

INFORMATION SHEET

PRESIDING: Commissioner Brown-Bland, Presiding; Commissioners Clodfelter, Duffley

PLACE: Held Via Videoconference

DATE: Monday, November 1, 2021

TIME: 6:30 p.m. to 7:48 p.m.

DOCKET NOS.: W-354, Sub 384

COMPANY: Carolina Water Service, Inc. of North Carolina

DESCRIPTION: In the Matter of Application by Carolina Water Service, Inc.
of North Carolina, 4944 Parkway Plaza Boulevard, Suite 375,
Charlotte, North Carolina 28217 for Authority to Adjust and
Increase Rates for Water and Sewer Utility Service in All of
Its Service Areas in North Carolina

VOLUME: 2

APPEARANCES

(See attached.)

WITNESSES

(See attached.)

EXHIBITS

(See attached.)

REPORTED BY: Linda Garrett
TRANSCRIBED BY: Linda Garrett
DATE TURNED IN: November 5, 2021

TRANSCRIPT PAGES: 68
PREFILED PAGES: -0-
TOTAL PAGES: 68

1 PLACE: Via Videoconference
2 DATE: November 1, 2021
3 DOCKET NO.: W-354, Sub 384
4 TIME IN SESSION: 6:30 P.M. TO 7:48 P.M.
5 BEFORE: Commissioner ToNola D. Brown-Bland, Presiding
6 Commissioner Daniel G. Clodfelter
7 Commissioner Kimberly W. Duffley

8

9

10 IN THE MATTER OF:

11 Application by Carolina Water Service, Inc. of
12 North Carolina, 4944 Parkway Plaza Boulevard,
13 Suite 375, Charlotte, North Carolina 28217 for
14 Authority to Adjust and Increase Rates for Water
15 and Sewer Utility Service in All Service Areas
16 in North Carolina

17

18 Volume 2

19

20

21

22

23

24

1 A P P E A R A N C E S:
2 FOR CAROLINA WATER SERVICE, INC. OF
3 NORTH CAROLINA:
4 Jo Anne Sanford, Esq.
5 Sanford Law Office
6 P.O. Box 28085
7 Raleigh, North Carolina 27611-8085
8
9 Kay E. Pashos, Esq.
10 Mark R. Alson, Esq.
11 Ice Miller LLP
12 One American Square, Suite 2900
13 Indianapolis, Indiana 46282-0200
14
15 FOR THE USING AND CONSUMING PUBLIC:
16 John D. Little, Esq.
17 William E. Grantmyre, Esq.
18 Munasha Magarira, Esq.
19 Public Staff - North Carolina Utilities
20 4326 Mail Service Center
21 Raleigh, North Carolina 27699-4300
22
23
24

1	TABLE OF CONTENTS	
2	WITNESSES	
3		PAGE
4	ROBERT HARRIS	
5	Direct Examination by Mr. Little.....	11
6	AUDREY SMITH	
7	Direct Examination by Mr. Little.....	17
8	Examination by Commissioner Brown-Bland.....	20
9	AUBREY PHAM	
10	Direct Examination by Mr. Little.....	21
11	RENEE DAVEY	
12	Direct Examination by Mr. Little.....	23
13	NANCY DEANE	
14	Direct Examination by Mr. Little.....	26
15	BRENDA ROBERTSON	
16	Direct Examination by Mr. Little.....	29
17	Examination by Commissioner Duffley.....	32
18	Examination by Commissioner Brown-Bland.....	32
19	JENNIFER NELSON	
20	Direct Examination by Mr. Little.....	34
21	DANNY CONNER	
22	Direct Examination by Mr. Little.....	37
23	SARA HORNBY	
24	Direct Examination by Mr. Little.....	41

1	TABLE OF CONTENTS	
2	WITNESSES (Cont'd.)	
3		PAGE
4	JOE MAHAFFEY	
5	Direct Examination by Mr. Little.....	45
6	Examination by Commissioner Brown-Bland.....	49
7	FRANK PIRAS	
8	Direct Examination by Mr. Little.....	53
9	ELMER PURKEY	
10	Direct Examination by Mr. Little.....	56
11	ANA VALDEZ	
12	Direct Examination by Mr. Magarira.....	60
13	LUCILA MORALES VARGAS	
14	Direct Examination by Mr. Magarira.....	64
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		