

From: [Franklin, Mike](#)
To: [Statements](#)
Cc: [Crech, William](#); [Luhr, Nadia](#); [Furr, David](#); [Grantmyre, William](#)
Subject: FW: Docket No. W-1314, Sub 4: Pluris Webb Creek, LLC - Pluris Webb Creek WWTP
Date: Tuesday, August 18, 2020 8:06:26 AM

FYI

Mike Franklin
Water, Sewer & Telephone Division - Public Staff
430 N. Salisbury Street, Suite 2074
4326 Mail Service Center
Raleigh, NC 27699-4300
Ph: (919) 715-2666

E-MAIL CORRESPONDENCE TO AND FROM THIS ADDRESS IS SUBJECT TO THE NORTH CAROLINA PUBLIC RECORDS LAW AND MAY BE DISCLOSED TO THIRD PARTIES.

From: Franklin, Mike
Sent: Tuesday, August 18, 2020 8:05 AM
To: Sarah Moon <sarah.springle@gmail.com>
Subject: Docket No. W-1314, Sub 4: Pluris Webb Creek, LLC - Pluris Webb Creek WWTP

Ms. Moon, Thank you for your email. The Public Staff will take your concerns into consideration as we prepare our recommendation to the NC Utilities Commission.

Mike Franklin
Water, Sewer & Telephone Division - Public Staff
430 N. Salisbury Street, Suite 2074
4326 Mail Service Center
Raleigh, NC 27699-4300
Ph: (919) 715-2666

E-MAIL CORRESPONDENCE TO AND FROM THIS ADDRESS IS SUBJECT TO THE NORTH CAROLINA PUBLIC RECORDS LAW AND MAY BE DISCLOSED TO THIRD PARTIES.

From: Sarah Moon <sarah.springle@gmail.com>
Sent: Monday, August 17, 2020 7:00 PM
To: Franklin, Mike <Mike.Franklin@psncuc.nc.gov>; utilityago@ncdoj.gov
Subject: [External] Docket W-134, Sub 4

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to report.spam@nc.gov

Good evening,

My email is in regards to a notice received regarding Pluris Webb Creek, LLC's proposal to increase our monthly residential sewer charge by ninety five percent, from \$37.69/month to \$73.38/month.

A ninety five percent monthly increase would create a hardship in the best of times, but with people out of work across the state due to the ongoing pandemic and unemployment crises, I cannot understand how Pluris thinks their customers have an extra ~\$450 a year just lying around.

We are doing our best in these difficult times. We're sending our kids to virtual school; the thousands of military families in my area continue to make the necessary sacrifices to keep our nation safe; I, personally, have returned to school to learn to be a respiratory therapist along with fifteen other Eastern North Carolina residents to help our state breathe a little better. We continue to do our best to support our local economies. This rate increase is a slap in the face. It cannot be allowed to stand.

Thank you for your time.

--

Sarah Moon

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.