

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. E-2, SUB 834

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Request by Carolina Power & Light Company	) ORDER APPROVING
d/b/a Progress Energy Carolinas, Inc., for	) REVISED RIDER MROP
Approval of Optional Meter Related Programs,	) AND DISCONTINUING
TotalMeter, Energy Profiler Online, and	) ANNUAL REPORTING
Customer Remote Access	) REQUIREMENT

BY THE COMMISSION: On March 27, 2012, Progress Energy Carolinas, Inc. (PEC), filed a request to eliminate the Customer Remote Access to Company Meters (Customer Remote Access) option and to discontinue the annual reporting requirements for Meter-Related Optional Programs Rider MROP. A proposed Rider MROP-5 was attached to the request. The Commission's Orders dated July 7, 2003, and March 26, 2004, in this docket require PEC to annually meet with the Public Staff and report to the Public Staff by February 28th regarding the status of programs available under the Rider MROP. PEC is also required to meet annually with the Public Staff to discuss the status of participation under the Rider.

Rider MROP offers residential and non-residential customers enhanced access to meter data and other voluntary services to assist in their energy conservation, load management and cost containment efforts. Available program options include the TotalMeter, Load Profiler Online (LPO), Customer Remote Access, and Non-Standard Metering programs. There are no customers currently enrolled in the Customer Remote Access option, and PEC does not foresee future customer interest. PEC believes that customers now find the web-based LPO option to be a more cost-effective means of obtaining historic meter data, and it is available from any internet capable location without requiring special customer-owned software or assistance from a third-party.

PEC is currently required to report annually to the Public Staff regarding (1) participation in the Customer Remote Access program, (2) participation and demand requirements for LPO participants, and (3) updated cost support for the LPO program.

PEC has complied with the annual reporting requirements. PEC states that the reports have demonstrated relatively stable participation since these options were first introduced in 2003. PEC further states that it believes there is little benefit in continuing to provide these annual reports and requests that the annual reporting requirements in this docket be discontinued.

As stated in the filing, PEC has discussed this matter with the Public Staff, and the Public Staff concurs with the request to eliminate the Customer Remote Access program and discontinue the existing annual reporting requirements, provided that PEC will provide updated program participation and cost information to the Public Staff upon request. PEC has agreed to this condition.

This matter was presented at the Commission's Regular Staff Conference on April 23, 2012. The Public Staff recommended that PEC's proposed Meter-Related Optional Programs Rider MROP-5 be approved, that the Customer Remote Access program be eliminated and that the annual reporting requirements of the Commission's July 7, 2003 and March 26, 2004 Orders be discontinued, provided that PEC will provide updated program participation and cost information to the Public Staff upon request.

After careful consideration and based on the entire record in this docket, the Commission finds good cause to approve the proposed Meter-Related Optional Programs Rider MROP-5, and the requests to eliminate the Customer Remote Access program and discontinue the annual reporting requirements of PEC's Meter-Related Optional Programs Rider MROP, provided that PEC will provide updated program participation and cost information to the Public Staff upon request.

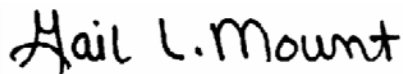
IT IS, THEREFORE, ORDERED as follows:

1. That PEC's proposed Meter-Related Optional Programs Rider MROP-5 shall be, and is hereby, approved, and the Customer Remote Access program is eliminated.
2. That the requirement that PEC report annually to the Public Staff regarding the status of programs available under Rider MROP is discontinued.
3. That PEC shall provide updated program participation and cost information to the Public Staff upon request.

ISSUED BY ORDER OF THE COMMISSION.

This the 25<sup>th</sup> day of April, 2012.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in black ink that reads "Gail L. Mount". The signature is written in a cursive, flowing style.

Gail L. Mount, Chief Clerk