## **Worley, Lindsey**

Casselberry, Gina < gina.casselberry@psncuc.nc.gov> From:

Tuesday, March 23, 2021 8:32 AM Sent:

To: Statements

**Subject:** FW: [External] Docket No. W-1305, sub 29 and W-1300, sub 69

Gina Y. Casselberry **Utilities Engineer** Public Staff – Water and Sewer Division

Phone: 919-733-0890 919-715-6704 Fax:

gina.casselberry@psncuc.nc.gov

From: Casselberry, Gina

Sent: Tuesday, March 23, 2021 8:23 AM

To: hutch1093@gmail.com

Subject: RE: [External] ONSWC Rate Increase Official Protest

Mr. Hutchinson

Thank you for your email concerning the request by Pluris Hampstead, LLC to acquire Majestic Oaks West Subdivision from Old North State Water Company, LLC. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry **Utilities Engineer** 

Public Staff – Water and Sewer Division

Phone: 919-733-0890 919-715-6704 Fax:

gina.casselberry@psncuc.nc.gov

From: hutch1093@gmail.com <hutch1093@gmail.com>

Sent: Friday, March 12, 2021 8:59 PM

To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov> **Subject:** [External] ONSWC Rate Increase Official Protest

**CAUTION:** External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to Report Spam.

Hi MS. Casselberry,

I am writing to officially protest the rate increase for my sewer service in Majestic Oaks West, Hampstead NC. I vehemently disagree that the people who live in Majestic Oaks West should have to bear the cost of the newer Salters Haven community (which I believe is the reason for the request to increase rates) and the company acquisition of ONSWC. I may be incorrect with that statement however my sewer usage does not warrant an increase each month of \$26.10 or 46.30%.

I would like it known to all who make the decision to make this rate increase effective that it is essentially stealing from existing ONSWC customers to cover the costs to install product to service the new Salters Haven and cover the costs of acquiring ONSWC. With all that is happening to our country citizens should not have to incur unnecessary costs due to a new community or that of an acquisition. And lastly since we have no other choice but to use the service provided it is COMPLETELY UNFAIR, UNJUST AND ABSOLUTELY WRONG!

Thank you for your time and consideration.

Please again, CONSIDER THIS A SIGNIFICANT PROTEST.!

Jim Hutchinson 610 Dan Owen Drive Lot 11

Hampstead, NC 28443

984-233-1154

Hutch1093@gmail.com

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