



Kathleen H. Richard
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January 31, 2024

VIA ELECTRONIC FILING

Ms. A. Shonta Dunston
Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

**RE: Duke Energy Progress, LLC's Prepaid Advantage Quarterly Report
Docket No. E-2, Sub 1290**

Dear Ms. Dunston:

Pursuant to Ordering Paragraph No. 4 of the Commission's January 31, 2023 *Order Approving Prepaid Advantage Program* in this docket, enclosed for filing in connection with the referenced matter is Duke Energy Progress, LLC's ("DEP") Quarterly Report for the Prepaid Advantage Program for Fourth Quarter 2023.

Please do not hesitate to contact me if you have any questions or need additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "KR", followed by a horizontal line and a small loop at the end.

Kathleen H. Richard

Enclosure

cc: Parties of Record

OFFICIAL COPY

Jan 31 2024

Duke Energy Progress - DEP-NC Prepaid Advantage
Docket No. E-2, Sub 1290
4th Quarter 2023 Report

DEP (NC)	Oct-23	Nov-23	Dec-23
(1) number of participants enrolled on the last day of each month,	80	105	118
(2) number of participants that withdraw from the Prepaid Advantage Program and return to standard arrears billing,	3	7	10
(3) average number of transactions observed per participant, distinguished by the method of payment used,			
Electronic	2.5	2.6	2.4
Walk-in	0	0	0
Total	2.5	2.6	2.4
(4) distribution of payment amounts (from least to most) and the average amount added to the account per transaction,			
Min \$	2 \$	5 \$	1
Max \$	271 \$	200 \$	500
Average \$	39.73 \$	43.40 \$	52.57
(5) distribution of disconnections per participant,			
Min	0	0	0
Max	0	0	0
Average	0	0	0
(6) number of participants with more than one disconnection in a 90-day period,			
(7) total number of disconnections,	0	0	0
(8) average customer balance at time of disconnection, and	\$ -	\$ -	\$ -
(9) average time from disconnection to reconnection (hours)	0	0	0

CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Progress, LLC's Prepaid Advantage Quarterly Report, in Docket No. E-2, Sub 1290, has been served by hand delivery, email or by depositing a copy in the United States mail, postage prepaid, properly addressed to parties of record.

This the 31st day of January, 2024.



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