

Worley, Lindsey

From: Toby Daschbach
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Sent: Monday, February 15, 2021
10:49 AM
To: Statements
Cc: Sara Marston;
bpendry@southern-
energy.com
Subject: Complaint- Regarding
Docket Nos. E-2, Sub 1167
and E-7, Sub 1166 and Duke
Energy NC Solar Application

To Whom it may concern:

I am writing to make a formal complaint regarding the process and results of the January 2021 Duke Energy NC Solar Application. My project was 135156

Had the change reducing the rebate capacity by half for the January application been made prior to Nov 6, 2020, then we would have had the information that we needed and likely would have delayed the timing of our installation.

It is unbelievable that the system filled up so quickly. My Project ID is 135156. If the change reducing the rebate by half was not made at all, then my application submitted just 3 min and 31 seconds after the start of the rebate program would have likely been accepted. As it looks now this program rewards those that who had the fastest internet connection and who can type the fastest not those that spent money trying to Reduce Dependence On Nonrenewable Energy Sources and believing that we would be rebated for doing that.

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Feb 15 2021

I would expect a resolution of a full rebate on
Project ID # 135156

Please respond.
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