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August 22, 2023

Ms. A. Shonta Dunston  
Chief Clerk  
North Carolina Utilities Commission  
430 N. Salisbury Street, Room 5063  
Raleigh, NC 27603

Via Electronic Submittal

Re: Docket No. W-218 Sub 551  
Northgate Customer Notice

Dear Ms. Dunston:

Paragraph 14 of the scheduling Order dated August 16, 2023, for the transfer of the Northgate water system in this docket reads:

14. That Aqua shall consult with the Public Staff to develop a Notice to Customers to be delivered to all affected customers and shall file the proposed Notice to Customers for approval by the Commission no later than 5 business days after the date of this Order.

The attached Customer Notice for the Northgate water system has been agreed upon by Aqua North Carolina, Inc. and the Public Staff. We hereby submit it for Commission approval.

I hereby certify that this filing has been served upon all parties and counsel of record as listed in the Commission's Service List for this docket.

As always, we thank you and your staff for your assistance.

Sincerely,

**By: /s/ David T. Drooz**

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Cc: Megan Jost, Public Staff Legal Counsel

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Aug 22 2023

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-218, SUB 551  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that Aqua North Carolina, Inc., 202 MacKenan Court, Cary, North Carolina 27511 (Aqua) filed an Application with the North Carolina Utilities Commission (Commission) for Transfer of Public Utility Franchise (Application) seeking authority to transfer the water utility system and public utility franchise serving Northgate Subdivision (Northgate) in Wake County, North Carolina, from Aqua to the Town of Fuquay-Varina (Town) via Lear Corporation, which is exempt from Commission regulation.

Aqua's present rates and the Town's present rates for water utility service are as follows:

**AQUA'S PRESENT RATES  
WSIP RATE YEAR 1<sup>1</sup>**

Monthly Metered Service (Residential and Commercial Customers)

Base facility charge (zero usage, based on meter size)

|           |            |
|-----------|------------|
| <1" meter | \$ 21.10   |
| 1" meter  | \$ 52.75   |
| 1½" meter | \$ 105.50  |
| 2" meter  | \$ 168.80  |
| 3" meter  | \$ 316.50  |
| 4" meter  | \$ 527.50  |
| 6" meter  | \$1,055.00 |

|                                 |         |
|---------------------------------|---------|
| Usage charge, per 1,000 gallons | \$ 8.48 |
|---------------------------------|---------|

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<sup>1</sup> Effective under Aqua's Water and Sewer Investment Plan (WSIP) Rate Year 1 for service rendered on and after June 5, 2023, through December 31, 2023.

## TOWN'S PRESENT RATES<sup>2</sup>

### Monthly Metered Service (Residential and Commercial customers)

Base facility charge (zero usage, based on meter size)

|           |           |
|-----------|-----------|
| ¾" meter  | \$ 13.49  |
| 1" meter  | \$ 22.52  |
| 1½" meter | \$ 44.92  |
| 2" meter  | \$ 71.89  |
| 3" meter  | \$ 134.88 |
| 4" meter  | \$ 224.84 |
| 6" meter  | \$ 449.56 |
| 8" meter  | \$ 719.12 |

Usage charge, per 1,000 gallons \$ 6.82

### EFFECT OF THE RATES:

The Town's rates would decrease the monthly metered water bill by \$15.91 from \$63.50 to \$47.59 based on 5,000 gallons usage.

### HEARING PROCEDURES:

The Commission has scheduled the following hearings on the Application:

*Public witness hearing* beginning at 7:00 p.m., on Tuesday, October 10, 2023, in the Commission Hearing Room 2115, Dobbs Building, 430 South Salisbury Street, Raleigh, North Carolina 27603. The hearing on October 10, 2023, will be solely for the purpose of receiving the testimony of public witnesses in accordance with Commission Rule R1-21(g). The Commission reserves the right to limit testimony at the public witness hearing pursuant to Commission Rule R1-21(g)(5). This hearing may be canceled if no significant protests are received on or before Tuesday, October 3, 2023.

*Expert witness hearing* beginning at 1:00 p.m., on Monday, October 16, 2023, and continuing as necessary until its conclusion. The hearing will be held in the Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina. The hearing scheduled for Monday, October 16, 2023, shall be conducted solely for the purpose of receiving testimony of Aqua, the Public Staff, and any other parties of record.

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<sup>2</sup> Town Water and Sewer Rates for 2023 – 2024 per Ordinance No. N-23-20 (In-town rates).

The Public Staff is authorized by statute to represent consumers in proceedings before the Commission. Correspondence concerning Aqua's Application, or the public hearing should be directed to the Public Staff. Consumer statements to the Public Staff should include the customer's name, contact information, and any information that the writer wishes to be considered by the Public Staff in its investigation of the matter, and such statements should be addressed to Mr. Christopher J. Ayers, Executive Director, Public Staff, 4326 Mail Service Center, Raleigh, North Carolina 27699-4326. Consumer statements may also be faxed to (919) 715-6704.

Consumer statements may be submitted to the Commission via the web form at <https://www.ncuc.gov/contactus.html>. Consumer statements are not evidence unless those persons appear at a public witness hearing and testify concerning the information contained in their consumer statements.

The Attorney General is also authorized by statute to represent the consumers in proceedings before the Commission. Statements to the Attorney General should be addressed to The Honorable Josh Stein, Attorney General, c/o Utilities Section, 9001 Mail Service Center, Raleigh, North Carolina 27699-9001. Written statements may also be e-mailed to [utilityAGO@ncdoj.gov](mailto:utilityAGO@ncdoj.gov).

Persons desiring to intervene in this matter as formal parties of record should file a petition to intervene pursuant to North Carolina Utilities Commission Rules R1-5 and R1-19, on or before Tuesday, September 26, 2023. Such petitions should be filed with the Chief Clerk of the North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4300. Information regarding this proceeding can be accessed from the Commission's website at [www.ncuc.gov](http://www.ncuc.gov) under Docket Number "W-218 Sub 551."

This the \_\_th day of August, 2023.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers, issued by the North Carolina Utilities Commission in Docket No. W-218, Sub 551, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_\_ day of \_\_\_\_\_, 2023.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Aqua North Carolina, Inc.

The above-named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_, in Docket No. W-218, Sub 551.

Witness my hand and notarial seal, this the \_\_\_\_\_ day of \_\_\_\_\_, 2023.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_

Date