbour	\$2,500.00	\$ 0.00
White Oak Plantation	\$ 0.00	\$ 0.00
Wildlife Bay	\$ 870.00	\$ 0.00
Willowbrook	\$ 0.00	\$ 0.00
Winston Plantation	\$1,100.00	\$ 0.00
Winston Pointe, Phase 1A	\$1,800.00 [1]	\$ 0.00
Wolf Laurel	\$ 925.00	\$ 0.00
Woodrun	\$ 0.00	\$ 0.00
Woodside Falls	\$ 500.00	\$ 0.00

[1] Effective October 1, 2023.

Other Connection Fees:

The following connection fees apply unless specified differently by contract approved and/or filed with the North Carolina Utilities Commission.

Amber Acres, Amber Acres North, Amber Ridge, Ashley Hills North, Bishop Pointe, Carriage Manor, Country Crossing, Covington Cross, Heather Glen, Hidden Hollow, Jordan Woods, Lindsey Point, Neuse Woods, Oakes Plantation, Randsdell Forest, Rutledge Landing, Sandy Trails, Stewart's Ridge, Tuckahoe, Wilder's Village and Forest Hill Subdivisions

Connection Charge:

A. 5/8" meter	\$ 500.00
B. All other meter sizes	Actual cost of meter and installation

The systems where other connection fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows:

<u>Subdivision</u>	<u>CC</u>
Lindsey Point Subdivision	\$ 0.00
Amber Acres North, Sections II & IV	\$ 570.00
Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area	\$ 500.00
Highland Shores Subdivision	\$ 500.00
Laurel Mountain Estates	\$ 0.00
Carolina Trace	\$ 605.00
Connestee Falls	\$ 600.00

The following connection fees apply unless specified differently by contract approved and/or filed with the North Carolina Utilities Commission.

All Areas Except Holly Forest XI, Holly Forest XIV, Holly Forest XV, Whisper Lake I, Whisper Lake II, Whisper Lake III, Deer Run, Lonesome Valley Phases I and II, and Chattooga Ridge

Recoupment of Capital Fee (RCF) <sup>2/</sup>	\$ 0.00
Connection charge	\$ 400.00

The systems where other connection fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows.

<u>Subdivision</u>	<u>CC</u>	<u>RCF</u>
Holly Forest XI	\$ 400.00	\$2,400.00
Holly Forest XIV	\$ 400.00	\$ 250.00
Holly Forest XV	\$ 400.00	\$ 500.00
Whispering Lake Phase I	\$ 400.00	\$1,250.00
Whispering Lake Phases II and III	\$ 400.00	\$2,450.00
Deer Run	\$ 400.00	\$1,900.00
Lonesome Valley Phases I and II	\$ 0.00	\$ 0.00
Chattooga Ridge	\$ 0.00	\$ 0.00

<sup>1/</sup> These fees are only applicable one time, when the unit is initially connected to the system.

<sup>2/</sup> The recoupment of capital portion of the connection charges shall be due and payable at such time as the main water and sewer lines are installed in front of each lot, and the tap-on fee for water and sewer shall be payable upon request by the owner of each lot to be connected to the water and sewer lines. With written consent of the Company, payment of the recoupment capital portion of the connection charge may be made payable over the five-year period following the installation of the water and sewer mains in front of each lot, payment to be made in such a manner and in such installments as agreed upon between lot owner and the company, together with interest on the balance of the unpaid recoupment of capital fee from said time until payment in full at the rate of 6% per annum.

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 400, on this the \_\_\_\_\_ day of \_\_\_\_\_, 2023.

SCHEDULE OF RATES  
WSIP YEAR 1<sup>2</sup>

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, Larkhaven (Sewer) Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.30
1" meter	\$ 68.25
1 1/2" meter	\$ 136.50
2" meter	\$ 218.40
3" meter	\$ 409.50
4" meter	\$ 682.50
6" meter	\$1,365.00
8" meter	\$2,184.00

Usage Charge:

A. Treated Water/1,000 gallons	\$ 13.02
B. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.66

<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Year 1 for service rendered on and after April 26, 2023, through March 31, 2024.

Monthly Metered Or Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.49
1" meter	\$ 68.74
1 1/2" meter	\$ 137.47
2" meter	\$ 219.96
3" meter	\$ 412.42
4" meter	\$ 687.37
6" meter	\$1,374.74
8" meter	\$2,199.58

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86
Tanglewood South	Fayetteville PWC	\$ 5.86
High Vista Estates	City of Hendersonville	\$ 6.51
Riverbend	Town of Franklin	\$ 8.40
Riverpointe	Charlotte Water	\$ 4.37
Whispering Pines	Town of Southern Pines	\$ 3.85
White Oak Plantation/		
Lee Forest	Johnston County	\$ 3.40[1]
Winston Plantation	Johnston County	\$ 3.40[1]
Winston Point	Johnston County	\$ 3.40[1]
Willowbrook	Johnston County	\$ 3.40[1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

[1] Effective September 1, 2023.

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 76.39

Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 33.18

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge  
Subdivision \$ 16.62

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 12.28

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connetsee Falls \$ 6.48

Meter Testing Fee: <sup>1/</sup> \$20.00

New Water Customer Charge: \$27.00

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause \$42.00

If water service is discontinued at customer's request \$42.00

Reconnection Charge: <sup>3/</sup> (Flat-rate water customers)

If water service is cut off by utility for good cause Actual Cost

Management Fee: (in the following subdivisions only)  
(Per connection)

Wolf Laurel	\$150.00
Covington Cross Subdivision (Phases 1 & 2)	\$100.00

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent)  
Winghurst

\$400.00

Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation:

Actual Cost

## SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage) \$ 49.36

Commercial (based on meter size with zero usage)

< 1" meter	\$ 49.36
1" meter	\$ 123.40
1 1/2" meter	\$ 246.80
2" meter	\$ 394.88
3" meter	\$ 740.40
4" meter	\$ 1,234.00
6" meter	\$ 2,468.00
8" meter	\$ 3,948.80

B. Usage charge, per 1,000 gallons \$ 14.94

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial) \$ 34.55

Usage charge, per 1,000 gallons  
(based on water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>	
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$ 7.10[1]
Kings Grant	Two Rivers Utilities	\$ 4.61
College Park	Town of Dallas	\$ 7.77

[1] Effective September 1, 2023.

Monthly Flat Rate Service, per SFE or REU: \$ 96.38

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 96.38

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 8.11

Monthly Collection Charge  
(Residential and Commercial) \$ 34.55

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 7.04

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 96.38
White Oak High School	\$3,090.22
Child Castle Daycare	\$ 396.16
Pantry	\$ 217.23

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and  
Highland Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 34.55
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 124.55</u>

Commercial and Other:

Minimum monthly collection and treatment charge	\$ 124.55
Monthly collection and treatment charge for customers who do not take water service	\$ 124.55
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 34.55
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.52
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.62
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<u>New Sewer Customer Charge:</u> <sup>4/</sup>	\$ 27.00
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Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause:	Actual Cost
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MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
<u>Bills Due:</u>	On billing date
<u>Bills Past Due:</u>	21 days after billing date

Billing Frequency:

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.

Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>6/</sup> All nondomestic and industrial waste is subject to the Sewer Use Rule. The Sewer Use Rule can be accessed at <https://www.myutility.us/docs/default-source/carolinawater/sewer-use-tariff.pdf> and is also available upon request. The Sewer Use Rule requires Users (utility customers) to provide advance notice of any nondomestic or industrial waste discharge into the Utility's sanitary sewer systems, and to meet certain effluent limitations and pretreatment requirements. Violations of the Sewer Use Rule may result in disconnection. Reconnection will require reimbursement of the Utility's actual costs incurred as a result of the violation. Repeat violations may result in permanent disconnection.

As part of the Sewer Use Rule, the Utility may require installation and/or proper operation of grease traps or other pre-treatment devices on grease producing commercial facilities. Failure to properly operate grease traps will result in disconnection of service pursuant to Commission Rule R10-16.

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Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 416, on this the \_\_\_\_ day of \_\_\_\_, 2023.

APPENDIX A

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 416  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service, Inc. of North Carolina (CWSNC) an increase in its bulk water and/or sewer usage charge for customers in White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas in Johnston County, North Carolina.

CWSNC filed a verified petition with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water and/or sewer customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas in Johnston County an increase in the cost of purchasing water service, sewer service, and capacity from Johnston County Department of Public Utilities (Johnston County). N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission (Public Staff) reviewed CWSNC's petition and recommended that CWSNC be allowed to (1) increase its usage rate for water service by \$0.20 per 1,000 gallons, increasing the rate from \$3.20 to \$3.40 per 1,000 gallons effective for service rendered on and after September 1, 2023, (2) increase its sewer treatment service usage rate by \$0.33 per 1,000 gallons, increasing the rate from \$6.77 to \$7.10 per 1,000 gallons effective for service rendered on and after September 1, 2023, and (3) increase the water connection charge by \$540 per single family equivalent unit (SFE), increasing the rate from \$1,260 to \$1,800 per SFE, effective October 1, 2023.

The new rates will increase the average residential monthly water bill by \$0.79, from \$40.19 to \$40.98 based on an average water usage of 3,968 gallons and increase the average residential monthly sewer bill by \$1.31, from \$61.41 to \$62.72 based on an average usage of 3,968 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

## CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 416, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_ 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 416.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_ 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

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and water usage rate, the average residential customer's monthly water bill will increase by \$1.70, from \$49.16 to \$50.86 based on 3,968 gallons of usage<sup>1</sup>.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 7, 2023. The Public Staff stated that it had reviewed PWC's rates and the Company's request and recommended that the Commission approve the tariff revision at the proposed rates for service rendered on and after the date of this order and require customer notice.

Based upon the foregoing, the Commission finds that CWSNC should be allowed to pass through the costs associated with the increased purchased water expense.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for water utility service in Tanglewood South and Eastgate in Cumberland County in which it purchases and resells water from the Fayetteville Public Works Commission, as set forth herein;

2. That the revised Appendix C-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order; and

3. That the Notice to Customers attached hereto as Appendix A shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Tanglewood South and Eastgate service areas contemporaneously with the next billing of customers, and that the Company shall submit to the Commission the attached Certificate of Service, properly signed and notarized, no later than ten days after the date of the next billing.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

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<sup>1</sup> The average usage was determined based on Average Usage of Uniform Purchased Water Customers in the 2021-2022 test year, found in Exhibit 9 of the testimony of Lindsay Q. Darden, filed on October 26, 2022, in Docket No. W-354 Sub 400.

SCHEDULE OF RATES

WSIP YEAR 1<sup>2</sup>

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, Larkhaven (Sewer) Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.30
1" meter	\$ 68.25
1 1/2" meter	\$ 136.50
2" meter	\$ 218.40
3" meter	\$ 409.50
4" meter	\$ 682.50
6" meter	\$1,365.00
8" meter	\$2,184.00

Usage Charge:

A.	Treated Water/1,000 gallons	\$ 13.02
B.	Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.66

<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Year 1 for service rendered on and after April 26, 2023, through March 31, 2024.

Monthly Metered Or Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.49
1" meter	\$ 68.74
1 1/2" meter	\$ 137.47
2" meter	\$ 219.96
3" meter	\$ 412.42
4" meter	\$ 687.37
6" meter	\$1,374.74
8" meter	\$2,199.58

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86
Tanglewood South	Fayetteville PWC	\$ 5.86
High Vista Estates	City of Hendersonville	\$ 6.51
Riverbend	Town of Franklin	\$ 8.40
Riverpointe	Charlotte Water	\$ 4.37
Whispering Pines	Town of Southern Pines	\$ 3.85
White Oak Plantation/		
Lee Forest	Johnston County	\$ 3.40[1]
Winston Plantation	Johnston County	\$ 3.40[1]
Winston Point	Johnston County	\$ 3.40[1]
Willowbrook	Johnston County	\$ 3.40[1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

[1] Effective September 1, 2023.

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

<u>Monthly Flat Rate Service:</u> (Billed in Arrears)	\$ 76.39
<u>Availability Rate:</u> (Semiannual)	

Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County	\$ 33.18
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Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 16.62
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Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 12.28
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connetsee Falls	\$ 6.48
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<u>Meter Testing Fee:</u> <sup>1/</sup>	\$20.00
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<u>New Water Customer Charge:</u>	\$27.00
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Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$42.00
If water service is discontinued at customer's request	\$42.00

Reconnection Charge: <sup>3/</sup> (Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
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Management Fee: (in the following subdivisions only)  
(Per connection)

Wolf Laurel	\$150.00
Covington Cross Subdivision (Phases 1 & 2)	\$100.00

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent)

Winghurst	\$400.00
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Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

<u>Irrigation Meter Installation:</u>	Actual Cost
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## SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage)	\$ 49.36
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Commercial (based on meter size with zero usage)

< 1" meter	\$ 49.36
1" meter	\$ 123.40
1 1/2" meter	\$ 246.80
2" meter	\$ 394.88
3" meter	\$ 740.40
4" meter	\$ 1,234.00
6" meter	\$ 2,468.00
8" meter	\$ 3,948.80

B. Usage charge, per 1,000 gallons	\$ 14.94
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Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial) \$ 34.55

Usage charge, per 1,000 gallons  
(based on water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>	
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$ 7.10[1]
Kings Grant	Two Rivers Utilities	\$ 4.61
College Park	Town of Dallas	\$ 7.77

[1] Effective September 1, 2023.

Monthly Flat Rate Service, per SFE or REU: \$ 96.38

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 96.38

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 8.11

Monthly Collection Charge  
(Residential and Commercial) \$ 34.55

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 7.04

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 96.38
White Oak High School	\$3,090.22
Child Castle Daycare	\$ 396.16
Pantry	\$ 217.23

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and  
Highland Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 34.55
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 124.55</u>

Commercial and Other:

Minimum monthly collection and treatment charge	\$ 124.55
Monthly collection and treatment charge for customers who do not take water service	\$ 124.55
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 34.55
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.52
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.62
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<u>New Sewer Customer Charge:</u> <sup>4/</sup>	\$ 27.00
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Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause:	Actual Cost
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MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
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<u>Bills Due:</u>	On billing date
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<u>Bills Past Due:</u>	21 days after billing date
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Billing Frequency:

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.

Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>6/</sup> All nondomestic and industrial waste is subject to the Sewer Use Rule. The Sewer Use Rule can be accessed at <https://www.myutility.us/docs/default-source/carolinawater/sewer-use-tariff.pdf> and is also available upon request. The Sewer Use Rule requires Users (utility customers) to provide advance notice of any nondomestic or industrial waste discharge into the Utility's sanitary sewer systems, and to meet certain effluent limitations and pretreatment requirements. Violations of the Sewer Use Rule may result in disconnection. Reconnection will require reimbursement of the Utility's actual costs incurred as a result of the violation. Repeat violations may result in permanent disconnection.

As part of the Sewer Use Rule, the Utility may require installation and/or proper operation of grease traps or other pre-treatment devices on grease producing commercial facilities. Failure to properly operate grease traps will result in disconnection of service pursuant to Commission Rule R10-16.

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 417  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its water usage charge for customers in the Tanglewood South and Eastgate service areas in Cumberland County, North Carolina.

CWSNC filed a verified petition with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Tanglewood South and Eastgate service areas in Cumberland County an increase in the cost of purchasing water service from the Fayetteville Public Works Commission. Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission (Public Staff) reviewed CWSNC's petition and recommended that CWSNC be allowed to increase its water usage rate by \$0.40 per 1,000 gallons, increasing the rate from \$5.46 to \$5.86 per 1,000 gallons effective for service rendered on and after the date of this Notice. The monthly base facility charge for <1" meter remains \$27.49.

The new water usage rate will increase the average residential monthly water bill by \$1.70, from \$49.16 to \$50.86 based on an average usage of 3,968 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 417, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 417.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 418

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	)	
Application by Carolina Water Service, Inc. of	)	
North Carolina, 4944 Parkway Plaza	)	
Boulevard, Suite 375, Charlotte, North	)	ORDER APPROVING TARIFF
Carolina, 28217, for Authority to Amend Its	)	REVISION AND REQUIRING
Tariff to Decrease Rates for Water Utility	)	CUSTOMER NOTICE
Service for the Decreased Cost of Purchased	)	
Water from Charlotte Water in the Riverpointe	)	
Service Area in Mecklenburg County,	)	
North Carolina	)	

BY THE COMMISSION: On June 28, 2023, Carolina Water Service, Inc. of North Carolina (CWSNC or Company) filed a verified petition with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to its metered water customers in the Riverpointe service area in Mecklenburg County an increase in the cost of purchasing water service from Charlotte Water. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that, effective July 1, 2023, Charlotte Water increased its usage charge for water service by \$0.25 per 1,000 gallons, increasing the rate from \$4.12 to \$4.37 per 1,000 gallons. CWSNC requested to increase its usage charge to its customers in the Riverpointe service area for service rendered on and after July 1, 2023, to pass along this increase in the cost of purchasing water service from Charlotte Water.

CWSNC's current monthly base facility charge and usage rate related to its bulk purchased water service from Charlotte Water became effective for service rendered on and after April 26, 2023, upon issuance of the Commission's Order Approving Schedules of Rates, Schedules of Connection Fees, and Customer Notices in Docket No. W-354, Sub 400, issued on May 12, 2023. CWSNC requested authority to increase its water usage rate from \$4.12 to \$4.37 per 1,000 gallons to reflect the increase in the cost of purchasing water from Charlotte Water. The monthly base facility charge for a <1" meter is \$27.49. Under the new water usage rate, the average residential customer's monthly

water bill will increase by \$0.99, from \$43.84 to \$44.83 based on an average usage of 3,968 gallons.<sup>1</sup>

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 7, 2023. The Public Staff stated that it had reviewed Charlotte Water's rates and the Company's request and recommended that the Commission approve the tariff revision at the proposed rates for service rendered on and after the date of this Order and require customer notice.

Based upon the foregoing, the Commission finds that CWSNC should be allowed to pass through the costs associated with the decreased purchased water expense.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for water utility service in the Riverpointe service area in Mecklenburg County in which it purchases and resells water from Charlotte Water, as set forth herein;

2. That the revised Appendix C-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this order; and

3. That the Notice to Customers attached hereto as Appendix A shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Riverpointe service area contemporaneously with the next billing of customers, and that the Company shall submit to the Commission the attached Certificate of Service, properly signed and notarized, no later than ten days after the date of the next billing.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

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<sup>1</sup> The average usage was determined based on Average Usage of Uniform Purchased Water Customers in the 2021-2022 test year, found in Exhibit 9 of the testimony of Lindsay Q. Darden, filed on October 26, 2022, in Docket No. W-354 Sub 400.

SCHEDULE OF RATES

WSIP YEAR 1<sup>2</sup>

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, Larkhaven (Sewer) Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.30
1" meter	\$ 68.25
1 1/2" meter	\$ 136.50
2" meter	\$ 218.40
3" meter	\$ 409.50
4" meter	\$ 682.50
6" meter	\$1,365.00
8" meter	\$2,184.00

Usage Charge:

A. Treated Water/1,000 gallons	\$ 13.02
B. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.66

<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Year 1 for service rendered on and after April 26, 2023, through March 31, 2024.

Monthly Metered Or Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.49
1" meter	\$ 68.74
1 1/2" meter	\$ 137.47
2" meter	\$ 219.96
3" meter	\$ 412.42
4" meter	\$ 687.37
6" meter	\$1,374.74
8" meter	\$2,199.58

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86
Tanglewood South	Fayetteville PWC	\$ 5.86
High Vista Estates	City of Hendersonville	\$ 6.51
Riverbend	Town of Franklin	\$ 8.40
Riverpointe	Charlotte Water	\$ 4.37
Whispering Pines	Town of Southern Pines	\$ 3.85
White Oak Plantation/		
Lee Forest	Johnston County	\$ 3.40[1]
Winston Plantation	Johnston County	\$ 3.40[1]
Winston Point	Johnston County	\$ 3.40[1]
Willowbrook	Johnston County	\$ 3.40[1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

[1] Effective September 1, 2023.

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

<u>Monthly Flat Rate Service:</u> (Billed in Arrears)	\$ 76.39
<u>Availability Rate:</u> (Semiannual)	

Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County	\$ 33.18
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Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 16.62
--	----------

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 12.28
--	----------

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connetsee Falls	\$ 6.48
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<u>Meter Testing Fee:</u> <sup>1/</sup>	\$20.00
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<u>New Water Customer Charge:</u>	\$27.00
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Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$42.00
If water service is discontinued at customer's request	\$42.00

Reconnection Charge: <sup>3/</sup> (Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
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Management Fee: (in the following subdivisions only)  
(Per connection)

Wolf Laurel	\$150.00
Covington Cross Subdivision (Phases 1 & 2)	\$100.00

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent)

Winghurst	\$400.00
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Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation: Actual Cost

## SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage)	\$ 49.36
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Commercial (based on meter size with zero usage)

< 1" meter	\$ 49.36
1" meter	\$ 123.40
1 1/2" meter	\$ 246.80
2" meter	\$ 394.88
3" meter	\$ 740.40
4" meter	\$ 1,234.00
6" meter	\$ 2,468.00
8" meter	\$ 3,948.80

B. Usage charge, per 1,000 gallons	\$ 14.94
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Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial) \$ 34.55

Usage charge, per 1,000 gallons  
(based on water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>	
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$ 7.10 [1]
Kings Grant	Two Rivers Utilities	\$ 4.61
College Park	Town of Dallas	\$ 7.77

[1] Effective September 1, 2023.

Monthly Flat Rate Service, per SFE or REU: \$ 96.38

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 96.38

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 8.11

Monthly Collection Charge  
(Residential and Commercial) \$ 34.55

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 7.04

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 96.38
White Oak High School	\$3,090.22
Child Castle Daycare	\$ 396.16
Pantry	\$ 217.23

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and  
Highland Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 34.55
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 124.55</u>

Commercial and Other:

Minimum monthly collection and treatment charge	\$ 124.55
Monthly collection and treatment charge for customers who do not take water service	\$ 124.55
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 34.55
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.52
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.62
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<u>New Sewer Customer Charge:</u> <sup>4/</sup>	\$ 27.00
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Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause:	Actual Cost
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MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
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<u>Bills Due:</u>	On billing date
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<u>Bills Past Due:</u>	21 days after billing date
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Billing Frequency:

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.

Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>6/</sup> All nondomestic and industrial waste is subject to the Sewer Use Rule. The Sewer Use Rule can be accessed at <https://www.myutility.us/docs/default-source/carolinawater/sewer-use-tariff.pdf> and is also available upon request. The Sewer Use Rule requires Users (utility customers) to provide advance notice of any nondomestic or industrial waste discharge into the Utility's sanitary sewer systems, and to meet certain effluent limitations and pretreatment requirements. Violations of the Sewer Use Rule may result in disconnection. Reconnection will require reimbursement of the Utility's actual costs incurred as a result of the violation. Repeat violations may result in permanent disconnection.

As part of the Sewer Use Rule, the Utility may require installation and/or proper operation of grease traps or other pre-treatment devices on grease producing commercial facilities. Failure to properly operate grease traps will result in disconnection of service pursuant to Commission Rule R10-16.

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Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 418, on this the \_\_\_\_ day of \_\_\_\_, 2023.

## APPENDIX A

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 418  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service, Inc. of North Carolina (CWSNC) an increase in its water usage charge for customers in the Riverpointe service area in Mecklenburg County, North Carolina.

CWSNC filed a verified petition with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Riverpointe service area in Mecklenburg County an increase in the cost of purchasing water service from Charlotte Water. Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission (Public Staff) reviewed CWSNC's petition and recommended that CWSNC be allowed to decrease its water usage rate by \$0.25 per 1,000 gallons from \$4.12 to \$4.37 per 1,000 gallons effective for service rendered on and after the date of this Notice. The monthly base facility charge for <1" meter remains \$27.49.

The new water usage rate will decrease the average residential monthly bill by \$0.99, from \$43.84 to \$44.83 based on 3,968 gallons of usage.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

## CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 418, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_ 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 418.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_ 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 419

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

<p>In the Matter of Application of Carolina Water Service, Inc. of North Carolina, 4944 Parkway Plaza Boulevard, Suite 375, Charlotte, North Carolina, 28217, for Authority to Amend Its Tariff to Increase Rates for Sewer Utility Service for the Increased Cost of Purchased Sewer Service from the Metropolitan Sewerage District of Buncombe County in the Mt. Carmel Service Area in Buncombe County, North Carolina</p>	<p>) ) ) ) ) ) ) ) ) ) )</p>	<p>ORDER APPROVING TARIFF REVISION AND REQUIRING CUSTOMER NOTICE</p>
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BY THE COMMISSION: On July 7, 2023, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a verified petition with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to sewer customers in the Mt. Carmel service area in Buncombe County an increase in the cost of purchasing sewage treatment from the Metropolitan Sewerage District of Buncombe County (MSD). Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that, effective July 1, 2023, MSD increased its usage charge for sewer service by \$0.33 per 1,000 gallons, increasing the rate from \$6.71 to \$7.04 per 1,000 gallons, and increased the monthly base facility charge by \$0.39 per sewer customer from \$7.72 to \$8.11. CWSNC requested to increase its usage charge and the base facility charge to its sewer customers in the Mt. Carmel service area for service rendered on and after July 1, 2023, to pass along this increase in the cost of purchasing sewer service from MSD.

CWSNC's current monthly collection charge and usage rate related to its bulk purchased sewer service from MSD became effective for service rendered on and after April 26, 2023, upon issuance of the Commission's Order Approving Schedules of Rates, Schedules of Connection Fees, and Customer Notices in Docket No. W-354, Sub 400, issued on May 12, 2023. CWSNC requested authority to increase its sewer usage rate from \$6.71 to \$7.04 per 1,000 gallons and to increase the base facility charge from \$7.72 to \$8.11 per sewer customer to reflect the increase in the cost of purchasing sewer service from MSD. Under the new sewer usage rate and base facility cost, the average residential customer's monthly sewer bill will increase by \$1.71, from \$69.05 to \$70.76 based on 3,991 gallons of

usage.<sup>1</sup> The average bill calculation includes the base facility charge, usage charge, and monthly collection charge.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 7, 2023. The Public Staff stated that it had reviewed MSD's rates and the Company's request and recommended that the Commission approve the tariff revision at the proposed rates for service rendered on and after the date of this order and require customer notice.

Based upon the foregoing, the Commission finds that CWSNC should be allowed to pass through the costs associated with the increased purchased sewer expense.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for sewer utility service in the Mt. Carmel service area in Buncombe County in which it purchases and resells sewer service from the Metropolitan Sewerage District of Buncombe County, as set forth herein;

2. That the revised Appendix C-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order; and

3. That the Notice to Customers attached hereto as Appendix A shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Mt. Carmel service area contemporaneously with the next billing of customers, and that the Company shall submit to the Commission the attached Certificate of Service, properly signed and notarized, no later than ten days after the date of the next billing.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

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<sup>1</sup> The average usage was determined based on Average Usage of Uniform Purchased Sewer Customers in the 2021-2022 test year, found in Exhibit 9 of the testimony of Lindsay Q. Darden, filed on October 26, 2022, in Docket No. W-354 Sub 400.

SCHEDULE OF RATES  
WSIP YEAR 1<sup>2</sup>

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, Larkhaven (Sewer) Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.30
1" meter	\$ 68.25
1 1/2" meter	\$ 136.50
2" meter	\$ 218.40
3" meter	\$ 409.50
4" meter	\$ 682.50
6" meter	\$1,365.00
8" meter	\$2,184.00

Usage Charge:

A.	Treated Water/1,000 gallons	\$ 13.02
B.	Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.66

<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Year 1 for service rendered on and after April 26, 2023, through March 31, 2024.

Monthly Metered Or Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.49
1" meter	\$ 68.74
1 1/2" meter	\$ 137.47
2" meter	\$ 219.96
3" meter	\$ 412.42
4" meter	\$ 687.37
6" meter	\$1,374.74
8" meter	\$2,199.58

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86
Tanglewood South	Fayetteville PWC	\$ 5.86
High Vista Estates	City of Hendersonville	\$ 6.51
Riverbend	Town of Franklin	\$ 8.40
Riverpointe	Charlotte Water	\$ 4.37
Whispering Pines	Town of Southern Pines	\$ 3.85
White Oak Plantation/		
Lee Forest	Johnston County	\$ 3.40[1]
Winston Plantation	Johnston County	\$ 3.40[1]
Winston Point	Johnston County	\$ 3.40[1]
Willowbrook	Johnston County	\$ 3.40[1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

[1] Effective September 1, 2023.

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 76.39

Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 33.18

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge  
Subdivision \$ 16.62

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 12.28

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connetsee Falls \$ 6.48

Meter Testing Fee: <sup>1/</sup> \$20.00

New Water Customer Charge: \$27.00

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause \$42.00

If water service is discontinued at customer's request \$42.00

Reconnection Charge: <sup>3/</sup> (Flat-rate water customers)

If water service is cut off by utility for good cause Actual Cost

Management Fee: (in the following subdivisions only)  
(Per connection)

Wolf Laurel	\$150.00
Covington Cross Subdivision (Phases 1 & 2)	\$100.00

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent)

Winghurst	\$400.00
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Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation:

Actual Cost

## SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage)	\$ 49.36
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Commercial (based on meter size with zero usage)

< 1" meter	\$ 49.36
1" meter	\$ 123.40
1 1/2" meter	\$ 246.80
2" meter	\$ 394.88
3" meter	\$ 740.40
4" meter	\$ 1,234.00
6" meter	\$ 2,468.00
8" meter	\$ 3,948.80

B. Usage charge, per 1,000 gallons	\$ 14.94
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Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial) \$ 34.55

Usage charge, per 1,000 gallons  
(based on water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>	
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$ 7.10[1]
Kings Grant	Two Rivers Utilities	\$ 4.61
College Park	Town of Dallas	\$ 7.77

[1] Effective September 1, 2023.

Monthly Flat Rate Service, per SFE or REU: \$ 96.38

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 96.38

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 8.11

Monthly Collection Charge  
(Residential and Commercial) \$ 34.55

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 7.04

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 96.38
White Oak High School	\$3,090.22
Child Castle Daycare	\$ 396.16
Pantry	\$ 217.23

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and  
Highland Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 34.55
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 124.55</u>

Commercial and Other:

Minimum monthly collection and treatment charge	\$ 124.55
Monthly collection and treatment charge for customers who do not take water service	\$ 124.55
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 34.55
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.52
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.62
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<u>New Sewer Customer Charge:</u> <sup>4/</sup>	\$ 27.00
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Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause:	Actual Cost
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MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
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<u>Bills Due:</u>	On billing date
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<u>Bills Past Due:</u>	21 days after billing date
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Billing Frequency:

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.

Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>6/</sup> All nondomestic and industrial waste is subject to the Sewer Use Rule. The Sewer Use Rule can be accessed at <https://www.myutility.us/docs/default-source/carolinawater/sewer-use-tariff.pdf> and is also available upon request. The Sewer Use Rule requires Users (utility customers) to provide advance notice of any nondomestic or industrial waste discharge into the Utility's sanitary sewer systems, and to meet certain effluent limitations and pretreatment requirements. Violations of the Sewer Use Rule may result in disconnection. Reconnection will require reimbursement of the Utility's actual costs incurred as a result of the violation. Repeat violations may result in permanent disconnection.

As part of the Sewer Use Rule, the Utility may require installation and/or proper operation of grease traps or other pre-treatment devices on grease producing commercial facilities. Failure to properly operate grease traps will result in disconnection of service pursuant to Commission Rule R10-16.

APPENDIX A

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 419  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its sewer usage charge and base facility charge for customers in the Mt. Carmel service area in Buncombe County, North Carolina.

CWSNC filed a verified petition with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to sewer customers in the Mt. Carmel service area in Buncombe County an increase in the cost of purchasing sewage treatment from the Metropolitan Sewerage District of Buncombe County (MSD). Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission (Public Staff) reviewed CWSNC's petition and recommended that CWSNC be allowed to increase its water usage rate by \$0.33 per 1,000 gallons, increasing the rate from \$6.71 to \$7.04 per 1,000 gallons, and increase the monthly base facility charge by \$0.39 per sewer customer from \$7.72 to \$8.11, effective for service rendered on and after the date of this Notice.

The new water usage rate will increase the average residential monthly bill by \$1.71, from \$69.05 to \$70.76 based on an average usage of 3,991 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 419, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 419.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

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**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 420

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of		
Application by Carolina Water Service, Inc. of North	)	
Carolina, 4944 Parkway Plaza Boulevard, Suite	)	ORDER APPROVING
375, Charlotte, North Carolina, 28217, for Authority	)	TARIFF REVISION AND
to Amend Its Tariff to Increase Rates for Water	)	REQUIRING CUSTOMER
Utility Service for the Increased Cost of Purchased	)	NOTICE
Water from City of Hendersonville in the High Vista	)	
Estates Service Area in Henderson County, North	)	
Carolina	)	

BY THE COMMISSION: On July 7, 2023, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a verified petition with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to its metered water customers in the High Vista Estates service area in Henderson County an increase in the cost of purchasing water service from City of Hendersonville. Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that, effective July 1, 2023, City of Hendersonville increased its usage charge for water service by \$1.24 per 1,000 gallons, increasing the rate from \$5.27 to \$6.51 per 1,000 gallons. CWSNC requested to increase its usage charge to its water customers in the High Vista Estates service area for service rendered on and after July 1, 2023, to pass along this increase in the cost of purchasing water service from City of Hendersonville.

CWSNC's current monthly base facility charge and usage rate related to its bulk purchased water service from City of Hendersonville became effective for service rendered on and after April 26, 2023, upon issuance of the Commission's Order Approving Schedules of Rates, Schedules of Connection Fees, and Customer Notices in Docket W-354, Sub 400, issued on May 12, 2023. CWSNC requested authority to increase its water usage rate from \$5.27 to \$6.51 per 1,000 gallons to reflect the increase in cost of purchasing water from City of Hendersonville. The monthly base facility charge for a <1" meter is \$27.49. Under the new usage rate, the average residential customer's

monthly water bill will increase by \$4.92, from \$48.40 to \$53.32 based on an average usage of 3,968 gallons.<sup>1</sup>

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission’s Staff Conference on August 7, 2023. The Public Staff stated that it had reviewed City of Hendersonville’s rates and the Company’s request and recommended that the Commission approve the tariff revision at the proposed rates for service rendered on and after the date of this order and require customer notice.

Based upon the foregoing, the Commission finds that CWSNC should be allowed to pass through the costs associated with the increased purchased water expense.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for water utility service in the High Vista Estates service area in Henderson County in which it purchases and resells water from City of Hendersonville, as set forth herein;

2. That the revised Appendix C-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order; and

3. That the Notice to Customers attached hereto as Appendix A shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the High Vista Estates service area contemporaneously with the next billing of customers, and that the Company shall submit to the Commission the attached Certificate of Service, properly signed and notarized, not later than ten days after the date of the next billing.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of \_\_\_\_\_, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

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<sup>1</sup> The average usage was determined based on Average Usage of Uniform Purchased Water Customers in the 2021-2022 test year, found in Exhibit 9 of the testimony of Lindsay Q. Darden, filed on October 26, 2022, in Docket No. W-354 Sub 400.

SCHEDULE OF RATES

WSIP YEAR 1<sup>2</sup>

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, Larkhaven (Sewer) Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.30
1" meter	\$ 68.25
1 1/2" meter	\$ 136.50
2" meter	\$ 218.40
3" meter	\$ 409.50
4" meter	\$ 682.50
6" meter	\$1,365.00
8" meter	\$2,184.00

Usage Charge:

A.	Treated Water/1,000 gallons	\$ 13.02
B.	Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.66

<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Year 1 for service rendered on and after April 26, 2023, through March 31, 2024.

Monthly Metered Or Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.49
1" meter	\$ 68.74
1 1/2" meter	\$ 137.47
2" meter	\$ 219.96
3" meter	\$ 412.42
4" meter	\$ 687.37
6" meter	\$1,374.74
8" meter	\$2,199.58

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86
Tanglewood South	Fayetteville PWC	\$ 5.86
High Vista Estates	City of Hendersonville	\$ 6.51
Riverbend	Town of Franklin	\$ 8.40
Riverpointe	Charlotte Water	\$ 4.37
Whispering Pines	Town of Southern Pines	\$ 3.85
White Oak Plantation/		
Lee Forest	Johnston County	\$ 3.40[1]
Winston Plantation	Johnston County	\$ 3.40[1]
Winston Point	Johnston County	\$ 3.40[1]
Willowbrook	Johnston County	\$ 3.40[1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

[1] Effective September 1, 2023.

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

<u>Monthly Flat Rate Service:</u> (Billed in Arrears)	\$ 76.39
<u>Availability Rate:</u> (Semiannual)	

Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County	\$ 33.18
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Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 16.62
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Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 12.28
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connetsee Falls	\$ 6.48
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<u>Meter Testing Fee:</u> <sup>1/</sup>	\$20.00
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<u>New Water Customer Charge:</u>	\$27.00
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Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$42.00
If water service is discontinued at customer's request	\$42.00

Reconnection Charge: <sup>3/</sup> (Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
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Management Fee: (in the following subdivisions only)  
(Per connection)

Wolf Laurel	\$150.00
Covington Cross Subdivision (Phases 1 & 2)	\$100.00

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent)

Winghurst	\$400.00
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Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

<u>Irrigation Meter Installation:</u>	Actual Cost
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## SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage)	\$ 49.36
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Commercial (based on meter size with zero usage)

< 1" meter	\$ 49.36
1" meter	\$ 123.40
1 1/2" meter	\$ 246.80
2" meter	\$ 394.88
3" meter	\$ 740.40
4" meter	\$ 1,234.00
6" meter	\$ 2,468.00
8" meter	\$ 3,948.80

B. Usage charge, per 1,000 gallons	\$ 14.94
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Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial) \$ 34.55

Usage charge, per 1,000 gallons  
(based on water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>	
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$ 7.10[1]
Kings Grant	Two Rivers Utilities	\$ 4.61
College Park	Town of Dallas	\$ 7.77

[1] Effective September 1, 2023.

Monthly Flat Rate Service, per SFE or REU: \$ 96.38

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 96.38

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 8.11

Monthly Collection Charge  
(Residential and Commercial) \$ 34.55

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 7.04

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 96.38
White Oak High School	\$3,090.22
Child Castle Daycare	\$ 396.16
Pantry	\$ 217.23

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and  
Highland Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 34.55
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 124.55</u>

Commercial and Other:

Minimum monthly collection and treatment charge	\$ 124.55
Monthly collection and treatment charge for customers who do not take water service	\$ 124.55
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 34.55
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.52
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.62
---	---------

<u>New Sewer Customer Charge:</u> <sup>4/</sup>	\$ 27.00
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Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause:	Actual Cost
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MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
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<u>Bills Due:</u>	On billing date
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<u>Bills Past Due:</u>	21 days after billing date
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Billing Frequency:

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.

Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>6/</sup> All nondomestic and industrial waste is subject to the Sewer Use Rule. The Sewer Use Rule can be accessed at <https://www.myutility.us/docs/default-source/carolinawater/sewer-use-tariff.pdf> and is also available upon request. The Sewer Use Rule requires Users (utility customers) to provide advance notice of any nondomestic or industrial waste discharge into the Utility's sanitary sewer systems, and to meet certain effluent limitations and pretreatment requirements. Violations of the Sewer Use Rule may result in disconnection. Reconnection will require reimbursement of the Utility's actual costs incurred as a result of the violation. Repeat violations may result in permanent disconnection.

As part of the Sewer Use Rule, the Utility may require installation and/or proper operation of grease traps or other pre-treatment devices on grease producing commercial facilities. Failure to properly operate grease traps will result in disconnection of service pursuant to Commission Rule R10-16.

## APPENDIX A

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 420  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is given that the North Carolina Utilities Commission has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its water usage charge for customers in the High Vista Estates service area in Henderson County, North Carolina.

CWSNC filed a verified petition with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the High Vista Estates service area in Henderson County an increase in the cost of purchasing water service from City of Hendersonville. Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff - North Carolina Utilities Commission (Public Staff) reviewed CWSNC's petition and recommended that CWSNC be allowed to increase its water usage rate by \$1.24 per 1,000 gallons from \$5.27 to \$6.51 per 1,000 gallons effective for service rendered on and after the date of this Notice. The monthly base facility charge for <1" meter remains \$27.49.

The new water usage rates will increase the average residential monthly water bill by \$4.92, from \$53.32 to \$48.40 based on 3,968 gallons of usage.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of \_\_\_\_\_, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

## CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 420, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 420.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

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The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 7, 2023. The Public Staff stated that it had reviewed the Town of Southern Pines' rates and the Company's request and recommended that the Commission approve the tariff revision at the proposed rates for service rendered on and after the date of this order and require customer notice.

Based upon the foregoing, the Commission finds that CWSNC should be allowed to pass through the costs associated with the increased purchased water expense.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a revision to Appendix C-1 of its tariff for water utility service in the Whispering Pines service area in Moore County in which it purchases and resells water from the Town of Southern Pines, as set forth herein;

2. That the revised Appendix C-1 attached hereto is approved and deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order; and

3. That the Notice to Customers attached hereto as Appendix A shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Whispering Pines service area contemporaneously with the next billing of customers, and that the Company shall submit to the Commission the attached Certificate of Service, properly signed and notarized, no later than ten days after the date of the next billing.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

SCHEDULE OF RATES  
WSIP YEAR 1<sup>2</sup>

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, Larkhaven (Sewer) Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.30
1" meter	\$ 68.25
1 1/2" meter	\$ 136.50
2" meter	\$ 218.40
3" meter	\$ 409.50
4" meter	\$ 682.50
6" meter	\$1,365.00
8" meter	\$2,184.00

Usage Charge:

A. Treated Water/1,000 gallons	\$ 13.02
B. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.66

<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Year 1 for service rendered on and after April 26, 2023, through March 31, 2024.

Monthly Metered Or Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 27.49
1" meter	\$ 68.74
1 1/2" meter	\$ 137.47
2" meter	\$ 219.96
3" meter	\$ 412.42
4" meter	\$ 687.37
6" meter	\$1,374.74
8" meter	\$2,199.58

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86
Tanglewood South	Fayetteville PWC	\$ 5.86
High Vista Estates	City of Hendersonville	\$ 6.51
Riverbend	Town of Franklin	\$ 8.40
Riverpointe	Charlotte Water	\$ 4.37
Whispering Pines	Town of Southern Pines	\$ 3.85
White Oak Plantation/		
Lee Forest	Johnston County	\$ 3.40[1]
Winston Plantation	Johnston County	\$ 3.40[1]
Winston Point	Johnston County	\$ 3.40[1]
Willowbrook	Johnston County	\$ 3.40[1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

[1] Effective September 1, 2023.

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

<u>Monthly Flat Rate Service:</u> (Billed in Arrears)	\$ 76.39
<u>Availability Rate:</u> (Semiannual)	

Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County	\$ 33.18
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Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 16.62
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Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 12.28
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connetsee Falls	\$ 6.48
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<u>Meter Testing Fee:</u> <sup>1/</sup>	\$20.00
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<u>New Water Customer Charge:</u>	\$27.00
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Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$42.00
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If water service is discontinued at customer's request	\$42.00
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Reconnection Charge: <sup>3/</sup> (Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
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Management Fee: (in the following subdivisions only)  
(Per connection)

Wolf Laurel	\$150.00
Covington Cross Subdivision (Phases 1 & 2)	\$100.00

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent)

Winghurst	\$400.00
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Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

<u>Irrigation Meter Installation:</u>	Actual Cost
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## SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage)	\$ 49.36
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Commercial (based on meter size with zero usage)

< 1" meter	\$ 49.36
1" meter	\$ 123.40
1 1/2" meter	\$ 246.80
2" meter	\$ 394.88
3" meter	\$ 740.40
4" meter	\$ 1,234.00
6" meter	\$ 2,468.00
8" meter	\$ 3,948.80

B. Usage charge, per 1,000 gallons	\$ 14.94
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Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial) \$ 34.55

Usage charge, per 1,000 gallons  
(based on water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>	
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$ 7.10[1]
Kings Grant	Two Rivers Utilities	\$ 4.61
College Park	Town of Dallas	\$ 7.77

[1] Effective September 1, 2023.

Monthly Flat Rate Service, per SFE or REU: \$ 96.38

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 96.38

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 8.11

Monthly Collection Charge  
(Residential and Commercial) \$ 34.55

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 7.04

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service

Residential Service	\$ 96.38
White Oak High School	\$3,090.22
Child Castle Daycare	\$ 396.16
Pantry	\$ 217.23

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and  
Highland Shores Subdivision:

Monthly Sewer Rates:

Residential

Collection charge/dwelling unit	\$ 34.55
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 124.55</u>

Commercial and Other:

Minimum monthly collection and treatment charge	\$ 124.55
Monthly collection and treatment charge for customers who do not take water service	\$ 124.55
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 34.55
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.52
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.62
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<u>New Sewer Customer Charge:</u> <sup>4/</sup>	\$ 27.00
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Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause:	Actual Cost
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MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
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<u>Bills Due:</u>	On billing date
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<u>Bills Past Due:</u>	21 days after billing date
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Billing Frequency:

Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.

Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.

Finance Charge for Late Payment:

1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>6/</sup> All nondomestic and industrial waste is subject to the Sewer Use Rule. The Sewer Use Rule can be accessed at <https://www.myutility.us/docs/default-source/carolinawater/sewer-use-tariff.pdf> and is also available upon request. The Sewer Use Rule requires Users (utility customers) to provide advance notice of any nondomestic or industrial waste discharge into the Utility's sanitary sewer systems, and to meet certain effluent limitations and pretreatment requirements. Violations of the Sewer Use Rule may result in disconnection. Reconnection will require reimbursement of the Utility's actual costs incurred as a result of the violation. Repeat violations may result in permanent disconnection.

As part of the Sewer Use Rule, the Utility may require installation and/or proper operation of grease traps or other pre-treatment devices on grease producing commercial facilities. Failure to properly operate grease traps will result in disconnection of service pursuant to Commission Rule R10-16.

APPENDIX A

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 421  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is given that the North Carolina Utilities Commission has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its water usage charge to customers in the Whispering Pines service area in Moore County, North Carolina.

CWSNC filed a verified petition with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Whispering Pines service area in Moore County an increase in the cost of purchasing water service from Town of Southern Pines. Section 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission (Public Staff) reviewed CWSNC's petition and recommended that CWSNC be allowed to increase its water usage rate by \$0.15 per 1,000 gallons, increasing the rate from \$3.70 to \$3.85 per 1,000 gallons effective for service rendered on and after the date of this Notice. The monthly base facility charge for <1" meter remains \$27.49.

The new water usage rate will increase the average residential monthly bill by \$0.60, from \$42.17 to \$42.77 based on an average usage of 3,968 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

## CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 421, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_\_ day of \_\_\_\_\_, 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 421.

Witness my hand and notarial seal, this the \_\_\_\_\_ day of \_\_\_\_\_, 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

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