

SANFORD LAW OFFICE, PLLC
Jo Anne Sanford, Attorney at Law

February 14, 2023

Ms. A. Shonta Dunston, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4325

Via Electronic Delivery

RE: Reinstatement of Late Payment Charges
Docket No. M-100, Sub 158
Carolina Water Service, Inc. of North Carolina

Dear Ms. Dunston:

Carolina Water Service, Inc. of North Carolina (CWSNC or Company) writes to advise the North Carolina Utilities Commission (Commission or NCUC) that it intends to resume imposition of late charges for arrearages that occur on or after February 15, 2023. Similar notices have been filed by other utilities in NCUC Docket No. M-100, Sub 158, discussing the expiration of the State of Emergency and reinstatement of late payment fees. They include: Duke Energy Carolinas, LLC and Duke Energy Progress, LLC, on August 5, 2022; Virginia Electric and Power, Inc., d/b/a Dominion Energy North Carolina and Public Service Company of North Carolina, Inc., on August 12, 2022; and Aqua North Carolina, Inc. on September 12, 2022. Their filings provide a detailed history of the applicable regulatory and executive history of the late charge rules and are found, respectively, at:

<https://starw1.ncuc.gov/NCUC/ViewFile.aspx?Id=704f1433-331d-409c-9670-d52705657855>

<https://starw1.ncuc.gov/NCUC/ViewFile.aspx?Id=9ed5395d-d4cc-4463-8e80-3beffc570b3e>

<https://starw1.ncuc.gov/NCUC/ViewFile.aspx?Id=045e67b4-00e4-4f0c-a372-36c89686aea1>

Pursuant to both the Governor's executive orders and the Commission's orders, no late fees will be applied to arrearages incurred during the State of Emergency. The following procedures will be followed:

- CWSNC will include a bill message notifying customers that Late Payment Fees will be reinstated and applied to arrearages incurred after February 15, 2023.
- Accounts that carry arrearages not covered by the State of Emergency protection will incur a late payment charge in conformance with Commission Rule R12-9.

A copy of this letter will be posted on CWSNC's state website, which will reflect the Company's intention to resume its late payment fee program in accordance with the lifting of Executive Order No. 116. CWSNC remains committed to working with customers to assist them in paying their bills and remaining on the system.

As always, we thank you and your staff for your assistance; please feel free to contact me if there are questions or if additional information is required.

Sincerely,
Electronically Submitted

/s/Jo Anne Sanford

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Attorney for Carolina Water Service, Inc. of
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CERTIFICATE OF SERVICE

I certify that a copy of the foregoing letter has been served by electronic mail, hand delivery, or by depositing a copy in the United States Mail, 1st Class Postage Prepaid, addressed to parties of record in Docket No. M-100, Sub 158.

This the 14th day of February, 2023.

Electronically Submitted

/s/ Jo Anne Sanford
Attorney for CWSNC