1	STAFF CONFERENCE MARCH 28, 2022
2	CHAIR MITCHELL: Good morning. Let's come
3	to order and go on the record, please. I'm Charlotte
4	Mitchell, Chair of the Utilities Commission. With me
5	this morning are Commissioners Brown-Bland, Gray,
6	Clodfelter, Duffley, Hughes, and McKissick. In
7	compliance with the State Government Ethics Act, I
8	remind Members of the Commission of our duty to avoid
9	conflicts of interest and inquire, at this time, as to
10	whether any member of the Commission has a known
11	conflict of interest with respect to matters coming
12	before us this morning.
13	(No response)
14	CHAIR MITCHELL: The record will reflect
15	that no conflicts have been identified, so we'll
16	proceed with Public Staff, Electric Item 1.
17	MR. SAILLOR: I'm Scott Saillor with the
18	Energy Division of the Public Staff. Item 1 is an
19	Application for a Certificate of Public Convenience
20	and Necessity and Registration for a Landfill
21	Gas-fueled generating facility. The Public Staff
22	recommends that the Commission approve the Certificate
23	and Registration for the facility.
24	COMMISSIONER BROWN-BLAND: Move approval of

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the recommendation. 1 COMMISSIONER GRAY: Second. 2 CHAIR MITCHELL: It's been moved and 3 seconded that the item be approved as recommended by 4 the Public Staff. Any questions or discussion on the 5 motion? 6 7 (No response) CHAIR MITCHELL: Hearing none, all in favor, 8 9 indicate with an aye. 10 (All Commissioners say aye) 11 CHAIR MITCHELL: Is there anyone opposed? 12 (No response) 13 CHAIR MITCHELL: Motion carries. Thank you, 14 Mr. Saillor. We'll proceed to Natural Gas, Item 2. MS. PATEL: Good morning. Thank you for 15 16 allowing me to present all four -- five gas items. 17 CHAIR MITCHELL: Thank you, Ms. Patel. So Ms. Patel will present Natural Gas, Items 2, 3, 5, and 18 19 6. 20 MS. PATEL: Yes. 21 CHAIR MITCHELL: Simultaneously. 22 MS. PATEL: Item 2 is Docket G-5, Sub 641, 23 Application of Public Service Company of North 24 Carolina for approval of a bi-annual adjustment to its

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1	rate, under Rider C to its tariff. Public Staff has
2	reviewed the Application and recommends approval as
3	filed.
4	COMMISSIONER BROWN-BLAND: Move approval of
5	the recommendation.
6	COMMISSIONER GRAY: Second.
7	CHAIR MITCHELL: Questions or discussion?
8	(No response)
9	CHAIR MITCHELL: All in favor of the motion,
10	indicate with an aye.
11	(All Commissioners say aye)
12	CHAIR MITCHELL: Is there anyone opposed?
13	(No response)
14	CHAIR MITCHELL: Motion carries.
15	MS. PATEL: Item 3 is Docket G-9, Sub 800,
16	Application of Piedmont Natural Gas Company, Inc. for
17	approval of a bi-annual adjustment to its rate under
18	Appendix C to its service regulation. Public Staff
19	has reviewed this filing and recommends approval as
20	filed.
21	COMMISSIONER BROWN-BLAND: Move approval of
22	the recommendation.
23	COMMISSIONER GRAY: And a second.
24	CHAIR MITCHELL: It's been moved and

seconded that the item be approved as recommended by 1 2 the Public Staff. Questions or discussion on that motion? 3 (No response) 4 CHAIR MITCHELL: Hearing none, all in favor, 5 indicated with an aye. 6 7 (All Commissioners say aye) 8 CHAIR MITCHELL: Is there anyone opposed? 9 (No response) 10 CHAIR MITCHELL: Motion carries. MS. PATEL: Docket G-9, Sub 801, Application 11 12 of Piedmont Natural Gas, Inc. for approval of a reduction in the demand charge component to its rates. 13 14 Public Staff has reviewed this filing and recommends 15 approval as filed. 16 COMMISSIONER GRAY: This is Number 5? 17 CHAIR MITCHELL: To be clear, this is Item 18 Number 5, yes. 19 COMMISSIONER GRAY: Move approval. 20 COMMISSIONER BROWN-BLAND: Second. 21 CHAIR MITCHELL: It's been moved and 22 seconded that the item be approved as recommended by 23 the Public Staff. Questions or discussion on that 24 motion?

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1	(No response)
2	CHAIR MITCHELL: All in favor, indicate with
3	an aye.
4	(All Commissioners say aye)
5	CHAIR MITCHELL: Is there anyone opposed?
6	(No response)
7	CHAIR MITCHELL: That motion carries.
8	MS. PATEL: Docket Item 6, Docket G-39,
9	Sub 48, Application of Cardinal Pipeline Company, LLC,
10	for approval of annual fuel tracker and electric power
11	cost adjustment. Public Staff has reviewed the filing
12	and recommends Commission approval as filed.
13	COMMISSIONER BROWN-BLAND: Move approval of
14	the recommendation.
15	COMMISSIONER GRAY: Second.
16	CHAIR MITCHELL: It's been moved and
17	seconded that the item be approved as recommended by
18	the Public Staff. Questions or discussion on the
19	motion?
20	(No response)
21	CHAIR MITCHELL: Hearing none, all in favor,
22	indicate with an aye.
23	(All Commissioners say aye)
24	CHAIR MITCHELL: Is there anyone opposed?

1 (No response) 2 CHAIR MITCHELL: Motion carries. Thank you, Ms. Patel. All right. We will now hear from the 3 Public Staff, Natural Gas, Item 4. 4 MR. MANESS: Good morning. I'm Mike Maness, 5 Director of the Public Staff accounting division. 6 7 Natural Gas, Item 4, concerns the petition and 8 supplemental petition of Piedmont Natural Gas Company 9 filed on March 15th, 2021 and March 22nd, 2022 in Docket G-9, Sub 784 for approval of Appendix G or 10 11 Green Edge, a voluntary customer program that enables 12 the customers to fund the purchase of environmental attributes. Piedmont and the Public Staff recommends 13 14 Commission approval of the program subject to the 15 addendum attached to Exhibit B to the supplemental 16 petition. Thank you, Mr. Maness. 17 CHAIR MITCHELL: Commission has several questions regarding this item. 18 19 I'm looking out into the audience. I see there's some 20 representatives from the Company in attendance, so I 21 will ask that you-all please proceed on up to the 22 witness stand and I will ask our questions. 23 And, Mr. Maness, if you have a response,

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feel free to chime in, but they are directed to the

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Company. Good morning. Would you please introduce 1 2 yourself, for the record. MS. POWERS: Good morning. My name is Pia 3 I'm the Managing Director of Gas Rates and 4 Powers. Regulatory for Piedmont Natural Gas. 5 6 CHAIR MITCHELL: Good morning, Ms. Powers. 7 MS. LITTLE: Good morning. I'm Kelly 8 Little. I'm the Director of Joint Venture Operations 9 Management for Duke Energy, Piedmont Natural Gas. 10 CHAIR MITCHELL: Good morning, Ms. Little. 11 So we have just a few questions. First, how did 12 Piedmont determine the initial monthly charge of \$3 per block of environmental attributes? 13 14 MS. LITTLE: Sure. So as a result of our customer survey, we're the primary focus of a customer 15 16 program, was centered on affordable costs, reasonable costs. We worked with an independent third-party to 17 18 identify a blend of renewable natural gas, 19 environmental attributes, the pricing associated with those, and carbon offsets, the market price for those 20 21 as well. 22 We were able to achieve a blend that 23 resulted in a \$3 per block charge, a block being 24 defined as twelve-and-a-half therms of energy. We

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focused on that \$3 charge because that gave customers an entry level price and -- but was unlimited to allow customers to participate at varying levels, so it was a culmination of trying to keep a low price point in coordination with our consultant using a blend of those environmental attributes and our carbon offsets.

7 CHAIR MITCHELL: Thank you, Ms. Little.
8 Anything to add?

9 MS. POWERS: Yeah. I will just add for 10 clarification, ultimately, that the work and analysis 11 done was in development of the program for several 12 months in advance -- before Piedmont filed the 13 application in March of 2021.

14 CHAIR MITCHELL: Okay. Understood. Thank 15 vou. Okav. The Commission notes that Section 2(f) of 16 the addendum indicates that the Company, Public Staff, 17 or other appropriate intervenors, at their discretion, 18 may request the Commission to modify the Green Edge 19 Program Rider rate per block. So help us understand 20 what that means? Does this mean that Piedmont doesn't 21 contemplate making regular adjustment filings, like 22 those provided for in other contexts, like the Margin 23 Decoupling Tracker, as an example of one? 24 Yes, that's correct. MS. POWERS: It was

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intentional to not want to be -- have a fixed date upon which Piedmont would need to make changes to it. Typically, with our deferred accounts, we track a balance, we forecast the balance. And at regular junctures, would modify the rates in order to relieve that balance.

7 And, indeed, as we've worked with Public 8 Staff and explained in the addendum, we tend to or 9 desire to record the costs and revenues to a deferred account like our other riders. The reason that we do 10 11 not want to be limited to modifying the rate at 12 certain times is simply because we want what -- it's 13 multiple reasons, one of which is price certainty for 14 customers around their participation in the program 15 and price certainty around a low price point per 16 block.

We see there's an opportunity in our 17 forecast to possibly not ever have to change the rate. 18 19 It's just certainly the deferred account balance will 20 move over time. And we foresee that in the early 21 years, there will be an under-collected balance because there are upfront costs that are not being 22 23 recovered through the revenues at a \$3 price point. 24 But later in the program, as it matures, we identified

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that that under-collected balance will work off, and so we would like the opportunity to be able, at our discretion, to react as needed to the program in order

4 to address it.

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And I will point out that one of the 5 reporting requirements, there are actually two of 6 7 them, under Section 3 -- 3(d)viii and 3(d)xii. Those 8 reporting requirements there would put the burden on 9 the Company to explain why it is addressing or not addressing through a rate change or otherwise relief 10 11 of the different account balance at the various 12 reporting junctures.

13 The Company takes the burden for the 14 responsibility of whether -- if it's proposals or lack 15 of proposals going forward to change the rate, we'll 16 always be ready to defend those decisions and 17 certainly hear from other intervenors who might have a 18 different position on that, at times, but price 19 certainty for our customers was important.

20 CHAIR MITCHELL: Okay. That makes sense. 21 Thank you, Ms. Powers. Just to follow up, does the 22 Company -- can the Company predict from the point in 23 time at which the program goes from under-recovery to 24 recovery or perhaps over-recovery?

1	MS. POWERS: Yes. I think it's a couple of
2	years out, Kelly?
3	MS. LITTLE: It's a few years out, actually.
4	So our current profile projects that we would flip
5	from an under-recovery to an over-recovery in about
6	2028. I will say, however, though, that that is
7	completely dependent on the enrollments.
8	We have enrollment targets. We've had to
9	adjust our enrollment targets based off marketing
10	capabilities during Covid, so there could be an
11	opportunity for to increase our enrollments. But
12	until we can kind of get out of Covid, we're not
13	certain, so it would be enrollment targets.
14	We expect to flip somewhere around 2028.
15	And then, obviously, we would be looking for a market
16	price points in conjunction with the blend of the RNG
17	environmental attributes and carbon offsets to
18	determine what that flip, the timing of the flip and
19	what the volume of the flip would be.
20	CHAIR MITCHELL: Okay. Thank you.
21	MR. MANESS: If I could I'm sorry.
22	CHAIR MITCHELL: Go ahead, Mr. Maness.
23	MR. MANESS: If I could just add. If you
24	look at the reporting requirements, the monthly and

annual reporting requirements will have both reporting of the actual position of the deferred account and then their latest projections, and the Public Staff will certainly monitor the deferred account to see if it's continuing to be on track to get to a stable point at a future date.

7 CHAIR MITCHELL: Okay. Thank you. You 8 mentioned, Ms. Powers, Section 3(d) just a moment ago. 9 I want to ask you about 3(d) ix. So the addendum states the proposed annual report will provide a 10 11 listing of the rate per block under the Green Edge 12 Program in effect during each month of the historical 13 reporting year.

This suggests that rate adjustments are contemplated, and you've just kind of gone through -you've explained what the plan is going forward, so I'm not asking you to retread there, but does the Company have a point, a dollar amount or a percentage of over or under-recovery that would trigger a rate adjustment?

MS. POWERS: No. We don't have any specific threshold like that regarding the deferred account. It would be taken into -- rather, it would be taken into account all the factors, including the actual

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program experience that we get customer participation.
This is a brand new program for the Company and
frankly for -- in the industry for gas LDC's, and so
we're going to be leaning very heavily on the
experience that we gain operating this program, and
how customers react to it, how we see them reacting to
it.

8 And, frankly, industry changes in this 9 period of time, and all of that would go into the 10 decisions around potential future changes, not just 11 the deferred account balance.

12 CHAIR MITCHELL: Okay. Okay. Thank you. 13 Last question for you. Would you-all confirm that the 14 costs of the program aren't going to be recovered, are 15 not going to be recovered or sought to be recovered 16 from non-participating customers?

MS. POWERS: Correct. That's confirmed. 17 18 CHAIR MITCHELL: All right. Thank you. Let me check in with colleagues. Commissioner McKissick. 19 20 COMMISSIONER McKISSICK: Thank you, Chair 21 Mitchell. Just a couple of questions. You talked 22 about enrollment, kind of probably capping out in 23 2028. How many do you anticipate enrolling in the 24 program, at that point?

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MS. LITTLE: I'd like to make one point of 1 correction. We actually don't envision that the 2 3 enrollment caps out necessarily in '28. What we reflect is that we see a flip in under-earnings versus 4 over-earnings in about '28. 5 COMMISSIONER MCKISSICK: 6 Okav. 7 MS. LITTLE: We actually expect the first 8 year -- now, I'll caveat first year because depending 9 on the timing of an authorization, to moved forward, we'll have to prorate the first year. Our first year, 10 11 enrollments were projected at about 7,000 enrollments 12 with an annual increase of about 10,000, but an attrition rate of about 16 percent, so we'll see some 13 14 give and take. The trajectory is a positive upper 15 16 trajectory over the course of the program, and so that's why our marketing campaign, that's why our 17 18 pricing structure and our earning structure recovery of the deferred account would all interact, at that 19 20 point, so it's a flip of the earnings, not a flip of 21 the enrollments. 22 COMMISSIONER McKISSICK: Got it. Thank you for that clarification. Reading through the 23 24 materials, it said that regardless of the amount of

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gas, natural gas the customer uses, it's limited to 12.5 therms. So let me ask you this, because another point in the exhibits that were provided, it talked about a customer being able to purchase an unlimited number of blocks. So, help me reconcile what was stated versus the ability to purchase an unlimited number of blocks.

8 MS. POWERS: The twelve-and-a-half therms, 9 ultimately, that is a single block. If a customer 10 chooses to participate at the -- I think at the 11 minimum level, it would be subscribing to purchase one 12 block, and that one block would be the Company 13 purchasing on the customer's behalf environmental 14 attributes that would offset the customer's personal 15 natural gas usage of 12.5 therms.

16 A customer -- Piedmont's typical residential customer in North Carolina uses approximately 600 17 18 therms of natural gas a year. That's a little shy of 19 that, but rounding up to 600 therms a year. That's a 20 number you'd see in our recent rate case filing that's 21 used based on the regression analysis that we see 22 under Weather Normalized Usage, a customer typically 23 uses that amount.

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And, so, if they were to subscribe to one

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block at 12 -- which offsets twelve-and-a-half therms 1 2 per month, that ultimately translates into one-quarter 3 of their 600 therms of annual natural gas usage, the footprint of that, one-quarter being offset. If they 4 were to subscribe to four blocks per month that they 5 pay for, that will wholly offset 600 -- the carbon 6 7 footprint impact of 600 therms per year, and any given 8 customer's going to use more or less than that amount.

9 Certainly weather influences the amount of natural gas they use, and that's probably the biggest 10 11 influence of it. But in order to simplify this and 12 not try to customize blocks and offsets to any 13 particular usage, we're starting off with the very 14 simple program that takes into account a typical 15 natural gas, residential natural gas customer's usage 16 and explains it in terms that'll be understandable.

17 If a customer desires to purchase more than 18 four blocks per month, in theory, that would then be 19 offsetting more than their likely annual gas usage, 20 but nothing limits them from the extent to which they 21 desire and elect to participate in the program, the 22 Company simply buying attributes to cover their 23 personal natural gas usage.

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COMMISSIONER McKISSICK: And in terms of the

attributes, it looks like the primary one would be the renewable natural gas certificates. Is that correct? And then there would be other attributes, carbon

4 offset attributes. Is that correct?

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5 MS. POWERS: It's a mix, and I'll defer to 6 Kelly to explain a bit more about that. But to 7 emphasize, I guess, upfront, it's not physical 8 delivery of renewal natural gas into the system. 9 Commissioner McKissick, you are exactly on point 10 there. It's an attribute, a paper transaction.

11 MS. LITTLE: And so I'll just add to that. 12 So what we are seeing in the market is that renewable 13 natural gas environmental attributes are currently a 14 fairly illiquid market, so we have to almost be 15 opportunistic to make sure that we can secure those 16 environmental attributes and the price point we need to in order to be able to maintain that \$3 per twelve-17 18 and-a-half therm block.

19 In order to be able to keep that price point 20 consistent for the customers, we also introduce carbon 21 offsets, so our focus will be the environmental 22 attributes for renewable natural gas and carbon 23 offsets, and a blend of those. What we'll do is when 24 we go to secure those attributes, the holistic

1 certificates on an annual basis, we'll make sure that 2 we're purchasing a blend of both that will keep that 3 price point consistent for the customers.

So we'll look at both. We'll look at them,
you know, on an ongoing basis with renewable
attributes being less liquid, carbon offsets being
more liquid, at whatever price point it will take to
keep within that block price.

9 COMMISSIONER McKISSICK: Thank you for that That kind of answered the questions that 10 explanation. 11 were in the back of my mind about how that would work, 12 because, you know, I didn't think there were enough of renewable natural gas certificates that would allow 13 14 the program to be successful to keep the cost down, so 15 thank you for that information.

16 CHAIR MITCHELL: Just to follow up to one of 17 Commissioner McKissick's questions. Does the Company 18 project a point in time at which renewable natural gas 19 credits will be a more liquid market? Let me say that 20 more clearly. When there will be more liquidity in 21 that market? 22 MS. POWERS: I don't think we've got

23 confident projections around that, but...

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MS. LITTLE: No, I agree. It's hard to say,

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at this point, as we all recognize renewable natural 1 2 gas is an evolving business and industry, as well as availability of attributes associated with that. 3 We are working, I think we've mentioned before, with an 4 independent third-party who has expertise in the 5 But even so, it's hard for us to really 6 field. 7 evaluate when we might read some type of consistently 8 available attribute program or system for this program 9 or at all, at this point. 10 CHAIR MITCHELL: So how are you finding 11 those credits now? What is the Company doing? 12 I might defer to you because MS. LITTLE: 13 I'm not -- I don't work specifically in our 14 commodities desk, if we are. 15 MS. POWERS: Sure. At this point, I mean, 16 the Company's sourcing of the attributes will be through a third-party initially. 17 18 CHAIR MITCHELL: Got it. Okay. 19 MS. LITTLE: For this program, for sure. 20 MS. POWERS: For this program. 21 CHAIR MITCHELL: And so going out into some 22 market place, I reckon -- okay. Thank you. 23 Commissioner Duffley, did you have a question? No 24 questions. All right. Commissioner Hughes.

COMMISSIONER HUGHES: All right. 1 Is there a 2 promise or a target of North Carolina-based credits 3 that customers would get or is it left open? I know some of your programs, I think the other Duke program, 4 which I'm not -- I have a second question, if you're 5 6 familiar with the Renewable Advantage Program. Ι 7 think that there's some general promises about that? 8 MS. POWERS: Quick answers, no. There are 9 no targets. We intentionally left the program to be 10 flexible, given that it's new, and we want to make 11 sure that we have the flexibility to respond at the 12 price point. 13 I mean, we are very sensitive to the \$3 14 price point, not wanting to make this a more extensive

program if we could help it, so the flexibility around where the sourcing is from is -- is intentional. And I thought with the locality of it, we don't have a firm plan, although Kelly can speak to what customers have expressed around a desire for local supply. I'll turn it to Kelly.

21 MS. LITTLE: And I'll just add to that. 22 Excuse me. Our focus, our customers' survey response 23 as well were local in Piedmont jurisdiction. Our 24 customer survey was focused on the Piedmont Natural

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3 Ohio. And so our hope is that we would source locally first, and then, you know, expand outward. It really 4 would be a function of availability, so our focus will 5 be choosing our jurisdiction, North Carolina first. 6 And then to the extent it's not available, 7 8 then we might have to expand our focus to be able to 9 pull them in from other areas. I will be perfectly 10 honest. I have not participated on Renewable 11 Advantage. It's part of the electric system, and so I don't know a lot of the details behind it. I know 12 13 that we did structure a lot of this program around how 14 Renewable Advantage is structured, but as far as how 15 Renewable Advantage operates on a daily basis, I'm not 16 positive.

Gas and Duke Energy Gas jurisdictions; so North

Carolina, South Carolina, Tennessee, Kentucky, and

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17 COMMISSIONER HUGHES: Thank you for that. 18 Just for a follow-up, will there be some sort of 19 disclosure that's pretty clear to customers when they 20 sign up that it could be out-of-state? Is there an 21 implication that -- you know, I just don't want 22 customers to assume it's local. 23 MS POWERS: The materials that wo'll be

23 MS. POWERS: The materials that we'll be 24 disclosing to customers, you know, it hasn't all been

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billed out yet, but some of the remaining work to be done in order to implement this program, and a lot of it has been waiting on getting this Commission's approval of the program first before we incur the cost for that stage of the development.

6 But disclosure, full transparency of it, 7 including opportunities for what would be purchased on 8 their behalf, that is anticipated to be fully 9 transparent to the customer prior to them electing it 10 and available, continuing even after they are 11 participating in the program.

In fact, we will have the availability and for the customer to see how many attributes were indeed purchased. So they will see, know what they're getting into, transparency, prior to their election, as well as once they have elected transparency while they're participants.

And we intend and I've talked with Public Staff about sharing those materials with them as they're developed for Public Staff's review in advance, so our transparency is also to this Commission and the Public Staff as needed. COMMISSIONER HUGHES: Okay. The term

disclosure could be very, very small print, and, you

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know, something available on your website, so I would 1 be curious, you know, and urge you to share that with 2 Public Staff. And I hope that's obvious because I 3 think you probably found in your marketing that the 4 value of these is probably, for some people, very 5 different; if it's North Carolina, local versus 6 7 out-of-state, so just for the truth and what their 8 getting would be really be important. 9 MS. POWERS: Understood. Thank you for that 10 comment. CHAIR MITCHELL: Any additional questions? 11 12 (No response) I'll take a motion. 13 CHAIR MITCHELL: 14 COMMISSIONER DUFFLEY: I move that this Agenda item be taken upstairs for further discussion. 15 COMMISSIONER BROWN-BLAND: 16 Make it second. CHAIR MITCHELL: All in favor? 17 18 (All Commissioners say aye) 19 CHAIR MITCHELL: Anyone opposed? 20 (No response) 21 CHAIR MITCHELL: We will consider this 22 further in Executive session. Thank you very much for 23 being here this morning. 24 MS. POWERS: Thank you.

1 MS. LITTLE: Thank you. CHAIR MITCHELL: Commission has before us 2 3 for approval our minutes of the March 21st Staff Conference. I'll take a motion, please. 4 COMMISSIONER BROWN-BLAND: Move approval. 5 COMMISSIONER GRAY: Second. 6 7 CHAIR MITCHELL: It's been moved and 8 seconded that the minutes be approved. Questions or discussion? 9 10 (No response) 11 CHAIR MITCHELL: All in favor of approval of 12 the minutes, indicate with an aye. 13 (All Commissioners say aye) 14 CHAIR MITCHELL: Anyone opposed? 15 (No response) 16 CHAIR MITCHELL: Our minutes are approved. All right. Just checking in to see if there's 17 18 additional business for the Commission this morning. 19 Mr. Jirak is approaching the witness stand. Perfect, Mr. Jirak. You can sit or stand. Whatever you're 20 21 comfortable doing. 22 MR. JIRAK: Chair Mitchell, Commissioners, 23 thank you for this opportunity. With your lead, I'd 24 like to take a minute just to introduce some new team

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2 morning. CHAIR MITCHELL: 3 Please do so. MR. JIRAK: Thank you. Well, we are 4 delighted to have -- over the past year, we've had a 5 number of changes on our team, and so I want to take 6 7 this chance, now that we're back in person with these 8 Staff Conferences, to introduce them to you in person. 9 I'm going to start on the far end here with 10 Kathleen Richard. Kathleen Richard comes to us from 11 Southern Star Central Pipeline in Owensboro, Kentucky. She's a University of Kentucky graduate and has asked 12 that the Commission kindly not make any Peacock jokes 13 14 this morning, as we do this introduction, but she is a 15 university -- undergraduate of the -- University of 16 Louisville Law School graduate. At her former employer, she handled a wide 17 range of regulatory matters, including rate making on 18 19 the gas side, and she brings that expertise to here, 20 here to us, North Carolina for Duke, and she's gotten 21 in the deep end right away with us on a wide variety

members to the Commission in a formal way this

22 of regulatory matters.

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I know she's engaged with a number of you-all on securitization matters. She's going to be

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handling the affiliate agreements, merger conditions, 1 regulatory Code of Conduct issues as well, and we are 2 3 just thrilled to have her on board. Her and her family relocated to the Garner area, and she has two 4 unbelievably cute daughters, Olivia and Shelby. 5 And so we are just very excited to have her on the team. 6 7 Fun fact about Kathleen is that she can 8 actually write by hand backwards, sort of mirror 9 script backwards. So we haven't figured out how 10 that's going to help us, but I can envision something. CHAIR MITCHELL: I'm sure you will. 11 I'm 12 sure you will figure that out, Mr. Jirak. 13 MR. JIRAK: Yeah, some future virtual 14 proceeding we'll need that skill, and it'll come in 15 handy. So Kathleen started in the spring of last 16 year, but I know she'll be appearing before you in a wide variety of matters, so we're really glad to have 17 18 her on board. 19 Welcome, Ms. Richard. CHAIR MITCHELL: 20 We're glad you're here, glad to say hello to you in 21 person, and look forward to working with you. 22 MS. RICHARD: As do I. Thank you-all. 23 MR. JIRAK: And then next up, I want to

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introduce Ladawn Toon to you. We're also very excited

to have Ladawn start with us. She came on board towards the end of last year. She comes to us from the northeast in search of warmer weather, which we haven't quite delivered yet, but I see some warmer weather here coming down the pipeline.

6 But Ladawn has a really interesting and 7 unique background perspective on the regulatory space. 8 Served with the AG's office in Rhode Island and got 9 involvement there on the utility's side in Rhode 10 Island, as well as some very interesting multi-state 11 litigation-related tobacco issues, and so had a lot of 12 great experience there.

Then, moved on to the Massachusetts 13 14 Department of Public Utilities where she served as 15 counsel there as well and had the opportunity to serve 16 as overseeing, as an administrator of proceedings, so she kind of sat on your side of the bench, 17 so-to-speak, on a number of proceedings, so has some 18 19 very great perspective to bring to us in that respect. 20 Also served as vice-president and counsel 21 for State Street Bank in Massachusetts. She's a 22 graduate of the University of Massachusetts Dartmouth, 23 and a graduate of the Roger Williams Law School in 24 Massachusetts as well. So we are super excited to

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have Ladawn on board. Her fun fact is that she has 50 1 plus paternal/maternal cousins, so she's gotten very 2 3 good at remembering birthdays and holidays, and keeping all those names straight. 4 So, again, we are thrilled to have her on 5 She'll be appearing before you on a wide 6 board. 7 variety of context, including handling fuel 8 proceedings, CPRE Rider proceedings. We'll have some involvement in the carbon plans as well, so we look 9 forward to having her and have more time to work with 10 11 you-all as well. So thanks. 12 CHAIR MITCHELL: Good morning, Ms. Toon. 13 We're so glad you're here with us as well, and very 14 nice to meet you in person. I look forward to seeing 15 you in the hearing room, and I hope that you're not 16 the one that has to cook Christmas or holiday meals for all those cousins because that would be quite a 17 18 challenge. 19 MS. TOON: I've escaped that task. Thank 20 you. 21 CHAIR MITCHELL: Oh, smart. Is that why you 22 moved down here?

23 MS. TOON: Absolutely.

24 CHAIR MITCHELL: All right.

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MR. JIRAK: I forgot to mention Ladawn 1 2 relocated to the Cary area and has also a wonderful daughter, Naomi, who we're all excited to meet as 3 well, so... 4 CHAIR MITCHELL: Well, welcome, both of 5 you-all, and your families to North Carolina. And, 6 again, thanks for coming here this morning. 7 8 MR. JIRAK: Thank you very much, Chair 9 Mitchell. 10 MS. TOON: Thank you. 11 MS. RICHARD: Thank you. 12 CHAIR MITCHELL: Anything else for the 13 Commission this morning? 14 (No response) CHAIR MITCHELL: Well, if I may, I'll take a 15 16 minute as we say hello to some new faces. We will say 17 goodbye to a few familiar faces round here. I want to 18 recognize Julie Perry of the Public Staff. Today is 19 her last day. I know she's not in the room. I don't 20 see her anywhere. I'm hoping she can hear us or see 21 us somehow. Dianna, do you want to come up and say 22 goodbye to her? I hate to put you on the spot, but 23 I'm happy to, if you'll --24 MS. DOWNEY: Okay. I'm happy to. Julie

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where ever you are, we have so enjoyed and valued your 1 contributions to the Utilities Commission and the work 2 of the Public Staff for the last 30 years? How long 3 has it been? Thirty-two years. That's a long time. 4 And we will truly miss her, but I've already told her 5 when we're both retired, she needs to come and see me 6 7 in Moorehead City, and she's already committed to do 8 So, Julie, thank you so much for your that. 9 contributions over the years, and we will miss you.

10 CHAIR MITCHELL: Well, thank you, Dianna. I 11 see a few, sort of, relieved-looking faces out there. 12 I won't call you out. Ms. Powers, and I see some PSNC 13 folks over there. You're looking a little happier 14 this morning.

We wish Julie the best and so appreciate her years of service to the public. She has been a wonderful contributor here to our work and wish her the very best as she goes out into the world to enjoy life. Julie, I sure do hope you can hear us.

And last, I would like to recognize Bridget Paschal. Bridget is a member of the Commission's staff. She has been with us for a number of years and has reached that precious point in life where it's time to go out and, like Julie, enjoy the rest of her

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1 life.

2	Bridget started with the Public Staff and
3	made a transition, really, many years ago to the
4	Commission, and so she's not a face that has been on
5	the witness stand in recent years, but she has been
6	hard at work on our side of the hall, and has been an
7	absolutely wonderful and amazing contributor to the
8	work of this body.
9	She is the utmost professional and has
10	really enabled us to do the work that has enabled this
11	Commission to do the work that it is charged with
12	doing, and she has done a spectacular job. We will
13	miss her very much, but are happy to see her go out
14	and enjoy the rest of her days, and I'd just like to
15	say thank you, Bridget. I hope she can hear us too.
16	We will miss you and wish you the very best.
17	With that, anything else?
18	(No response)
19	CHAIR MITCHELL: All right. Thank you very
20	much, everybody. We'll be adjourned. Let's go off
21	the record, please.
22	
23	WHEREUPON, this conference is adjourned.
24	

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1	CERTIFICATE
2	I, TONJA VINES, DO HEREBY CERTIFY that the
3	proceedings in the above-captioned matter were taken
4	before me, that I did report in stenographic shorthand
5	the Proceedings set forth herein, and the foregoing
6	pages are a true and correct transcription to the best
7	of my ability.
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11	Tonja Vines
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