

Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Thursday, June 18, 2015 12:21 PM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: Docket No. W-354,SUB 344

FILED
JUN 18 2015
Clerk's Office
N.C. Utilities Commission

From: Casselberry, Gina
Sent: Thursday, June 18, 2015 12:21 PM
To: 'Betsy'
Subject: RE: Docket No. W-354,SUB 344

Mr. Fackler and Betsy,

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

From: Betsy [<mailto:pdfaef@zoominternet.net>]
Sent: Thursday, June 18, 2015 12:05 PM
To: Casselberry, Gina
Subject: Docket No. W-354,SUB 344

Ms. Casselberry- several days ago I received notification from Carolina Water service of North Carolina of their request for a service rate and usage rate increase of 28%. The notice also stated that written "statements are not evidence unless those persons submitting the statements appear at the public hearing..." I live in Pennsylvania and cannot attend the meeting. Does that mean I cannot write to the NCUC and appeal to them to carefully review and consider all the merits of the increase request ?

Thank you.

Paul Fackler
Owner, 1137 Morris Drive, Corolla
PO Box 23
Bradford Woods, PA 15015

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Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Thursday, June 18, 2015 3:30 PM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: Nags Head

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From: Casselberry, Gina
Sent: Thursday, June 18, 2015 3:30 PM
To: 'Cliff Ogburn'
Subject: RE: Nags Head

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Mr. Ogburn

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

From: Cliff Ogburn [<mailto:cliff.ogburn@nagsheadnc.gov>]
Sent: Thursday, June 18, 2015 3:22 PM
To: Casselberry, Gina
Subject: Nags Head

CWS is requesting to raise its rates again.

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There are no public hearings in Nags Head or Dare County. Last time I think you all added one in KDH.

I don't know the process of how locations are picked – but I am offering a location in Nags Head for future hearings. If I understand correctly, they have to make the improvements first and then request rate increase to pay themselves back for the improvements??

What is the purpose for this increase?

Thanks. See you in Currituck.

Cliff Ogburn

Town Manager
Town of Nags Head

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Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Thursday, June 18, 2015 2:34 PM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: DOCKET No. W-354, SUB 344

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**Clerk's Office
N.C. Utilities Commission**

From: Casselberry, Gina
Sent: Thursday, June 18, 2015 2:33 PM
To: 'Beverlie Gregory'
Subject: RE: DOCKET No. W-354, SUB 344

Mr. and Mrs. Gregory,

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

From: Beverlie Gregory [<mailto:bnagshead@yahoo.com>]
Sent: Thursday, June 18, 2015 12:54 PM
To: Casselberry, Gina
Subject: DOCKET No. W-354, SUB 344

We are surprised to see a rate increase application filed by Carolina Water Service of North Carolina that includes the Nags Head Water Treatment Plant located in The Village of Nags Head.

We built our home at 5326 Captain's Way in 2001 and have lived here as a permanent resident since that time. Although our property is located at the end of the street and not in direct visibility of the plant, we certainly have been disturbed by the odors emitting from the facility again this year. Last year, the odors were terrible depending on the wind direction.

I attended the fall 2014 meeting hosted by members of the CWSNC staff. It was well attended by residents, the Town of Nags Head and others. It was a public meeting, much to do about nothing, and certainly not conclusive of issues or solutions. In fact, one CWSNC staff member appeared to be taking a nap.

A rate increase for CWSNC should be out of the question. Doesn't CWSNC have to report to some state or federal government agency that can research the problem and come up with better solutions?

Seems going to the moon is easier than having this major problem resolved. At least that mission has been accomplished.

Thanking you in advance for any help you can give to the residents at The Village of Nags Head.

Beverlie and Dwight Gregory.

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