SANFORD LAW OFFICE, PLLC

Jo Anne Sanford, Attorney at Law

December 19, 2022

A. Shonta Dunston, Chief Clerk North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 27699-4300

Via Electronic Delivery

Re: Docket No. W-354, Sub 400

> Application by Carolina Water Service, Inc. of North Carolina for Authority to Adjust and Increase Rates and Charges for Water and Sewer Utility Service in All Service Areas of North Carolina and Approval of a Three-Year Water and Sewer Investment Plan

> --Supplemental Response to Boone Public Hearing (October 20th &

24th, 2022)

Dear Ms. Dunston:

Attached for filing please find Carolina Water Service, Inc. of North Carolina's ("CWSNC" or "Company") Supplemental Report on the Boone public hearing, which was convened both on October 20, 2022 in Boone at the Watauga County Courthouse and on October 24, 2022 as a virtual proceeding. This is a follow-up to Mr. Rigsby, who never testified but who expressed interest to CWSNC about the issue of metering at the Sky Leaf system.

I hereby certify that I have served all parties of record to this proceeding by electronic delivery of the attached documents.

As always, thank you and your staff for your assistance; please feel free to contact me if there are any questions or suggestions.

Sincerely,

Electronically Submitted Sanford Law Office, PLLC

P.O. Box 28085-8085, Raleigh, NC 27611

sanford@sanfordlawoffice.com

Tel: 919.210.4900

/s/Jo Anne Sanford

N.C. State Bar No. 6831 Attorney for Carolina Water Service, Inc. of North Carolina

/s/ Kay Pashos, Pro Hac Vice

Ice Miller LLP One American Square, Ste. 2900 Indianapolis, Indiana 46282-0200 T: 317-236-2208 e-mail: kay.pashos@icemiller.com

/s/ Mark Alson, Pro Hac Vice

Ice Miller LLP One American Square, Ste. 2900 Indianapolis, Indiana 46282-0200 T: 317-236-2263

e-mail: mark.alson@icemiller.com

STATE OF NORTH CAROLINA UTILITIES COMMISSION **RALEIGH**

DOCKET NO. W-354, SUB 400

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Application by Carolina Water Service,) **SUPPLEMENTAL REPORT ON** Inc. of North Carolina for Authority to) PUBLIC HEARING CONVENED Increase Adjust and Rates Charges for Water and Sewer Utility) ON OCTOBER 20, 2022 AND AS Service in All Service Areas of North) A VIRTUAL PROCEEDING ON Carolina and Approval of a Three-Year) Water and Sewer Investment Plan

and) IN BOONE, NORTH CAROLINA OCTOBER 24, 2022

NOW COMES Carolina Water Service, Inc. of North Carolina ("CWSNC" or "Company") and files this supplemental report originating from the public hearing held by the North Carolina Utilities Commission ("NCUC" or "Commission") in Boone, North Carolina on October 20, 2022 and continued through a virtual hearing on October 24, 2022.

One customer, Mr. Tom Rigsby, appeared for the hearing at the Watauga County Courthouse on October 20, 2022. Due to a suspected building malfunction, the proceeding was convened briefly then concluded, upon the Presiding Commissioner's declaration that the Commission would reconvene on Monday, October 24th at 6:30 p.m., in a virtual proceeding.

The public hearing was reconvened as a virtual proceeding at 6:30 p.m. on Monday, October 24th, as announced. Due to a technical issue, Mr. Rigsby did not appear so the meeting was adjourned. CWSNC reported earlier that Area

Manager Ronnie Reece met with Mr. Rigsby to discuss his questions about removing six master meters for the Sky Leaf Villas and individually metering sixty-nine condominium units. CWSNC operations staff moved forward to obtain cost estimates to perform such work and is scheduled to meet with the Sky Leaf homeowners' association in January. Having pledged to do a follow-up report to the Commission in response to the Public Staff's request, CWSNC states the following:

- CWSNC Area Manager Neil Reece and his operations staff, Cody Marlowe and Cody Greene, met with Mr. Rigsby on site at Sky Leaf building C on November 7, 2022. The initial meeting was investigative, for the purpose of examining plumbing and possible meter locations for each unit.
- 2. The Company has concluded that retrofitting for individual meters would be costly and difficult due to the physical locations of the individual meters. The water main from the existing master meter is routed into the crawl space of the building and turns up through the floor of the common wall of the building, with no observable access points.
- Installation of individual meters, if it even could be accomplished, would require expensive construction as well.
- 4. CWSNC has arranged a meeting with the Sky Leaf community via virtual platform on January 18, 2023 at 6:00 p.m. A link will be sent from the homeowners' association board in advance of the meeting.

Respectfully submitted, this the 19th day of December, 2022.

SANFORD LAW OFFICE, PLLC

Electronically Submitted

/s/ Jo Anne Sanford

State Bar No. 6831 Post Office Box 28085 Raleigh, North Carolina 27611 T: 919-210-4900

e-mail: sanford@sanfordlawoffice.com

/s/ Kay Pashos, Pro Hac Vice

Ice Miller LLP
One American Square, Ste. 2900
Indianapolis, Indiana 46282-0200
T: 317-236-2208
e-mail: kay.pashos@icemiller.com

/s/ Mark Alson, Pro Hac Vice

Ice Miller LLP
One American Square, Ste. 2900
Indianapolis, Indiana 46282-0200
T: 317-236-2263

e-mail: mark.alson@icemiller.com

ATTORNEYS FOR CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

VERIFICATION

TONY KONSUL, being duly sworn, deposes and says that he is Operations Director for Carolina Water Service, Inc. of North Carolina.; that he is familiar with the facts set out in the attached Supplemental Report, filed in Docket No. W-354, Sub 400; that he has read the foregoing Report and knows the contents thereof; and that the same is true of his knowledge except as to those matters stated therein on information and belief, and as to those he believes them to be true.

Tony J. Konsul

Sworn to and subscribed before me this the <u>//6</u> day of December 2022.

Notary Public

My Commission Expires: 12-3-2030

KAIAH STEPHENS

Notary Public - State of South Carolina My Commission Expires December 03, 2030

CERTIFICATE OF SERVICE

I hereby certify that on this the 19th day of December, 2022, a copy of the foregoing **SUPPLEMENTAL REPORT ON THE BOONE PUBLIC HEARING HELD ON OCTOBER 20, 2022, and RE-CONVENED ON OCTOBER 24, 2022,** filed by Carolina Water Service, Inc. of North Carolina in Docket No. W-354, Sub 400, has been duly served upon all parties of record by electronic service.

Electronically Submitted

/s/Jo Anne Sanford
State Bar No. 6831
SANFORD LAW OFFICE, PLLC
Post Office Box 28085
Raleigh, North Carolina 27611-8085
Tel: (919) 210-4900
sanford@sanfordlawoffice.com