

STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH

DOCKET NO. E-2, SUB 834

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of  
Request by Carolina Power & Light Company )  
d/b/a/ Progress Energy Carolinas, Inc. for ) ORDER APPROVING  
Approval of Optional Meter Related Programs, ) METER RELATED  
TotalMeter, Energy Profiler Online, and Customer ) PROGRAMS  
Remote Access )

BY THE COMMISSION: On June 3, 2003, Carolina Power & Light Company d/b/a Progress Energy Carolinas, Inc. (PEC) or Company, filed a request for approval of a fee for non-standard metering and three optional meter-related programs that will allow customers to enhance their energy conservation, load management and cost containment efforts.

The first optional program, TotalMeter, offers remote automated meter reading primarily for customers preferring that a PEC representative not visit their premise each month to read the electric meter. It is available to both residential and non-residential accounts for a monthly charge that varies depending upon whether the customer provides a telephone communications line or requests the Company to furnish and use wireless communications. The program requires execution of an application and a two-year commitment.

The second program, Energy Profiler Online™ (EPO), offers a non-residential customer Internet-based access to historic 15-minute interval consumption data. Provision of EPO™ requires that the customer's standard meter has the capability of recording consumption on a 15-minute interval basis. Access to EPO meter data is via both identification/name and password to ensure access by only the customer. A set-up fee and monthly charge per meter apply.

The final program, Customer Remote Access, involves customer access to Company meters for use with a non-residential customer's "meter reading" software. Customers must execute an application and agree to a minimum 2-year commitment. The meter must have interval and remote automated meter reading capabilities and the customer must provide a dedicated, direct-dial telecommunication line to the Company's meter at no cost to the Company. The Company will furnish summary meter data and passwords to support customer access to the Company meter. If additional support is required, the customer will be charged on a per hour basis at the Company's normal billing rates. A set-up fee and monthly charge per meter apply.

These three programs are available to non-residential customers even when their standard meters do not have remote read or interval-data capability. The meter will be upgraded to include these features for a monthly rate and other charges depending upon the meter program being requested. The minimum contract term for non-standard metering is two years.

The Carolina Utility Customers Association, Inc. (CUCA) filed a petition to intervene and comments in this docket on June 23, 2003.

The Public Staff presented this item at the Commission Staff Conference on June 23, 2003, recommending that the Commission issue the Public Staff's proposed order approving three proposed optional meter-related programs and imposing certain reporting requirements.

Based on the foregoing and the representations in PEC's filing, the Commission concludes that the Public Staff's recommendation should be adopted.

IT IS, THEREFORE, ORDERED, as follows:

1. That PEC's optional meter-related programs, TotalMeter, Energy Profiler Online™, and Customer Remote Access to Company Meters, and a fee for non-standard metering (attached hereto as Attachment A) are approved.

2. That the approval of these optional meter-related programs and a fee for non-standard metering is without prejudice to the right of any party to take issue with the revenues and costs associated with any of the three programs in future regulatory proceedings.

3. That, by February 28 of each year beginning in February 2005, PEC shall provide the following information to the Public Staff:

a. A report showing the number of 30kW to 500kW participants in its Customer Remote Access program and the number of participants greater than 500kW in that program, for each month of the prior calendar year;

b. A report showing the number of customers and the customers' contract kW enrolled in the Energy Profiler Online program by rate schedule, and;

c. An update of the documentation and analyses supporting the rates charged for the Energy Profiler Online program. The update will reflect then-current expectations regarding the program's possible life, as well as historical and then-projected revenues, costs, participation levels, and other relevant aspects of the program.

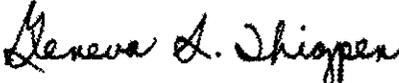
4. That PEC shall meet with the Public Staff annually to review results of the updated analyses and discuss the future rates for the Energy Profiler Online Program.

5. That CUCA be, and the same is hereby, allowed to intervene in this docket.

ISSUED BY ORDER OF THE COMMISSION.

This the 7th day of July, 2003.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in black ink, reading "Geneva S. Thigpen". The signature is written in a cursive style with a large initial 'G'.

Geneva S. Thigpen, Chief Clerk

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