



**NORTH CAROLINA  
PUBLIC STAFF  
UTILITIES COMMISSION**

September 22, 2017

Ms. M. Lynn Jarvis  
Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-4300

Re: Docket No. W-390, Sub 13

Dear Ms. Jarvis:

In connection with the above-captioned docket, I transmit herewith for filing on behalf of the Public Staff the Supplemental Testimony and Exhibits of Charles M. Junis, Utilities Engineer, Water Division.

By copy of this letter, I am serving electronically a copy of the above to Stuart Sloan, the attorney for Riverbend Estates Water System, Inc.

Sincerely yours,

Electronically submitted  
/s/ William E. Grantmyre  
Staff Attorney  
[william.grantmyre@psncuc.nc.gov](mailto:william.grantmyre@psncuc.nc.gov)

WEG/cla

Attachments

c: Parties of Record

Executive Director  
(919) 733-2435

Communications  
(919) 733-2810

Economic Research  
(919) 733-2902

Legal  
(919) 733-6110

Transportation  
(919) 733-7766

Accounting  
(919) 733-4279

Consumer Services  
(919) 733-9277

Electric  
(919) 733-2267

Natural Gas  
(919) 733-4326

Water  
(919) 733-5610

**RIVERBEND ESTATES WATER SYSTEM, INC.  
DOCKET NO. W-390, SUB 13**

**SUPPLEMENTAL TESTIMONY OF CHARLES M. JUNIS  
ON BEHALF OF THE PUBLIC STAFF  
NORTH CAROLINA UTILITIES COMMISSION**

**September 22, 2017**

1 Q. PLEASE STATE FOR THE RECORD YOUR NAME, BUSINESS  
2 ADDRESS, AND PRESENT POSITION.

3 A. My name is Charles Junis. My business address is 430 North Salisbury  
4 Street, Dobbs Building, Raleigh, North Carolina. I am a Utilities Engineer  
5 with the Public Staff's Water, Sewer, and Communications Division.  
6

7 Q. HAVE YOU PREVIOUSLY PROVIDED SOME TESTIMONY IN THIS  
8 PROCEEDING?

9 A. Yes. I testified at the August 15, 2017, hearing prior to the adjournment due  
10 to a power failure.  
11

12 Q. PLEASE DESCRIBE THE SCOPE OF YOUR INVESTIGATION IN THIS  
13 CASE.

14 A. On August 24, 2017, The North Carolina Utilities Commission (Commission)  
15 issued an Order Scheduling Reconvened Show Cause Hearing. Ordering  
16 Paragraphs 2 and 4 state the following:

17 "2. That the Public Staff, Riverbend Estates Water  
18 System (REWS) and Ronald L. Hardegree shall appear

1 before the Commission on that date and at that time to provide  
2 evidence in this matter.”

3 “4. That a copy of this Order Scheduling Reconvened  
4 Show Cause Hearing be mailed by first class mail with  
5 sufficient postage by CWS to all customers of REWS no later  
6 than 15 days after the date of this Order; and that CWS submit  
7 to the Commission a Certificate of Service properly signed  
8 and notarized not later than 21 days after the date of this  
9 Order.”

10  
11 On September 5, 2017, Carolina Water Service, Inc. of North Carolina  
12 (Carolina Water) filed the signed and properly notarized Certificate of  
13 Service dated September 1, 2017, with the Chief Clerk.  
14

15 Q. **WHY ARE YOU PRE-FILING SUPPLEMENTAL TESTIMONY?**

16 A. The Public Staff after carefully reviewing all the water bills provided at the  
17 August 15, 2017, hearing by Mrs. Curry discovered numerous billing  
18 overcharges. In addition, the Public Staff in reviewing the REWS banking  
19 documentation, discovered some transactions that concern the Public Staff.  
20

21 Q. **PLEASE SUMMARIZE THE METER READING DATA PROVIDED BY**  
22 **REWS TO THE PUBLIC STAFF.**

1 A. REWS has provided materially incomplete billing data. The meter reading  
2 sheets provided, a sample of which are shown as Junis Exhibit 1, include  
3 the time period of June 2015 through April 2017, with the exception of April  
4 2016 and August 2016. The meter readings are handwritten and when  
5 analyzed there were a multitude of mismatched, indecipherable, and/or  
6 inaccurate readings. For example, based on the raw meter readings with  
7 no adjustments, there were 114 accounts with a value recorded on both  
8 September 1, 2015 and September 30, 2015. When the September 1<sup>st</sup>  
9 readings are subtracted from the September 30<sup>th</sup> readings to determine the  
10 September usage, which would be billed in October, the results include 42  
11 accounts with a negative usage and 39 accounts with usage greater than  
12 30,000 gallons. The Public Staff interprets these data points as outliers and  
13 very unreliable. The 81 accounts are 71% of the 114 with meter readings  
14 on both dates.

15  
16 Similarly, when the September 30<sup>th</sup> readings are subtracted from the  
17 November 1<sup>st</sup> readings to determine the October usage, which would be  
18 billed in November, the results include 22 accounts with a negative usage  
19 and 16 accounts with usage greater than 30,000 gallons. The Public Staff  
20 interprets these data points as outliers and very unreliable. The 38  
21 accounts are 29% of the 129 with meter readings on both dates.

1 These are especially important months of data, because REWS stated that  
2 as a means of issuing refunds required by Commission Order in Docket  
3 Nos. W-390, Sub 12, and M-100, Sub 138, dated October 13, 2015, the  
4 company did NOT charge for usage on bills issued in October and  
5 November of 2015. The Public Staff has confirmed, according to REWS'  
6 QuickBooks records and Mrs. Curry's bills, that REWS did in fact only  
7 charge the base charge in both October and November 2015. However,  
8 the Public Staff is unable to calculate the exact quantity of said refund,  
9 because the meter reading data for the two month period is, as previously  
10 stated, unreliable.

11

12 Q. PLEASE SUMMARIZE THE COMMISSION APPROVED RATES IN  
13 RIVERBEND ESTATES SUBDIVISION AND ANY CHANGES SINCE  
14 REWS' LAST GENERAL RATE CASE IN 2013.

15 A. The Order Granting Franchise, Granting Partial Rate Increase and  
16 Requiring Customer Notice dated February 26, 2013, in Docket No. W-390,  
17 Sub 11, granted a certificate of public convenience and necessity to REWS  
18 and a rate increase to include the expenses relating to purchased bulk water  
19 from the Town of Franklin. No customers protested the applied for increase.

20 The Commission approved the metered rates as follows:

21 Monthly base charge, zero usage: \$19.52

22 Usage charge, per 1,000 gallons: \$5.00

1 The Commission approved rates for REWS were reduced by Order dated  
2 October 13, 2015, Docket No. W-390, Sub 12, for the repeal of the gross  
3 receipts tax and for reduction to the State corporate income tax rate. The  
4 Commission approved rates effective January 1, 2015 for REWS were:

5 Metered Monthly Rates (Residential Service)

6 Base charge, zero usage \$18.71

7 Usage charge, per 1,000 gallons \$ 4.79

8 In addition, the Commission ordered REWS to refund through bill credits  
9 the incremental revenues collected since July 1, 2014, associated with the  
10 tax changes. The amount refunded was to be calculated by multiplying any  
11 revenues billed at the old rates on or after July 1, 2014, by 4.19% for water  
12 operations.

13  
14 The Commission approved rates for REWS were further reduced by Order  
15 dated May 25, 2016, Docket No. W-390, Sub 12, for the reduction in the  
16 North Carolina corporate income tax rate to 4%. The Commission approved  
17 rates for REWS were:

18 Metered Monthly Rates (Residential Service)

19 Base charge, zero usage \$18.69

20 Usage charge, per 1,000 gallons \$ 4.79

21  
22 The Commission approved rates for REWS were again reduced by Order  
23 dated December 12, 2016, in Docket No. W-390, Sub 12, for the reduction

1 in the North Carolina corporate income tax rate to 3%. The Commission  
2 approved rates for REWS were:

3 Metered Monthly Rates (Residential Service)

4 Base charge, zero usage \$18.67

5 Usage charge, per 1,000 gallons \$ 4.79

6 In addition, the reconnection charges changed incrementally as a result of  
7 the State tax changes.

8  
9 Q. PLEASE SUMMARIZE THE BILLING DATA PROVIDED BY REWS TO  
10 THE PUBLIC STAFF.

11 A. The Public Staff has on numerous occasions requested complete monthly  
12 customer billing history information, including start/end meter readings,  
13 gallons billed, bill amount, bill date, payments, payment dates, any  
14 adjustments, and account balances for each month in the years 2014, 2015,  
15 2016, and 2017. The information has been requested in writing via Public  
16 Staff Data Request- No. 1 (DR1), shown as Junis Exhibit 2, and a follow-up  
17 Public Staff Data Request- No. 2 (DR2), shown as Junis Exhibit 3. The  
18 delivery emails and written data request responses from REWS, excluding  
19 attachments and electronic files due to size and feasibility issues, are shown  
20 as Junis Exhibits 4 and 5. As of midday on September 22, 2017, REWS  
21 has not provided a response to DR2. The Public Staff requests the  
22 Commission order REWS to provide a response to DR2 by October 5, 2017.

1 The information requested could affect the Public Staff's recommended  
2 penalties and refunds.

3  
4 The QuickBooks billing records are materially incomplete. The QuickBooks  
5 records earliest invoice is dated May 5, 2015; however, the information is  
6 substantially incomplete prior to September 2015. Mr. Sloan's delivery  
7 email, shown as Page 1 of Junis Exhibit 4, of REWS' responses to DR1  
8 states the following in reference to the unavailable for 2014 and a significant  
9 portion of 2015:

10 "I may have some follow up documents as they may be available,  
11 namely monthly billing history for 2014 and the first half of 2015. The  
12 billing for this time period was not done by Mr. or Mrs. Hardegree,  
13 was not computerized or digitized to their knowledge and they are  
14 having a hard time finding that information."

15  
16 Based upon the QuickBooks records and verified by Mrs. Curry's bills  
17 submitted as an exhibit during the hearing on August 15, 2017, the Public  
18 Staff has discovered that the REWS has continuously charged rates greater  
19 than the Commission approved rates since the service period of January  
20 2015. In addition to REWS not timely implementing the Commission  
21 approved changes in rates issued in Docket No. M-100, Sub 138, REWS  
22 UNILATERALLY INCREASED the usage rate from \$5.00 per 1,000 gallons  
23 to \$7.00 per 1,000 gallons for the billing months of April through July of 2015



1 and \$6.00 per 1,000 gallons for the billing month of September 2015 and  
2 possibly August 2015 (Mrs. Curry did not have a copy of her August 2015  
3 bill).

4  
5 REWS' billing practices, Commission approved rates, and the appropriate  
6 refund amounts have been calculated by the Public Staff for the bills  
7 provided by Mrs. Curry and are shown in Junis Exhibit 6. This does not fully  
8 calculate the refund owed to James and Beth Curry as the 4.19% refund  
9 ordered by the Commission, Docket Nos. WR-390, Sub 12, and M-100,  
10 Sub 138, dated October 13, 2015, was to be calculated for any revenues  
11 billed at the old rates on or after July 1, 2014 and does not include the 10%  
12 interest to be compounded annually. In addition, the table does not take  
13 into consideration the amount not charged by REWS for the usage during  
14 the service periods of September and October of 2015.

15  
16 The accuracy of the QuickBooks records provided is also in question; for  
17 example, Mrs. Curry provided a bill dated January 2, 2016, in the amount  
18 of \$47.76, including a base rate of \$18.71 and water usage of 5,810 gallons  
19 for \$29.05. This bill is not documented in the QuickBooks records at all and  
20 the Public Staff utilizing QuickBooks generated a report water service sales  
21 to customer James Curry, shown as Junis Exhibit 7. The bill and  
22 appropriate customer payment impacts accrual and cash basis totals for

1 REWS, customer refund calculations, and the general accuracy of REWS'  
2 bookkeeping.

3

4 Q. PLEASE DESCRIBE THE INFORMATION PROVIDED ON THE BILLS  
5 SENT BY REWS TO ITS CUSTOMERS AND ANY CHANGES TO THE  
6 APPEARANCE OR CONTENT OF THOSE BILLS PROVIDED BY MRS.  
7 CURRY.

8 A. Mrs. Curry has provided more extensive billing records than REWS, which  
9 is responsible for and by Commission Rule R7-3(a) required to keep records  
10 available for examination by the Commission, Public Staff or their duly  
11 authorized representatives. The Public Staff has compiled the information  
12 from Mrs. Curry's bills into a table, shown as Junis Exhibit 8. Please refer  
13 to Junis Exhibit 8, each blacked out field of the table is information not listed  
14 on the bill. Starting with bills issued September 13, 2015 through the last  
15 bill provided which was dated March 21, 2017, with the exception of three  
16 months billed in October, November, and December 2016, the meter  
17 number, start/end meter readings, and start/end meter reading dates are  
18 not provided. The Public Staff's assumption is that all of REWS' customers  
19 were billed in a similar fashion.

20

21 The Public Staff has identified a meter reading mismatch which occurred on  
22 March 1, 2015. The end of service period meter read of 20770 on March 1,  
23 2015 and the beginning of service period meter read of 53730 on March 1,

1 2015, do NOT match, as shown by the thick line on the table and  
2 demarcated by footnote 2.). The meter number does not match. When the  
3 Public Staff asked for an explanation of the meter reading mismatch from  
4 REWS, the responses were as follows:

5 "REWS does not know the answer to this question. The Curry's were  
6 not billed or penalized for this problem."  
7

8 The potential problems with this meter reading mismatch include the  
9 following:

- 10 1. The meter readings prior to or after the mismatch were or are not  
11 actual measures of the consumption at the Curry household.
- 12 2. The meter was replaced or possibly tampered.
- 13 3. Approximately 33,000 gallons may have flowed through the  
14 meter and was unbilled.  
15

16 Q. DID REWS AND MR. HARDEGREE VIOLATE COMMISSION RULE  
17 R7-23 BY NOT PROVIDING THE READING OF THE WATER METER AT  
18 THE BEGINNING AND END OF THE TIME FOR WHICH BILL IS  
19 RENDERED AND THE DATES ON WHICH THE READINGS WERE  
20 TAKEN?

21 A. Yes, as previously described REWS did not provide either the reading of  
22 the water meter at the beginning and end of the time for which bill is

1 rendered or the dates on which the readings were taken for 13 bill periods  
2 from September 2015 through March 2017.

3

4 Q. DID REWS AND MR. HARDEGREE VIOLATE COMMISSION RULE  
5 R7-24 BY CHARGING AND COLLECTING GREATER COMPENSATION  
6 FOR THE SALE OF WATER SERVICE THAN THE RATES AND  
7 CHARGES APPROVED BY THE COMMISSION AND IN EFFECT AT  
8 THAT TIME?

9 A. Yes, the Public Staff has clearly identified in the table, shown as Junis  
10 Exhibit 6, that for service rendered on or after January 1, 2015, REWS has  
11 violated Commission Rule R7-24 by charging and collecting greater  
12 compensation for the sale of water service than the rates and/or base  
13 charges approved by the Commission and in effect at that time. The most  
14 egregious of the billing practices was charging \$7.00 per 1,000 gallons for  
15 the billing months of April through July of 2015 and \$6.00 per 1,000 gallons  
16 for the billing month of September 2015 and possibly August 2015. The  
17 total amount overbilled during these billing months can NOT be accurately  
18 determined since REWS has NOT provided complete billing records prior  
19 to September 2015.

20

21 Q. PLEASE DESCRIBE THE CONTENT OF THE PUBLIC STAFF'S DATA  
22 REQUESTS, SENT ON AUGUST 25, 2017 AND SEPTEMBER 14, 2017,  
23 AND THE RESPONSES PROVIDED BY REWS.

1 A. DR1 item 4, shown on Junis Exhibit 2, requested copies of invoices and a  
2 description of the service or material provided associated with specific  
3 checks written by REWS. The Public Staff has compiled a table of the  
4 checks written by REWS which are dated December 12, 2015, through June  
5 6, 2017, shown on Junis Exhibit 9. REWS' response, shown on Junis  
6 Exhibit 3, states the following in explanation of five (5) checks paid to either  
7 Wells Fargo or TD Bank and totaling \$4,433.97:

8 "Checks 1164, 1171, 1177, 1185, and 1225 were payments made in  
9 consideration of 1.) REWS use of the home office; no rent was ever  
10 paid in 2016 other than these payments; and 2.) Mrs. Hardegree's  
11 business services; no compensation for 2016 was ever paid other  
12 than these payments. Mrs. Hardegree estimates that in 2016 she  
13 spent over forty hours per week in the home office of REWS  
14 answering customer phone calls at all hours, providing billing  
15 services, receiving and depositing payments."

16 REWS' response further states the following in explanation of two (2)  
17 checks paid to State Farm and totaling \$2,191.97:

18 "Checks 1207 and 1221 were payments made in consideration of Mr.  
19 Hardegree's repair and service work at the water system and for  
20 business use of his personal truck. Mr. Hardegree received no  
21 compensation from REWS in 2016 other than these payments."

22 These direct payments from the REWS business bank account to cover  
23 what the Public Staff believes to be personal expenses, such as mortgages

1 and car insurance, are incidents of comingling company and personal  
2 assets.

3  
4 DR2 item 4, shown on Junis Exhibit 3, requested copies of invoices and a  
5 description of the service or material provided associated with five (5) debit  
6 transactions summarized as "Other Withdrawals" in the TD Bank Statement  
7 of Accounts submitted as evidence during the Show Cause Hearing on  
8 August 15, 2017. The Public Staff has compiled a table summarizing the  
9 information in the TD Bank Statement of Accounts, shown as Junis Exhibit  
10 10. A majority of these debit transactions occurred during the month of May  
11 2017.

12  
13 Q. **HAS CAROLINA WATER AND REWS ENTERED INTO A SIGNED**  
14 **ASSET PURCHASE AGREEMENT (APA)?**

15 A. There have been negotiations between the parties and several draft APA's.  
16 The Public Staff understands REWS and Carolina Water are close to having  
17 an executed APA.

18  
19 Q. **CAN YOU SUMMARIZE THE KEY COMPONENTS OF THE APA?**

20 A. Not yet, the Public Staff will summarize after we receive an executed APA,  
21 which we expect to receive prior to the September 28, 2017, hearing.

1 Q. DOES THE PUBLIC STAFF HAVE ANY RECOMMENDATIONS  
2 PERTAINING TO THE REAL PROPERTY AND UTILITY ASSETS TO BE  
3 ACQUIRED THROUGH THE EXECUTION OF THE ASSET PURCHASE  
4 AGREEMENT?

5 A. The Public Staff recommends the Commission order Carolina Water upon  
6 the sale of any of the APA real property to offset the acquisition cost rate  
7 base by said proceeds and utilize any unused utility assets such as tanks  
8 at other Carolina Water systems to offset future capital needs.

9  
10 Q. HAS THE PUBLIC STAFF RECEIVED ANY CUSTOMER COMPLAINTS  
11 SINCE THE SHOW CAUSE HEARING HELD ON AUGUST 15, 2017?

12 A. As of September 21, 2017, the Public Staff has NOT received any customer  
13 complaints since the show cause hearing on August 15, 2017.

14  
15 Q. HAS THE PUBLIC STAFF PREPARED A RESPONSE TO COMMISSION  
16 CLODFELTER'S QUESTION ABOUT THE AMOUNT OF THE  
17 ARREARAGE OWED TO THE TOWN THAT IS ATTRIBUTABLE TO THE  
18 DIFFERENCE IN THE USAGE RATE CHARGED BY THE TOWN AND  
19 REWS' USAGE RATE BILLED TO THE CUSTOMERS?

20 A. Yes. On an accrual basis from the QuickBooks data for 2016 and 2017, the  
21 Public Staff has compiled a table, shown as Junis Exhibit 11, comparing the  
22 amount billed to customers by REWS, and then that same consumption  
23 charged at the Commission approved usage rates and Town of Franklin

usage rates, in effect at that time. These calculations are comparing only the usage portion of revenues. Had REWS timely filed and received Commission approval for the eligible pass-throughs of the increase in cost of purchasing water service from the Town of Franklin, REWS would have billed an additional approximately \$9,908 during calendar 2016 and year-to-date available for 2017. The total amount since the last general rate case would be even larger, because the Town of Franklin has increased its rates as follows:

	Town of Franklin Rate Revision			
	Effective Date			
Charge	July 1 2014	July 1 2015	July 1 2016	July 1 2017
Minimum Charge 4" Meter (Includes 24,000 gallons)	\$540.00	\$567.00	\$589.70	\$613.29
Usage Rate, per 1,000 gallons	\$6.00	\$6.30	\$6.60	\$6.86

**Q. DOES THE PUBLIC STAFF RECOMMEND ADDITIONAL PENALTY(IES) FOR THE BILLING VIOLATIONS?**

**A.** Yes. The Public Staff recommends that the Commission order Mr. Hardegree and REWS, jointly and severally, to pay an additional penalty, pursuant to G.S. 62-310, of \$200 per day for each day of the service period from April 1, 2015 through September 13, 2015, when REWS billed customers \$7.00 per 1,000 gallons and \$6.00 per 1,000 gallons. The



1 penalty would be in the amount of \$33,000 for the 165 days. The total of  
2 the penalties recommended by the Public Staff is \$117,000 for violations of  
3 Commission Rule R7-24 and G.S. 62-118(a).

4

5 Q. **WHAT ARE THE PUBLIC STAFF RECOMMENDATIONS FOR THE**  
6 **PREVIOUSLY RECOMMENDED \$84,000 PENALTY?**

7 A. As previously stated, in lieu of payment of the recommended \$84,000  
8 penalties, the Public Staff recommends the Commission allow Mr.  
9 Hardegree 30 days from the date of the hearing, September 28, 2017, to  
10 pay the \$53,821.28 owed to the Town of Franklin and transfer the water  
11 utility system to Carolina Water. If the balance has not been paid by the  
12 close of business on October 30, 2017, the Commission should apply to a  
13 Superior Court judge for enforcement of the \$84,000 penalties.

14

15 If the APA provides a means for the Town of Franklin to be paid in full the  
16 amount owed by REWS, then upon closing and the payment of the Town of  
17 Franklin, the Public Staff plans to rescind our recommendation for the  
18 \$84,000 penalty.

19

20 The Public Staff requests the Commission order REWS to fully refund the  
21 customers for the overbilling previously described by my testimony. Based  
22 on the unavailability of accurate and complete customer billing history  
23 information and company invoice and receivable data, the Public Staff will

1 to the best of its ability utilize the available data in combination with  
2 reasonable estimates of the missing data to calculate appropriate refunds  
3 for each individual customer account. Based on the Public Staff's present  
4 calculations and conservative assumptions, the total refund, net of unbilled  
5 usage in September and October of 2015, to customers including the  
6 appropriate interest will be **approximately** \$2,158. The Public Staff  
7 assumed 125 customers with a calculated average monthly consumption of  
8 4,034 gallons during the periods of missing or incomplete data. REWS has  
9 stated that it will make the Commission ordered refunds.

10

11 Q. **DOES THE PUBLIC STAFF HAVE ANY ADDITIONAL**  
12 **RECOMMENDATIONS?**

13 A. Yes, the Public Staff recommends that the Commission order Mr.  
14 Hardegree and REWS to file with the Commission on or before October 26,  
15 2017, a detailed refund plan of action, agreed upon with the Public Staff,  
16 including at minimum for each customer account the account holder's  
17 name, mailing address, and amount of refund. Once the refund plan is  
18 agreed upon between REWS and the Public Staff, filed with the  
19 Commission, and subject to approval by the Commission, the Public Staff  
20 requests the Commission order REWS to issue the customer refunds and  
21 file a certificate of service. The Public Staff further recommends that the  
22 \$33,000 Public Staff recommended penalty not be imposed contingent

1 upon REWS providing documentation that the customer refunds have been  
2 made.

3

4 Q. PLEASE SUMMARIZE THE PUBLIC STAFF RECOMMENDATIONS.

5 A. The Public Staff recommends the Commission order the following:

- 6 1. That REWS provide a response to the Public Staff Data Request –  
7 No. 2 no later than October 5, 2017.
- 8 2. That Mr. Hardegree and REWS, jointly and severally, pay an  
9 additional penalty in the amount of \$33,000, pursuant to G.S. 62-310,  
10 for the 165 days of the service period from April 1, 2015 through  
11 September 13, 2015, when REWS billed customers usage rates of  
12 \$7.00 per 1,000 gallons and \$6.00 per 1,000 gallons;
- 13 3. That REWS and the Public Staff file a detailed refund plan with the  
14 Chief Clerk on or before October 26, 2017, including at minimum for  
15 each customer account the account holder's name, mailing address,  
16 and appropriate amount of refund for service provided from July 1,  
17 2014 through May 16, 2017;
- 18 4. That the Public Staff recommended penalty of \$33,000 not be  
19 imposed contingent upon REWS providing a properly signed and  
20 notarized certification that the refunds, as ordered and approved by  
21 the Commission, have been made;
- 22 5. That should there be a future sale by Carolina Water of real property  
23 and utility assets acquired, the sale(s) proceeds shall offset the

1                    acquisition rate base and that unused utility assets such as tanks be  
2                    utilized, if prudent, at other Carolina Water systems to offset future  
3                    capital needs.

4

5    Q.        **DOES THIS CONCLUDE YOUR TESTIMONY?**

6    A.        Yes, it does.

Sept 1<sup>st</sup>

OFFICIAL COPY

Sep 22 2017

1	1348 Riverbend Rd	Ott	87875262	0230340
2	1418 Riverbend Rd	Houston	9390691	124920
3	4 Lakeshore Dr	Ramey	9194759	124311
4	111 Lakeshore Dr	Lunsford	92578172	113542
5	35 Brian Ln	Nobles	65336242	400410 ✓
6	48 Brian Ln	Stamey	9194761	153889 ✓
7	65 Brian Ln	Dan Bandi	76557234	8049
8	84 Brian Ln	Sanders	9194760	106391
9	104 Lakeshore Dr	Holland	9194754	201990
10	138 Lakeshore Dr	Dendy	9258171	208981
11	161 Lakeshore Dr	Dills	92575164	184370
12	179 Lakeshore Dr	Green	92578168	42778
13	174 Lakeshore Dr	Younce	92923353	149519 ✓
14	223 Lakeshore Dr	Gibbs	92578170	133218
15	257 Lakeshore Dr	McClure	92578180	190057
16	278 Lakeshore Dr	Rollins Jr	92578193	178685
17	1450 Ridge Rd	Rollins Sr	87875267	132046
18	341 Lakeshore Dr	Spaid	93906962	152369
19	359 Lakeshore Dr	Holden	70856837	24898
20	358 Lakeshore Dr	Wein	87875260	119560
21	382 Lakeshore Dr	Pulled		
22	398 Lakeshore Dr	Vacant		
23	429 Lakeshore Dr	Magstadt	19501714	105020
24	110 Shady Ln	Baldwin	19501412	148580 - 146750
25	440 Lakeshore Dr	Macaluso	87875268	113388
26	459 Lakeshore Dr	Janoe	29223338	214320
27	490 Lakeshore Dr	Apel	92923335	142510
28	505 Lakeshore Dr	Willis	92251853	217899
29	512 Lakeshore Dr	Buhl	92578190	24903
30	575 Lakeshore Dr	Salas	1217439	102201
31	590 Lakeshore Dr	Vacant	87875263	129153
32	621 Lakeshore Dr	T. Butterfield	9194765	126413
33	673 Lakeshore Dr	Beals	9194756	74744
34	676 Lakeshore Dr	C. Bell	69866235	4648
35	697 Lakeshore Dr	Gray	9194764	52283
36	711 Lakeshore Dr	Hamlin	9194763	102065
37	730 Lakeshore Dr	Moore	9194762	108142
38	823 Lakeshore Dr	Rodrigo	9194744	43238
39	907 Lakeshore Dr	McDonough	87875251	37032
40	1025 Lakeshore Dr	McDonough	49721053	140897
41	1026 Lakeshore Dr	Jenkins	9194758	169135
42	1084 Lakeshore Dr	Averett	9194747	154160
43	1126 Lakeshore Dr	Rowland	9194766	40977
44	1157 Lakeshore Dr	Posey	92578191	117101
45	1160 Lakeshore Dr	McCall	63230839	69347
46	1150 Lakeshore Dr	Mira	87875256	028398
47	40 Robinhood Ln	Washington	87875271	282391

48	26 Robinhood Ln	M. Nolle	1217418	706650
49	10 Robinhood Ln	Beauvia	62472713	0382840
50	1203 Lakeshore Dr	Burrell	87875246	198786
51	1186 Lakeshore Dr	M. Stewart	87875250	105810
52	1219 Lakeshore Dr	Youpel	1212445	91378
53	39 Northshore Dr	Martin	9194745	147299
54	73 Northshore Dr	Reynolds	92578167	244926
55	67 Northshore Dr	Barnes	1217441	<del>137356</del> 196750
56	61 Northshore Dr	C. Hill	9194757	20646
57	105 Northshore Dr	Wilkins	58338240	686330
58	60 Northshore Dr	D. Dills	69866232	170841
59	96 Northshore Dr	Eberly	87875257	24839
60	135 Northshore Dr	Bailey	1217417	44757
61	137 Czonka	Bandi	87875264	115479
62	149 Czonka	Johnson	95001222	49591
63	169 Czonka	Deeks	87875255	905250
64	185 Czonka	Christ	1217435	12297
65	205 Czonka	Yokum		40338
66	235 Czonka	Young	71408764	102573
67	232 Czonka	Busch	1217421	8846
68	226 Czonka	Wall	1217411	17938
69	222 Czonka	Ferguson	9194755	100000
70	176 Czonka	?	70998592	17467
71	Czonka	Nixon		378360
72	15 Hibschan	Olvera	91944771	83117
73	47 Hibschan	Snyder	65336243	45732
74	42 Hibschan	Davis	65336245	57654
75	?	Zachary	65336241	108042
76	60 Czonka	McMahan	A114719	24315 - 058321
77	40 Czonka	Morales	63417018	106310
78	10 Czonka	?	70856858	121895
79	191 Northshore Dr	Thomas	A114750	48672
80	211 Northshore Dr	Nixon	1217446	
81	235 Northshore Dr	Oneil	49721060	131598
82	281 Northshore Dr	T. Smith	87489181	67899
83	326 Northshore Dr	Diddle	87875259	104578
84	389 Northshore Dr	Clarke	1217414	31085
85	401 Northshore Dr	Crowder	1217415	155495
86	581 Northshore Dr	Campbell	A114722	144078
87	439 Northshore Dr	Bradley	9194748	38355
88	475 Northshore Dr	Williams	1217422	17099 - 244315
89	504 Northshore Dr	Lantz	92923352	21721 - 006420
90	500 Northshore Dr	Summer	92923351	88084
91	335 Underburg	Varvel	92923352	59245
92	16 Northshore Dr	Sanchez	57098331	10928 - 006104
93	1292 Ridge Rd	Gregory	9194772	
94	1327 Ridge Rd	Sansome		79504

95	1332 Ridge Rd	?		214679
96	1364 Ridge Rd	T. Mason	9194773	
97	1349 Ridge Rd	Cloer	87875261	147534
98	1369 Ridge Rd	?		132312
99	1395 Ridge Rd	Callahan	1212419	144707
100	1407 Ridge Rd	Lopez	87875258	146235
101	1396 Ridge Rd	OConnor	9194769	35822
102	1495 Ridge Rd	?	9194768	25265
103	111 Underburg Rd	?	A114724	13726
104	133 Underburg Rd	?	A114723	
105	200 Underburg Rd	?	63230842	
106	17 Little Ln	Hyatt	87489180	166844
107	49 Little Ln	Pratt	9257818	102532 → 1645390
108	75 Shady Ln	?	92578184	<del>888</del>
109	369 Lakeshore	?	92923356	131962
110	397 Lakeshore	?	1217413	87525 - 10260
111	84 Little Rd	?	92578194	27739
112	101 Shady Ln	?	92578192	101755
113	137 Shady Ln	Marks	92578181	55260
114	149 Shady Ln	Crabtree	92578182	122414
115	185 Shady Ln	Provence	19501719	5360
116	445 Lakeshore Dr	Zetner	92578195	43751
117	56 Johnson Way	Murray	19501454	124023
118	55 Johnson Way	Tippet	60421443	119941
119	253 Shady Ln	Dietz	93906960	137578
120	263 Shady Ln	Ledford	93906965	161637
121	268 Shady Ln	Rinker	92578196	124214
122	287 Shady Ln	Braun	92578179	242636
123	605 Lakeshore Dr	Florillo	9194751	199137
124	11 Hoffman	Crawford	92578174	7576
125	35 Hoffman	Franks	92578173	248858
126	62 Knobhill	Drew/Bell	87875267	181496
127	91 Hoffman	Mason	92923333	125184
128	130 Hoffman	Hammaker	92578178	45833
129	154 Hoffman	Bohannon	92578176	39539
130	173 Hoffman	Lunsford	92578177	60840 - 0395890
131	168 Hoffman	S. Butterfield	92578175	0458620
132	101 Little Ln	Skeenana	93906964	38540
133	426 Hoffman	?		89027
134	500 Hoffman	Creamer	58338238	42266
135	35 Johnson Way	Flores	54539503	086803
136	35 Knobhill	Church	92578188	15520
137	125 Knobhill	Tallent	92578185	
138	141 KnobHill	<del>Gabe</del> Tallent	87875254	0156330
139	90 KnobHill	J. Hooper	9194757	
140	70 KnobHill	Payne	A14750	



Sept. 30 2015 Sept Reading Sept Usage

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Sep 22 2017

JUNIS EXHIBIT NO. 1  
PAGE 4 OF 9

1	1348 Riverbend Rd	Ott	87875262	023024
2	1418 Riverbend Rd	Houston	9390691	125140
3	4 Lakeshore Dr	Ramey	9194759	124994
4	111 Lakeshore Dr	Lunsford	92578172	113842
5	35 Brian Ln	Nobles	65336242	040325 ✓
6	48 Brian Ln	Stamey	9194761	00 154439 ✓
7	65 Brian Ln	Dan Bandi	76557234	009228
8	84 Brian Ln	Sanders	9194760	106371
9	104 Lakeshore Dr	Holland	9194754	202708
10	138 Lakeshore Dr	Dendy	9258171	204590
11	161 Lakeshore Dr	Dills	92575164	184598
12	179 Lakeshore Dr	Green	92578168	043390
13	174 Lakeshore Dr	Younce	92923353	145900.. ✓
14	223 Lakeshore Dr	Gibbs	92578170	133770
15	257 Lakeshore Dr	McClure	92578180	192333
16	278 Lakeshore Dr	Rollins Jr	92578193	123569 129222
17	1450 Ridge Rd	Rollins Sr	87875267	133569
18	341 Lakeshore Dr	Spaid	93906962	133737
19	359 Lakeshore Dr	Holden	70856837	025233
20	358 Lakeshore Dr	Wein	87875260	120170
21	382 Lakeshore Dr	Pulled		
22	398 Lakeshore Dr	Vacant		
23	429 Lakeshore Dr	Magstadt	19501714	165610
24	110 Shady Ln	Baldwin	19501412	147270
25	440 Lakeshore Dr	Macaluso	87875268	113388
26	459 Lakeshore Dr	Janoe	29223338	215351
27	490 Lakeshore Dr	Apel	92923335	142978
28	505 Lakeshore Dr	Willis	92251853	116632
29	512 Lakeshore Dr	Buhl	92578190	025020
30	575 Lakeshore Dr	Salas	1217439	102500
31	590 Lakeshore Dr	Vacant	87875263	129197
32	621 Lakeshore Dr	T. Butterfield	9194765	126481
33	673 Lakeshore Dr	Beals	9194756	075141
34	676 Lakeshore Dr	C. Bell	69866235	002981
35	697 Lakeshore Dr	Gray	9194764	052283
36	711 Lakeshore Dr	Hamlin	9194763	062240
37	730 Lakeshore Dr	Moore	9194762	108314
38	823 Lakeshore Dr	Rodrigo	9194744	043365
39	907 Lakeshore Dr	McDonough	87875251	037032
40	1025 Lakeshore Dr	McDonough	49721053	140913
41	1026 Lakeshore Dr	Jenkins	9194758	1169260
42	1084 Lakeshore Dr	Averett	9194747	159242
43	1126 Lakeshore Dr	Rowland	9194766	041079
44	1157 Lakeshore Dr	Posey	92578191	137525
45	1160 Lakeshore Dr	McCall	63230839	070175
46	1150 Lakeshore Dr	Mira	87875256	078624
47	40 Robinhood Ln	Washington	87875271	282883

6200  
meter

?  
?



48	26 Robinhood Ln	M. Nolle	1217418	070420
49	10 Robinhood Ln	Beauvla	62472713	038438
50	1203 Lakeshore Dr	Burrell	87875246	198862
51	1186 Lakeshore Dr	M. Stewart	87875250	<del>091522</del> 106028
52	1219 Lakeshore Dr	Youpel	1212445	091522
53	39 Northshore Dr	Martin	9194745	147709
54	73 Northshore Dr	Reynolds	92578167	<del>Cont Road</del> Fall of water - 1966
55	67 Northshore Dr	Barnes	1217441	<del>148828</del> 200892
56	61 Northshore Dr	C. Hill	9194757	<del>200892</del> - 244926
57	105 Northshore Dr	Wilkins	58338240	_____ ? 146238
58	60 Northshore Dr	D. Dills	69866232	_____ ? 321137
59	96 Northshore Dr	Eberly	87875257	068636
60	135 Northshore Dr	Bailey	1217417	171176
61	137 Czonka	Bandl	87875264	024839
62	149 Czonka	Johnson	95001222	094861
63	169 Czonka	Deeks	87875255	115642
64	185 Czonka	Christ	1217435	049821 needs Lid
65	205 Czonka	Yokum		040954
66	235 Czonka	Young	71408764	02435
67	232 Czonka	Busch	1217421	042379
68	226 Czonka	Wall	1217411	103433
69	222 Czonka	Ferguson	9194755	009623
70	176 Czonka	?	70998592	_____ 018951
71	Czonka	Nixon		<del>175079</del> ?
72	15 Hibschan	Olvera	91944771	<del>083917</del> 175074
73	47 Hibschan	Snyder	65336243	<del>086558</del> <del>063219</del>
74	42 Hibschan	Davis	65336245	<del>086558</del> 083912
75	?	Zachary	65336241	_____ ? 046558
76	60 Czonka	McMahan	A114719	<del>Cont Road</del> 058834
77	40 Czonka	Morales	63417018	108794
78	10 Czonka	?	70856858	024659
79	191 Northshore Dr	Thomas	A114750	011286
80	211 Northshore Dr	Nixon	1217446	132491
81	235 Northshore Dr	Onell	49721060	049037
82	281 Northshore Dr	T. Smith	87489181	pull out
83	326 Northshore Dr	Diddle	87875259	<del>132064</del> 132064
84	389 Northshore Dr	Clarke	1217414	068017
85	401 Northshore Dr	Crowder	1217415	104662
86	581 Northshore Dr	Campbell	A114722	031085
87	439 Northshore Dr	Bradley	9194748	165829
88	475 Northshore Dr	Williams	1217422	266000
89	504 Northshore Dr	Lantz	92923352	<del>086558</del> 036556
90	500 Northshore Dr	Summer	92923351	017150
91	335 Underburg	Varvel	92923352	021928
92	16 Northshore Dr	Sanchez	57098331	086294
93	1292 Ridge Rd	Gregory	9194772	059262
94	1327 Ridge Rd	Sansome		010632

Cont Road Fall of water - 1966

038438

95	1332 Ridge Rd	?		<i>Pulled</i>
96	1364 Ridge Rd	T. Mason	9194773	<i>029779</i>
97	1349 Ridge Rd	Cloer	87875261	<i>215590</i>
98	1369 Ridge Rd	?		<i><del>148193</del> Pilled</i>
99	1395 Ridge Rd	Callahan	1212419	<i><del>132672</del> 148193</i>
100	1407 Ridge Rd	Lopez	87875258	<i>132672</i>
101	1396 Ridge Rd	OConnor	9194769	<i>045827</i>
102	1495 Ridge Rd	?	9194768	<i>146831</i>
103	111 Underburg Rd	?	A114724	<i>035820</i>
104	133 Underburg Rd	?	A114723	<i><del>0245719</del></i>
105	200 Underburg Rd	?	63230842	<i>013885</i>
106	17 Little Ln	Hyatt	87489180	<i>162198</i>
107	49 Little Ln	Pratt	9257818	<i>165076</i>
108	75 Shady Ln	?	92578184	<i>142554 Vandal</i>
109	369 Lakeshore	?	92923356	<i>132235</i>
110	397 Lakeshore	?	1217413	<i>258235</i>
111	84 Little Rd	?	92578194	<i>162875</i>
112	101 Shady Ln	?	92578192	<i>357956</i>
113	137 Shady Ln	Marks	92578181	<i>327983</i>
114	149 Shady Ln	Crabtree	92578182	<i>102345</i>
115	185 Shady Ln	Provence	19501719	<i>05521</i>
116	445 Lakeshore Dr	Zetner	92578195	<i>122344</i>
117	56 Johnson Way	Murray	19501454	<i>00582</i>
118	55 Johnson Way	Tippet	60421443	<i>240234</i>
119	253 Shady Ln	Dietz	93906960	<i>124322</i>
120	263 Shady Ln	Ledford	93906965	<i>119855</i>
121	268 Shady Ln	Rinker	92578196	<i>178034</i>
122	287 Shady Ln	Braun	92578179	<i><del>124674</del> 161753</i>
123	605 Lakeshore Dr	Florillo	9194751	<i>724674</i>
124	11 Hoffman	Crawford	92578174	<i>743156</i>
125	35 Hoffman	Franks	92578173	<i>Ex 199476</i>
126	62 Knobhill	Drew/Bell	87875267	<i>001806</i>
127	91 Hoffman	Mason	92923333	<i>245205</i>
128	130 Hoffman	Hammaker	92578178	<i>182099</i>
129	154 Hoffman	Bohannon	92578176	<i>125737</i>
130	173 Hoffman	Lunsford	92578177	<i><del>045965</del> 039589</i>
131	168 Hoffman	S. Butterfield	92578175	<i>045965</i>
132	101 Little Ln	Skeen	93906964	<i>060954</i>
133	426 Hoffman	?		
134	500 Hoffman	Creamer	58338238	<i>038640</i>
135	35 Johnson Way	Flores	54539503	<i>089538</i>
136	35 Knobhill	Church	92578188	<i>042344</i>
137	125 Knobhill	Tallent	92578185	<i>0185949</i>
138	141 KnobHill	Cabe	87875254	<i>215633</i>
139	90 KnobHill	J. Hooper	9194757	<i>363235</i>
140	70 KnobHill	Payne	A14750	<i>084550</i>

*SE*

Nov 1<sup>st</sup> Oct ~~Usage~~ Usage

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Sep 22 2017

1	1348 Riverbend Rd	Ott	87875262	125397
2	1418 Riverbend Rd	Houston	9390691	023039
3	4 Lakeshore Dr	Ramey	9194759	125866
4	111 Lakeshore Dr	LAWSON	92578172	114155
5	35 Brian Ln	Nobles	65336242	040624
6	48 Brian Ln	Stamey	9194761	154798
7	65 Brian Ln	Dan Bandit	76557234	010562
8	84 Brian Ln	Sanders	9194760	106371
9	104 Lakeshore Dr	Holland	9194754	203394
10	138 Lakeshore Dr	Dendy	9258171	210115
11	161 Lakeshore Dr	Dills	92575164	164859
12	179 Lakeshore Dr	Green	92578168	043421
13	174 Lakeshore Dr	Younce	92923353	156293
14	223 Lakeshore Dr	Gibbs	92578170	134150
15	257 Lakeshore Dr	McClure	92578180	190633
16	278 Lakeshore Dr	Rollins Jr	92578193	179799
17	1450 Ridge Rd	Rollins Sr	87875267	134323
18	341 Lakeshore Dr	Spald	93906962	134000
19	359 Lakeshore Dr	Holden	70856837	025541
20	358 Lakeshore Dr	Wein	87875260	120620
21	382 Lakeshore Dr	Pulled		<del>05</del>
22	398 Lakeshore Dr	Vacant		056436
23	429 Lakeshore Dr	Magstadt	19501714	166240
24	110 Shady Ln	Baldwin	19501412	147990
25	440 Lakeshore Dr	Macaluso	87875268	113573
26	459 Lakeshore Dr	Janoe	29223338	219952 216678
27	490 Lakeshore Dr	Apel	92923335	123424
28	505 Lakeshore Dr	Willis	92251853	215403
29	512 Lakeshore Dr	Buhl	92578190	026770
30	575 Lakeshore Dr	BRANDEN	1217439	102962
31	590 Lakeshore Dr	Vacant	87875263	129194
32	621 Lakeshore Dr	GIARRATAUO	9194765	126539
33	673 Lakeshore Dr	Beals	9194756	075515
34	676 Lakeshore Dr	C. Bell	69866235	005086
35	697 Lakeshore Dr	Gray, Duelland	9194764	052283
36	711 Lakeshore Dr	Hamlin	9194763	062332
37	730 Lakeshore Dr	Moore	9194762	008551
38	823 Lakeshore Dr	Rodrigo	9194744	043439
39	907 Lakeshore Dr	McDonough	87875251	037035
40	1025 Lakeshore Dr	McDonough	49721053	141328
41	1026 Lakeshore Dr	Jenkins	9194758	109456
42	1084 Lakeshore Dr	Averett	9194747	155336
43	1126 Lakeshore Dr	Rowland	9194766	041192
44	1157 Lakeshore Dr	Posey	92578191	028947 118120
45	1160 Lakeshore Dr	McCall	63230839	118120 020181 0178047
46	1150 Lakeshore Dr	Mira	87875256	118120 017081
47	40 Robinhood Ln	Washington	87875271	283565

JUNIS EXHIBIT NO. 1  
PAGE 8 OF 9

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Sep 22 2017

48	26 Robinhood Ln	M. Nolle	1217418	040754
49	10 Robinhood Ln	Reaumur	62472713	106448 038646
50	1203 Lakeshore Dr	Burrell	87875246	199236
51	1186 Lakeshore Dr	M. Stewart	87875250	106495
52	1219 Lakeshore Dr	Youpel	1212445	091684
53	39 Northshore Dr	Martin	9194745	148106
54	73 Northshore Dr	Reynolds	92578167	201333 NO Bill since July
55	67 Northshore Dr	Barnes	1217441	196846
56	61 Northshore Dr	C. Hill	9194757	244926
57	105 Northshore Dr	Wilkins	58338240	040967
58	60 Northshore Dr	D. Dills	69866232	021411
59	96 Northshore Dr	Eberly	87875257	0681036
60	135 Northshore Dr	Balley	1217417	171570
61	137 Czonka	Chamberlain	87875264	034896
62	149 Czonka	Johnson	95001222	044954
63	169 Czonka	Deeks	87875255	115834
64	185 Czonka	Christ	1217435	050430
65	205 Czonka	Yokum		041329
66	235 Czonka	Young	71408764	010622
67	232 Czonka	Busch	1217421	104144 040144
68	226 Czonka	Wall	1217411	002591
69	222 Czonka	Curry	9194755	040416
70	176 Czonka	Eastbrook	70998592	019629
71	Czonka	Nixon		000026
72	15 Hibschan	Olvera	91944771	175953
73	47 Hibschan	Snyder	65336243	038860
74	42 Hibschan	Davis	65336245	084664
75	12 Hibschan	Zachary	65336241	046411
76	60 Czonka	McMahan	A114719	159331
77	40 Czonka	Morales	63417018	109627
78	10 Czonka	A. Stewart	70856858	024908
79	191 Northshore Dr	Thomas	A114750	011917
80	211 Northshore Dr	Nixon	1217446	033059
81	235 Northshore Dr	Onell	49721060	049178
82	281 Northshore Dr	T. Smith	87489181	132476 009726
83	326 Northshore Dr	Diddle	87875259	068332 132476
84	389 Northshore Dr	Clarke	1217414	109737 068332
85	401 Northshore Dr	Crowder	1217415	031082 * 104731
86	581 Northshore Dr	Campbell *	A114722	156173 *hasnt got Bill in 2 month
87	439 Northshore Dr	Bradley *	9194748	285731 * Needs new gla
88	475 Northshore Dr	Williams *	1217422	036766 Needs New glass
89	504 Northshore Dr	Lantz	92923352	017196 036766
90	500 Northshore Dr	Summer	92923351	017196
91	335 Underburg	Varvel	92923352	032142
92	16 Northshore Dr	Sanchez	57098331	086544
93	1292 Ridge Rd	Gregory	9194772	059274
94	1327 Ridge Rd	Sansome		010751



JUNIS EXHIBIT NO. 1  
PAGE 9 OF 9

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Sep 22 2017

95	1332 Ridge Rd	DACANT		
96	1364 Ridge Rd	T. Mason	9194773	0800360
97	1349 Ridge Rd	Cloer	87875261	2160393
98	1369 Ridge Rd	? Pulled		
99	1395 Ridge Rd	Callahan	1212419	148637
100	1407 Ridge Rd	Lopez	87875258	133036
101	1396 Ridge Rd	OConnor	9194769	146657
102	1495 Ridge Rd	J. Nolle	9194768	147478
103	111 Underburg Rd	DDoughue	A114724	036825
104	133 Underburg Rd	CRAWFORD	A114723	026161
105	200 Underburg Rd	Hester	63230842	013885
106	17 Little Ln	Hyatt	87489180	167653
107	49 Little Ln	Pratt	9257818	165727
108	75 Shady Ln	?	92578184	162554
109	369 Lakeshore	Reener	92923356	258811 ?
110	397 Lakeshore	Dunbar	1217413	102164 ?
111	84 Little Rd	?	92578194	088340
112	101 Shady Ln	L. Smith	92578192	132333
113	137 Shady Ln	Marks	92578181	027983
114	149 Shady Ln	Heard	92578182	103081
115	185 Shady Ln	Provence	19501719	055920
116	445 Lakeshore Dr	Zetner	92578195	122719
117	56 Johnson Way	Murray	19501454	006250 needs cover
118	55 Johnson Way	Tippet	60421443	044620
119	253 Shady Ln	Dietz	93906960	124540
120	263 Shady Ln	Ledford	93906965	119957
121	268 Shady Ln	Rinker	92578196	138531
122	287 Shady Ln	Braun	92578179	161828
123	605 Lakeshore Dr	Fiorillo	9194751	124930
124	11 Hoffman	Crawford	92578174	243647
125	35 Hoffman	Franks	92578173	199826
126	62 Knobhill	Drew/Bell	87875267	008827
127	91 Hoffman	ABIGAIL Mason Roper	92923333	249524
128	130 Hoffman	Hammaker	92578178	162816
129	154 Hoffman	Bohannon	92578176	126315
130	173 Hoffman	Lunsford	92578177	039589
131	168 Hoffman	S. Butterfield	92578175	046074
132	101 Little Ln	Skeenan	93906964	061031
133	426 Hoffman	Maxson	Pulled	<del>088850</del>
134	500 Hoffman	Creamer	58338238	038840
135	35 Johnson Way	Flores	54539503	096150
136	35 Knobhill	Church	92578188	042348
137 says 131	125 Knobhill	Tallent	Cabe	087072 5
138	141 KnobHill	Cabe	tallent	0156104
139	90 KnobHill	J. Hooper	9194757	363194
140	70 KnobHill	Payne	A14750	184874

**Junis, Charles M**

---

**From:** Grantmyre, William  
**Sent:** Friday, August 25, 2017 1:29 PM  
**To:** Stuart Sloan  
**Cc:** Junis, Charles M  
**Subject:** FW: W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing  
**Attachments:** W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing.PDF

Stuart

The attachment contains the following:

Commission Order Scheduling Reconvened Show Cause Hearing ( Thursday September 17, 2017 at 6 pm )

Public Staff Data Request No. 1

Summary of Billing of Beth and James Curry ( Ms. Curry is the lady that testified and all her bills were hearing exhibits)

Summary of Billing to Beth and James Curry

( has footnotes and reflects in the last column the monthly overcharges as REWS billed different rates than the Commission approved rates. The cumulative overcharge totals \$72.44 through the March 21, 2017 billing)

Copy Commission Rule R7-24 Sale of Water

Copy Commission Rule R7-23 Information on Bills

I realize this is a lot of information on the bills of Ms. Curry. The most egregious billing errors were the months of April , May, June , July 2015 where REWS billed at the rate of \$7 per 1,000 gallons and September 2015 where REWS billed at \$6 per 1,000 gallons. Ms. Curry did not have her August 2015, bill but this month was probably billed at either the \$6 or \$7 rate.

The Commission requires refunds for billings above the Commission approved rates, so an evaluation will need to be made of all the customers' bills.

I apologize for hitting you with this on a Friday afternoon.

**From:** Ackerman, Cl  
**Sent:** Friday, August 25, 2017 12:47 PM  
**To:** Grantmyre, William <william.grantmyre@psncuc.nc.gov>  
**Subject:** W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing

Thanks,

Le Anne Ackerman  
Program Assistant V  
Legal Division  
Public Staff - N.C. Utilities Commission

430 N. Salisbury Street, Suite 5097  
4326 Mail Service Center  
Raleigh, NC 27699-4300  
[cl.ackerman@psncuc.nc.gov](mailto:cl.ackerman@psncuc.nc.gov)  
Phone: (919) 733-6113  
Fax: (919) 733-9565

JUNIS EXHIBIT NO. 2  
PAGE 2 OF 4

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Sep 22 2017

**Riverbend Estates Water System, Inc.**

Docket No. W-390, Sub 13

Show Cause Hearing

Public Staff Data Request- No.1

JUNIS EXHIBIT NO. 2

PAGE 3 OF 4

Requested By: Charles Junis      Email: [charles.junis@psncuc.nc.gov](mailto:charles.junis@psncuc.nc.gov)  
Date Requested: August 25, 2017      Phone: 919-733-0891  
Date Due: September 7, 2017      Fax: 919-715-6704

1. Please provide complete copies of the "Transaction List by Customer: January 2016 – May 2017". The list submitted as evidence during the Show Cause Hearing on August 15, 2017, only has information for 19 customers being listed alphabetically by first name with the last customer provided being Chris Barnes. Complete copies should include every customer served during the time period.
2. Please provide monthly customer billing history information, including start/end meter readings, gallons billed, bill amount, bill date, payments, payment dates, any adjustments, and account balances for each month in the years 2014, 2015, 2016, and 2017. **The Public Staff can NOT accurately provide the calculations requested by Commissioner Clodfelter during the hearing held on August 15, 2017, without this information.**
3. The Public Staff has reviewed the bills provided by REWS customer Beth Curry.
  - a. Beginning with service rendered during the period of January 1-February 1, 2015, REWS charged a usage rate per 1,000 gallons which exceeded the rate approved by the Commission and in effect at that time. Why did REWS NOT charge the Commission approved rate?
  - b. Beginning with service rendered during the period of January 1-February 1, 2015, REWS charged a base charge which exceeded the charge approved by the Commission and in effect at that time. Why did REWS NOT charge the Commission approved rate?
  - c. The end of period meter read on March 1, 2015 was 020770 while the start of period meter read on March 1, 2015 was 053730. In addition, the meter number was 9194755 for both service periods. Why don't the end and start meter reads of these consecutive bills match each other?
4. Please provide copies of the invoices and a description of the service or material provided associated with the following REWS checks:

Check Number	Date	Pay to the Order of	For	Amount	Signee
1164	1/4/2016	Wells Fargo	Mortgage Payment	\$ 928.57	Diane Hardegree
1171	2/11/2016	Wells Fargo	Mortgage Feb	\$ 928.57	Diane Hardegree
1177	3/3/2016	TD Bank	Home Equity Loan	\$ 76.83	Diane Hardegree



**Riverbend Estates Water System, Inc.**

Docket No. W-390, Sub 13  
Show Cause Hearing  
Public Staff Data Request- No.1

Requested By: Charles Junis      Email: [charles.junis@psncuc.nc.gov](mailto:charles.junis@psncuc.nc.gov)  
Date Requested: August 25, 2017      Phone: 919-733-0891  
Date Due: September 7, 2017      Fax: 919-715-6704

Check Number	Date	Pay to the Order of	For	Amount	Signee
1185	4/26/2016	TD Bank	Mortgage Payment Home Equity	\$ 1,250.00	Diane Hardegree
1207	8/2/2016	State Farm	BLANK	\$ 1,495.00	Diane Hardegree
1221	9/15/2016	State Farm	Auto Ins.	\$ 696.97	Diane Hardegree
1225	9/30/2016	TD Bank	HELOC Acct.	\$ 1,250.00	Diane Hardegree

5. Please provide complete electronic copies of REWS' Quickbook accounting records.

**Junis, Charles M**

---

**From:** Junis, Charles M  
**Sent:** Wednesday, September 20, 2017 8:34 AM  
**To:** Stuart Sloan; 'riverbendstatewatersystem@gmail.com'  
**Cc:** Grantmyre, William; 'stu@ksvlaw.com'  
**Subject:** FW: W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing  
**Attachments:** W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing.PDF; DR2 Riverbend.pdf

Mr. Sloan,

Do you anticipate providing REWS' responses to the Public Staff's DR2 (see attached) by tomorrow, September 21, 2017, as requested on September 14, 2017?

Charles Junis

**From:** Junis, Charles M  
**Sent:** Thursday, September 14, 2017 3:10 PM  
**To:** 'Stuart Sloan' <stu@sloanvanhook.com>  
**Cc:** Grantmyre, William <william.grantmyre@psncuc.nc.gov>  
**Subject:** FW: W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing

Mr. Sloan,

I have attached Public Staff Data Request No. 2. In addition, I have included the previous attachment for reference.

Charles M. Junis, PE  
Engineer  
Public Staff - North Carolina Utilities Commission  
430 N. Salisbury Street, Suite 2074  
4326 Mail Service Center  
Raleigh, NC 27699-4300  
919.733.5610 (Main Office)  
919.733.0891 (Direct)  
919.715.6704 (Fax)  
[charles.junis@psncuc.nc.gov](mailto:charles.junis@psncuc.nc.gov)

E-mail correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties.

**From:** Grantmyre, William  
**Sent:** Friday, August 25, 2017 1:29 PM  
**To:** Stuart Sloan <stu@sloanvanhook.com>  
**Cc:** Junis, Charles M <Charles.Junis@psncuc.nc.gov>  
**Subject:** FW: W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing

Stuart

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Sep 22 2017

The attachment contains the following:

Commission Order Scheduling Reconvened Show Cause Hearing ( Thursday September 17, 2017 at 6 pm )

Public Staff Data Request No. 1

Summary of Billing of Beth and James Curry ( Ms. Curry is the lady that testified and all her bills were hearing exhibits)

Summary of Billing to Beth and James Curry

( has footnotes and reflects in the last column the monthly overcharges as REWS billed different rates than the Commission approved rates. The cumulative overcharge totals \$72.44 through the March 21, 2017 billing)

Copy Commission Rule R7-24 Sale of Water

Copy Commission Rule R7-23 Information on Bills

I realize this is a lot of information on the bills of Ms. Curry. The most egregious billing errors were the months of April , May, June , July 2015 where REWS billed at the rate of \$7 per 1,000 gallons and September 2015 where REWS billed at \$6 per 1,000 gallons. Ms. Curry did not have her August 2015, bill but this month was probably billed at either the \$6 or \$7 rate.

The Commission requires refunds for billings above the Commission approved rates, so an evaluation will need to be made of all the customers' bills.

I apologize for hitting you with this on a Friday afternoon.

**From:** Ackerman, Cl

**Sent:** Friday, August 25, 2017 12:47 PM

**To:** Grantmyre, William <[william.grantmyre@psncuc.nc.gov](mailto:william.grantmyre@psncuc.nc.gov)>

**Subject:** W-390, Sub 13 Order Scheduling Reconvened Show Cause Hearing

Thanks,

Le Anne Ackerman  
Program Assistant V  
Legal Division  
Public Staff - N.C. Utilities Commission  
430 N. Salisbury Street, Suite 5097  
4326 Mail Service Center  
Raleigh, NC 27699-4300  
[cl.ackerman@psncuc.nc.gov](mailto:cl.ackerman@psncuc.nc.gov)  
Phone: (919) 733-6113  
Fax: (919) 733-9565

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**Riverbend Estates Water System, Inc.**

Docket No. W-390, Sub 13  
Show Cause Hearing  
Public Staff Data Request- No.2

Requested By: Charles Junis Email: [charles.junis@psncuc.nc.gov](mailto:charles.junis@psncuc.nc.gov)  
Date Requested: September 14, 2017 Phone: 919-733-0891  
Date Due: September 21, 2017 Fax: 919-715-6704

1. REWS' response to "Show Cause Hearing: Public Staff Data Request No. 1" (DR1) item 2 was materially incomplete. REWS has only provided meter readings for the months of June-December for 2015. Customer billing history information is incomplete prior to September 2015. Please provide complete monthly customer billing history information, including start/end meter readings, gallons billed, bill amount, bill date, payments, payment dates, any adjustments, and account balances for each month in the year 2014 and those not yet provided in 2015.
2. As it relates to REWS' response to DR1 item 3.c., Ms. Curry's consumption increases by 2 to 3 times on a monthly basis only 3 months after the meter reading mismatch on March 1, 2015 (see Summary of Billing to Beth and James Curry). Was the meter changed out? Was consumption being estimated either before or after the mismatch in March 2015?
3. Please provide REWS' TD Bank, NA Statement of Account records, including transactions by date, for calendar year 2014, 2015, and June-August 2017.
4. Please provide copies of the invoices and a description of the service or material provided associated with the following REWS transactions summarized as "Other Withdrawals" in the TD Bank Statement of Accounts submitted as evidence during the Show Cause Hearing on August 15, 2017:

Date	Description	Amount
8/29/2016	DEBIT	\$ 250.00
3/13/2017	DEBIT	\$ 97.00
5/2/2017	DEBIT	\$ 1,000.00
5/23/2017	DEBIT	\$ 100.00
5/30/2017	DEBIT	\$ 1,000.00
Total		\$ 2,447.00

5. On May 15, 2017, Mr. Sloan emailed a Customer List dated May 8, 2017 with open balance amounts, if any, for each customer.
  - a. The outstanding balances on said document total \$11,677.70 while the total difference, for the period of May 5, 2015 through the date of delivery of the QuickBooks records on August 30, 2017, between the cash and accrual basis funds is \$8,378.15. What did REWS do with the approximately \$3,300 received after the creation of the Customer List, dated May 8, 2017?

**Riverbend Estates Water System, Inc.**

Docket No. W-390, Sub 13  
Show Cause Hearing  
Public Staff Data Request- No.2

Requested By: Charles Junis      Email: [charles.junis@psncuc.nc.gov](mailto:charles.junis@psncuc.nc.gov)  
Date Requested: September 14, 2017      Phone: 919-733-0891  
Date Due: September 21, 2017      Fax: 919-715-6704

- b. The Customer List listed an account balance of \$209.27 for James Curry, husband of customer witness Beth Curry. Ms. Curry's records contain a check dated May 1, 2017 in the amount of \$109.27 and pay to the order of Riverbend Estate Water System. REWS' QuickBooks accounting records indicate a payment of \$109.27 was received on May 9, 2017. Did REWS provide updated customer balance records to Carolina Water?
6. The deposits into REWS' TD Bank account total \$68,909.42 during the period of January 1, 2016 through May 31, 2017. According to REWS' QuickBooks records, the cash basis funds received total \$70,338.57 during said period of time. Please provide a detailed explanation as to why there is a \$1,429.15 difference between the totals.

**Junis, Charles M**

**From:** Grantmyre, William  
**Sent:** Thursday, September 07, 2017 5:20 PM  
**To:** Junis, Charles M; Henry, Windley; Feasel, Lynn  
**Subject:** FW: Riverbend Estates Water System, response to Public Staff Request #1  
**Attachments:** 2017\_09\_07 signed response to request #1.pdf

**From:** Stuart Sloan [mailto:stu@sloanvanhook.com]  
**Sent:** Thursday, September 07, 2017 4:46 PM  
**To:** Grantmyre, William <william.grantmyre@psncuc.nc.gov>  
**Subject:** Riverbend Estates Water System, response to Public Staff Request #1

Mr. Grantmyre,

Attached is the response of REWS to the Public Staff's Request #1. I previously provided to Mr. Junis access to the quickbooks account of REWS. I have also submitted some other documents by email. I may have some follow up documents as they may be available, namely the monthly billing history for 2014 and the first half of 2015. The billing for this time period was not done by Mr. or Mrs. Hardegree, was not computerized or digitized to their knowledge and they are having a hard time finding that information.

Mr. Hardegree remembers that the Commission sent a memo or order relating to the improper usage rate being billed in the early part of 2015. Would you mind sending me a copy of that memo or order and any related documents, responses or follow-ups? REWS refunded all customers for that issue by not billing usage for two months in late 2015.

Stuart Sloan

--  
Stuart Sloan, Attorney at Law

-----  
Sloan & VanHook, PLLC  
111 Heritage Hollow Drive  
Franklin, NC 28734  
828-276-1177  
-----

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Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.

RESPONSE OF RIVERBEND ESTATES WATER SYSTEM, INC.  
to Public Staff Data Request- No. 1

1. Please provide complete copies of the "Transaction List by Customer: January 2016 - May 2017". The list submitted as evidence during the Show Cause Hearing on August 15, 2017, only has information for 19 customers being listed alphabetically by first name with the last customer provided being Chris Barnes. Complete copies should include every customer served during the time period.

The electronic billing records were kept on Quickbooks online. Complete access to the company's quickbooks account was provided to Charles Junis on August 30, 2017. Mr. Junis indicated he downloaded all of the data from such access. The data requested by this request is contained in what was downloaded.

2. Please provide monthly customer billing history information, including start/end meter readings, gallons billed, bill amount, bill date, payments, payment dates, any adjustments, and account balances for each month in the years 2014, 2015, 2016, and 2017. The Public Staff can NOT accurately provide the calculations requested by Commissioner Clodfelter during the hearing held on August 15, 2017, without this information.

The Quickbooks data contains monthly customer billing history information from August 2015 through approximately March 2017. This information includes gallons billed, bill amount, bill date, payments, payment dates, adjustments, and account balances for each month in the August 2015 through March 2017 period. Meter reading sheets for June 2015 through May 2017 (less April 2016 and August 2016) which contain start/end meter readings have been provided to Mr. Junis by email on August 30, 2017.

3. The Public Staff has reviewed the bills provided by REWS customer Beth Curry.
  - a. Beginning with service rendered during the period of January 1-February 1, 2015, REWS charged a usage rate per 1,000 gallons which exceeded the rate approved by the Commission and in effect at that time. Why did REWS NOT charge the Commission approved rate?

REWS acknowledges that the usage rate charged was not the Commission approved rate. This was an unintentional error. In approximately August 2015, the Commission issued a memo or order to REWS identifying the incorrect charges. In response, REWS provided refunds to each and every customer of REWS by only charging the base rate and not charging any 'usage rate' in October and November 2015. This refund is reflected on the summary of billing for Beth and James Curry.

- b. Beginning with service rendered during the period of January 1-February 1, 2015, REWS charged a base charge which exceeded the charge approved by the Commission and in effect at that time. Why did REWS NOT charge the Commission approved rate?

REWS acknowledges that the base rate charged was not the Commission approved rate. This was an unintentional error. In approximately August 2015, the Commission issued a memo or order to REWS identifying the incorrect charges. In response, REWS provided refunds to each and every customer of REWS by only charging the base rate of \$18.71 and not charging any 'usage rate' in October and November 2015. This refund is reflected on the summary of billing for Beth and James Curry.

- c. The end of period meter read on March 1, 2015 was 020770 while the start of period meter read on March 1, 2015 was 053730. In addition, the meter number was 9194755 for both service periods. Why don't the end and start meter reads of these consecutive bills match each other?

REWS does not know the answer to this question. The Curry's were not billed or penalized for this problem.

4. Please provide copies of the invoices and a description of the service or material provided associated with the following REWS checks:

Check Number	Date	Pay to the Order of	For	Amount	Signee
1164	1/4/2016	Wells Fargo	Mortgage Payment	\$928.57	Diane Hardegree
1171	2/11/2016	Wells Fargo	Mortgage Feb	\$928.57	Diane Hardegree
1177	3/3/2016	TD Bank	Home Equity Loan	\$76.83	Diane Hardegree

Check Number	Date	Pay to the Order of	For	Amount	Signee
1185	4/26/2016	TD Bank	Mortgage Payment Home	\$ 1,250.00	Diane Hardegree
1207	8/2/2016	State Farm	BLANK	\$ 1,495.00	Diane Hardegree
1221	9/15/2016	State Farm	Auto Ins.	\$696.97	Diane Hardegree
1225	9/30/2016	TD Bank	HELOC Acct.	\$ 1,250.00	Diane Hardegree

During the period of the above payments, the year 2016, Diane Hardegree provided all office, bookkeeping and billing services to REWS from a 100% dedicated office located in the home of Ronald and Diane Hardegree. Checks 1164, 1171, 1177, 1185, and 1225 were payments made in consideration of 1.) REWS use of the home office; no rent was ever paid in 2016 other than these payments; and 2) Mrs. Hardegree's business services; no compensation for 2016 was ever paid




other than these payments. Mrs. Hardegree estimates that in 2016 she spent over forty hours per week in the home office of REWS answering customer phone calls at all hours, providing billing services, receiving and depositing payments. At the time of the payments, REWS was solvent and the payments were less than the value of services provided to REWS by Mrs. Hardegree.

Also during the period of the above payments, Mr. Hardegree personally attended to all customer calls relating to leaks, water meter issues or any other service calls at REWS. He used his personal truck to travel to and from the water system and to transport repair parts and tools. Checks 1207 and 1221 were payments made in consideration of Mr. Hardegree's repair and service work at the water system and for the business use of his personal truck. Mr. Hardegree received no compensation from REWS in 2016 other than these payments.

5. Please provide complete electronic copies of REWS' Quickbook accounting records.

Complete access to the company's quickbooks account was provided to Charles Junis on August 30, 2017.

Signed this 7 day of September, 2017.

  
Ronald Hardegree, President of REWS



**NORTH CAROLINA  
PUBLIC STAFF  
UTILITIES COMMISSION**

September 22, 2017

RE: Riverbend Estates Water System, Inc.  
Docket No. W-390, Sub 13  
Show Cause Hearing

**TO WHOM IT MAY CONCERN:**

As of 12:00pm on September 22, 2017, to my knowledge the Public Staff has NOT received a response from Riverbend Estates Water System, Inc. to Public Staff Data Request – No.2.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles M. Junis".

Charles M. Junis, PE  
Engineer  
Public Staff- Water Division  
North Carolina Utilities Commission

Executive Director  
733-2435

Communications  
733-2810

Economic Research  
733-2902

Legal  
733-6110

Transportation  
733-7766

Accounting  
733-4279

Consumer Services  
733-9277

Electric  
733-2267

Natural Gas  
733-4326

Water  
733-5610

# JUNIS EXHIBIT NO. 6 PAGE 1 OF 1

Riverbend Estates Water System, Inc.  
Billing and Refunds to Beth and James Curry

REWS Data					NCUC Approved Rates		Public Staff Calculations		
End Date/ Bill Date	Base Rate	Usage Rate	Bill Amount	Gallons Used	Base Rate	Usage Rate	Usage Billed	Base + Usage This Period	Difference REWS - PS
9/1/2014	\$ 19.52	\$ 0.00500	\$ 27.42	1,580	\$ 19.52	\$ 0.00500	\$ 7.90	\$ 26.27	\$ 1.15
10/2/2014	\$ 19.52	\$ 0.00500	\$ 32.62	2,620	\$ 19.52	\$ 0.00500	\$ 13.10	\$ 31.25	\$ 1.37
11/1/2014	\$ 19.52	\$ 0.00500	\$ 32.12	2,520	\$ 19.52	\$ 0.00500	\$ 12.60	\$ 30.77	\$ 1.35
12/1/2014	\$ 19.52	\$ 0.00500	\$ 31.52	2,400	\$ 19.52	\$ 0.00500	\$ 12.00	\$ 30.20	\$ 1.32
1/1/2015	\$ 19.52	\$ 0.00500	\$ 31.22	2,340	\$ 19.52	\$ 0.00500	\$ 11.70	\$ 29.91	\$ 1.31
2/1/2015	\$ 19.52	\$ 0.00500	\$ 31.02	2,300	\$ 18.71	\$ 0.00479	\$ 11.02	\$ 29.73	\$ 1.29
3/1/2015	\$ 19.52	\$ 0.00500	\$ 31.12	2,320	\$ 18.71	\$ 0.00479	\$ 11.11	\$ 29.82	\$ 1.30
4/1/2015	\$ 19.52	\$ 0.00700	\$ 36.04	2,360	\$ 18.71	\$ 0.00479	\$ 11.30	\$ 30.01	\$ 6.03
5/8/2015	\$ 19.52	\$ 0.00700	\$ 35.90	2,340	\$ 18.71	\$ 0.00479	\$ 11.21	\$ 29.92	\$ 5.98
6/1/2015	\$ 19.52	\$ 0.00700	\$ 35.62	2,300	\$ 18.71	\$ 0.00479	\$ 11.02	\$ 29.73	\$ 5.89
7/2/2015	\$ 19.52	\$ 0.00700	\$ 60.05	5,790	\$ 18.71	\$ 0.00479	\$ 27.73	\$ 46.44	\$ 13.61
9/13/2015	\$ 19.52	\$ 0.00600	\$ 65.66	7,690	\$ 18.71	\$ 0.00479	\$ 36.84	\$ 55.55	\$ 10.11
	\$ 18.71	N/A	\$ 18.71	0	\$ 18.71	\$ 0.00479	\$ -	\$ 18.71	\$ -
11/12/2015	\$ 18.71	N/A	\$ 18.71	0	\$ 18.71	\$ 0.00479	\$ -	\$ 18.71	\$ -
12/15/2015	\$ 18.71	\$ 0.00500	\$ 51.81	6,620	\$ 18.71	\$ 0.00479	\$ 31.71	\$ 50.42	\$ 1.39
1/2/2016	\$ 18.71	\$ 0.00500	\$ 47.76	5,810	\$ 18.71	\$ 0.00479	\$ 27.83	\$ 46.54	\$ 1.22
2/14/2016	\$ 18.71	\$ 0.00500	\$ 57.56	7,770	\$ 18.69	\$ 0.00479	\$ 37.22	\$ 55.91	\$ 1.65
3/19/2016	\$ 18.71	\$ 0.00500	\$ 53.86	7,030	\$ 18.69	\$ 0.00479	\$ 33.67	\$ 52.36	\$ 1.50
4/21/2016	\$ 18.71	\$ 0.00500	\$ 52.56	6,770	\$ 18.69	\$ 0.00479	\$ 32.43	\$ 51.12	\$ 1.44
	\$ 18.71	\$ 0.00500	\$ 53.51	6,960	\$ 18.69	\$ 0.00479	\$ 33.34	\$ 52.03	\$ 1.48
6/18/2016	\$ 18.71	\$ 0.00500	\$ 49.71	6,200	\$ 18.69	\$ 0.00479	\$ 29.70	\$ 48.39	\$ 1.32
7/18/2016	\$ 18.71	\$ 0.00500	\$ 49.61	6,180	\$ 18.69	\$ 0.00479	\$ 29.60	\$ 48.29	\$ 1.32
8/11/2016	\$ 18.71	\$ 0.00500	\$ 52.01	6,660	\$ 18.69	\$ 0.00479	\$ 31.90	\$ 50.59	\$ 1.42
9/13/2016	\$ 18.71	\$ 0.00500	\$ 52.01	6,660	\$ 18.69	\$ 0.00479	\$ 31.90	\$ 50.59	\$ 1.42
10/6/2016	\$ 18.71	\$ 0.00500	\$ 48.51	5,960	\$ 18.69	\$ 0.00479	\$ 28.55	\$ 47.24	\$ 1.27
11/22/2016	\$ 18.71	\$ 0.00500	\$ 53.16	6,890	\$ 18.69	\$ 0.00479	\$ 33.00	\$ 51.69	\$ 1.47
12/12/2016	\$ 18.71	\$ 0.00500	\$ 49.26	6,110	\$ 18.69	\$ 0.00479	\$ 29.27	\$ 47.96	\$ 1.30
1/25/2017	\$ 18.71	\$ 0.00500	\$ 28.16	1,890	\$ 18.67	\$ 0.00479	\$ 9.05	\$ 27.72	\$ 0.44
	\$ 18.71	\$ 0.00500	\$ 53.71	7,000	\$ 18.67	\$ 0.00479	\$ 33.53	\$ 52.20	\$ 1.51
3/21/2017	\$ 18.71	\$ 0.00500	\$ 55.56	7,370	\$ 18.67	\$ 0.00479	\$ 35.30	\$ 53.97	\$ 1.59
\$ 1,296.49					\$ 1,224.05			\$ 72.44	5.)

1.) On February 26, 2013, the Commission issued an Order Granting Franchise, Granting Partial Rate Increase, and Requiring Customer Notice in Docket No. W-390, Sub 11. The Commission approved base charge was \$19.52 and usage charge was \$5.00 per 1,000 gallons.

2.) On October 13, 2015, the Commission issued an Order Approving Tariff Revision and Requiring Refund in Docket Nos. W-390, Sub 12, and M-100, Sub 138. The Commission approved base charge was \$18.71 and usage charge was \$4.79 per 1,000 gallons, effective January 1, 2015. In addition, the Commission ordered that a refund through bill credit be calculated by multiplying any revenues billed at the old rates on or after July 1, 2014, by 4.19% for water operations. The Public Staff's refund calculation has been applied to the bills (highlighted in gray) prior to the water service provided after January 1, 2015.

3.) On May 25, 2016, the Commission issued an Order Approving Tariff Revision and Requiring Customer Notice and Refund in Docket Nos. W-390, Sub 12, and M-100, Sub 138. The Commission approved base charge was \$18.69 and usage charge was \$4.79 per 1,000 gallons, effective January 1, 2016. In addition, the Commission ordered that a refund through bill credit be provided.

4.) On December 12, 2016, the Commission issued an Order Approving Tariff Revision and Requiring Customer Notice in Docket Nos. W-390, Sub 12, and M-100, Sub 138. The Commission approved base charge was \$18.69 and usage charge was \$4.79 per 1,000 gallons, effective January 1, 2017.

5.) The Public Staff calculations column "Difference REWS-PS" does NOT include the 10% interest compounded annually.

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Sep 22 2017

# JUNIS EXHIBIT NO. 7 PAGE 1 OF 1

12:14 PM  
09/08/17  
Accrual Basis

## Sales by Customer Detail All Transactions

Type	Date	Memo	Name	Item	Paid	Open Balance	Qty	Sales Price	Amount	Sales Price	Amount
Invoice	08/13/2015		James Curry	Base Rate	Paid		1	19.52	19.52	19.52	381.03
Invoice	08/13/2015		James Curry	Usage by Gallons	Paid		7,690	0.005	46.14	0.005	0.28
Invoice	11/12/2015	September	James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	11/12/2015	October	James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	12/15/2015		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	12/15/2015		James Curry	Water Usage	Paid		6,650	0.005	33.10	0.005	0.17
Invoice	02/14/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	02/14/2016		James Curry	Water Usage	Paid		7,770	0.005	38.85	0.005	0.19
Invoice	03/19/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	03/19/2016		James Curry	Water Usage	Paid		7,030	0.005	35.15	0.005	0.18
Invoice	04/21/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	04/21/2016		James Curry	Water Usage	Paid		6,770	0.005	33.85	0.005	0.17
Invoice	06/18/2016	April and May	James Curry	Base Rate	Paid		2	18.71	37.42	18.71	700.13
Invoice	06/18/2016	May	James Curry	Water Usage	Paid		6,950	0.005	34.80	0.005	0.17
Invoice	06/18/2016	April	James Curry	Water Usage	Paid		6,300	0.005	31.00	0.005	0.16
Invoice	07/18/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	07/18/2016		James Curry	Water Usage	Paid		6,180	0.005	30.90	0.005	0.15
Invoice	08/11/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	08/11/2016		James Curry	Water Usage	Paid		6,650	0.005	33.30	0.005	0.17
Invoice	09/13/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	09/13/2016		James Curry	Water Usage	Paid		6,650	0.005	33.30	0.005	0.17
Invoice	10/05/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	10/05/2016		James Curry	Water Usage	Paid		5,950	0.005	29.80	0.005	0.15
Invoice	10/05/2016		James Curry	Base Rate	Unpaid	18.07	1	18.71	18.71	18.71	350.06
Invoice	10/05/2016		James Curry	Water Usage	Unpaid	28.77	5,950	0.005	29.80	0.005	0.15
Invoice	11/22/2016		James Curry	Base Rate	Unpaid	18.71	1	18.71	18.71	18.71	350.06
Invoice	11/22/2016		James Curry	Water Usage	Unpaid	34.45	6,650	0.005	34.45	0.005	0.17
Invoice	12/12/2016		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	12/12/2016		James Curry	Water Usage	Paid		6,110	0.005	30.55	0.005	0.15
Invoice	01/25/2017		James Curry	Base Rate	Paid		1	18.71	18.71	18.71	350.06
Invoice	01/25/2017		James Curry	Water Usage	Paid		1,690	0.005	9.45	0.005	0.05
Invoice	03/21/2017	Jan and Feb	James Curry	Base Rate	Paid		2	18.71	37.42	18.71	700.13
Invoice	03/21/2017	Jan (est)	James Curry	Water Usage	Paid		7,000	0.005	35.00	0.005	0.16
Invoice	03/21/2017	Feb	James Curry	Water Usage	Paid		7,370	0.005	36.85	0.005	0.18
Total James Curry						100.00	109,733		912.59		6,665.01

Total James Curry

Sep 22 2017

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JUNIS EXHIBIT NO. 8  
PAGE 1 OF 1

Riverbend Estates Water System, Inc.  
Summary of Billing to Beth and James Curry

Meter Number	Start Date	Start Meter Read	End Date	End Meter Read	Days of Service	Bill Date	Bill Due Date	Gallons Used	Base Rate	Usage Rate	Usage Billed	Base + Usage This Period	Previous Balance Due	Late Charges	Credit for Overpayment	Total Now Due		
9194755	8/2/2014	4690	9/1/2014	6270	30			1,580	\$ 19.52	\$ 0.0050	\$ 7.90	\$ 27.42	\$ -	\$ -	\$ -	\$ 27.42		
9194755	9/1/2014	6270	10/2/2014	8890	31			2,620	\$ 19.52	\$ 0.0050	\$ 13.10	\$ 32.62	\$ -	\$ -	\$ -	\$ 32.62		
9194755	10/2/2014	8890	11/1/2014	11410	30			2,520	\$ 19.52	\$ 0.0050	\$ 12.60	\$ 32.12	\$ -	\$ -	\$ -	\$ 32.12		
9194755	11/1/2014	11410	12/1/2014	13810	30			2,400	\$ 19.52	\$ 0.0050	\$ 12.00	\$ 31.52	\$ -	\$ -	\$ -	\$ 31.52		
9194755	12/1/2014	13810	1/1/2015	16150	31			2,340	\$ 19.52	\$ 0.0050	\$ 11.70	\$ 31.22	\$ -	\$ -	\$ 0.48	\$ 30.74		
9194755	1/1/2015	16150	2/1/2015	18450	31			2,300	\$ 19.52	\$ 0.0050	\$ 11.50	\$ 31.02	\$ -	\$ -	\$ 0.26	\$ 30.76		
9194755	2/1/2015	18450	3/1/2015	20770	28			2,320	\$ 19.52	\$ 0.0050	\$ 11.60	\$ 31.12	\$ -	\$ -	\$ 0.24	\$ 30.88		
9194755	3/1/2015	53730	4/1/2015	56090	31			2,360	\$ 19.52	\$ 0.0070	\$ 16.52	\$ 36.04	\$ -	\$ -	\$ 0.12	\$ 35.92		
9194755	4/1/2015	56090	5/8/2015	58430	37			2,340	\$ 19.52	\$ 0.0070	\$ 16.38	\$ 35.90	\$ -	\$ -	\$ -	\$ 35.90		
9194755	5/8/2015	58430	6/1/2015	60730	24			2,300	\$ 19.52	\$ 0.0070	\$ 16.10	\$ 35.62	\$ -	\$ -	\$ 0.10	\$ 35.52		
9194755	6/1/2015	60730	7/2/2015	66520	31			5,790	\$ 19.52	\$ 0.0070	\$ 40.53	\$ 60.05	\$ 35.52	\$ 0.36	\$ -	\$ 95.93		
Bill Format and Information Changes Dramatically																		
						9/13/2015	9/22/2015	7,690	\$ 19.52	\$ 0.0060	\$ 46.14	\$ 65.66				\$ 65.66		
								0	\$ 18.71	N/A	N/A	\$ 18.71						
						11/12/2015	11/12/2015	0	\$ 18.71	N/A	N/A	\$ 18.71						
						12/15/2015	12/15/2015	6,620	\$ 18.71	\$ 0.0050	\$ 33.10	\$ 51.81						
						1/2/2016	1/2/2016	5,810	\$ 18.71	\$ 0.0050	\$ 29.05	\$ 47.76						
						2/14/2016	2/14/2016	7,770	\$ 18.71	\$ 0.0050	\$ 38.85	\$ 57.56						
						3/19/2016	3/19/2016	7,030	\$ 18.71	\$ 0.0050	\$ 35.15	\$ 53.86						
						4/21/2016	4/21/2016	6,770	\$ 18.71	\$ 0.0050	\$ 33.85	\$ 52.56						
								6,960	\$ 18.71	\$ 0.0050	\$ 34.80	\$ 53.51						
						6/18/2016	6/18/2016	6,200	\$ 18.71	\$ 0.0050	\$ 31.00	\$ 49.71				\$ 0.44		
						7/18/2016	7/18/2016	6,180	\$ 18.71	\$ 0.0050	\$ 30.90	\$ 49.61						
						8/11/2016	8/11/2016	6,660	\$ 18.71	\$ 0.0050	\$ 33.30	\$ 52.01						
						9/13/2016	9/13/2016	6,660	\$ 18.71	\$ 0.0050	\$ 33.30	\$ 52.01						
						170820	176780	10/6/2016	10/6/2016	5,960	\$ 18.71	\$ 0.0050				\$ 29.80	\$ 48.51	
						Bill Format and Information Changes Dramatically												
						11/22/2016	11/22/2016	6,890	\$ 18.71	\$ 0.0050	\$ 34.45	\$ 53.16	\$ 253.43		\$ 104.02	\$ 202.57		
						12/12/2016	12/12/2016	6,110	\$ 18.71	\$ 0.0050	\$ 30.55	\$ 49.26	\$ 202.57		\$ 102.57	\$ 149.26		
						1/25/2017	1/25/2017	1,890	\$ 18.71	\$ 0.0050	\$ 9.45	\$ 28.16	\$ 149.26		\$ 49.26	\$ 128.16		
								7,000	\$ 18.71	\$ 0.0050	\$ 35.00	\$ 53.71						
						3/21/2017	3/21/2017	7,370	\$ 18.71	\$ 0.0050	\$ 36.85	\$ 55.56	\$ 128.16	\$ 28.16	\$ 209.27			

1.) The blacked out fields are information that is unavailable on the bills delivered by Riverbend Estates Water System, Inc. to the customer.

2.) The end of period meter read on March 1, 2015 was 020770 while the start of period meter read on March 1, 2015 was 053730. In addition, the meter number was 9194755 for both service periods.

Riverbend Estates Water System, Inc.  
Summary of TD Bank Account Checks

Check Number	Date	Payee	Payor	Amount	Payee
1162	12/29/2015	Chris Brock	Meter Reading	\$ 200.00	Diane Hardegree
1163	1/2/2016	USPS	Stamps	\$ 68.60	Diane Hardegree
1164	1/4/2016	Wells Fargo	Mortgage Payment	\$ 928.57	Diane Hardegree
1165	1/12/2016	Town of Franklin	Water	\$ 1,500.00	Diane Hardegree
1166	1/27/2016	Jack Terrell	Testing	\$ 200.00	Diane Hardegree
1167	1/30/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1168	2/2/2016	EAS	Lead Copper Testing	\$ 900.00	Diane Hardegree
1169	2/2/2016	Jack Terrell	JAN	\$ 200.00	Diane Hardegree
1170	2/3/2016	USPS	Stamps	\$ 49.00	Diane Hardegree
1171	2/11/2016	Wells Fargo	Mortgage Feb	\$ 928.57	Diane Hardegree
1172	2/18/2016	Ferguson Enterprises Inc.	line break supplies	\$ 104.20	Diane Hardegree
1173	2/18/2016	Curtis TU	Ink	\$ 26.63	Diane Hardegree
1174	2/18/2016	Franklin Office & Art Supply	Paper + Envelopes	\$ 57.92	Diane Hardegree
1175	2/18/2016	USPS	Stamps	\$ 68.60	Diane Hardegree
1176	2/24/2016	Town of Franklin	Water	\$ 2,000.00	Diane Hardegree
1177	3/3/2016	TD Bank	Home Equity Loan	\$ 76.83	Diane Hardegree
1178	3/11/2016	Diane Hardegree	Out of pocket expenses	\$ 300.00	Diane Hardegree
1179	3/31/2016	Jack Terrell	Feb + Mar testing	\$ 400.00	Diane Hardegree
1180	4/1/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1181	4/19/2016	USPS	Stamps	\$ 75.20	Diane Hardegree
1182	4/11/2016	Town of Franklin	BLANK	\$ 5,000.00	Diane Hardegree
1183	4/19/2016	Ferguson Enterprises Inc.	Invoice#3240557	\$ 36.36	Diane Hardegree
1184	4/22/2016	Mary James	Quickbooks Help	\$ 100.00	Diane Hardegree
1185	4/26/2016	TD Bank	Mortgage Payment Home Equity	\$ 1,250.00	Diane Hardegree
1186	4/30/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1187	5/10/2016	Town of Franklin	Water	\$ 2,000.00	Diane Hardegree
1188	6/1/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1189	6/8/2016	Jack Terrell	April+May	\$ 400.00	Diane Hardegree
1190	6/10/2016	NC Department of Environmental Quality	2016 Permit PW5 IDW0157108	\$ 385.00	Diane Hardegree
1191	6/10/2016	Town of Franklin	Water Bill	\$ 2,000.00	Diane Hardegree
1192	6/20/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1193	6/20/2016	USPS	Stamps	\$ 65.80	Diane Hardegree
1194	6/23/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1195	6/30/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1196	6/30/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1197	7/6/2016	Town of Franklin	Water	\$ 500.00	Diane Hardegree
1198	7/11/2016	Curtis TU	Ink	\$ 63.99	Diane Hardegree
1199	7/12/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1200	7/12/2016	Jack Terrell	June+July	\$ 400.00	Diane Hardegree
1201	7/21/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1202	6/27/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1203	7/29/2016	EAS	Lead Copper Testing	\$ 1,130.00	Diane Hardegree
1204	8/1/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1205	8/2/2016	USPS	Stamps	\$ 75.20	Diane Hardegree
1206	8/4/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1207	8/2/2016	State Farm	BLANK	\$ 1,495.00	Diane Hardegree
1208	8/11/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1209	8/19/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1210	8/19/2016	USPS	Post Office Box Annual	\$ 110.00	Diane Hardegree
1211	8/22/2016	Ron Hardegree	Out of pocket expenses	\$ 150.00	Diane Hardegree
1212	8/26/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1213	8/29/2016	Jack Terrell	August+September	\$ 400.00	Diane Hardegree
1214	9/1/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1215	9/3/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1216	9/6/2016	Mitchell Jackson	Work In Riverbend	\$ 50.00	Diane Hardegree
1217	9/9/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1218	9/9/2016	Todd Marriot	Work In Riverbend	\$ 300.00	Diane Hardegree
1219	9/13/2016	Chris Brock	BLANK	\$ 150.00	Diane Hardegree
1220	9/13/2016	USPS	Stamps	\$ 65.80	Diane Hardegree
1221	9/15/2016	State Farm	Auto Ins.	\$ 696.97	Diane Hardegree
1222	9/15/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1223	9/22/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1224	9/28/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1225	9/30/2016	TD Bank	HELOC Acct.	\$ 1,250.00	Diane Hardegree
1226	9/30/2016	Chris Brock	Meter Reading	\$ 250.00	Diane Hardegree
1227	10/7/2016	USPS	Stamps	\$ 65.80	Diane Hardegree
1228	10/7/2016	Town of Franklin	Water Payment	\$ 500.00	Diane Hardegree
1229	10/14/2016	Town of Franklin	Water Payment	\$ 3,000.00	Diane Hardegree
1230	10/17/2016	Chris Brock	Work In Riverbend	\$ 100.00	Diane Hardegree
1231	10/31/2016	Mitchell Jackson	Fixing Leak In Riverbend	\$ 50.00	Diane Hardegree
1232	11/1/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1233	11/3/2016	Stuart D. Sloan, Attorney	Fees	\$ 2,500.00	Diane Hardegree
1234	11/7/2016	Franklin Office Supply	Envelopes	\$ 35.17	Diane Hardegree
1235	11/7/2016	Curtis TU	Ink	\$ 32.01	Diane Hardegree
1236	11/10/2016	WAL-MART STORES		\$ 34.15	Pre-authorized Payment
1237	11/11/2016	Ferguson Ent.	REWS	\$ 185.44	Ronald Hardegree
1238	11/28/2016	USPS	Stamps	\$ 75.20	Diane Hardegree
1239	12/1/2016	Chris Brock	Reading Meter	\$ 150.00	Diane Hardegree
1240	12/7/2016	Town of Franklin	Water Payment	\$ 5,000.00	Diane Hardegree
1241	12/7/2016	Curtis TU	Ink	\$ 64.03	Diane Hardegree
1242	12/14/2016	Joans Tax + ccounting Service	Riverbend Qrt Reports	\$ 240.00	Diane Hardegree
1243	12/22/2016	Mitchell Jackson	Fixing Leak In Riverbend	\$ 50.00	Diane Hardegree
1244					
1245	12/31/2016	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1246	1/17/2017	Town of Franklin	Water Payment	\$ 5,000.00	Diane Hardegree
1247	1/25/2017	USPS	BLANK	\$ 68.60	Diane Hardegree
1248	2/1/2017	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1249	2/3/2017	Mitchell Jackson	Work In RB	\$ 100.00	Diane Hardegree

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Sep 22 2017

Riverbend Estates Water System, Inc.  
Summary of TD Bank Account Checks

Check Number	Date	Payee	Description	Amount	Prepared By
1250	2/21/2017	Town of Franklin	Water Payment	\$ 5,000.00	Diane Hardegree
1251	3/3/2017	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1252	3/22/2017	USPS	Stamps	\$ 69.58	Diane Hardegree
1253	3/25/2017	Chris Brock	Check lines for leaks	\$ 200.00	Diane Hardegree
1254	3/31/2017	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1255	4/24/2017	Franklin Office Supply	Envelopes	\$ 31.66	Diane Hardegree
1256	4/24/2017	USPS	Stamps	\$ 98.00	Diane Hardegree
1257	4/28/2017	Jeffrey Hooper	Work in Riverbend (Leak)	\$ 190.00	Diane Hardegree
1258	4/30/2017	Chris Brock	Meter Reading	\$ 150.00	Diane Hardegree
1259	5/7/2017	Ron Hardegree	mat. @ 480 Hoffman	\$ 150.00	Ronald Hardegree
1260	6/6/2017	EAS	Tetsing thru 3-17	\$ 880.00	Diane Hardegree

2015 Subtotal: \$ 200.00  
2016 Subtotal: \$ 47,140.04  
2017 Subtotal: \$ 12,387.84  
Grand Total: \$ 59,727.88

1.) Check number 1244 was not provided as part of the hearing exhibit filed by REWS on August 15, 2017.

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Sep 22 2017



JUNIS EXHIBIT NO. 10  
PAGE 1 OF 1

Riverbend Estates Water System, Inc.  
Summary of TD Bank Account

Statement Period			Account Summary					
Start Date	End Date	Days in Period	Beginning Balance	Deposits	Checks Paid	Other Withdrawals	Service Charges	Ending Balance
1/1/2016	1/31/2016	31	\$ 660.63	\$ 2,581.78	\$ 2,897.17	\$ 70.00	\$ 2.00	\$ 273.24
2/1/2016	2/29/2016	29	\$ 273.24	\$ 5,609.80	\$ 4,416.32	\$ -	\$ -	\$ 1,466.72
3/1/2016	3/31/2016	31	\$ 1,466.72	\$ 2,301.50	\$ 445.43	\$ -	\$ -	\$ 3,322.79
4/1/2016	4/30/2016	30	\$ 3,322.79	\$ 4,034.15	\$ 7,011.56	\$ -	\$ -	\$ 345.38
5/1/2016	5/31/2016	31	\$ 345.38	\$ 3,693.86	\$ 2,150.00	\$ -	\$ -	\$ 1,889.24
6/1/2016	6/30/2016	30	\$ 1,889.24	\$ 4,364.50	\$ 4,500.80	\$ -	\$ -	\$ 1,752.94
7/1/2016	7/31/2016	31	\$ 1,752.94	\$ 5,240.12	\$ 2,613.99	\$ -	\$ -	\$ 4,379.07
8/1/2016	8/31/2016	31	\$ 4,379.07	\$ 6,301.91	\$ 5,110.20	\$ 250.00	\$ -	\$ 5,320.78
9/1/2016	9/30/2016	30	\$ 5,320.78	\$ 3,478.63	\$ 5,812.77	\$ -	\$ -	\$ 2,986.64
10/1/2016	10/31/2016	31	\$ 2,986.64	\$ 2,208.84	\$ 3,665.80	\$ -	\$ 2.00	\$ 1,527.68
11/1/2016	11/30/2016	30	\$ 1,527.68	\$ 2,799.76	\$ 2,986.75	\$ 131.97	\$ 2.00	\$ 1,206.72
12/1/2016	12/31/2016	31	\$ 1,206.72	\$ 6,730.00	\$ 5,579.23	\$ 170.00	\$ 2.00	\$ 2,185.49
Totals for Year End Dec 2016		366	\$ 660.63	\$ 49,344.85	\$ 47,190.02	\$ 621.97	\$ 8.00	\$ 2,185.49
1/1/2017	1/31/2017	31	\$ 2,185.49	\$ 4,743.45	\$ 5,218.60	\$ -	\$ 2.00	\$ 1,708.34
2/1/2017	2/28/2017	28	\$ 1,708.34	\$ 5,576.07	\$ 5,250.00	\$ 176.55	\$ 2.00	\$ 1,855.86
3/1/2017	3/31/2017	31	\$ 1,855.86	\$ -	\$ 569.58	\$ 97.00	\$ 2.00	\$ 1,187.28
4/1/2017	4/30/2017	30	\$ 1,187.28	\$ 9,245.05	\$ 319.66	\$ 57.44	\$ 2.00	\$ 10,053.23
5/1/2017	5/31/2017	31	\$ 10,053.23	\$ -	\$ 300.00	\$ 2,100.00	\$ 2.00	\$ 7,651.23
6/1/2017	6/30/2017	30	\$ 7,651.23					
7/1/2017	7/31/2017	31	\$ -					
8/1/2017	8/31/2017	31	\$ -					
9/1/2017	9/30/2017	30	\$ -					
10/1/2017	10/31/2017	31	\$ -					
11/1/2017	11/30/2017	30	\$ -					
12/1/2017	12/31/2017	31	\$ -					
Totals for Year End Dec 2017		365	\$ 2,185.49	\$ 19,564.57	\$ 11,657.84	\$ 2,430.99	\$ 10.00	\$ 7,651.23
TOTALS			\$ 68,909.42	\$ 58,847.86	\$ 3,052.96		NET \$	\$ 6,990.60

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Sep 22 2017

3:33 PM  
09/13/17  
Accrual Basis

Sales by Item Summary  
All Transactions

	Dec 31, 15			Dec 31, 16			Dec 30, 17			TOTAL		
	Qty	Amount	Avg Price	Qty	Amount	Avg Price	Qty	Amount	Avg Price	Qty	Amount	Avg Price
Parts												
Deposit	0.00	\$ -	0.00	0.00	\$ -	0.00	1.00	\$ 125.00	125.00	1.00	\$ 125.00	125.00
Usage by Gallons	606,493.00	\$ 3,633.66	0.01	0.00	\$ -	0.00	0.00	\$ -	0.00	606,493.00	\$ 3,633.66	0.01
Total Parts	606,493.00	\$ 3,633.66	0.01	0.00	\$ -	0.00	1.00	\$ 125.00	125.00	606,494.00	\$ 3,758.66	0.01
Service												
Base Rate	538.00	\$ 10,171.28	18.91	1,456.00	\$ 27,279.18	18.71	495.00	\$ 8,261.45	18.71	2,491.00	\$ 46,711.81	18.75
Connect Fee	0.00	\$ -	0.00	0.00	\$ -	0.00	1.00	\$ 47.92	47.92	1.00	\$ 47.92	47.92
Connection Fee												
Connect	0.00	\$ -	0.00	0.00	\$ -	0.00	1.00	\$ 47.92	47.92	1.00	\$ 47.92	47.92
Total Connection Fee	0.00	\$ -	0.00	0.00	\$ -	0.00	1.00	\$ 47.92	47.92	1.00	\$ 47.92	47.92
Disconnect/Reconnect	0.00	\$ -	0.00	2.00	\$ 95.84	47.92	0.00	\$ -	0.00	2.00	\$ 95.84	47.92
Discount	-3.00	\$ (100.79)	33.60	0.00	\$ -	0.00	0.00	\$ -	0.00	-3.00	\$ (100.79)	33.60
Installation	0.00	\$ -	0.00	0.00	\$ -	0.00	1.00	\$ 1,000.00	1,000.00	1.00	\$ 1,000.00	1,000.00
New Customer	0.00	\$ -	0.00	0.00	\$ -	0.00	1.00	\$ 125.00	125.00	1.00	\$ 125.00	125.00
Overdue	1.00	\$ 45.08	45.08	1.00	\$ 40.00	40.00	0.00	\$ -	0.00	2.00	\$ 85.08	42.54
Sales	0.00	\$ -	0.00	-5.00	\$ (268.97)	53.79	3.00	\$ 0.03	0.01	-2.00	\$ (268.94)	134.47
Water Usage	517,875.00	\$ 3,733.37	0.01	5,187,147.00	\$ 25,990.56	0.01	1,526,128.00	\$ 7,630.60	0.01	7,231,151.00	\$ 37,354.53	0.01
Total Service	518,411.00	\$ 13,848.94	0.03	5,188,603.00	\$ 53,136.61	0.01	1,526,631.00	\$ 18,112.92	0.01	7,233,645.00	\$ 65,098.47	0.01
TOTAL	1,124,904.00	\$ 17,482.60	0.02	5,188,603.00	\$ 53,136.61	0.01	1,526,632.00	\$ 18,237.92	0.01	7,840,139.00	\$ 88,857.13	0.01

Average Usage Per Bill (Gallons)	3,558			3,083			
Consumption Revenue as Charged by REWS	\$ 25,990.56			\$ 7,630.60			
Consumption Revenue @ NCUC Approved Rates	\$ 24,846.43	\$ (1,144.13)	2.)	\$ 7,310.16	\$ (320.44)	3.)	
Consumption Revenue @ Franklin Rates	\$ 33,457.10	\$ 7,466.54	1.)	\$ 10,072.45	\$ 2,441.85		

1.) The Town of Franklin changes its rates effective July 1 of most years.

The usage rate effective July 1, 2015 was \$6.30 per 1,000 gallons.

The usage rate effective July 1, 2016 was \$6.60 per 1,000 gallons.

The Public Staff used the average of \$6.45 per 1,000 gallons for the year ending December 31, 2016.

2.) The Commission approved usage rate effective January 1, 2016 was \$4.79 per 1,000 gallons.

3.) The Commission approved usage rate effective January 1, 2016 was \$4.79 per 1,000 gallons.