

From: Brenda Brock
Sent: Wednesday, February 7, 2024 12:29 PM
To: Statements
Subject: Statement of Position Submitted by Brenda Brock

OFFICIAL COPY

Feb 07 2024

Statement of Position Submitted

Name

Brenda Brock

Email

brebrock@yahoo.com

Docket

E-2 Sub 1320, E-2 Sub 1321, E-2 Sub 1323, E-2 Sub 1324

Message

The Duke Energy of the Carolinas recent increase (Rider Adjustments as shown on bill) is a huge financial burden for my family and many others on top of an already stressed economy. After spending an hour on the phone with two different Duke representatives, they were vague and unable to explain exactly what the increase was for, the percentage of the increase, whether this was permanent or not, etc. I request that the Commission revisit this issue and rescind or lower the amount of increase approved for Duke Energy. It would be helpful if the public could be made aware of increase requests so that the public input could be considered.

From: STEVE BURGE
Sent: Wednesday, February 7, 2024 12:07 PM
To: Statements
Subject: Statement of Position Submitted by STEVE BURGE

Statement of Position Submitted

Name

STEVE BURGE

Email

slurge930@aol.com

Docket

I HAVE NO DOCKET NUMBER

Message

I just got off the phone with Duke energy and then I called your consumer complaints department. The reason for my email is that Duke energy told me their basic customer charge of \$14 per month was okayed by the utilities commission because they have to have us pay for their bookwork. I'm sorry that's wrong. A company that is in business should not be charging their customers for them having to do bookwork concerning their bills. Duke energy also told me that the summary of rider adjustments is going to be charged to each customer and that the North Carolina utilities commission okayed them to do this. This is absolutely wrong and you all should know this down there in Raleigh. This is another way of ripping your tax paying customers off when you make these types of decisions. Why should we have to pay additional fees and taxes because Duke energy feels as though they can't handle their own company business. The last time I checked if you open a company you should be in charge of taking care of your company, business and finances, you should not be charging your customers extra, that is not the correct way to do business. I'm really surprised that the North Carolina utilities commission would even give Duke energy the option to add these additional charges to their customers. You should resend this immediately for your tax paying customers in the state of North Carolina. Please do not add extra Cost to your customers because the company at Duke energy is already making billions of dollars how much more do they need. STEVE BURGE 265 SOUTH SAN AGUSTIN DR. MOORESVILLE, NC 28117

From: donna nocero
Sent: Wednesday, February 7, 2024 12:07 PM
To: Statements
Subject: Statement of Position Submitted by donna nocero

OFFICIAL COPY

Statement of Position Submitted

Name

donna nocero

Email

donna@crosswick.com

Docket

na

Message

duke's raise Please supply me with the P&L for 2022 and if available 2023. Salaries paid for duke executives Salaries paid for all utilities commissioners and who they work for and if they own any stock in Duke Electric and it's affiliates. This is absurd what we are paying for electric. and I would like a full breakdown on why and how they were granted this increase. Thank you Donna

Feb 07 2024