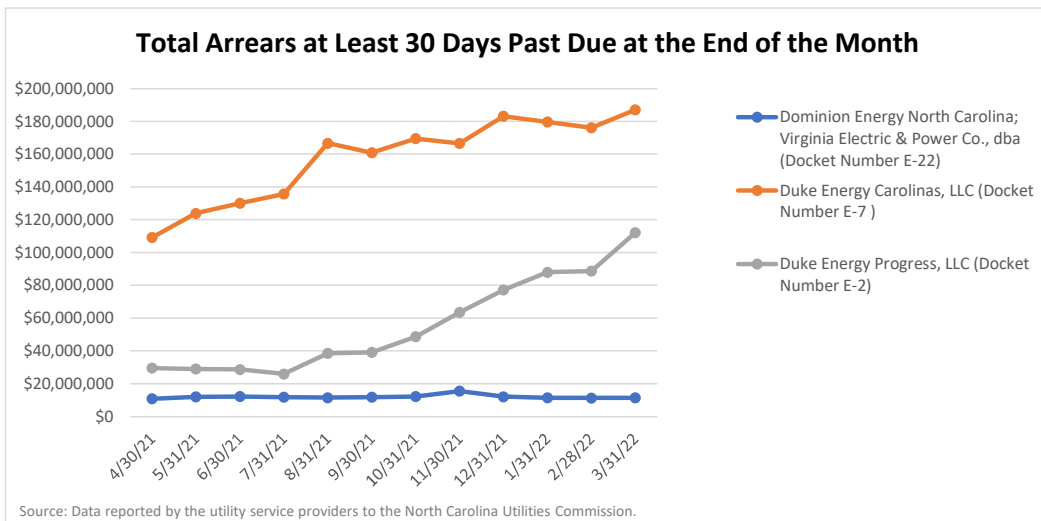
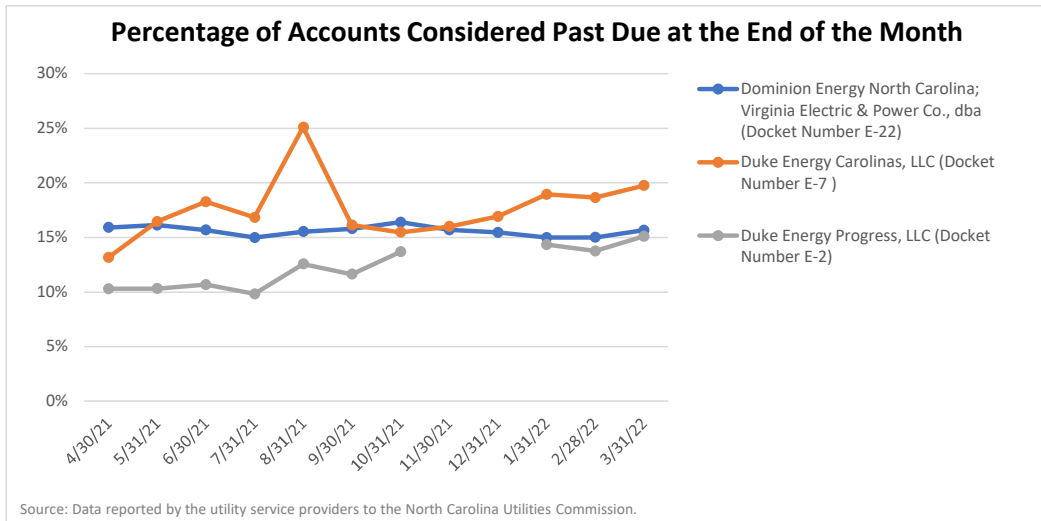
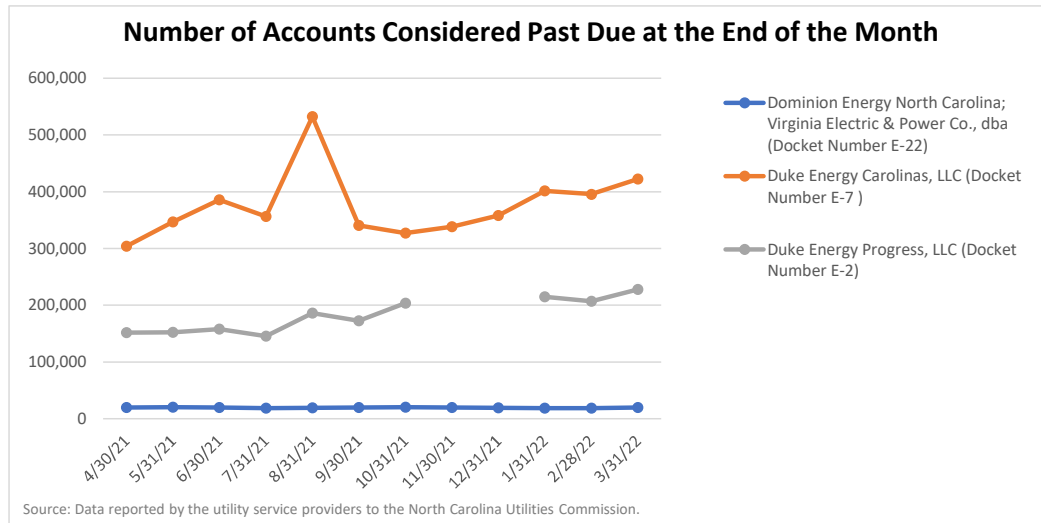
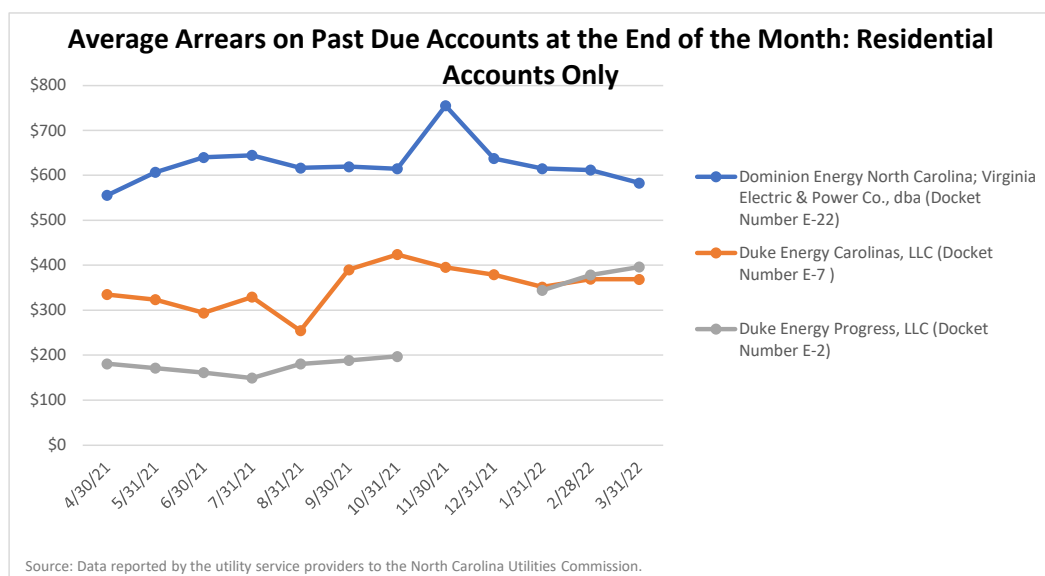
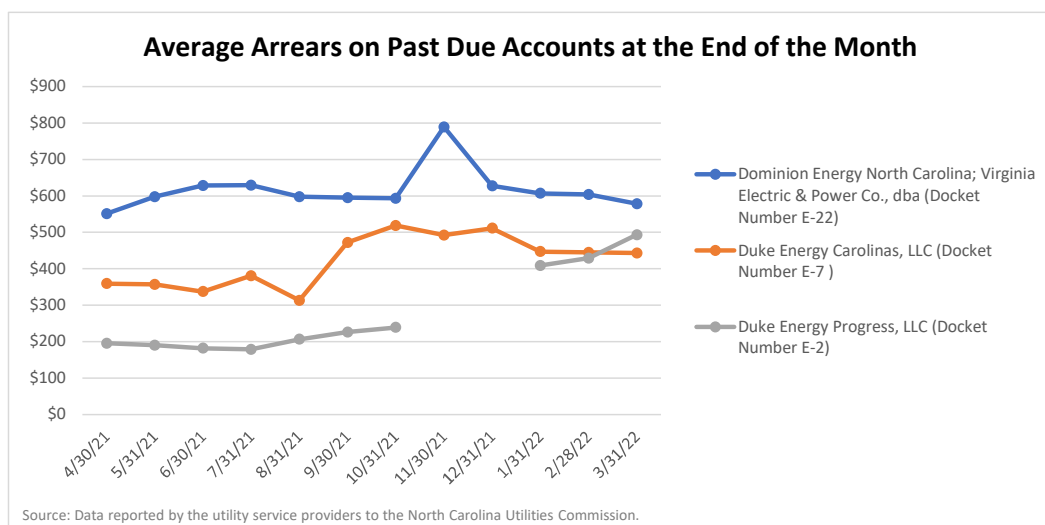


## Past Due Bills

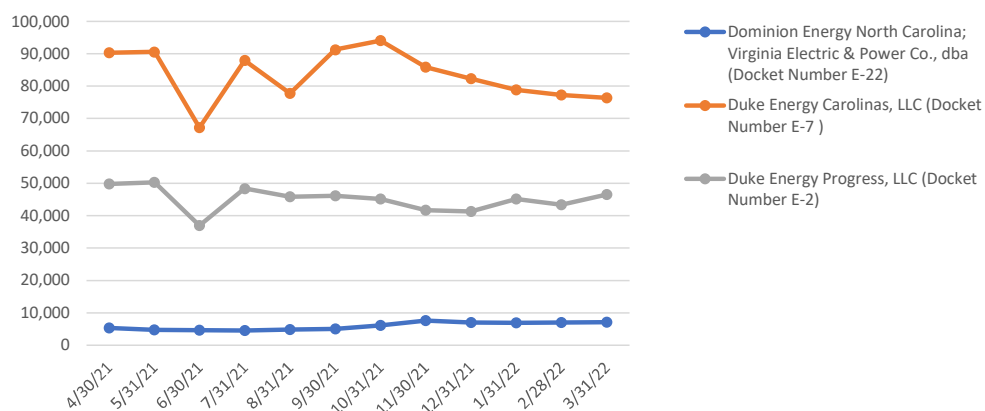


## Past Due Bills (continued)



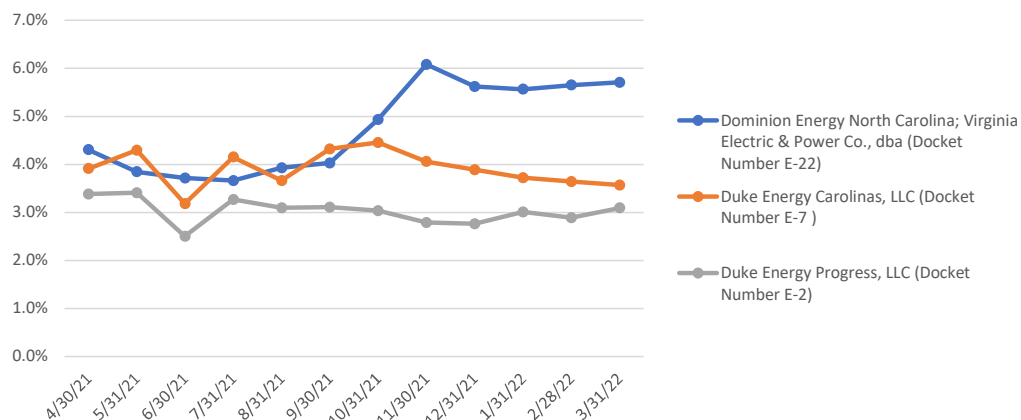
## Repayment Plans

**Number of Accounts on Repayment Plans at the End of the Month**



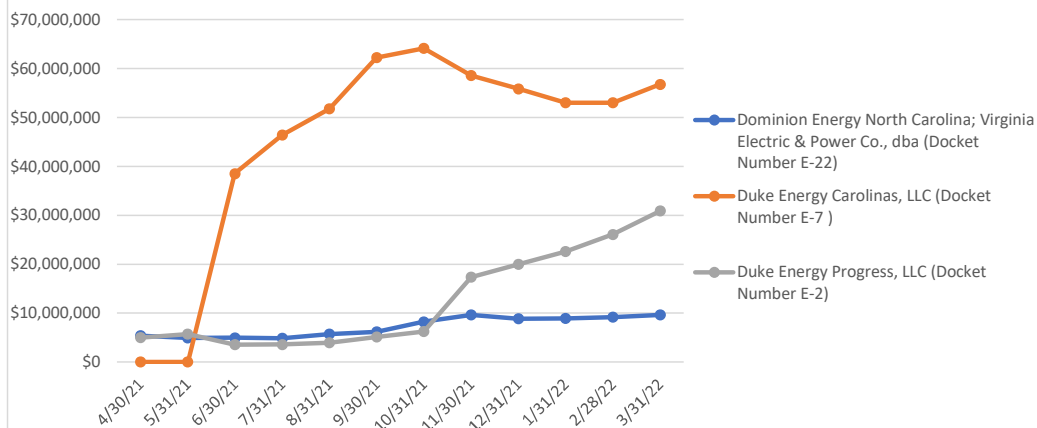
Source: Data reported by the utility service providers to the North Carolina Utilities Commission.

**Percentage of Accounts on Repayment Plans at the End of the Month**



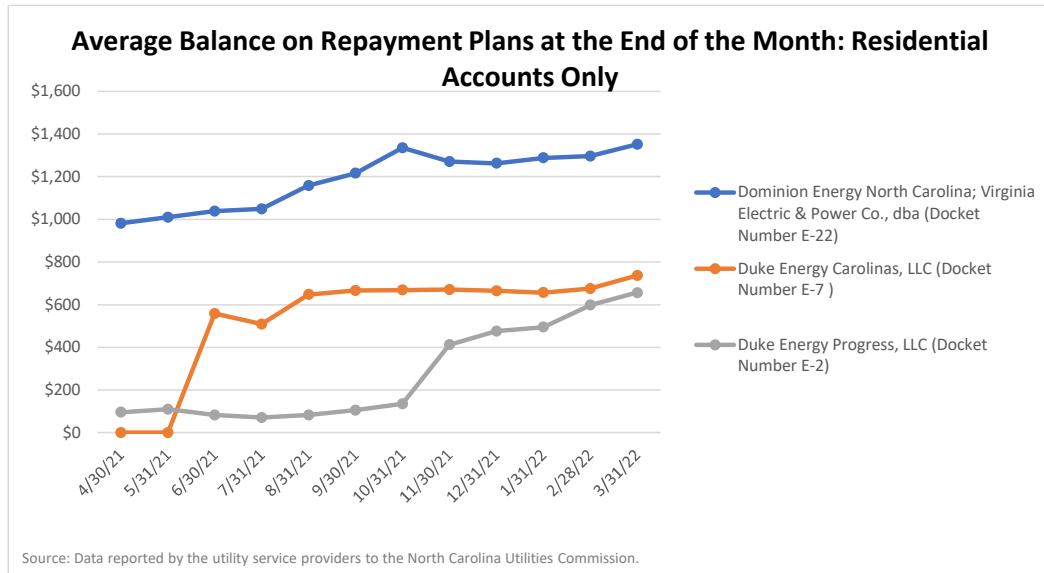
Source: Data reported by the utility service providers to the North Carolina Utilities Commission.

**Balance on Repayment Plans at the End of the Month**



Source: Data reported by the utility service providers to the North Carolina Utilities Commission.

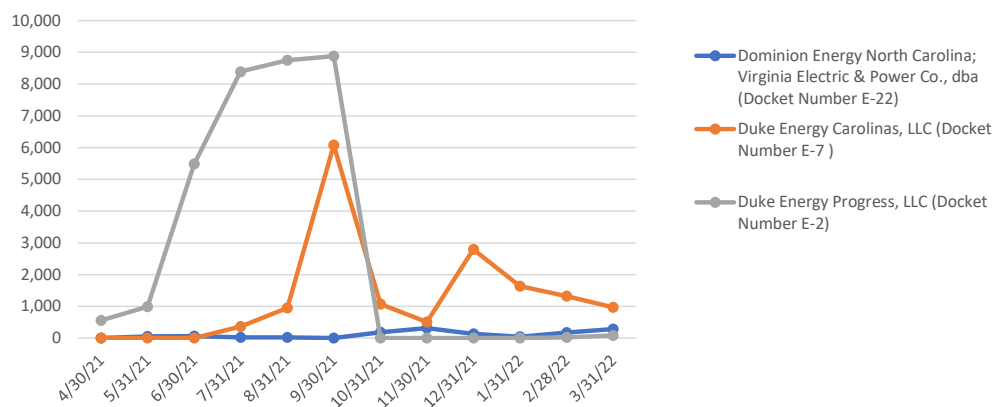
## Repayment Plans (continued)



Includes non-residential and residential accounts

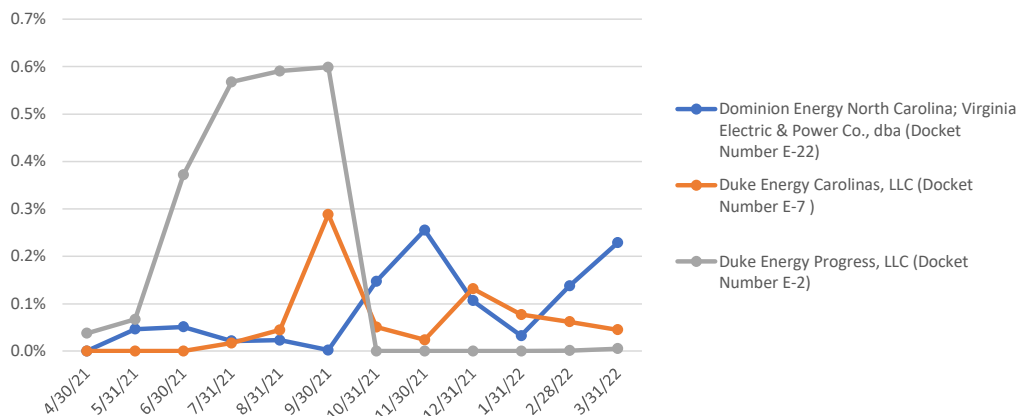
## Disconnections for Non-Payment

### Number of Accounts Disconnected for Non-Payment



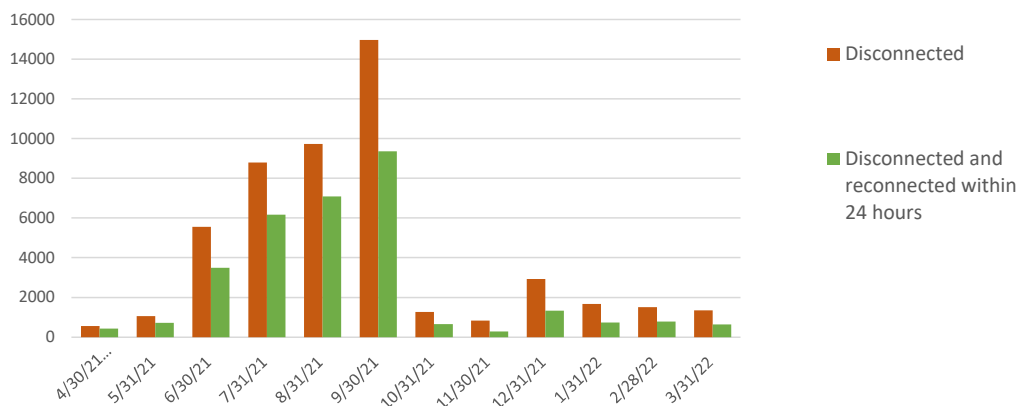
Source: Data reported by the utility service providers to the North Carolina Utilities Commission.

### Percentage of Accounts Disconnected for Non-Payment



Source: Data reported by the utility service providers to the North Carolina Utilities Commission.

### Total Number of Accounts Disconnected for Non-Payment Aggregated Among the Large Electric Utilities



Source: Data reported by the utility service providers to the North Carolina Utilities Commission.

