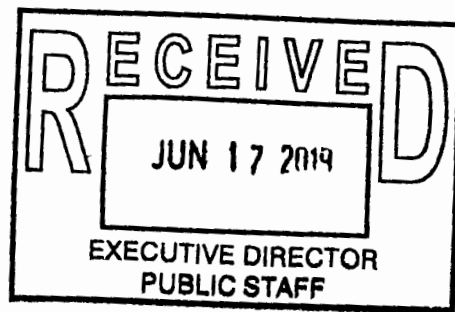


G-9, sub 743



Dear Sir,

Just received the notification of Piedmont Natural Gas revenue increase. An average increase of 10.4% rate change is excessive. Please consider something more reasonable.

Harold E. Beta Andersen

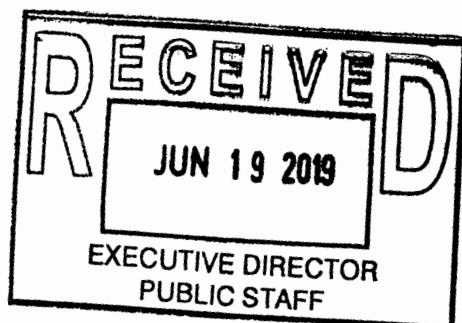
G-9, sub 743 6-12-19

Mr. Ayers.

As there is NO shortage of natural gas, there is in fact enough to export, I fail to see the need for a price increase. It would seem more like a price decrease was in order.

Please do not allow this increase to take place, as it would to all, but especially those on fixed incomes, be an unwarranted, and unnecessary hardship.

Donald L. Brotherson  
15 Piccadilly Circle  
Greensboro, NC 27410



G-9, sub 743

Harvell, Jessica

---

**From:** Michael Mayberry <mmayberry925@gmail.com>  
**Sent:** Wednesday, June 12, 2019 12:34 PM  
**To:** PS\_Gas  
**Subject:** [External] Piedmont Rate Increase

**CAUTION:** This email and any attachments are UNCLASSIFIED//FOR OFFICIAL USE ONLY (U//FOUO). It contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). It is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy. Do not release this information to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. If you are not an intended recipient or believe you have received this communication in error, please do not print, copy, retransmit, disseminate, or otherwise use this information. Please notify the sender immediately by email if you have received this message in error.

To Whom It May Concern,

I just received notice of the PNG proposed rate increase of 9.04%. This appears inordinately high in light of CPI and will stretch budgets of those on fixed incomes. I implore the commission to diligently review the company for inefficiencies before approving an increase.

Sincerely,  
Michael Mayberry  
3851 Abingdon Rd.  
Charlotte, NC 28211  
704-996-4249

Sent from Mail for Windows 10

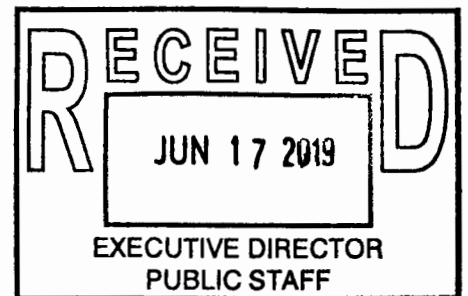
Aug 15 2019

OFFICIAL COPY

G-9, sub  
743

2500 Warburton Road  
Charlotte NC  
June 11, 2019

Mr. Christopher J. Ayers  
Executive Director  
Public Staff - NCUC  
4326 Mail Service Center  
Raleigh NC 27699-4300



Re: Piedmont Natural Gas Application for Rate Increase dated April 1, 2019

Dear Mr. Ayers:

I am writing to protest the unreasonably high requested rate increase of 9.82% for residential customers made by Piedmont Natural Gas on April 1, 2019.

The Consumer Price Index for the past ten and one-third years has been as follows:  
2009--MINUS .4%; 2010--1.6%; 2011--3.0%; 2012--2.1%; 2013--1.5%; 2014--1.6%;  
2015--.1%; 2016--1.3%; 2017--2.1%; 2018--2.4%; Four months ended April 2019--2.0%.

The aggregate increase per year in the CPI from 2014 thru April 2019 is only 9.5%.

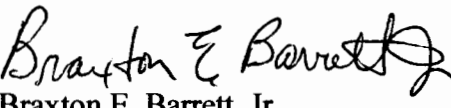
From April 2013 (232.531) to April 2019 (255.548) CPI has increased 9.898% compounded.

Plus, I believe that natural gas prices have recently fallen below the levels they were at in 2013. You will be able to verify that data better than I can.

Is Piedmont seeking to recover six years of inflation AND enjoy lower supply prices?

I think they are being extremely greedy and hope that NCUC will permit them only a much more reasonable lower increase, if any.

Very truly yours,

  
Braxton E. Barrett, Jr.

Aug 15 2019

OFFICIAL COPY

G-9, sub 743

Mr. Christopher J. Ayers  
Executive Director  
Public Staff-NCUC  
4326 Mail Service Center  
Raleigh, NC  
27699-4300

Re: Piedmont Natural Gas

Sir:

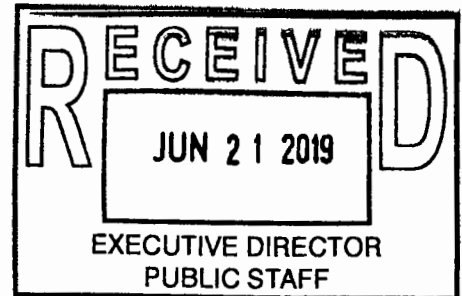
I own a very small amount of a few gas wells in Texas. When the price was very high all of the gas companies raised their prices and when the US had more Natural gas than we needed we started to selling to other countries. The price of Natural gas has dropped to a little over \$2 per unit.

I can't understand why they need a price increase.

I'm asking you to deny their request for an increase.

Thank you,

Ken and Beth Sanders  
4814 Belmar Place Road  
Charlotte, NC 28269



Aug 15 2019

OFFICIAL COPY

6-9 , sub 743

Ackerman, CI

---

**From:** L Morey <lmorey0856@att.net>  
**Sent:** Monday, June 24, 2019 6:41 PM  
**To:** Legal1  
**Subject:** [External] Piedmont Natural Gas rate increase request

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to [report.spam@nc.gov](mailto:report.spam@nc.gov)<<mailto:report.spam@nc.gov>>

To Whom It May Concern:

I'm writing that Piedmont Natural Gas owned by Duke Energy increase be limited to an amount less than 9%. We are retired and on Social Security and this would difficult. On the other hand, the executives at Duke Energy are paid excessively.

Sincerely,

Mr. & Mrs. Steve Morey

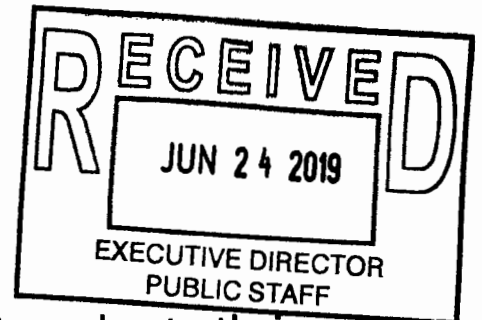
Aug 15 2019

OFFICIAL COPY

G-9, sub 743

June 21, 2019

Mr. Ayers,



I received the notice from Piedmont Gas about their increase .they have been adding \$10.00 every month over and above the actual charge for years.I don't think they should be increasing the rates.

I would appreciate your letting Piedmont Gas know this.

Thank you

Doris Krueger

2967 forest Dr.

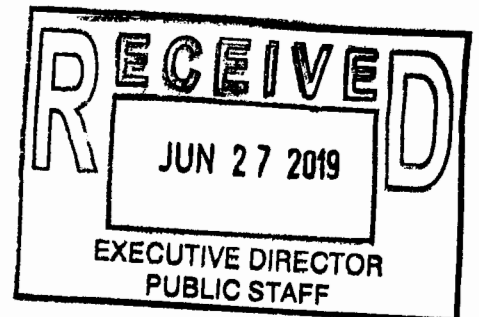
Randleman,N.C. 27317

Aug 15 2019

OFFICIAL COPY

G-9, sub 743

Christopher J Ayers  
Executive Director  
Public Staff – NCUC  
4326 Mail Service Center  
Raleigh, NC 27699



Jill Good  
101 Duke Street  
Granite Falls, NC 28630

To Whom It May Concern:

I am a Piedmont Gas customer. I believe Piedmont Gas receives enough money from the public. We already pay one hundred twenty dollars more a year for their trucks, just because we live in North Carolina.

I want natural gas to succeed and grow, however I will be leaning toward an electric dryer if this tax goes into effect.

Thank you for your time and thoughtful consideration.

A handwritten signature in cursive script that reads "Jill Good".

Jill Good

Aug 15 2019

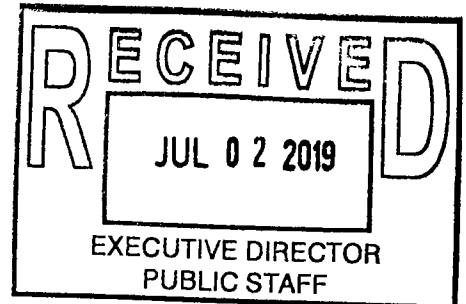
OFFICIAL COPY



G-9, sub 743

June 29, 2019

Mr. Christopher J. Ayers  
Executive Director  
Public Staff-NCUC  
4326 Mail Service Center  
Raleigh, NC 27699-4300



Dear Mr. Ayers:

The purchase of Piedmont Natural Gas by Duke Energy was, in my opinion, a mistake. This placed Duke Energy in full control of the two main power sources offered in North Carolina-electricity and natural gas.

The current application before the North Carolina Utilities Commission, docket #G-9, sub 743, to increase rates and charges by Piedmont Natural Gas Company for natural gas service customers in North Carolina has been presented. This was expected after Duke Energy's purchase. Piedmont Natural Gas current charges a monthly fee of \$10.00 to recover minimum monthly system operating costs. This fee should be paid by Piedmont Natural Gas as a cost of doing business.

Some states have acted against these various fees increase proposals. "Consumer Reports", July 2019 issue, states that South Carolina sharply scaled back a Duke Energy proposal of a 238 percent increase to the company's fixed fee, which customers pay regardless of how much electrical energy they use.

If any rate increase is approved for Piedmont Natural Gas it should not increase above the current cost of living for the United States as used by Social Security to increase payments at year end. The Senior Citizens League, an advocacy group, estimates the annual cost of living adjustment for 2020 to be 1.7 percent. Social Security will announce the actual rate in October of 2019. Piedmont Natural Gas' requested 9.62 percent increase far exceeds the estimated cost of living increase.

I am elderly, retired, handicapped and living on a fixed income and unable to attend any of the "notice of hearings" to be held throughout the state. I will be watching the results of docket #G-9, sub 743, with interest.

Sincerely,

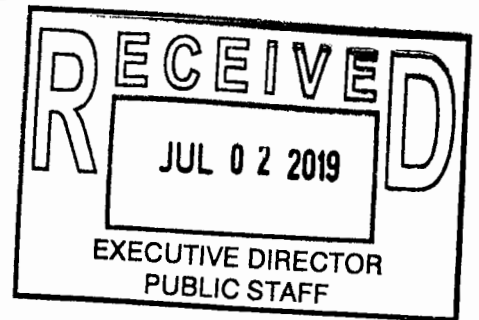
Frank K. Berry  
607 W. Union St.  
Morganton, NC 28655

AUG 15 2019

OFFICIAL COPY

6-9, sub 743

Mr. Christopher J. Ayers  
Executive Director  
Public Staff-NCUC  
4326 Mail Service Center  
Raleigh, North Carolina 27699-4300



The Honorable Josh Stein  
Attorney General of North Carolina  
c/o Consumer Protection-Utilities  
9001 Mail Service Center  
Raleigh, North Carolina 27699-9001

Dear sirs:

Piedmont Natural Gas has sent a notice that states they want a rate increase. I am against this given the price of NG is going down not up. That this country sells its excess (as LNG) to other countries and the forecast is that we will continue to be awash or afloat in NG for the foreseeable future a rate **Decrease** seems more realistic. I would love to get a 10% return on my investments!

Also, the fact that you will not allow this letter to be counted as an "against" the proposal without my showing up to a hearing is ludicrous. What if I am an invalid, wheelchair bound, bedridden, on fixed income? Will you come and provide transportation to one of these meetings? I doubt it. If this is a law or simply a policy, then it needs to be changed or litigated.

Regards

A handwritten signature in black ink that reads "Charles Wallace Armstrong, III". The signature is stylized with a large, looped "C" and "A".

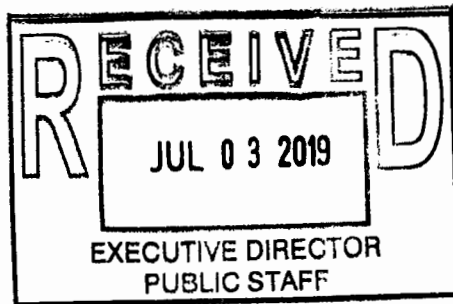
Charles Wallace Armstrong, III

3040 Woodleaf Rd  
Salisbury, NC 28147

Aug 15 2019

OFFICIAL COPY

G-9,  
sub 743



July 07, 2019

Dear sir;

What piedmont gas should do before  
given a rate increase -

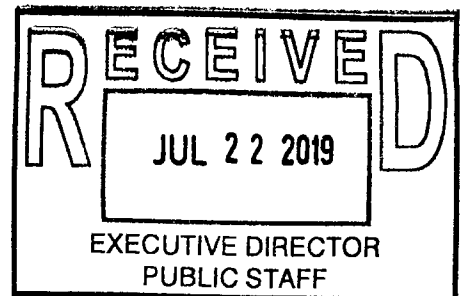
1. More places for hearings
2. Reduce salaries for to employees
3. Sell stocks for their goals, or to  
raise funds.
4. Use their profits for improvements.

Sincerely;  
Musthu Gabriel

G-9, sub 743

July 15, 2019

Mr. Christopher J. Ayers  
Executive Director  
Public Staff – NCUT  
4326 Mail Service Center  
Raleigh, NC 27699-4300



Dear Sir,

I ask you to represent me in not allowing the increase in residential rates for Piedmont Natural Gas that they have requested. I feel it is too much to ask for most North Carolinians. They are asking for a 9.82% rate increase in a less than 2% economy increase especially for senior citizens like myself.

Thank you for your representation.

A handwritten signature in cursive script that reads "Paul Tutherow".

Paul Tutherow  
219 Lawsonville Ave  
Reidsville, NC 287320

Aug 15 2019

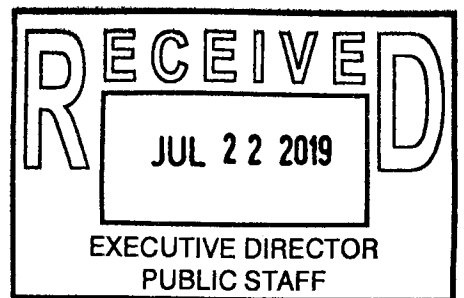
OFFICIAL COPY

6-9, sub 743

Piedmont proposed rate increase - dispute

To,  
The Honorable Josh Stein  
Attorney General of North Carolina  
c/o Consumer protection - Utilities  
9001 Mail Service Center  
Raleigh NC 27699-9001

CC  
Mr. Christopher J. Ayers  
Executive Director  
Public Staff - NCUC  
4326 Mail Service Center  
Raleigh NC 27699-4300



From  
Carl Fernandes  
2959 Bellasera Way  
Mathews NC 28015

Dated: June 17th 2019

Dear Sir,

I would like to bring to your attention the deceptive practice of Piedmont Natural Gas company, by sending out the copy of the attached

notification after the date of May 16th 2019. I have received the notice in the mail Thursday June 13th, which makes it impossible to correspond with

you any sooner before the date listed above.

I do not feel that the rate increase is justified based on the fact that not everyone has seen an increase in the income and the neighborhood I live

in is a semi retirement community with most of us living on just the limited social security income.

At the same time we are being hit by a substantial property tax increase from the Mecklenburg county (which again in my opinion is quite high).

We have no legal representation and are hoping that you would consider the situation of the average consumer when making these crucial decisions,

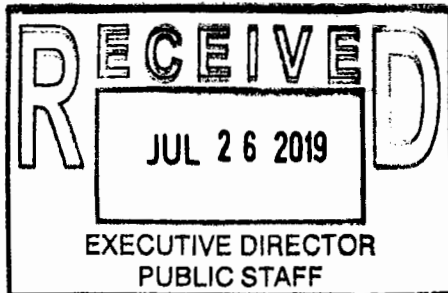
which can have a significant impact on someone, without the other realizing it.

If you have any questions for me please feel free to contact me using my information listed.

Sincerely

Carl Fernandes  
980-262-2481 (H)  
cgfrns@yahoo.com

*CFernandes*



G-9, sub 743

5460 Winters Way  
Greensboro, NC 27410  
July 22, 2019

Mr. Christopher J. Ayers  
Executive Director  
Public Staff - NCUC  
4326 Mail Service Center  
Raleigh, North Carolina 27699-4300

Dear Mr. Ayers:

I write to express my concerns re. "In the Matter of Application of Piedmont Natural Gas Company, Inc., for an Adjustment of Rates, Charges, and Tariffs Applicable to Service in North Carolina, Continuation of its IMR Mechanism, Adoption of an EDIT Rider, and Other Relief" currently before the State of North Carolina Utilities Commission.

I may be misreading the table of proposed North Carolina retail revenue increases by customer class (photocopy enclosed), but to my inexperienced eye it appears that residential customers and small businesses will be bearing an undue share of the proposed increases. The table indicates that the cost of Residential Service will increase by 9.82%, while Large Firm General Service will increase by only 6.58%. This seems to me to indicate that home users will be paying more for their gas use than large firms will pay, which would be arguably unfair.

Since Piedmont Natural Gas is now a part of Duke Energy, I am also suspicious of the motives behind this proposed increase. NCGA Senate President Phil Berger has thus far refused to consider legislation that would prevent Duke Energy from increasing its rates in order to recoup the costs for the mandated cleaning up its past pollution of North Carolina's rivers, and this proposal could be part of Duke Energy's ongoing attempt to pass those costs to consumers before such an action can be legally prevented. I think, frankly, that Duke Power and its subsidiaries should be required to accept lower profits for several years, since the company's previous large profits resulted from exploitative and even illegal actions, assisted by pro-corporate legislation from the NCGA. Making less money does not constitute losing money, and Duke Energy's existence would not be endangered even if its stock market value is temporarily affected. I would advocate a prohibition of rate increases by Duke Energy and its subsidiaries for a number of years, during which time the corporation would also be legally prevented from shifting the cost of "lost" profits onto its employees, and after which allowed increases per year would be strictly regulated by law. The cycle of corporate greed and consumer/workforce exploitation in North Carolina needs to be stopped.

Thank you for your attention.

David Hammond

c. The Honorable Josh Stein, Attorney General of North Carolina

(one enclosure)

Aug 15 2019

OFFICIAL COPY



#### T. OF RATES

For existing residential customers, the proposed rates (including the effects of all riders) will change the average monthly bill (including state sales tax) of a residential customer as follows:

Season	Existing Rates	Proposed Rates	Change in Average Bill
Winter	\$109.91	\$122.14	\$12.23
Summer	\$28.87	\$31.21	\$2.34
Average	\$62.64	\$69.10	\$6.46

The change in average bill will vary with each customer's level of natural gas usage.

The Commission will consider additional or alternative rate design proposals that were not included in the Company's application and may order increases or decreases in individual rate schedules that differ from those proposed by the Company.

#### IR MATTERS

A list of present rates, together with details of the proposed adjustments in rates, can be obtained at the business offices of Piedmont, or at the Office of the Chief Clerk of the Commission, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina, where a copy of the application is available for review. These materials, as well as pleadings, pre-filed testimony and exhibits of other parties, hearings transcripts, briefs, and proposed orders, may be viewed as they become available on the Commission's web site at [www.ncuc.net](http://www.ncuc.net). Hover over "Dockets" tab, click on "Docket Search," and type in the docket (G-9) and sub-docket (743) numbers. Then click the "Documents" tab located under Docket No. G-9, Sub 743 on left side of screen.

The Commission has suspended the proposed rate changes and has scheduled the application for investigation and hearing. Persons who desire to present testimony for the record should appear at one of the public hearings. Persons who desire to send written statements to inform the Commission of their positions in the matter should address their statements to North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4300, and reference Docket No. G-9, Sub 743. However, such written statements cannot be considered competent evidence unless those persons appear at the hearing and testify concerning the information contained in their written statements.

FURTHER NOTICE IS GIVEN that the North Carolina Utilities Commission has set public hearings for the application for a general rate increase as follows:

High Point: Tuesday, July 9, 2019, at 7:00 p.m.  
High Point Courthouse  
505 East Green Drive, Courtroom 434  
High Point, North Carolina 27260

Charlotte: Wednesday, July 10, 2019, at 7:00 p.m.  
Mecklenburg County Courthouse  
832 East 4th Street, Courtroom 5350  
Charlotte, North Carolina 28202

New Hanover County Courthouse  
316 Princess Street, Courtroom 317  
Wilmington, North Carolina 28401

Raleigh: Monday, August 19, 2019, at 2:00 p.m.  
Dobbs Building  
430 North Salisbury Street, Commission Hearing Room No. 2115  
Second Floor  
Raleigh, North Carolina 27603

The hearings on July 9, July 10, and July 17, 2019, shall be for the purpose of receiving only the testimony of public witnesses in accordance with Commission Rule R1-21(g). The Commission reserves the right to limit testimony at the public witness hearings. The hearing will resume in Raleigh on Monday, August 19, 2019, at 2:00 p.m., and continue as required for the testimony and cross-examination of expert witnesses for the Company, the Public Staff, and other intervenors.

Persons having an interest in the investigation and desiring to intervene in the matter as formal parties of record may file their petitions to intervene not later than July 19, 2019, in accordance with Rules R1-5 and R1-19 of the Commission's Rules and Regulations. The petitions should reference Docket No. G-9, Sub 743, and should be filed with the North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4300. All parties and intervenors to this proceeding planning to present testimony must prefile their testimony and exhibits not later than July 19, 2019.

The Public Staff – North Carolina Utilities Commission, through its Executive Director, is required by statute to represent the using and consuming public in proceedings before the Commission. Statements to the Executive Director should be addressed to:

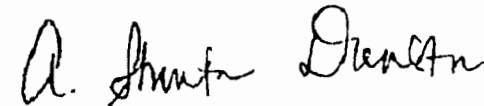
Mr. Christopher J. Ayers  
Executive Director  
Public Staff - NCUC  
4326 Mail Service Center  
Raleigh, North Carolina 27699-4300

The Attorney General is also authorized to represent the using and consuming public in proceedings before the Commission. Statements to the Attorney General should be addressed to:

The Honorable Josh Stein  
Attorney General of North Carolina  
c/o Consumer Protection - Utilities  
9001 Mail Service Center  
Raleigh, North Carolina 27699-9001

This the 16th day of May, 2019.

NORTH CAROLINA UTILITIES COMMISSION



A. Shonta Dunston, Deputy Clerk