

From: [Kathleen Treadwell](#)
To: [Statements](#)
Subject: Docket Number E-2 Sub 1219
Date: Saturday, June 27, 2020 6:56:49 PM

To whom it may concern:

We were quite upset to learn that File is looking for a rate hike again this year!

- the goal ash problem should be taken care of from their bottom line profits and not paid for by customers who paid for a product believing the provider of that product produced it reputably, using top of the industry safety and environmental practices. The constant research and testing of those practices and sites that have used them is solely Duke's responsibility and they should accept that. Continuing to pay executives and shareholders without taking care of these responsibilities smacks of leaching a company of its assets and ignoring liabilities. Liabilities and responsibilities must come first. They must come before shareholders! Customers must come BEFORE shareholders. Without customers there is no company.

- Once again Duke is ignoring the climate in which their customer is living. How many people are laid off? How many people are struggling? How many more will be laid off? How many will continue to be unemployed? But they want a rate hike? What are they smoking?

Those are just the issues that are really sticking in my craw at the moment. I don't think anyone thought this through. Perhaps there may have been a hope to get it through while other hysterias were being enacted for the public's benefit. I don't know. Please rethink this. It's wrong.

Thank you, Kathy Treadwell