

David C. Sokal
5601 Pelham Road
Durham, NC 27713

E-2 Sub 1167
E-7 Sub 1166

March 15, 2021

North Carolina Utilities Commission
Complaint Submission:

Hi Folks,

My complaint is that Duke Energy in North Carolina is not sufficiently encouraging its residential clients to reduce carbon emissions. In particular, there are two aspects of residential billing to encourage green practices that Duke Energy does not offer its North Carolina clients:

- 1) On May 31 of each year, Duke Energy resets any credit that I have for my solar panel energy generation to zero. This is not a fair method of net metering. In South Carolina, Duke Energy clients retain credit for their solar generation – any credits remaining at the end of the March billing period are paid out to the customer. Detailed information is available here: <https://www.energysage.com/local-data/net-metering/duke-energy/>
- 2) Duke Energy does not offer a lower rate, “time of use” (TOU) option that would help encourage the use of electric cars. At least one other utility in North Carolina does offer such an option, [Brunswick Electrical](https://www.bemc.org/time-of-use/) - <https://www.bemc.org/time-of-use/>. Since electric cars are often recharged overnight, this would help encourage the purchase of electric cars.

In addition, there is a serious lack of adequate funding for Duke’s solar panel rebate program. I was lucky to obtain a rebate on Monday, January 3, 2020, when I submitted my application just a few minutes after 9 am. However the available rebate funding for 2020 was completely exhausted by about noon on that day.

Thanks in advance for your consideration of these complaints,




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THE STATE OF NORTH CAROLINA
COUNTY OF _____

I, A IVAN GOODSON, Notary Public, do hereby certify that
David C. Sokal (name of individual(s) whose
acknowledgment is being taken) personally appeared before me this day and
acknowledged the due execution of the foregoing instrument. Witness my hand and
official seal this 10 day of MARCH, 2021.


Notary Public Signature

Print A IVAN GOODSON

My commission expires: 3/7/22

(Seal)

