

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. M-100, SUB 158

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	)	
Investigation of Necessary and	)	PUBLIC STAFF'S MOTION
Appropriate Responses to the Novel	)	FOR EXTENSION OF TIME
Coronavirus COVID-19	)	

NOW COMES THE PUBLIC STAFF – North Carolina Utilities Commission (Public Staff), by and through its Executive Director, Christopher J. Ayers, and respectfully requests an extension of time to file its monthly report on complaints received by the Public Staff relating to customers' disconnections and payment arrangements associated with utility services.

In support thereof, the Public Staff states the following:

1. On April 5, 2021, the Commission issued an Order Reinstating Limited Residential Disconnection Moratorium, which required, until further order of the Commission, that the Public Staff file by the 15<sup>th</sup> of each month a report in the above-captioned docket regarding total complaints received by utility.
2. The Public Staff members who are responsible for collecting the data and generating the monthly reports are out of the office this week, and therefore the information will not be available to provide to the Commission by the prescribed due date.

WHEREFORE, the Public Staff respectfully requests that the Commission issue and order extending the deadline for filing its July 2023 monthly report up to and including August 22, 2023.

Respectfully submitted, this, the 15th day of August, 2023.

PUBLIC STAFF  
Christopher J. Ayers  
Executive Director

Lucy Edmondson  
Chief Counsel

Electronically submitted  
/s/ Gina C. Holt  
Staff Attorney

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CERTIFICATE OF SERVICE

I do hereby certify that I have this day served a copy of the foregoing upon each of the parties of record in this proceeding or their attorneys of record by emailing them an electronic copy or by causing a paper copy of the same to be hand-delivered or deposited in the United States Mail, postage prepaid, properly addressed to each.

This the 15th day of August, 2023.

Electronically submitted  
/s/ Gina C. Holt