

# OFFICIAL COPY

**Morris, Paige**

W-354 Sub356

**From:** DMZAC@aol.com  
**Sent:** Thursday, August 10, 2017 1:11 PM  
**To:** Statements  
**Subject:** Statement of Position

I do not understand why you keep approving rate increases for Aqua.  
The service that they provide is terrible. The water service is terrible. Yet you still approve increases as they do absolutely nothing for their customers.

Ask anybody in the areas that they provide service to and they will tell you that there are many problems.

I hope that the next increase and future increases are denied by you. You work for the people of NC not Aqua.

Dennis Zaccagnini  
116 Benedict Lane  
Raleigh, NC 27614

**FILED**  
AUG 10 2017  
Clerk's Office  
N.C. Utilities Commission