

SANFORD LAW OFFICE, PLLC
Jo Anne Sanford, Attorney at Law

February 28, 2024

Ms. A. Shonta Dunston, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4325

Via Electronic Delivery

Re: Carolina Water Service, Inc. of North Carolina
Docket No. W-354, Sub 400
Certificates of Service Regarding Notices to Customers

Dear Ms. Dunston:

Carolina Water Service, Inc. of North Carolina (CWSNC or Company) hereby files the attached Certificates of Service of the two Notices to Customers (for the Company's applicable Rate Divisions) required by the Commission Order entered in this docket on February 21, 2024. That Order required CWSNC to send the two Commission-approved Notices to Customers which specified the new Rate Year 2 Water and Sewer investment Plan (WSIP) water and sewer rates which became effective for service rendered on and after April 1, 2024.

I hereby certify that a copy of this filing has been served on the parties to this docket.

As always, we thank you and your staff for your assistance; please feel free to contact me if there are questions or if additional information is required.

Electronically Submitted

/s/Jo Anne Sanford
North Carolina State Bar No. 6831
Attorney for Carolina Water Service, Inc. of
North Carolina

CERTIFICATE OF SERVICE

I, Renee Fulmer, mailed with sufficient postage or hand delivered to all affected customers the attached Notices to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 400, and the Notices were mailed or hand delivered by the date specified in the Order.

This the 27 day of February, 2024.

By: Renee Fulmer
Signature

Carolina Water Service, Inc. of North Carolina

The above named Applicant, Renee Fulmer, personally appeared before me this day and, being first duly sworn, says that the required Notices to Customers were mailed or hand delivered to all affected customers, as required by the Commission Order dated 2/21/2024 in Docket No. W-354, Sub 400.

Witness my hand and notarial seal, this the 27 day of February, 2024

Kathy Ann Sillitor
Notary Public

Kathy Ann Sillitor
Printed or Typed Name

Commission Expires: 12/26/2024
Date



**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. W-354, SUB 400

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of		
Application by Carolina Water Service, Inc. of)	
North Carolina, 4944 Parkway Plaza Boulevard,)	NOTICE TO CUSTOMERS IN
Suite 375, Charlotte, North Carolina 28217, for)	THE UNIFORM WATER AND
Authority to Adjust and Increase Rates for Water)	SEWER RATE DIVISIONS
and Sewer Utility Service in All Service Areas in)	
North Carolina)	

NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission has issued an Order authorizing Carolina Water Service, Inc. of North Carolina (CWSNC) to increase rates for water and sewer utility service in all of its service areas in North Carolina. The new approved rates are as follows:

**WATER RATES AND CHARGES
WSIP RATE YEAR 2¹**

(Excluding Fairfield Harbour Service Area and Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, and Woodland Farms Subdivisions, and Hawthorne at the Green Apartments)

Uniform Water Customers:

Monthly Metered Water Service (Residential and Commercial):

< 1" meter	\$ 28.42
1" meter	\$ 71.05
1 1/2" meter	\$ 142.10
2" meter	\$ 227.36
3" meter	\$ 426.30
4" meter	\$ 710.50
6" meter	\$1,421.00
8" meter	\$2,273.60

¹ Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Rate Year 2 for service rendered on and after April 1, 2024 through March 31, 2025. REVISED from the Commission's original Order of May 12, 2023, to reflect certain changes in purchased water and sewer services as previously noticed to applicable customers by CWSNC.

Usage Charge:

A. Treated Water/1,000 gallons	\$13.64
B. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.98

Monthly Metered Purchased Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 29.02
1" meter	\$ 72.54
1 1/2" meter	\$ 145.08
2" meter	\$ 232.13
3" meter	\$ 435.25
4" meter	\$ 725.42
6" meter	\$1,450.83
8" meter	\$2,321.33

Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86 [1]
Tanglewood South	Fayetteville PWC	\$ 5.86 [1]
High Vista Estates	City of Hendersonville	\$ 6.51 [1]
Riverbend	Town of Franklin	\$ 9.00 [1]
Riverpointe	Charlotte Water	\$ 4.37 [1]
Whispering Pines	Town of Southern Pines	\$ 3.85 [1]
White Oak Plantation/ Lee Forest	Johnston County	\$ 3.40 [1]
Winston Plantation	Johnston County	\$ 3.40 [1]
Winston Point	Johnston County	\$ 3.40 [1]
Willowbrook	Johnston County	\$ 3.40 [1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1” meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 79.85

Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County \$ 35.01

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision \$ 17.54

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area \$ 12.96

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 6.83

SEWER RATES AND CHARGES
WSIP RATE YEAR 2²

(Excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills and Glen Arbor/North Bend Subdivisions, Bradfield Farms, Larkhaven (sewer), Silverton, and Woodland Farms Subdivisions, and Hawthorne at the Green Apartments)

Uniform Sewer Customers:

Monthly Metered Sewer Service:

C. Base Facility Charge:

Residential (zero usage)	\$ 50.67
Commercial (based on meter size with zero usage)	
< 1" meter	\$ 50.67
1" meter	\$ 126.68
1 1/2" meter	\$ 253.35
2" meter	\$ 405.36
3" meter	\$ 760.05
4" meter	\$1,266.75
6" meter	\$2,533.50
8" meter	\$4,053.60

D. Usage charge, per 1,000 gallons \$ 15.32

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (residential and commercial) \$ 35.47

² Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Rate Year 2 for service rendered on and after April 1, 2024 through March 31, 2025. REVISED from the Commission's original Order of May 12, 2023, to reflect certain changes in purchased water and sewer services as previously noticed to applicable customers by CWSNC.

Usage charge, per 1,000 gallons based on water consumption

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	7.10 [1]
Kings Grant	Two Rivers Utilities	\$	4.61
College Park	Town of Dallas	\$	7.77

Monthly Flat Rate Service, per SFE or REU: \$ 98.88

Multi-residential customers who are served by a master meter shall be charged the flat rate per unit. \$ 98.88

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge	\$	7.72
Monthly Collection Charge (Residential and commercial)	\$	35.47
Usage Charge/1,000 gallons based on purchased water	\$	6.71

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service		
Residential Service	\$	98.88
White Oak High School		\$3,178.43
Child Castle Daycare	\$	407.47
Pantry	\$	223.43

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, Highland Shores Subdivisions and Laurel Mountain Estates

Monthly Sewer Rates:

Residential		
Collection charge/dwelling unit	\$	35.47
Treatment charge/dwelling unit	\$	90.00
Total monthly flat rate/dwelling unit	\$	<u>125.47</u>

Commercial and Other:
Minimum monthly collection and treatment charge \$ 125.47

Monthly collection and treatment charge for customers who do not take water service	\$ 125.47
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 35.47
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.91
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.84
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WATER AND SEWER INVESTMENT PLAN:

The Commission has authorized the water and sewer investment plan (WSIP) rate-making mechanism pursuant to N.C.G.S. § 62-133.1B and Commission Rule R1-17A. The WSIP allows CWSNC to recover the reasonably known and measurable capital investments and anticipated reasonable and prudent expenses approved under the WSIP. The Commission has approved a three-year plan which includes proposed water and sewer capital investment projects, anticipated water and sewer expenses, and the proposed rates to be effective in each year of the WSIP. By law, any rate adjustment allowed under an approved WSIP shall not, on an annual basis for years two and three of the WSIP, exceed five percent of the utility's North Carolina retail jurisdictional gross revenues for the preceding plan year. The Commission may, however, consider the addition of certain unplanned emergency capital investments even if such expenditures would cause the cap to be exceeded. Additional information regarding the WSIP is contained in the Commission's Order and can be accessed from the Commission's website at www.ncuc.net, under Docket Information, using the Docket Search feature for docket number "W-354 Sub 400".

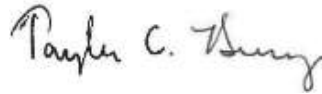
RATE ADJUSTMENT MECHANISM:

The Commission-authorized water and sewer system improvement charge (WSIC/SSIC) rate adjustment mechanism will not be in effect during CWSNC's WSIP.

ISSUED BY ORDER OF THE COMMISSION.

This the 21st day of February, 2024.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in cursive script that reads "Taylor C. Berry".

Taylor C. Berry, Deputy Clerk

CERTIFICATE OF SERVICE

I, _____Renee Fulmer _____, mailed with sufficient postage or hand delivered to all affected customers the attached Notices to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 400, and the Notices were mailed or hand delivered by the date specified in the Order.

This the 27 day of February, 2024.

By: Renee Fulmer
Signature

Carolina Water Service, Inc. of North Carolina

The above named Applicant, _____Renee Fulmer _____, personally appeared before me this day and, being first duly sworn, says that the required Notices to Customers were mailed or hand delivered to all affected customers, as required by the Commission Order dated 02/21/2024 in Docket No. W-354, Sub 400.

Witness my hand and notarial seal, this the 27 day of February, 2024

Kathy Ann Sillitoe
Notary Public

Kathy Ann Sillitoe
Printed or Typed Name

Commission Expires: 12/26/2024
Date



**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. W-354, SUB 400

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of

Application by Carolina Water Service, Inc. of North Carolina, 4944 Parkway Plaza Boulevard, Suite 375, Charlotte, North Carolina 28217, for Authority to Adjust and Increase Rates for Water and Sewer Utility Service in All of its Service Areas in North Carolina))))))))))))	NOTICE TO CUSTOMERS IN TREASURE COVE, REGISTER PLACE ESTATES, NORTH HILLS, AND GLEN ARBOR/NORTH BEND SUBDIVISIONS, FAIRFIELD HARBOUR SERVICE AREA, BRADFIELD FARMS, LARKHAVEN (SEWER), SILVERTON, AND WOODLAND FARMS SUBDIVISIONS, AND HAWTHORNE AT THE GREEN APARTMENTS
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NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission has issued an Order authorizing Carolina Water Service, Inc. of North Carolina to charge the following new rates for water and sewer utility service in Treasure Cove, Register Place Estates, North Hills, and Glen Arbor/North Bend Subdivisions, Fairfield Harbour Service Area, Bradfield Farms, Larkhaven (Sewer), Silverton, and Woodland Farms Subdivisions, and Hawthorne at the Green Apartments:

**WATER RATES AND CHARGES
WSIP RATE YEAR 2¹**

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 22.32
1" meter	\$ 55.80
1 1/2" meter	\$ 111.60
2" meter	\$ 178.56

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Usage Charge, per 1,000 gallons \$ 8.62

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Harbour Service Area \$ 6.05

SEWER RATES AND CHARGES
WSIP RATE YEAR 2²

Monthly Sewer Service:

Residential:

Flat Rate, per dwelling unit \$ 78.49
Bulk Flat Rate, per REU \$ 78.49

Commercial and Other:

Monthly Flat Rate, per REU
(Customers who do not take water service) \$ 78.49

Monthly Metered Rates
(based on meter size with zero usage)

<1" meter	\$ 64.12
1" meter	\$ 160.30
1 1/2" meter	\$ 320.60
2" meter	\$ 512.96

Usage Charge, per 1,000 gallons \$ 3.45

Bulk Sewer Service for Hawthorne at the Green Apartments: ^{4/}

Bulk Flat Rate, per REU \$ 78.49

(To be collected from Hawthorne and delivered to Carolina Water Service, Inc. of North Carolina for treatment of the Hawthorne wastewater pursuant to Docket No. W-218, Sub 291)

² Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Rate Year 2 for service rendered on and after April 1, 2024 through March 31, 2025. REVISED from the Commission's original Order of May 12, 2023, to reflect certain changes in purchased water and sewer services as previously noticed to applicable customers by CWSNC.

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield
Harbour Service Area \$ 4.20

WATER AND SEWER INVESTMENT PLAN:

The Commission has authorized the water and sewer investment plan (WSIP) rate-making mechanism pursuant to N.C.G.S. § 62-133.1B and Commission Rule R1-17A. The WSIP allows CWSNC to recover the reasonably known and measurable capital investments and anticipated reasonable and prudent expenses approved under the WSIP. The Commission has approved a three-year plan which includes proposed water and sewer capital investment projects, anticipated water and sewer expenses, and the proposed rates to be effective in each year of the WSIP. By law, any rate adjustment allowed under an approved WSIP shall not, on an annual basis for years two and three of the WSIP, exceed five percent of the utility's North Carolina retail jurisdictional gross revenues for the preceding plan year. The Commission may, however, consider the addition of certain unplanned emergency capital investments even if such expenditures would cause the cap to be exceeded. Additional information regarding the WSIP is contained in the Commission's Order and can be accessed from the Commission's website at www.ncuc.net, under Docket Information, using the Docket Search feature for docket number "W-354 Sub 400".

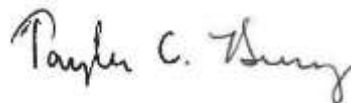
RATE ADJUSTMENT MECHANISM:

The Commission-authorized water and sewer system improvement charge (WSIC/SSIC) rate adjustment mechanism will not be in effect during CWSNC's WSIP.

ISSUED BY ORDER OF THE COMMISSION.

This the 21st day of February, 2024.

NORTH CAROLINA UTILITIES COMMISSION



Taylor C. Berry, Deputy Clerk