Kashf Ain 17715 Dry Mill Rd Leesburg, VA 20175

1/18/2022

Ms. Shonta Dunston Chief Clerk, NC State Utilities Commission 4325 Mail Service Center Raleigh, NC 27699-4325

Subject: Formal Complaint – Kinnakeet Shores WWTP Moratorium

Dear Ms. Dunston,

As previously stated in the attached letter sent on November 29, 2021, we were scheduled for material delivery of modular units for home construction this month. Due to the moratorium, we delayed the delivery of modular units for home construction to March 15th. We still are not able to apply for our building permit and cannot plan for site work preparations as we do not have an idea when the moratorium will be lifted. In addition, we have been notified from the modular home manufacturer that we will not be able to delay the delivery of modular units further and will be subject to forfeiting part of or the entire amount of our deposit for our order if we cannot accept delivery on March 15th.

Kinnakeet Shores WWTP owner Ray Hollowell did not make the moratorium notice he received on August 25<sup>th</sup>, 2021 public as he was instructed. As a result, we purchased the lot in Kinnakeet Shores on October 1<sup>st</sup> 2021, performed our due diligence, made plans for modular home construction, and submitted our deposit to get our final stamped drawings for modular units delivery. We are now facing significant financial loss due to negligence.

We request that we should be given permission to apply for the building permit immediately to perform the necessary site work and foundation installation for receiving the modular units we have ordered to prevent this loss. Feel free to reach out to us if you have any questions

Respectfully,

Kashf Ain

Attachment
Consumer Statement of Position of Kashf Ain

Ms. Shonta Dunston Chief Clerk, NC State Utilities Commission 4325 Mail Service Center Raleigh, NC 27699-4325

11/29/2021

Dear Ms. Dunston,

My wife and I purchased a lot in the Kinnakeet Shores community (41057 Channel Ct, Avon, NC) this year to build a house. We have completed the design and engineering for the house and are ready to apply for a building permit. When I contacted Dare County Building and Planning, I was informed that a building permit cannot be issued due to a Moratorium enforced by NC DEQ on new connections to the community's sewage water treatment plant. We have spent a lot of effort and money towards the purchase of the land, design and engineering of the building. The modular house units are scheduled to be delivered on site in January 2022, but prior to that I need to apply for a building permit, get the lot cleared and have a piling foundation installed. Without the ability to predict when the issues with the plant will be remediated and the Moratorium lifted, we are at risk of suffering significant financial losses as the contractual commitments are likely to be unmet as force majeure clauses may not cover scenarios such as this. Material orders made in advance may have to be cancelled without deposits refunded or rerouted to be stored offsite and transported resulting in significant additional expenses.

Any information in reference to the Moratorium that would help us in moving forward with our plans would be greatly appreciated.

Respectfully,

Kashf Ain