

October 18, 2017

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DELIVERED ELECTRONICALLY

Ms. M. Lynn Jarvis  
Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

**RE: Docket E-34, Sub 46**

**Application of Appalachian State University, d/b/a New River Light and Power Company for Adjustment of Rates and Charges Applicable to Electric Service in North Carolina**

Dear Ms. Jarvis:

In the captioned Docket, Appalachian State University's, d/b/a New River Light and Power Company ("New River") Application for Adjustment of Rates and Charges, filed on July 28, 2017 and amended on August 7, 2017 and August 14, 2017 (the "Application"), nine (9) Proposed Rate Schedules were attached thereto as Exhibit B. As a result of a Data Request from the Public Staff, New River learned that four (4) of those Schedules – Schedule LEDL, Schedule OL, Schedule R and Schedule G – proposed a late payment fee that was contrary to Commission Rule R12-9 (the "Rule").

**Schedule LEDL, Schedule OL and Schedule R**

So that late payment provisions now comply with the Rule, New River hereby amends Schedule LEDL, Schedule OL and Schedule R, as follows. Where each such Schedule, under the "Payment" section, states:

"Past due accounts will be assessed a Late Fee of \$5.00. Bills are considered delinquent forty-five (45) days after the billing date and are subject to disconnection after expiration of delinquency procedures. Bills that are delinquent will be assessed an additional Delinquent Fee of \$15.00. If any bill is not paid, the Company has the right to suspend service."

the following is substituted in lieu thereof:

“Past due accounts are subject to disconnection after expiration of past due procedures. Bills that are past due will be assessed a one percent (1%) late payment charge.”

**Schedule G**

So that late payment provisions now comply with the Rule, New River hereby amends Schedule G, as follows. Where such Schedule, under the “Payment” section, states:

“Past due accounts will be assessed a Late Fee of \$5.00. Bills are considered delinquent forty-five (45) days after the billing date and are subject to disconnection after expiration of delinquency procedures. Bills that are delinquent will be assessed an additional Delinquent Fee of \$15.00. If any bill is not paid, the Company has the right to suspend service.”

the following is substituted in lieu thereof:

“Past due accounts will be assessed a one percent (1%) late payment charge. If any bill is not paid, the Company has the right to suspend service.”

In addition, Schedule G is further amended hereby by deleting the second paragraph thereof.

Please contact the undersigned if you have any questions.

Sincerely,



**Michael S. Colo**

Enclosures

cc: Elizabeth Culpepper

STATE OF NORTH CAROLINA )  
)  
)  
)  
WATAUGA COUNTY )

VERIFICATION

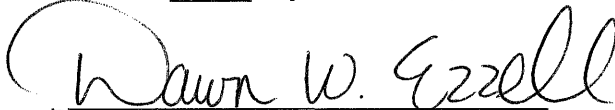
Docket No. E-34, Sub 46

PERSONALLY APPEARED before me, Michael S. Colo who, after first being duly sworn, said that he is the Attorney for the Petitioner in the captioned Docket and, as such, is authorized to make this verification; that he has read the foregoing Letter and knows the contents thereof; and that the same is true and accurate to the best of his knowledge, information and belief.



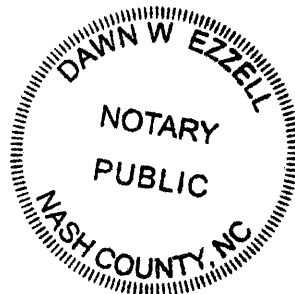
Michael S. Colo

Sworn to and subscribed before me,  
this the 18<sup>th</sup> day of October, 2017.

  
Dawn W. Ezzell, Notary Public

My Commission Expires:

10/31/2021



## CERTIFICATE OF SERVICE

Docket No. E-34, Sub 46

I certify that a copy of the letter to which this Certificate of Service is attached has been served by hand delivery, depositing a copy in the United States Mail, first class postage prepaid, or by electronic mail, properly addressed to the following parties of record:

Elizabeth D. Culpepper  
Staff Attorney  
Public Staff – North Carolina Utilities Commission  
430 N. Salisbury Street, Suite 5110  
4326 Mail Service Center  
Elizabeth.culpepper@psncuc.nc.gov

This the 18th day of October, 2017.



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