



Kathleen H. Richard
Counsel

NCRH 20 / P.O. Box 1551
Raleigh, NC 27602

o: 919.546.6776

kathleen.richard@duke-energy.com

February 10, 2023

VIA ELECTRONIC FILING

Ms. A. Shonta Dunston
Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

**RE: Duke Energy Progress, LLC's Prepaid Advantage Program
Compliance Tariff
Docket No. E-2, Sub 1290**

Dear Ms. Dunston:

Pursuant to the North Carolina Utilities Commission's Rule R8-25(a) and the Commission's *Order Approving Prepaid Advantage Program*, issued January 31, 2023, in the above-captioned docket, enclosed for filing is Duke Energy Progress, LLC's Prepaid Advantage Program Compliance Tariff. This tariff has been updated to reflect changes in the Prepaid Advantage Program that will be effective on April 1, 2023.

Please do not hesitate to contact me if you have any questions or need additional information.

Sincerely,

Kathleen H. Richard

Enclosures

cc: Parties of Record

OFFICIAL COPY

Feb 10 2023

CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Progress, LLC's Prepaid Advantage Program Compliance Tariff, in Docket No. E-2, Sub 1290, has been served by electronic mail, hand delivery or by depositing a copy in the United States mail, postage prepaid to the parties of record.

This the 10th day of February, 2023.



Kathleen H.
Richard Counsel
Duke Energy Corporation
P.O. Box 1551/NCRH 20
Raleigh, North Carolina 27602
Tel: 919.546.6776
kathleen.richard@duke-energy.com

PREPAID ADVANTAGE PROGRAM PPA-1

AVAILABILITY

Available on a voluntary basis, at the option of the Company, to new or existing residential customers in residences, served on a non-time of use rate schedule, who are not served on Rider NM, enrolled on a budget billing program, an active deferred payment arrangement, and are not classified as “special needs” customers. Residential customers who also have service under a lighting schedule that is deemed permissible by the Company are eligible to participate in the program. Customers who also have service under a nonresidential schedule may participate in this only under the condition that the residential service is established under a separate account from the electric service(s). Customers may not participate in non-regulated utility products and services unless the Company decides participation in the product or service is deemed permissible under the program.

PROGRAM PROVISIONS

Under this program, the Customer will pay for electric service before it is consumed allowing the customer to pay in accordance with the customer’s desired payment frequency and amount.

To enroll in this program, the customer must make a minimum initial payment of \$40.00. If the applicant for this program is an existing customer with an outstanding balance of no more than \$500, (a) any cash deposit on record may be applied as the initial payment (b) payments will be applied with 25% of the payment going towards an unpaid balance until satisfied with 75% going toward future electric use.

Participants in this program will have access to kilowatt hour usage on a daily basis along with an estimate of the daily cost of electricity via an internet website. The Company will send text messages and/or email alerts which provide estimated dollar amounts remaining before the balance becomes zero. Failure to receive a properly sent alert shall not entitle the customer to additional time to pay to avoid interruption of service. Failure to maintain a positive account balance may result in disconnection of service on the day after the account balance reaches zero; however, service disconnections will occur Monday through Thursday no earlier than 3:00 p.m. If disconnection of service is delayed for any reason when the prepayment balance is zero, the customer will accrue a debit balance and the debit balance must be paid along with a payment toward future service in order to maintain or restore service. Service will be reconnected once sufficient payment is received and no reconnect fee will be charged to the customer.

Participating customers must have a valid email address and internet access. Alerts will be sent to customers based on the estimated remaining balance with 5, 3 and 1 day(s) remaining. The customer may also elect to receive additional alerts via the website.

The estimated amounts provided to customers on a daily basis will be calculated based on the charges in the applicable rate schedule divided by the number of days in the billing period. At the end of the customers’ normal billing schedule, a monthly bill will be calculated in the same manner as non-participating customers. As a result, an adjustment will be made to the account balance at the end of the regular billing cycle to ensure that amount billed for the month is consistent with the approved rate schedule and other charges. A month end adjustment will

also be made in the case of an initial or final bill, certain rate changes, changes in municipal fees, taxes, etc. during a regular billing cycle.

If the customer discontinues service under this program but continues electric service at the same residence, the customer will be returned to normal monthly billing and a deposit or other security may be required.

If the customer voluntarily discontinues service at a location, any credit balance on the account will either be refunded to the customer or transferred to the customer's account at a new location.

If the customer's service is disconnected for failure to make a payment towards future service and does not make a payment within fifteen (15) days to restore service, the account will be final billed and the customer will need to reapply for electric service.

Effective for service on and after April 1, 2023
Docket No. E-2, Sub 1290