

SANFORD LAW OFFICE, PLLC

Jo Anne Sanford, Attorney at Law

December 19, 2022

A. Shonta Dunston, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

Via Electronic Delivery

Re: Docket No. W-354, Sub 400
Application by Carolina Water Service, Inc. of North Carolina for
Authority to Adjust and Increase Rates and Charges for Water and
Sewer Utility Service in All Service Areas of North Carolina and
Approval of a Three-Year Water and Sewer Investment Plan
--Supplemental Response to Boone Public Hearing (October 20th &
24th, 2022)

Dear Ms. Dunston:

Attached for filing please find Carolina Water Service, Inc. of North Carolina's ("CWSNC" or "Company") Supplemental Report on the Boone public hearing, which was convened both on October 20, 2022 in Boone at the Watauga County Courthouse and on October 24, 2022 as a virtual proceeding. This is a follow-up to Mr. Rigsby, who never testified but who expressed interest to CWSNC about the issue of metering at the Sky Leaf system.

I hereby certify that I have served all parties of record to this proceeding by electronic delivery of the attached documents.

As always, thank you and your staff for your assistance; please feel free to contact me if there are any questions or suggestions.

Sincerely,

Electronically Submitted
Sanford Law Office, PLLC

/s/Jo Anne Sanford
N.C. State Bar No. 6831
Attorney for Carolina Water Service, Inc.
of North Carolina

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Manager Ronnie Reece met with Mr. Rigsby to discuss his questions about removing six master meters for the Sky Leaf Villas and individually metering sixty-nine condominium units. CWSNC operations staff moved forward to obtain cost estimates to perform such work and is scheduled to meet with the Sky Leaf homeowners' association in January. Having pledged to do a follow-up report to the Commission in response to the Public Staff's request, CWSNC states the following:

1. CWSNC Area Manager Neil Reece and his operations staff, Cody Marlowe and Cody Greene, met with Mr. Rigsby on site at Sky Leaf building C on November 7, 2022. The initial meeting was investigative, for the purpose of examining plumbing and possible meter locations for each unit.
2. The Company has concluded that retrofitting for individual meters would be costly and difficult due to the physical locations of the individual meters. The water main from the existing master meter is routed into the crawl space of the building and turns up through the floor of the common wall of the building, with no observable access points.
3. Installation of individual meters, if it even could be accomplished, would require expensive construction as well.
4. CWSNC has arranged a meeting with the Sky Leaf community via virtual platform on January 18, 2023 at 6:00 p.m. A link will be sent from the homeowners' association board in advance of the meeting.

Respectfully submitted, this the 19th day of December, 2022.

SANFORD LAW OFFICE, PLLC

Electronically Submitted

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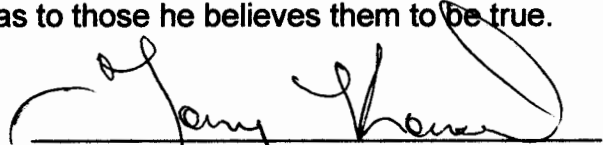
T: 317-236-2263

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**ATTORNEYS FOR CAROLINA WATER SERVICE, INC.
OF NORTH CAROLINA**

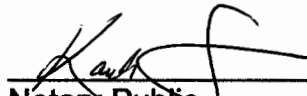
VERIFICATION

TONY KONSUL, being duly sworn, deposes and says that he is Operations Director for Carolina Water Service, Inc. of North Carolina.; that he is familiar with the facts set out in the attached Supplemental Report, filed in Docket No. W-354, Sub 400; that he has read the foregoing Report and knows the contents thereof; and that the same is true of his knowledge except as to those matters stated therein on information and belief, and as to those he believes them to be true.



Tony J. Konsul

Sworn to and subscribed before me this
the 16 day of December 2022.



Notary Public

KAIAH STEPHENS
Notary Public - State of South Carolina
My Commission Expires December 03, 2030

My Commission Expires: 12-3-2030

CERTIFICATE OF SERVICE

I hereby certify that on this the 19th day of December, 2022, a copy of the foregoing **SUPPLEMENTAL REPORT ON THE BOONE PUBLIC HEARING HELD ON OCTOBER 20, 2022, and RE-CONVENED ON OCTOBER 24, 2022**, filed by Carolina Water Service, Inc. of North Carolina in Docket No. W-354, Sub 400, has been duly served upon all parties of record by electronic service.

Electronically Submitted

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