

**From:** [Charlie Brown](#)  
**To:** [Statements](#)  
**Cc:** [Woinicki, Mike](#)  
**Subject:** Aqua Water rate increase  
**Date:** Saturday, August 1, 2020 1:49:52 PM

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Mr Christopher J. Ayers, Executive Director

Mr Ayers I am a resident of Morristown and oppose any increases. I do not see any reason for them to justify increases, energy costs for pumping water and operating service vehicles have actually reduced in the past year. Their rates continue to increase.

Their Customer Service broders on horrendous, they approach any calls or requests like they have a monopoly on our services, which in fact they do.

RC Brown  
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