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July 15, 2024

Ms. Shonta Dunston, Chief Clerk North Carolina Utilities Commission Mail Service Center 4325 Raleigh NC 27699 -4300

RE: Docket No. W-1034, Sub 13

Dear Ms. Dunston:

This docket is presently pending before the Commission as a request for adjustments in rates for Water Resources Inc. The hearings have been completed and the parties have submitted their post hearing filings. In the meantime it has come to the Company's attention that the time within which customer bills are past due differs in the rate schedules for the two subdivisions served by the Company, River Walk Subdivision and Rocky River Plantation Subdivision. Under the tariff for River Walk Subdivision bills are past due 15 days after the billing date. For the Rocky River Plantation Subdivision the bills are past due 20 days after the billing date. It is unclear how the difference in the date on which bills are past due for the customers in the two subdivisions arose. This difference was not an issue between the parties in this docket. Also, should the tariffs be adjusted to remove the discrepancy, that adjustment should not affect the rates approved or require other adjustments in the Commission's order.

Nevertheless, the Company maintains that for fairness, ease of administration, and in an effort to of avoid discrimination with respect to rates to the customers in the two subdivisions, the tariffs approved by the Commission in this docket should reflect that the bills are past due for customers in the River Walk Subdivision 20 days after the billing date. Water Resources, Inc. requests that the tariffs approved by the Commission in this docket state that bills for customers in the River Walk Subdivision be past due 20 days from the billing date.

Water Resources, Inc. has consulted with the Public Staff with respect to this request. The Public Staff has authorized the Company to state that it does not oppose this request.

Thank you for your attention to this matter.

Sincerely, /s/ Edward S. Finley, Jr. Edward S. Finley, Jr. Counsel for Water Resources, Inc.

CERTIFICATE OF SERVICE

I hereby certify that a true and exact copy of the foregoing Request on behalf of Water Resources Inc. in this docket was duly served upon parties of record either by depositing same in a depository of the United States Postal Service, first class postage prepaid, or by electronic delivery.

This the 15 day of July 2024

Edward S. Finley, Jr.,

/s/ Edward S. Finley, Jr.

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COUNSEL FOR APPLICANT