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September 11, 2023

Ms. A. Shonta Dunston
Chief Clerk
North Carolina Utilities Commission
430 N. Salisbury Street
Raleigh, NC 27603

RE: In the Matter of Application for Transfer of Utility Operations and Assets of Total Environmental Solutions, Inc. to Red Bird Water Docket Nos. W-1146, Sub 13 and W-1328, Sub 10 Lake Royale Property Owners Association Customer E-mails regarding the Transfer

Dear Ms. Dunston:

In response to the Customer Notice, in the above-referenced dockets, and on behalf of Lake Royale Property Owners Association, we herewith provide customer e-mails regarding the transfer of the utility.

In addition, the customers of the Lake Royale Property Owners Association request that the customer hearing scheduled for Monday, September 25, 2023, at 7:00 p.m. at the Franklin County Courthouse be held as scheduled for the purposes of hearing from the customers. The customers have concerns about both the quality of service and the projected future rate increases. They have retained the undersigned counsel to advise them in this matter.

Thank you in advance for your assistance with this filing and request for hearing. If you should have any questions, please do not hesitate to contact me.

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Ms. A. Shonta Dunston
September 11, 2023
Page 2

Very truly yours,

/s/ David T. Drooz

David T. Drooz

Attachments

pbb

cc: NC Public Staff
Ms. Grace Noonan, Lake Royale Property Owners' Association