



**NORTH CAROLINA
PUBLIC STAFF
UTILITIES COMMISSION**

April 13, 2016

Ms. Carol Troutner
carol_troutner@att.net

Re: Docket No. E-100, Sub 141
2015 Integrated Resource Plan Update Reports

Dear Ms. Troutner:

Thank you for your interest in this matter. The Utilities Commission will be considering issues related to electric utility customer requests to opt-out of automated metering infrastructure (AMI) meters, or smart meters, in the coming months. The Utilities Commission and Public Staff do not, however, manage which customers receive electric service through AMI meters. Until such time as an order is issued related to smart meter opt-out, you should contact your electric utility directly if you wish to be temporarily bypassed from having a smart meter installed.

I have provided the website and phone number below for Duke Energy Carolinas and Duke Energy Progress where you may be able to obtain additional information to determine any requirements for your request:

Duke Energy Carolinas

Phone: 704-382-5009

Email: CarolinasAMiHelpline@duke-energy.com

Duke Energy Progress

Phone: 800-452-2777 or 919-508-5400

Please let me know if you have any questions.

Regards,

/s/ Tim Dodge
Staff Attorney

cc: Gail Mount, Chief Clerk

Executive Director
733-2435

Communications
733-2810

Economic Research
733-2902

Legal
733-6110

Transportation
733-7766

Accounting
733-4279

Consumer Services
733-9277

Electric
733-2267

Natural Gas
733-4326

Water
733-5610