

INFORMATION SHEET

PRESIDING: Hearing Examiner Jenny Li

PLACE: Via Video Conference

DATE: Wednesday, February 28, 2024

TIME: 7:00 p.m. to 7:47 p.m.

DOCKET NO.: W-1263 Sub 4

COMPANY: JPC Utilities, LLC

DESCRIPTION: In the Matter of Application by JPC Utilities, LLC, for for Authority to Adjust and Increase Rates for Water and Wastewater Utility Service in its Service Areas in Guilford County, North Carolina

VOLUME NUMBER: 1

APPEARANCES

See attached

WITNESSES

See attached

EXHIBITS

See attached

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REPORTED BY: Kaylene Clayton  
TRANSCRIBED BY: Kaylene Clayton  
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TRANSCRIPT PAGES: 37  
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1 PLACE: Via Video Conference  
2 DATE: Wednesday, February 28, 2024  
3 TIME: 7:00 p.m. - 7:47 p.m.  
4 DOCKET: W-1263, Sub 4  
5 BEFORE: Hearing Examiner Jenny Li  
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10 IN THE MATTER OF:

11 Application by JPC Utilities, LLC,  
12 for Authority to Adjust and Increase Rates  
13 for Water and Wastewater Utility Service in its  
14 Service Areas in Guilford County, North Carolina  
15

16 VOLUME 1  
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1 A P P E A R A N C E S:

2 FOR JPC UTILITIES, LLC:

3 David Drooz, Esq.

4 Fox Rothschild LLP

5 434 South Salisbury Street, Suite 2800

6 Raleigh, North Carolina 27601

7

8 FOR THE USING AND CONSUMING PUBLIC:

9 James Bernier, Esq.

10 Davia Newell, Esq.

11 Public Staff - North Carolina Utilities Commission

12 4326 Mail Service Center

13 Raleigh, North Carolina 27699-4326

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NORTH CAROLINA UTILITIES COMMISSION

## T A B L E O F C O N T E N T S

## E X A M I N A T I O N S

PAGE

DREW LACKLEN

Direct Examination by Mr. Bernier .....12

Cross Examination by Mr. Drooz .....15

CLANCY LAIZURE

Direct Examination by Mr. Bernier .....17

Examination by Hearing Examiner Li .....21

CONG LI

Direct Examination by Mr. Bernier .....23

Examination by Hearing Examiner Li .....26

BRENDA CHANEY

Direct Examination by Mr. Bernier .....28

## E X H I B I T S:

IDENTIFIED/ADMITTED

Laizure Exhibit 1 .....19 19

Chaney Exhibit 2 .....30 30

**NORTH CAROLINA UTILITIES COMMISSION**  
**APPEARANCE SLIP**

**DATE:** 2/28/2024 **DOCKET NO.:** W-1263, Sub 4

**ATTORNEY NAME and TITLE:** David Drooz

**FIRM NAME:** Fox Rothschild LLP

**ADDRESS:** 434 S. Salisbury Street, Suite 2800

**CITY:** Raleigh **STATE:** NC **ZIP CODE:** 27601

**APPEARANCE ON BEHALF OF:** JPC Utilities, LLC

**APPLICANT:** X **COMPLAINANT:** \_\_\_ **INTERVENOR:** \_\_\_

**PROTESTANT:** \_\_\_ **RESPONDENT:** \_\_\_ **DEFENDANT:** \_\_\_

**Non-confidential transcripts are located on the Commission's website.** To view and/or print transcripts, go to <https://www.ncuc.net/>, hover over the Dockets tab, select Docket Search, enter the docket number, and click search, select the highlighted docket number and select Documents for a list of all documents filed.

**ONLY fill out this portion if you have signed an NDA to receive CONFIDENTIAL transcripts and/or exhibits:**

☐ **Yes, I have signed the Confidentiality Agreement.**

**Email:** ddrooz@foxrothschild.com

**SIGNATURE:** /s/ David Drooz

**(Signature Required for distribution of CONFIDENTIAL information)**

**NORTH CAROLINA UTILITIES COMMISSION**  
**PUBLIC STAFF - APPEARANCE SLIP**

DATE: February 28, 2024

DOCKET #: W-1263, Sub 4

PUBLIC STAFF ATTORNEYS: James Bernier, Jr.; Davia Newell

TO REQUEST A **CONFIDENTIAL** TRANSCRIPT, PLEASE PROVIDE YOUR  
EMAIL ADDRESS BELOW:

ACCOUNTING \_\_\_\_\_

CONSUMER SERVICES \_\_\_\_\_

COMMUNICATIONS \_\_\_\_\_

ENERGY \_\_\_\_\_

ECONOMICS \_\_\_\_\_

LEGAL: [james.bernier@psncuc.nc.gov](mailto:james.bernier@psncuc.nc.gov);

[davia.newell@psncuc.nc.gov](mailto:davia.newell@psncuc.nc.gov)

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WATER \_\_\_\_\_

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COUNSEL/MEMBER(s) REQUESTING A **CONFIDENTIAL** TRANSCRIPT  
WHO HAS SIGNED A CONFIDENTIALITY AGREEMENT WILL NEED TO  
SIGN BELOW.

/s/ James Bernier, Jr.

/s/ Davia Newell

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Mar 15 2024

Clancy Laizure  
2205-R Oak Ridge Rd  
Oak Ridge, NC 27310  
(336) 209-0517

State of North Carolina  
Utilities Commission  
Raleigh

Re: Docket NO. W-01263, Sub 4

As a business owner and in conjunction with other business owners in Oak Ridge, NC, I would ask that the Commission deny this exorbitant increase that is asked for.

This 114% increase will monetarily hurt many of the businesses in this area. It will particularly cause the smaller business owners to become financially strapped due to the increase. In my particular business I cannot increase my prices to compensate for this exorbitant amount asked for.

To ask for this great of an increase, I feel borders on profiteering. JPC Utilities has not incurred such an increase in their costs to warrant this outlandish increase in our costs.

I would ask that the Utility Commission deny such an increase, as it is exorbitant and will be detrimental to many of the small businesses who have to use JPC Utilities without the ability to change their service provider.

Thank you for your time in this matter

Sincerely,

A handwritten signature in black ink, appearing to read 'Clancy Laizure', with a stylized flourish at the end.

Clancy Laizure

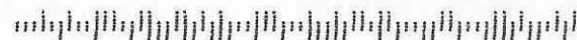
Clancy Laizure  
2205-R Oak Ridge Rd.  
Oak Ridge, NC 27310

GREENSBORO, NC 27400  
PIEDMONT TRIAD AREA  
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Mr. Christopher J. Myers  
Executive Director  
Public Staff  
4326 Mail Service Center  
Raleigh, NC. 27699-4300

27699-432699



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Mar 13 2024



Petition to NC Utilities Commission  
Re: Docket NO. W-1263, Sub 4

OFFICIAL COPY

Mar 13 2024

The undersigned request that the proposed 114% increase in water and wastewater applied for by JPC Utilities be denied.

As a business owners in Oak Ridge NC, we are deeply concerned about the proposed 114% increase in water and wastewater service by JPC Utilities. Docket No. W - 1263, Sub 4 by the NC Utilities commission is not just an inconvenience, but will also threaten our livelihood. Our businesses, the backbone of our community will be severely impacted by this drastic hike.




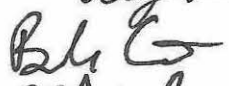
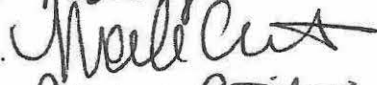


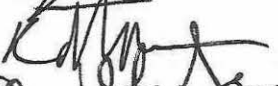

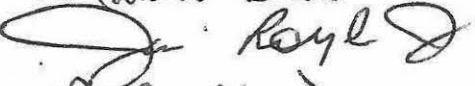



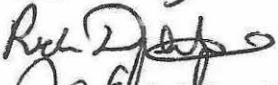







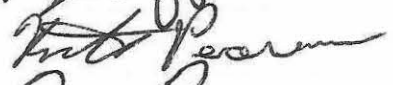



Our businesses are already grappling with economic challenges to recent events. A sudden doubling of utility costs would not only burden us financially, but could also lead to job losses and reduced services for our community members.

The average water bill for small businesses in Oak Ridge is currently around \$100 per month. If this proposal goes through , that cost could more than double to over \$200 per month - a financial burden many of us cannot bear. In a time when small business are already struggling due to economic uncertainties, this additional expense could force many to close their doors permanently.

We understand that utilities companies need to cover their costs and make necessary infrastructure improvements, however, such a significant increase seems excessive and unjustified without clear evidence of its necessity. According to the US Bureau of Labor Statistics the average annual inflation rate over the last decade has been around 1.8%. A sudden jump of utility rates by more than a hundred percent is far beyond any reasonable cost adjustments tied to inflation or operational costs

We urge the NC Utilities Commission to consider the impact on our community before approving such an extreme rate hike. We believe there must be other ways for JPC Utilities to meet its needs without imposing such a heavy burden on its customers.

Please stand with us-sign this petition urging the NC Utilities Commission to deny JPC Utilities application for a 114% increase in water and wastewater service rates.

Name	Address	Signature
CIANCY LARZANO	2205-R Oak Ridge Rd	
Cindy Abbott	2205 - Z Oak Ridge Rd.	Cynthia Abbott
Cameron Ligon	2205-X+P Oak Ridge Rd.	
Cong Jin Li	2205-O Oak Ridge Rd.	
Brandon Carty	2209 Oak Ridge Rd	
Nikki Taylor	8001-A Marketplace Dr	Nikki Taylor
Nicole Crites	1692 NCHWY 68 Suite F	
Corey Crites	1692 NCHWY 68 Suite I	Corey Crites
Jangmi Choi	1692 G NC 68 North	
Kim Du	1692 NC 68 North	
Keith Morgan		
Chen Geoghegan	7842 Eversfield Rd	
Michelle Brown	7494 Bethel View Ct.	Michelle Brown
Jim Rouas	629 NICKEL CREEK CT	
NoLan McDowell	6100 Friendly Ave	
Brian Privette	7615 Whitaker Dr.	
Joe Shuck	7726 PETERS GROVE RD	
Rich Dabo	3403 Annez Drive	
Joe Edgerton	6050 Shaw Hills Ct.	
Brian Pitcher	9301 Smoke Hollow Rd	
DONOVAN MCDONNELL	9000 QUIET RESERVE RD	
MARK SHINA	8400 PARKCHESTER PL	
Randy Floss	5914 Tarleton Dr	
Michael Tinger	8400 Crichton Ct	
Daniel O'Connor	7565 Garbeza Drive	
LISA JOYCE	5757 Bunch Rd. Oak Ridge	
Keith Pearman	141 Angle Pl Stokesdale NC	
Tracy Blevins	7712 Perthshire Dr.	
ROB BEESON	7388 Lees Ridge Rd OR.	



Name	Address	Signature
Amy Oglesby	4396 Hollow Hill Rd Kernersville NC 27284	Amy Oglesby
Nicole King	8805 Case Ridge Dr Oak Ridge NC 27310	Nicole King
Kathryn Gause	5700 Foxcroft Dr Oak Ridge, NC 27310	Kathryn Gause
Terri Harris	8216 Messenger Court Stokesdale NC 27357	Terri Harris
Cheryl Albright	7605 KERTING DR OAK RIDGE NC 27310	Cheryl Albright
Andrew Micheli	8216 Hunting Gap Rd Oak Ridge Physical Therapy	Andrew Micheli
JOHN ROCK	7614 BRAELANDS DR SUMMERFIELD, NC	John R. Rock

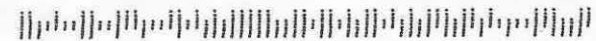
Clancy Laizure  
7839 Spencer Brook Dr.  
Summerfield, NC

GREENSBORO NC 27030  
PIEDMONT TRIAD AREA  
22 DEC 2023 PM 1



Mr. Christopher J. Myers  
Executive Director  
Public Staff  
4326 Mail Service Center  
Raleigh, NC. 27699 - 4300

27699-4300



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Mar 13 2024

ATTN: Chief Clerk of the NC Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

Re: DOCKET NO. W-1263, SUB 4

Brenda M Chaney  
Stevenson Group One Inc  
dba Mailboxes & More  
2205 Oak Ridge Rd  
Ste K PMB 127  
Oak Ridge, NC 27310  
Mailboxes.OakRidge@gmail.com

JPC Utilities, LLC  
PO Box 345  
Oak Ridge, NC 27310  
philip@jpc-management.com

In regards to proposed rate change, we request the opportunity to enter a protest at the Public Hearing scheduled 7:00 PM on Wednesday, January 17, 2024 at the Guilford County Courthouse, Courtroom 1C, 201 South Eugene St, Greensboro, NC 27401.

Current rates imposed by JPC Utilities are 100% higher than rates imposed by Greensboro, non-Greensboro Guilford county, Winston Salem and Kernersville (serviced by CCUC).

The proposed rates are unjust and unreasonable.

A comparable bill under Greensboro water/sewer for a retail establishment with non-public restrooms for our usage is estimated between \$13-16 dollars monthly.

Under current JPC rates, 270 gallons usage resulted in \$56.10 charge. The proposed rate increase will result in a charge of \$122.80 for the same usage.

Essentially almost 10 times higher than Greensboro non-residential rates.

  
12/19/2023