

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. E-7, SUB 1265

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of		
Application of Duke Energy Carolinas, LLC)	
for Approval of Demand-Side Management)	ORDER REQUIRING ADDITIONAL
and Energy Efficiency Cost Recovery Rider)	TESTIMONY BY DUKE ENERGY
Pursuant to N.C. Gen. Stat. § 62-133.9 and)	CAROLINAS, LLC
Commission Rule R8-69)	

BY THE PRESIDING COMMISSIONER: On March 1, 2022, Duke Energy Carolinas, LLC (DEC), filed its annual application for approval of a rate rider for recovery by DEC of the costs and incentives of its demand-side management (DSM) and energy efficiency (EE) programs. The filing included testimony and exhibits in support of the application. The Commission subsequently issued an Order scheduling a hearing on DEC's application for Tuesday, June 7, 2022, beginning immediately following the hearings in Docket Nos. E-7, Subs 1262, 1263 and 1264, which are scheduled to begin at 10:00 a.m. in Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina.

The Commission has reviewed the testimony filed by DEC in this proceeding. Based on the foregoing and the record, the Presiding Commissioner finds good cause to issue this Order requiring DEC to have its witnesses prepared to present verbal testimony and exhibits in response to the Commission Questions attached hereto as Appendix A. At the hearing, DEC's responses to the Commission Questions will be subject to cross-examination by the Commission and the parties.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 31st day of May, 2022.

NORTH CAROLINA UTILITIES COMMISSION



Erica N. Green, Chief Clerk

Commission Questions

1. Has DEC investigated modifying or expanding the capabilities of the MyHER program now that Customer Connect paired with AMI data has created expanded opportunities for communicating with customers.

2. Provide a summary of the most up to date projected and actual program participation (residential accounts), direct savings per participant (provisional and if applicable corrected), and total program direct savings (provisional projected in rider year application and final after all adjustments). Do not include any avoided cost or resulting PPI in the savings totals – only provide direct participant annual energy savings attributed to program participation. For “final” and “adjusted” totals – use any adjustments that were made in the years after initial rider application based on actual data or data from revised EM&V reports.

Historical (and projected for 2023 and 2024) North Carolina Energy Savings for MyHER Program

Year (Rider Rate Period)	Rider Docket	Projected/ Provisional Participants (Rider Application for the given Year)	Annual Savings (kwh) per Participant Presented in Rider Application for the year	Total Projected Savings as Presented in Rider Application	Actual Participants based on adjustments made after initial application	Final Annual Savings per Participant (if changed from EM&V after initial application)	Actual Total Savings Attribute d to the Program
2017	E-7 Sub 1105						
2018	E-7 Sub 1130						
2019	E-7 Sub 1164						
2020	E-7 Sub 1192						
2021	E-7 Sub 1230						
2022	E-7 Sub 1249				NA	NA	
2023	E-7 Sub 1265				NA	NA	
2024	TBD				NA	NA	

3. Taking into account any adjustments made after the initial rider application, provide a summary of the different MyHER Program Costs and other Revenue Requirement components that occurred during actual Rider Rate Years. For later years such as 2021 or 2022 onwards when actual costs were not available, provide estimates.

Values should coincide with the Rate Year they were incurred not the year when they were ultimately included in the rider revenue requirements.

Year (Rider Rate Year)	Actual* Net Lost Revenues attributed to the MyHer program	Actual* total program costs/expenditures	Actual* PPI	
2017				
2018				
2019				
2020				
2021				
2022				
2023				
2024				

* For years when final adjustments were not available, provide estimates/projections and indicate as estimates.

4. Explain how the anticipated savings shown in the table above are incorporated or reflected in future load projections (e.g. load projections presented in the Carbon Plan)?

5. Provide estimates of the number of MyHER participants that began participation for the first time during each Rider Rate Year.

MyHER Customer Account Participation – Total and New Participants

Year (Rider Rate Year)	Total Participants (actual or provisional)	Estimated Participants participating in program for first time.
2017		
2018		
2019		
2020		
2021		
2022		
2023		
2024		