

From: JILL R SCHAUT
Sent: Thursday, January 25, 2024 2:01 PM
To: Statements
Subject: Statement of Position Submitted by JILL R SCHAUT

OFFICIAL COPY

Jan 25 2024

Statement of Position Submitted

Name

JILL R SCHAUT

Email

jschaut@bakerroofing.com

Docket

DOCKET NO. E-2, SUB 1320 In the Matter of Application of Duke Energy Progress, LLC, for Approval of Renewable Energy and Energy Efficiency Portfolio Standard Compliance Report and Cost Recovery Rider Pursuant to N.C.G.S. § 62-133.8 and Commission Rule R8-67

Message

YOU DO NOT HAVE THE RIGHT TO PASS ON YOUR RENEWAL ENERGY EXPERIMENT ON TO THE CUSTOMERS!!!! THE RATES THAT YOU HAVE PROCESSED IN THE PAST 2 MONTHS IS OUTRAGIOUS AND SHOULD PAY FOR YOUR EXPERIMENT! MY BILL WENT UP \$70.00 AND OTHERS WENT UP HUNDREDS. I HAVE 3 RIDER ADJ ON MY LAST 2 BILLS!!! THREE!!!!!! THIS IS UNEXCEPTABLE AND CUSTOMER SERVICE IS SAYING ITS A PRICE INCREASE AND NOTHING ELSE. THREE RIDER ADJ!!!!!! ARE YOU PAYING THESE FEE'S AS WELL??? I BET NOT! WE ARE STRUGGLING IN TODAYS WORLD!

Grant, Lakisha

From: Keith Massenburg Farish
Sent: Wednesday, January 24, 2024 11:11 AM
To: Statements
Subject: Statement of Position Submitted by Keith Massenburg Farish

OFFICIAL COPY

Statement of Position Submitted

Name

Keith Massenburg Farish

Email

kiki.farish@gmail.com

Docket

E-2 Sub 1330 ???

Message

I have deep concerns about the pricing of solar panel customers of Duke Power and Energy. We live in a historic home that is on the national register and have ground mount solar panels. Our household temperature in the winter averages 63 degrees/in the summer it averages 79 degrees - not extravagant. We have a low interest twenty-five year loan for the panels which is \$191 a month. It is my belief that this is a contribution to the energy grid. When I hear the Duke Power and other utilities around the nation say that customers like us benefit from the grid but are not paying for its upkeep, I take issue. Duke Power's current billing practice is complicated. 2022 was our first year with solar panels. Duke Power had a glitch in their system that found us owning about \$500 for that year - billed to us in April of 2023. Billing from Duke Energy continues to lack standards. Generally, we are charged \$14 plus tax monthly with debits or credits applied on the power usage (it is really hard to follow). The last bill had additional charges: Storm Recovery costs, Summary of Riders Adjustments and Renewable Energy Rider (totalling \$11.54). We have been reasonable customers of Duke Energy, understanding that we all are adjusting to net metering. We still have electric bills despite using solar panels. My point in writing to you...Solar panels are not free to purchase and maintain, but they are reducing carbon emissions. I encourage North Carolina's government to incentivize electricity from the sun. Please work to keep the Duke Power current credits in place.

Jan 25 2024

From: Jeannette M.Freeman
Sent: Wednesday, January 24, 2024 8:47 AM
To: Statements
Subject: Statement of Position Submitted by Jeannette M. Freeman

OFFICIAL COPY

Jan 25 2024

Statement of Position Submitted

Name

Jeannette M. Freeman

Email

brooks0012@gmail.com

Docket

unknown??

Message

Thank you for operating on behalf of the citizens of North Carolina. However, you have let the citizens of North Carolina down, when you approved the rate increase for Duke Energy for citizens on fixed income. I received my electric bill for December 8 through January 9, 2024, the bill had doubled from the previous month. I had heard that Duke Energy petition for a rate increase last summer (2023). In fact, that rate increase involved Duke Energy to add additional charges = Storm Recovery Cost and Summary of Rider Adjustments. I half-way understand the Storm Recovery Cost for repairs, for hurricanes and ice/snow storms. But what in the world is "summary of Rider Adjustments?" For citizens on fixed income, these charges are going to hit/cost me and other citizens of North Carolina for the next few years, into our lively-hood. I guess we will have to cut back on heating and cooling our homes. I hope the Utility Commission can review Duke Energy rate charges. I pray that something can be reviewed after your approval of Duke Energy request.

From: Jill Johnson
Sent: Wednesday, January 24, 2024 2:14 PM
To: Statements
Subject: Statement of Position Submitted by Jill Johnson

Statement of Position Submitted

Name

Jill Johnson

Email

jillbert93@yahoo.com

Docket

N/a

Message

These rates from duke energy are insane. These rider adjustments with no explanation don't help either. People have been struggling and I know way more than just myself are super irritated and upset over high bills and no explanation from when anyone calls in to find out why. I guess there is no caring for the people.

From: Donna Warren
Sent: Thursday, January 25, 2024 9:43 AM
To: Statements
Subject: Statement of Position Submitted by Donna Warren

Statement of Position Submitted

Name

Donna Warren

Email

mdwdcw@bellsouth.net

Docket

I don't have a docket number

Message

I request that you reject rate increases from Duke Energy - there is no other competition and one cannot shop around for better rates. What are we supposed to do? Please help the people and reject!

From: Nakia Allen
Sent: Thursday, January 25, 2024 12:58 PM
To: Statements
Subject: Statement of Position Submitted by Nakia Allen

Statement of Position Submitted

Name

Nakia Allen

Email

chasity9000@gmail.com

Docket

N/A

Message

Hi. My name is Nakia Allen. I am inquiring about the "energy efficient rider's adjustment." I did not know that this was added on to my light bill until I looked at it and called "Duke Energy" (1-800-777-9898). I understand that there are rules and regulations to different things. However, it would definitely be nice if customers are given advance noticed and it would also be nice if customers who are on "fixed" incomes and are having financial difficulties like me would not have to pay. Like others, I have children to take care of. I really don't understand nor agree with the "energy efficient rider's adjustment." It's like no one is thinking about the people who struggles. I know what I have written is not going to change anything, but I am happy that I am able to voice my opinion.

From: Susan Crook
Sent: Wednesday, January 24, 2024 9:48 AM
To: Statements
Subject: Statement of Position Submitted by Susan Crook

Statement of Position Submitted

Name

Susan Crook

Email

independent_sue@yahoo.com

Docket

E-2 Sub 1320, 1321, 1323 and 1324

Message

It amazes me how you think it is ok to give Duke Energy the power to charge outages fees when they boast profits in the billions. I did some math based on just my fee and the people in my service area. Over \$300 per year each customer x 1.5 million customers = over \$470 million dollars per year in fees. Then, I go online and see that some people had fees over \$70 which increases my estimate 3 fold. The most laughable part is the fact that there is a charge in the list of fees to cover people who can't pay their bills and now, NOBODY CAN! You have failed North Carolina. Of all the people in the world to follow, you followed Ted Cruz and left us in the cold! Seriously disappointed in all of you. Hope your parents can afford this nonsense on their social security.