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From: STREHLE, LISA <LStrehle@firsttennessee.com>
Sent: Wednesday, July 26, 2017 9:49 AM
To: Statements
Subject: DOCKET NO W-354, SUB-354, Carolina Water Service Inc application for increase

JUL 26 2017

Clerk's Office
N.C. Utilities Commission

Good morning.

I am a resident of Bradfield Farms subdivision. I recently received information from Carolina Water Service indicating that they are requesting a 63.81% rate increase for our water and sewer.

I am a single mom. I am a mother of two teenage girls. I'm sure my monthly usage is about average, comparatively speaking. For me, alone, this rate hike would cost an additional \$28/month. My average monthly bill would increase from ~\$45 to ~\$73. Now, \$28 may not seem like a large increase to everyone, but thinking about it in real terms, it's a tank of gas. It's a school uniform. It's nearly the cost of my cell phone bill. And, to have to pay that EVERY month.....well, that's quite a hike. And, taking into account that there are nearly 1000 homes in our subdivision, that is an increased income for the utility company (on average) of \$28,000 per month/\$336,000 per year – with no increased benefit at all. I'd call that quite a raise for CWS.

I honestly cannot recall when we had our last rate hike, and I'm not saying that there shouldn't be a basic cost of doing business increase periodically. But to increase something, anything, by nearly 64% at once feels like gouging.

I hope you will take the best interest of the Bradfield Farms residents to heart and say NO to the increase.

Thank you for your time.

L. Lisa Strehle
Bradfield Farms Resident

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