

*Joanne,
I am not angry -
but need the Commission
to protect my future. Thank you
for signing the letter - that
took some courage. WDB*

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. W-218, SUB 526A

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of
Application by Aqua North Carolina, Inc.,)
202 MacKenan Court, Cary, North) NOTICE TO CUSTOMERS
Carolina 27511, for Approval of) IN AQUA NORTH CAROLINA
Semiannual Adjustments to Water and) UNIFORM RATES SERVICE AREAS
Sewer System Improvement Charges)
pursuant to N.C. Gen. Stat. § 62-133.12)

NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission (Commission) has issued an Order dated January 4, 2021, pursuant to N.C. Gen. Stat. § 62-133.12 and Commission Rules R7-39 and R10-26, authorizing Aqua North Carolina, Inc. (Aqua), to adjust its Water System Improvement Charge (WSIC) and Sewer System Improvement Charge (SSIC) effective for service rendered on and after January 1, 2021, in its service areas in North Carolina.

By Order entered in Docket No. W-218, Sub 363, on May 2, 2014, the Commission approved Aqua's request, pursuant to N.C.G.S. § 62-133.12, for authority to implement a semiannual water and sewer system improvement charge (WSIC/SSIC) adjustment mechanism designed to recover the incremental costs associated with eligible investments in certain water and sewer infrastructure improvement projects completed and placed in service between general rate case proceedings. The WSIC/SSIC mechanism is subject to Commission approval and to audit and refund provisions. Any cumulative system improvement charge recovered pursuant to the WSIC/SSIC mechanism may not exceed 5% of the total annual service revenues approved by the Commission in Aqua's last general rate case. WSIC and SSIC for Aqua were first approved by the Commission on December 22, 2014, effective January 1, 2015. The WSIC and SSIC procedures allow for semiannual adjustments to Aqua's rates every January 1 and July 1.

The Public Staff – North Carolina Utilities Commission (Public Staff) has carefully reviewed Aqua's stated WSIC and SSIC improvements, including reviewing in detail construction work in progress ledgers and transactions, invoices, work orders, engineering certifications and other accounting records. On December 18, 2020, the

Public Staff filed a Notice of Public Staff's Plan to Present Comments and Recommendations at the Commission's January 4, 2021, Regular Staff Conference (Notice).

Based on the application filed by Aqua and the Public Staff's Notice and recommendations, the Commission has approved the following WSIC and SSIC charge for the Aqua's uniform service areas, effective for service rendered on and after January 1, 2021:

	<u>Aqua Proposed Percentage</u>	<u>Public Staff Recommended Percentage</u>	<u>Commission Approved Percentage</u>
WSIC	0.36%	0.34%	0.34%
SSIC	0.49%	0.36%	0.36%

The WSIC percentage of 0.34% will be applied to the water utility bill of each customer, and the SSIC percentage of 0.36% will be applied to the sewer utility bill of each customer, under Aqua's applicable service rates and charges.

The approved 0.34% WSIC percentage results in a \$0.18 increase to the monthly average residential bill for a customer using the average of 4,871 gallons per month. The 0.34% WSIC percentage also will apply to the monthly bills for the customers on water systems where Aqua purchases bulk water.

The approved 0.36% SSIC percentage results in a \$0.27 increase to the monthly residential flat rate sewer bill. The 0.36% SSIC percentage will also apply to the monthly metered bills for customers on sewer systems where Aqua purchases bulk sewer treatment.

Additional information regarding the WSIC/SSIC mechanism is contained in the Commission's Order dated May 2, 2014, in Docket No. W-218, Sub 363, the Commission's Order Adopting Rules to Implement N.C. Gen. Stat. § 62-133.12, dated June 6, 2014, in Docket No. W-100, Sub 54, the Aqua NC WSIC/SSIC Application filed October 29, 2020, the December 18, 2020, Public Staff Notice, and the January 4, 2021 Commission Order in Docket No. W-218, Sub 526A, all of which can be accessed from the Commission's website at www.ncuc.net, under Docket Portal, using the Docket Search feature for the docket numbers stated above (i.e., for Docket No. key: W-218 Sub 526A).

Parties interested in receiving notice of these filings may subscribe to the Commission's electronic notification system through the Commission's website at www.ncuc.net.

ISSUED BY ORDER OF THE COMMISSION.

This the 4th day of January, 2021.

NORTH CAROLINA UTILITIES COMMISSION



Joann R. Snyder, Deputy Clerk

Joann,

An observation. My water bill is higher here than any of the 8 other places I have lived. It seems odd that even though Wake Forest is growing rapidly, the monthly increase in revenue for Aqua can't pay for infrastructure. Should our rates be going down? [200 new houses, 100/mo changes is 2.4 million/yr in revenue]

Well, I hope you at least ran the numbers - it appears to be a "racket" at least make them check our water quality carefully - lots of waste has been dumped around us. No Flint, MI, or Love canals - please.

Thank you

William Borker!
1700 Hasenfree Villa Ln
Wake forest 27597

wdborker@msn.com