

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Thursday, June 11, 2015 8:12 AM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: Carolina Water Service increase

W-354, Sub 344

From: Casselberry, Gina
Sent: Thursday, June 11, 2015 8:11 AM
To: 'Ron Lottman'
Subject: RE: Carolina Water Service increase

Ron,

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

From: Ron Lottman [mailto:ron.lottman@gmail.com]
Sent: Wednesday, June 10, 2015 6:06 PM
To: Casselberry, Gina
Subject: Carolina Water Service increase

Gina,
I am sure you are aware that the subject company should not be able to justify a 23% increase in prices after the commission increased their prices by 9% one year ago -- unless they show gross mismanagement.

Seems like it is their normal approach -- ask for a huge increase and then get one that is still too large but because it is less than their request, we are all supposed to be happy.

Due to their poor service, my water usage has jumped up and down during the last twelve months so I no longer have an idea on how much my normal usage would be. However, using the averages of the last three years, my usage has increased 14% in the last twelve months with no changes in my living style, inhabitants, etc. I don't know what to believe anymore.

--

Regards,
Ron

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JUN 11 2015

847.323.4593

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Jun 11 2015