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Franklin, Mike

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Sent: Friday, February 28, 2020 8:09 AM
To: Franklin, Mike
Subject: [External] Direct Testimony of Ronald Lawrence on behalf of Springdale Water & Sewer, LLC
Attachments: DIRECT TESTIMONY OF RONALD LAWRENCE ON BEHALF.pdf

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Mike,
Here is my testimony per the request from the commission. Please let me know if I need to do anything else?

Thanks,
Buddy Lawrence, PGA
General Manager
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Docket No: W-1324 Sub O
Springdale Water & Sewer, LLC -
Springdale Estates and Springdale
Country Club

FILED

FEB 28 2020

Clerk's Office
N.C. Utilities Commission

**SPRINGDALE GOLF PARTNERS, LLC
D/B/A SPRINGDALE WATER & SEWER, LLC**

**DOCKET NO. W-1324, SUB 0
DOCKET NO. W-406, SUB 6**

**DIRECT TESTIMONY OF RONALD LAWRENCE ON BEHALF
OF SPRINGDALE WATER & SEWER, LLC**

February 28, 2020

1. Q PLEASE STATE FOR THE RECORD YOUR NAME, ADDRESS, AND PRESENT POSITION?
2. A My name is Ronald Lawrence. My address is 200 Golfwatch Road, Canton, NC 28716. I am the General Manager of Springdale Golf Partners, LLC and was appointed the General Manager of Springdale Water & Sewer, LLC October 1, 2019.
3. Q BRIEFLY STATE YOUR QUALIFICATIONS AND EXPERIENCE RELATING TO WATER & SEWER OPERATIONS?
4. A I am not qualified to operate a sewer and/or water treatment plant. I have owned and managed an 18-hole golf course in Currituck County, North Carolina where I was responsible for managing the irrigation of effluent water on the golf course.
5. Q DID SPRINGDALE WATER & SEWER, LLC HIRE YOU TO ASSIST IN THE PREPARATION OF THE APPLICATION FOR A CERTIFICATE OF PUBLIC CONVENIENCE NECESSITY IN THIS DOCKET?
6. A No. I was hired in January 2019 to manage the entire property for Springdale Golf Partners, LLC. Prior to October 2019 the previous General Manager Michael Boss was managing the Springdale Water & Sewer operation, but once the application for transfer of the public utility franchise and for approval of rates was completed by Michael Boss and owner Alexander West Jr. and submitted the information to the North Carolina Utility Commission I was ask to assume the position as the General manager of the Springdale Water & Sewer, LLC.
7. Q WHAT SERVICES DOES SPRINGDALE WATER & SEWER, LLC PROVIDE TO RESIDENTS IN THE COMMUNITY?
8. A Springdale Water & Sewer, LLC owes, operates and provides potable water and wastewater services.
9. Q DESCRIBE THE HISTORY OF SPRINGDALE WATER & SEWER, LLC FACILITIES?
10. A From all the information I can gather from the water & sewer operators is that they have been operating the facilities for some time now, and that everything is operational, however, there has need no capital improvements to the infrastructure
11. Q DESCRIBE WHAT YOUR MAINTENANCE PLANS ARE FOR SPRINGDALE WATER & SEWER, LLC?
12. A As the new General Manager of Springdale Water & Sewer, LLC I hired a replicable contractor to perform any and all maintenance and repairs to the water system. We implemented a notification procedure to inform all customers when water system maintenance will be performed. I have scheduled the replacement of all shutoff valves and all pressure reducing values on the water system, and the reason for the replacement of all the valves are because we cannot isolate a break or the area that

needs repair due to the valves not operating properly (will not open or close) I have spoken to Ace engineering (Michael Lovoy) regarding what we need to do to make our water system more reliable and secure. I contacted the Culligan water people of Asheville and they have taken water samples and will be meeting with me within the next two (2) week to discuss their findings.

13. Q DOES THIS COMPLETE YOUR TESTIMONY AT THIS TIME?

14. A Yes.