

## **Worley, Lindsey**

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**From:** oxfordhawk@aol.com  
**Sent:** Monday, February 8, 2021  
5:28 PM  
**To:** Statements  
**Subject:** Docket Nos. E-2, Sub 1167  
and E-7, Sub 1166,

Docket Nos. E-2, Sub 1167 and E-7, Sub 1166,  
the failure in the timing of the order made on Nov  
6, 2020

If the change reducing the rebate by half was not made at all, then anyone in the top 350 or so on the waitlist would have gotten into the rebate program (using a total of just over 800 total accepted as is). This additional capacity would have taken the cut-off time beyond the current cut-off of just over 2 min to closer to 3.5 min. This additional time would have allowed the program to maintain some semblance of first-come-first-serve rather than the current issue of it being "who had the fastest internet connection and who can type the fastest". My wife, did the typing and suffers from Dupuytren's Contracture. In spite of that we were able to receive the confirmation that we applied correctly at 9:02:09 and apparently, that was 3 seconds off the cutoff???

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Feb 09 2021