Apr 13 2016



NORTH CAROLINA PUBLIC STAFF UTILITIES COMMISSION

April 13, 2016

Mr. Steve Long one.circle@mindspring.com

> Re: Docket No. E-100, Sub 141 2015 Integrated Resource Plan Update Reports

Dear Mr. Long:

Thank you for your interest in this matter. The Utilities Commission will be considering issues related to electric utility customer requests to opt-out of automated metering infrastructure (AMI) meters, or smart meters, in the coming months. The Utilities Commission and Public Staff do not, however, manage which customers receive electric service through AMI meters. Until such time as an order is issued related to smart meter opt-out, you should contact your electric utility directly if you wish to be temporarily bypassed from having a smart meter installed.

I have provided the website and phone number below for Duke Energy Carolinas and Duke Energy Progress where you may be able to obtain additional information to determine any requirements for your request:

Duke Energy Carolinas Phone: 704-382-5009 Email: <u>CarolinasAMIHelpline@duke-energy.com</u>

Duke Energy Progress Phone: 800-452-2777 or 919-508-5400

Please let me know if you have any questions.

Regards,

/s/ Tim Dodge Staff Attorney

cc: Gail Mount, Chief Clerk

Executive Director	Communications	Economic Research	Legal	Transportation
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