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November 15, 2023

Ms. A. Shonta Dunston
Chief Clerk
N.C. Utilities Commission
430 N. Salisbury Street, Room 5063
Raleigh, NC 27603

Re: In the Matter of:
Appalachian State University d/b/a New River Light and Power Company for:
1) Adjustment of General Base Rates and Charges Applicable to Electric
Service; and 2) An Accounting Order to Defer Certain Capital Costs and New
Tax Expenses (NCUC Docket E-34, Subs 54 and 55 respectively)

Revised Service Regulations in Compliance with Ordering Paragraph 5 of the
Commission's October 16, 2023, Order

Dear Ms. Dunston:

In compliance with the Commission's Order of October 16, 2023, specifically ordering paragraph 5, on behalf of New River Light and Power Company ("NRLP"), we are providing the new, revised Service Regulations, for service on and after October 1, 2023, as reviewed and approved by the Public Staff, for filing in the above-referenced dockets.

Attached are both (1) a clean version of the new Service Regulations, and (2) a black-lined comparison version indicating the changes from the previous Service Regulations.

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If you have any questions concerning this filing, please do not hesitate to contact me.

Sincerely,

/s/ M. Gray Styers, Jr.

M. Gray Styers, Jr.

pbb

Attachments

cc: Parties and Counsel of Record
North Carolina Utilities Commission Staff
NCUC Public Staff

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Nov 15 2023