
From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Tuesday, July 24, 2018 3:04 PM
To: Statements
Cc: Grantmyre, William; Holt, Gina
Subject: FW: Docket No. W-354, Sub, 360 - Carolina Water Service, Inc. of North Carolina
Position Statement

From: Casselberry, Gina
Sent: Tuesday, July 24, 2018 3:03 PM
To: 'staciswright@yahoo.com' <staciswright@yahoo.com>
Subject: RE: [External] Water Meters: Licklog Ridge townhomes

Mr. and Mrs. Wright

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (Company) for a rate increase. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. The Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
Phone: 919-733-0890
Fax: 919-715-6704
gina.casselberry@psncuc.nc.gov

From: Staci Wright [<mailto:staciswright@yahoo.com>]
Sent: Monday, July 23, 2018 3:31 PM
To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Cc: Sandy Findlay <sandrafindlay@gmail.com>
Subject: [External] Water Meters: Licklog Ridge townhomes

CAUTION: External email. Do not click links or open attachments unless verified. Send all suspicious email as an attachment to

Dear MS Casselberry,

I am a home owner at Licklog Ridge in The Ridges The Ridges in Hayesville, N.C. I have 2 issues:

1. The nearest September hearing location you have listed in your email to us is in Ashville. This is two and a half hours one way. You need to hold a hearing in Murphy or Franklin to allow us an opportunity to be heard.
2. In the Ridges we currently pay a flat rate. People in small town homes, who are often hear only for several months out of the year pay the same rate as owners of large homes, sometimes with swimming pools. People on Licklog Ridge have asked for a number of years now to go to meter reading. The answer has always been not having meters. Every house on Licklog has a meter. I am currently asking MS Debra Clark of CWSNS to facilitate this but as of now has not been able to contact the person who can respond. We on Licklog are already paying too much.

Thank you,
Darrin and Stacy Wright
390 licklog Ridge
Hayesville NC 28904

Sent from Yahoo Mail on Android

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.