

INFORMATION SHEET

PRESIDING: Commissioner Hughes, Presiding; Chair Mitchell and Commissioners Brown-Bland, Clodfelter, Duffley, McKissick, Jr., and Kemerait

PLACE: Raleigh, NC

DATE: Tuesday, June 20, 2023

TIME: 10:00 a.m. – 1:03 p.m.

DOCKET NO.: W-354, Sub 399

COMPANY: Carolina Water Service, Inc. of North Carolina

DESCRIPTION: In the Matter of Application of Carolina Water Service, Inc. of North Carolina, 5821 Fairview Road, Suite 401, Charlotte, North Carolina 28209, for a Certificate of Public Convenience and Necessity to Provide Water Utility Service to the Carteret County Water System, and for Approval of Rates

VOLUME NUMBER: 2

APPEARANCES

See Attached

WITNESSES

See Attached

EXHIBITS

See Attached

REPORTED BY: Kaylene Clayton
TRANSCRIBED BY: Kaylene Clayton
DATE FILED: June 7, 2023

TRANSCRIPT PAGES: 127
PREFILED PAGES: 48
TOTAL PAGES: 175

PLACE: Dobbs Building, Raleigh, North Carolina
DATE: Tuesday, June 20, 2023
DOCKET NO.: W-354, Sub 399
TIME: 10:00 a.m. - 1:03 p.m.
BEFORE: Commissioner Jeffrey A. Hughes, Presiding
Chair Charlotte A. Mitchell
Commissioner ToNola D. Brown-Bland
Commissioner Daniel G. Clodfelter
Commissioner Kimberly W. Duffley
Commissioner Floyd B. McKissick, Jr.
Commissioner Karen M. Kemerait

IN THE MATTER OF:

Application by

Carolina Water Service, Inc. of North Carolina,
5821 Fairview Road, Suite 401,
Charlotte, North Carolina 28209,

for a Certificate of Public Convenience
and Necessity to Provide Water Utility Service
to the Carteret County Water System, and for
Approval of Rates

VOLUME: 2

1 A P P E A R A N C E S:
2 FOR CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA:

3 Jo Anne Sanford, Esq.
4 Sanford Law Office, PLLC
5 721 North Bloodworth Street
6 Raleigh, North Carolina 27604

7
8 FOR CARTERET COUNTY:
9 Claud R. Wheatly, III
10 710 Cedar Street
11 Beaufort, North Carolina 28516

12
13 FOR THE USING AND CONSUMING PUBLIC:
14 William E.H. Creech, Esq.
15 James Bernier, Esq.
16 Public Staff - North Carolina Utilities Commission
17 4326 Mail Service Center
18 Raleigh, North Carolina 27699-4300

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T A B L E O F C O N T E N T S
E X A M I N A T I O N S

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MATTHEW P. SCHELLINGER II PAGE

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E X H I B I T S

IDENTIFIED/ADMITTED

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Public Staff CWSNC Application.....	14/37
Cross Exhibit 1	
Feasel Exhibit 1 - Updated.....	40/-
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Public Staff Junis.....	40/-
Exhibits 1-2	
Public Staff Panel Carteret County....	91/-
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Public Staff Panel Carteret County....	93/-
Cross Exhibit 2	
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Exhibit 1	
Public Staff Panel Redirect.....	140/-
Exhibit 2	

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Jul 11 2023

**NORTH CAROLINA UTILITIES COMMISSION
APPEARANCE SLIP**

DATE: 10-18-22 DOCKET NO.: W-354, Subs 398 & 399
ATTORNEY NAME and TITLE: Jo Anne Sanford

FIRM NAME: Sanford Law Office
ADDRESS: 721 Bloodworth Street
CITY: Raleigh STATE: NC ZIP CODE: 27604

APPEARANCE ON BEHALF OF: WSNC

APPLICANT: COMPLAINANT: INTERVENOR:
PROTESTANT: RESPONDENT: DEFENDANT:

Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to <https://www.ncuc.net/>, hover over the Dockets tab, select Docket Search, enter the docket number, and click search, select the highlighted docket number and select Documents for a list of all documents filed.

ONLY fill out this portion if you have signed an NDA to receive **CONFIDENTIAL** transcripts and/or exhibits:

Yes, I have signed the Confidentiality Agreement.

Email: sanford@sanfordlawoffice.com
SIGNATURE: /s/ Jo Anne Sanford

(Signature Required for distribution of **CONFIDENTIAL** information)

NORTH CAROLINA UTILITIES COMMISSION
PUBLIC STAFF - APPEARANCE SLIP

DATE: October 18, 2022

DOCKET #: W-354, Sub 398 399

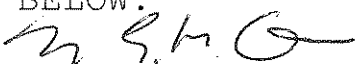
PUBLIC STAFF ATTORNEYS: William E. H. Creech

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ACCOUNTING _____
CONSUMER SERVICES _____
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ENERGY _____
ECONOMICS _____
LEGAL: zeke.creech@psncuc.nc.gov
TRANSPORTATION _____
WATER _____

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COUNSEL/MEMBER(s) REQUESTING A **CONFIDENTIAL** TRANSCRIPT WHO HAS SIGNED A CONFIDENTIALITY AGREEMENT WILL NEED TO SIGN BELOW.


/s/ William E. H. Creech

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corix.com

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Helping people enjoy a better life & communities thrive

Local Utilities Local Solutions

In communities across North America, Corix companies deliver sustainable water, wastewater, and energy utility infrastructure solutions our customers want – to help people enjoy a better life and communities thrive.

[Learn More](#)

Utility Infrastructure Know-How

Water Utility Solutions

Water is at the core of everything we do. With over 700 potable water systems in operation across the US and Canada, we have the people, knowledge, and dedication required to supply safe and reliable water utility infrastructure communities depend on.

Type here to search

86°F Mostly cloudy 2:02 PM 6/15/2023

Corix | Water, Wastewater, and Energy

YOUR LOCAL UTILITY

CORIX

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Helping people enjoy a better life & communities thrive

Local Utilities & Local Solutions
In communities across North America, Corix companies deliver sustainable water, wastewater and energy utility infrastructure solutions our customers want — to help people enjoy a better life and communities thrive.

Learn More

Utility Infrastructure Know-How

Water Utility Solutions
Water is at the core of everything we do. With over 740 potable water systems in operation across the US and Canada, we have the people, knowledge, and dedication required to supply safe and reliable water utility infrastructure communities depend on.

Windows taskbar: Type here to search, 86°F Mostly cloudy, 2:03 PM 6/19/2023

Corix | US Operations

corix.com/corix-companies/corix-group-united-states

CORIX

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Corix Group of Companies (US)

Utility Customers

Please visit your local utility website for all Customer Care information.

Our US Utility Operations

Our Corix Group of Companies US operations provide safe, reliable and cost-effective water and wastewater services to close to 1 million customers in 20 states, making us one of the world's privately owned water and wastewater utilities. In the countries learn more about our utility solutions.

As with all Corix operations, we're committed to the health and welfare of the communities we serve and our "Triple A" charging dispute within a better life and customer focus. Outside of our utility and water solutions.

Operating Areas & Companies

Alaska	Corix Alaska Water Solutions
Arkansas	Arkansas Water Solutions
Arizona	Arizona Water Solutions
California	California Water Solutions
Colorado	Colorado Water Solutions
Florida	Florida Water Solutions
Georgia	Georgia Water Solutions
Illinois	Illinois Water Solutions
Indiana	Indiana Water Solutions
Iowa	Iowa Water Solutions
Kansas	Kansas Water Solutions
Michigan	Michigan Water Solutions
Minnesota	Minnesota Water Solutions
Missouri	Missouri Water Solutions
Montana	Montana Water Solutions
Nebraska	Nebraska Water Solutions
Nevada	Nevada Water Solutions
New Mexico	New Mexico Water Solutions
New York	New York Water Solutions
North Carolina	North Carolina Water Solutions
Ohio	Ohio Water Solutions
Oklahoma	Oklahoma Water Solutions
Oregon	Oregon Water Solutions
Texas	Texas Water Solutions
Utah	Utah Water Solutions
Virginia	Virginia Water Solutions
Washington	Washington Water Solutions
West Virginia	West Virginia Water Solutions
Wisconsin	Wisconsin Water Solutions
Wyoming	Wyoming Water Solutions

86°F Mostly cloudy 2:04 PM 6/19/2023

The screenshot shows the Carolina Water Service website interface. At the top, there are browser tabs for 'Carolina Water Service | My Utility' and 'Carolina Water Service | My Utility'. The address bar shows 'myutility.us/carolinawater'. Below the browser window, the website header includes the Carolina Water Service logo and navigation links: 'Account & Billing', 'Contact Us', 'News', 'Regulatory', 'Water Safety', and 'Water Smart'. A 'My Utility Account' login form is overlaid on the right side of the header, with fields for 'Username', 'Password', and a 'Remember Me' checkbox. Below the header is a large banner image with three call-to-action buttons: 'Pay Your Bill', 'Start/Stop Service', and 'Conserve & Save'. The main content area features a 'Latest News' section with three article cards:

- CWSNC Implements New Rates**
Jun 13, 2023
Rates & Regulations | Your Utility Services
The North Carolina Utilities Commission (NCUC) has approved a portion of the company's request to increase water and wastewater
- Switch to Paperless Billing Statements!**
May 10, 2023
Your Utility Services
Paperless billing is convenient and secure. It also clears the paper clutter of a monthly bill statement. Make the switch today!
- It's Drinking Water Week**
May 08, 2023
Conservation & Environment | Water & Wastewater Facts
This week kicks off Drinking Water Week, a decades-long tradition led by the American Water Works Association.

At the bottom of the page, a Windows taskbar is visible with the search bar, taskbar icons, and system tray showing the date and time as 2:04 PM on 6/19/2023.

The screenshot shows the Carolina Water Service website interface. At the top, there are browser tabs for 'CWS | US Operations' and 'Carolina Water Service | My Utility'. The address bar shows 'myutility.us/carolinawater'. The website header includes the company logo and navigation links: 'Account & Billing', 'Contact Us', 'News', 'Regulatory', 'Water Safety', and 'Water Smart'. A dropdown menu is open under 'Contact Us', listing 'Customers', 'Careers', and 'Developers'. A 'My Utility Account' login form is visible, with fields for 'Username', 'Password', and a 'Remember Me' checkbox. Below the header is a large banner image with three call-to-action buttons: 'Pay Your Bill', 'Start / Stop Service', and 'Conserve & Save'. The 'Latest News' section features three articles:

- CWSNC Implements New Rates** (Jun 13, 2023): The North Carolina Utilities Commission (NCUC) has approved a portion of the company's request to increase water and wastewater rates.
- Switch to Paperless Billing Statements!** (May 10, 2023): Paperless billing is convenient and secure. It also clears the paper clutter of a monthly bill statement. Make the switch today!
- It's Drinking Water Week** (May 08, 2023): This week kicks off Drinking Water Week, a decades-long tradition led by the American Water Works Association.

The Windows taskbar at the bottom shows the search bar, task icons, and system tray with a temperature of 86°F and date/time of 2:05 PM on 6/19/2023.



Contact Us

- Customers
- Careers
- Developers

Customer Contact



Online

[Self-Service Portal](#)

Send us your inquiry quickly at any time from any device.



Phone

(800) 525-7990

Our Customer Service agents would be pleased to serve you M-F, 8 AM to 5 PM Eastern.



Emergencies

(800) 525-7990

24 Hrs - 365 Days a Year

Service Forms

Service Forms can be found on the My Utility Account [Service Forms](#) page. You do not have to be registered to use this feature.

Mailing Address

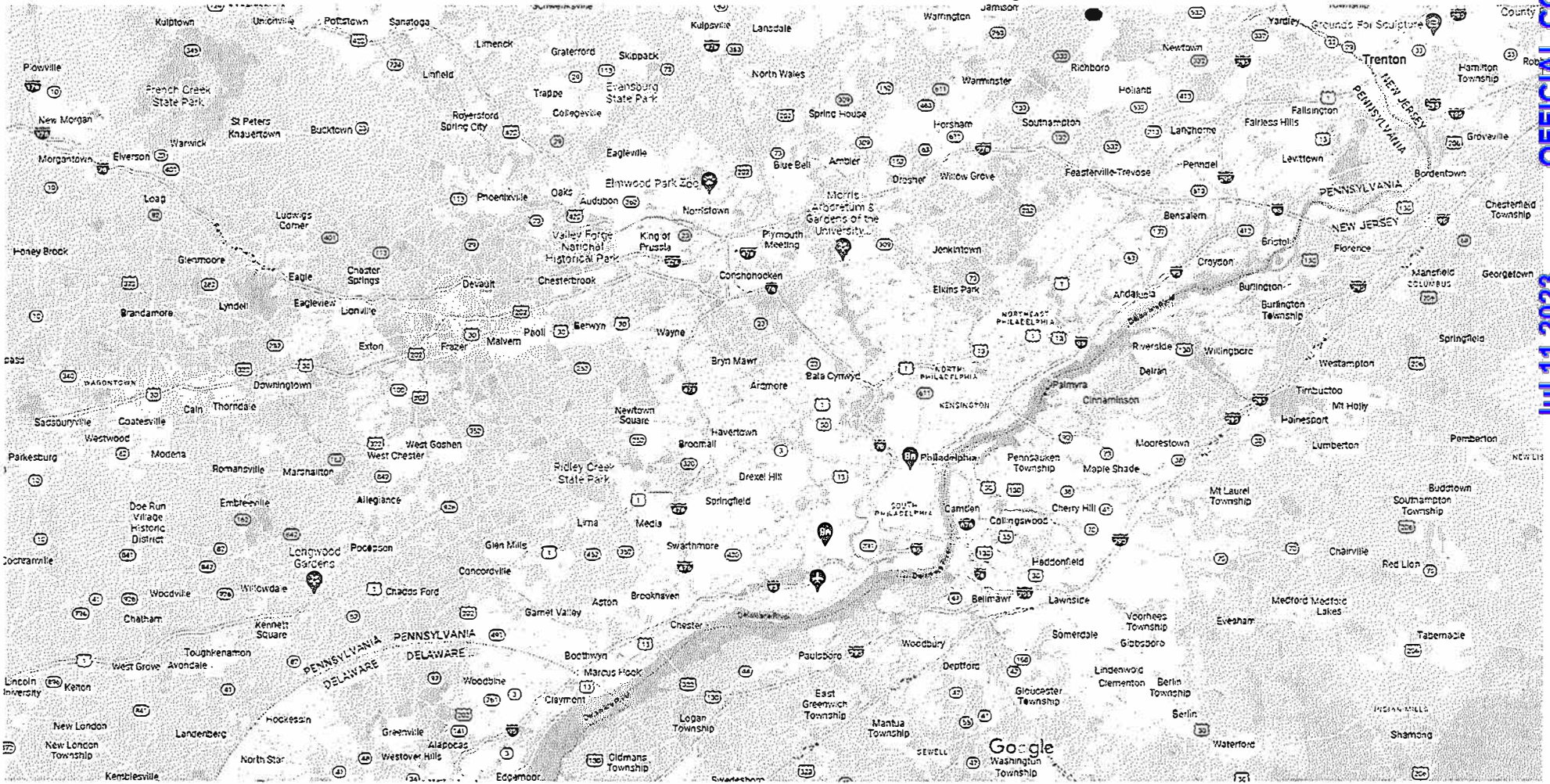
(Bill Payments Only)

PO Box 70723
Philadelphia, PA 19176-0723



I/A

Google Maps po box 70723 philadelphia pa 19176-0723



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Philadelphia
 No reviews
 Pennsylvania
 70723 philadelphia pa



Philadelphia, PA 19176
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Don't see what you're looking for?

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Philadelphia
No reviews
Pennsylvania
70723 philadelphia pa



Philadelphia, PA 19176
No reviews
philadelphia pa 19176



Don't see what you're looking for?

The screenshot shows the website for Carteret County, North Carolina. The header includes the county logo and navigation tabs for Government, Departments, Services, Business, Tourism and Lifestyle, and I Want To... A sidebar on the left contains icons for News, Calendar, Contact, and Back to Top. The main content area is a grid of service categories:

- Apply For:** 911 Address for Property, Absentee Ballot by Mail, Boards & Commissions Appointment, Building Permits, Concealed Handgun Permit, Employment Opportunities, Handgun Purchase Permit, Library Card, Passport, Water Service.
- Contact:** An Inmate in Jail, County Staff.
- Fill Out:** County Forms.
- Find:** Comprehensive Annual Financial Reports (CAFR), County Budget Documents, Employee Forms & Benefits, Inmate Visitation Rules, Occupancy Tax Info, Recycling & Waste Info.
- Obtain:** Birth Certificate, Death Certificate, Marriage Certificate, Passport, Sheriff's Report, Septic System Permit.
- Pay For:** Pay Taxes Online, Pay Your Utility Bill Online.
- Report:** Mosquito Issues.
- Request:** Signs for County Roads.
- Reserve:** Civic Center Facility, Rec Facilities.
- Schedule:** Transportation Pickup (CCATS).
- Sign Up For:** CodeRed Emergency Notifications, Rec Programs.
- Search:** County GIS Data, Online Auctions, Register of Deeds Indexes.
- View:** Commissioners' Meetings, Jail Inmate Information (Current).

The browser's address bar shows the URL <https://www.carteretcountync.gov/I-Want-To>. The taskbar at the bottom indicates the system time is 1:44 PM on 6/19/2023, with a weather forecast of 86°F Partly sunny.

The screenshot shows the official website for Carteret County, North Carolina. The browser address bar displays "carteretcountync.gov". The website header includes the county logo and navigation tabs for "Government", "Departments", "Services", "Business, Tourism and Lifestyle", and "I Want To...".

The main content area is titled "Departments A - H" and "Departments I - Z".

Departments A - H:

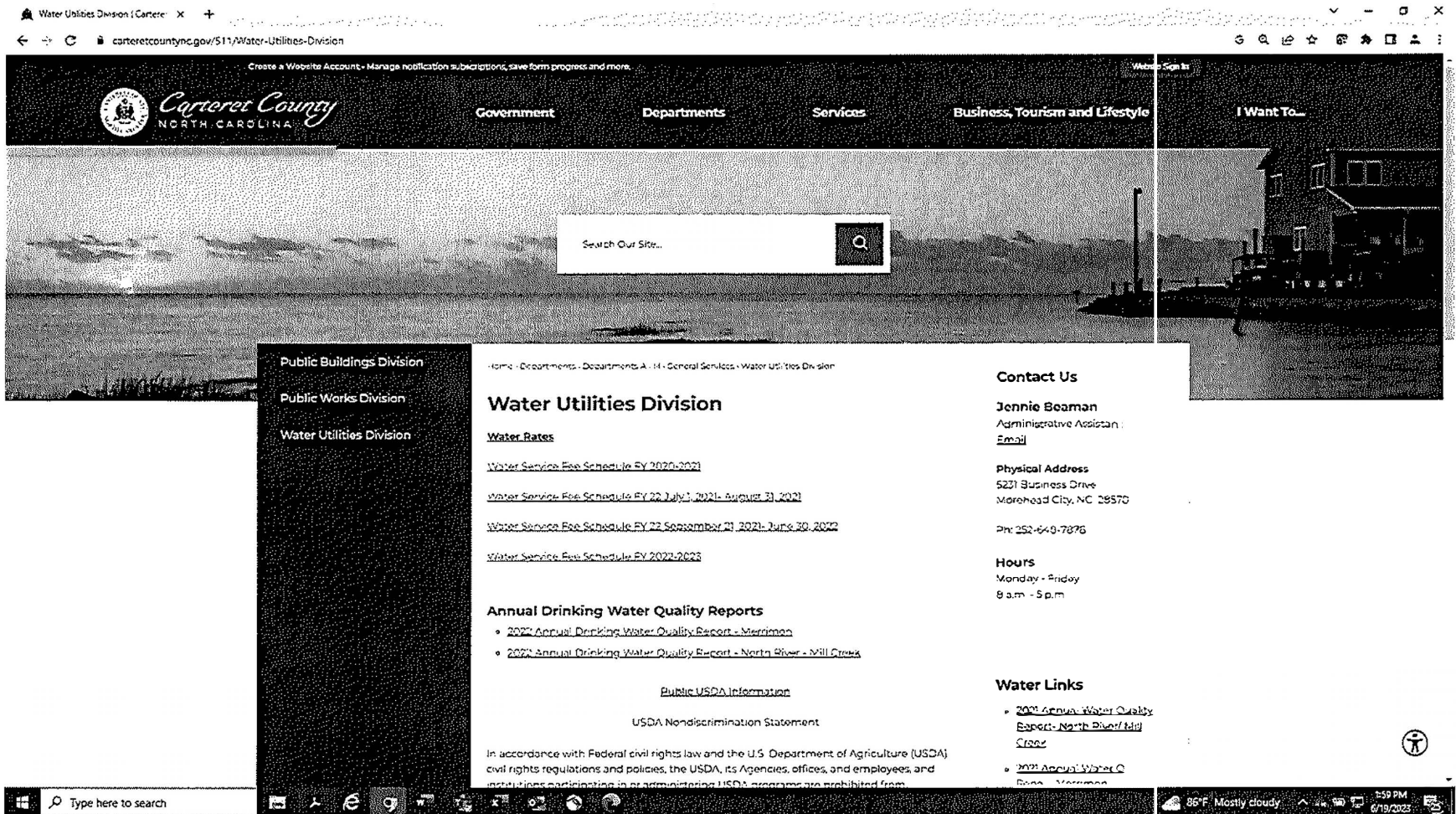
- Administration
- Airport
- Animal Control Services
- Board of Elections
- CCATS Public Transportation
- Civic Center
- Cooperative Extension
- County Attorney
- Court Facilities
- Economic Development
- Emergency Services
- Environmental Health
- Finance
- General Services
- GIS Services
- Health Department
- Human Resources

Departments I - Z:

- Information Technology
- Library
- Mental Health
- Parks & Recreation
- Planning & Inspections
- Public Buildings
- Public Works
- Public Information Office
- Rape Crisis
- Register of Deeds
- Senior Services
- Sheriff's Office
- Shore Protection Office
- Social Services
- Soil & Water Conservation
- Tax Office
- Veterans Services
- Water Utilities

At the bottom of the page, there is a horizontal navigation bar with the following links: "Agenda Center", "Register of Deeds", "News", "Bids", "Utility Bill & Tax Payments", and "Employment".

The Windows taskbar at the bottom shows the search bar with "Type here to search", the system tray with the date "6/19/2023" and time "1:44 PM", and the weather "86°F Partly sunny".



Water Utilities Division | Carteret

Home > Departments > Departments A - H > General Services > Water Utilities Division

Water Utilities Division

Water Rates

- [Water Service Fee Schedule FY 2020-2021](#)
- [Water Service Fee Schedule FY 22, July 1, 2021- August 31, 2021](#)
- [Water Service Fee Schedule FY 2021, September 1, 2021- June 30, 2022](#)
- [Water Service Fee Schedule FY 2022-2023](#)

Annual Drinking Water Quality Reports

- [2022 Annual Drinking Water Quality Report - Merrimon](#)
- [2022 Annual Drinking Water Quality Report - North River - Mill Creek](#)

Public USDA Information

USDA Nondiscrimination Statement

In accordance with Federal civil rights law and the U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and contractors participating in or administering USDA programs are prohibited from

Contact Us

Jennie Beaman
Administrative Assistant
[Email](#)

Physical Address
5231 Business Drive
Morehead City, NC 28570

Ph: 252-640-7876

Hours
Monday - Friday
9 a.m. - 5 p.m.

Water Links

- [2021 Annual Water Quality Report - North River Mill Creek](#)
- [2021 Annual Water Quality Report - Merrimon](#)

The screenshot shows a web browser window displaying the Carter County North Carolina website. The browser's address bar shows the URL cartercountync.gov/511/Water-Utilities-Division. The website header includes the Carter County logo and navigation links for Government, Departments, Services, Business, Tourism and Lifestyle, and I Want To... Below the header, a white box contains text about filing a program discrimination complaint with the USDA. The text includes instructions on how to file a complaint, contact information for the USDA, and a statement that USDA is an equal opportunity provider. Below this box, there are six circular icons representing different services: Agenda Center, Register of Deeds, News, Bids, Utility Bill & Tax Payments, and Employment. At the bottom of the page, there is a 'Contact Us' section with the address 210 Turner Street, Beaufort, NC 28516, a 'Directory' link, and 'Social Media' icons for Facebook, Twitter, and YouTube. The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray information including the date 6/19/2023 and time 2:00 PM.

Water Utilities Division: Carter County

Water Utilities Division

Create a Website Account - Manage notification subscriptions, save form progress and more.

Website Sign In

Carter County
NORTH CAROLINA

Government Departments Services Business, Tourism and Lifestyle I Want To...

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at https://www.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

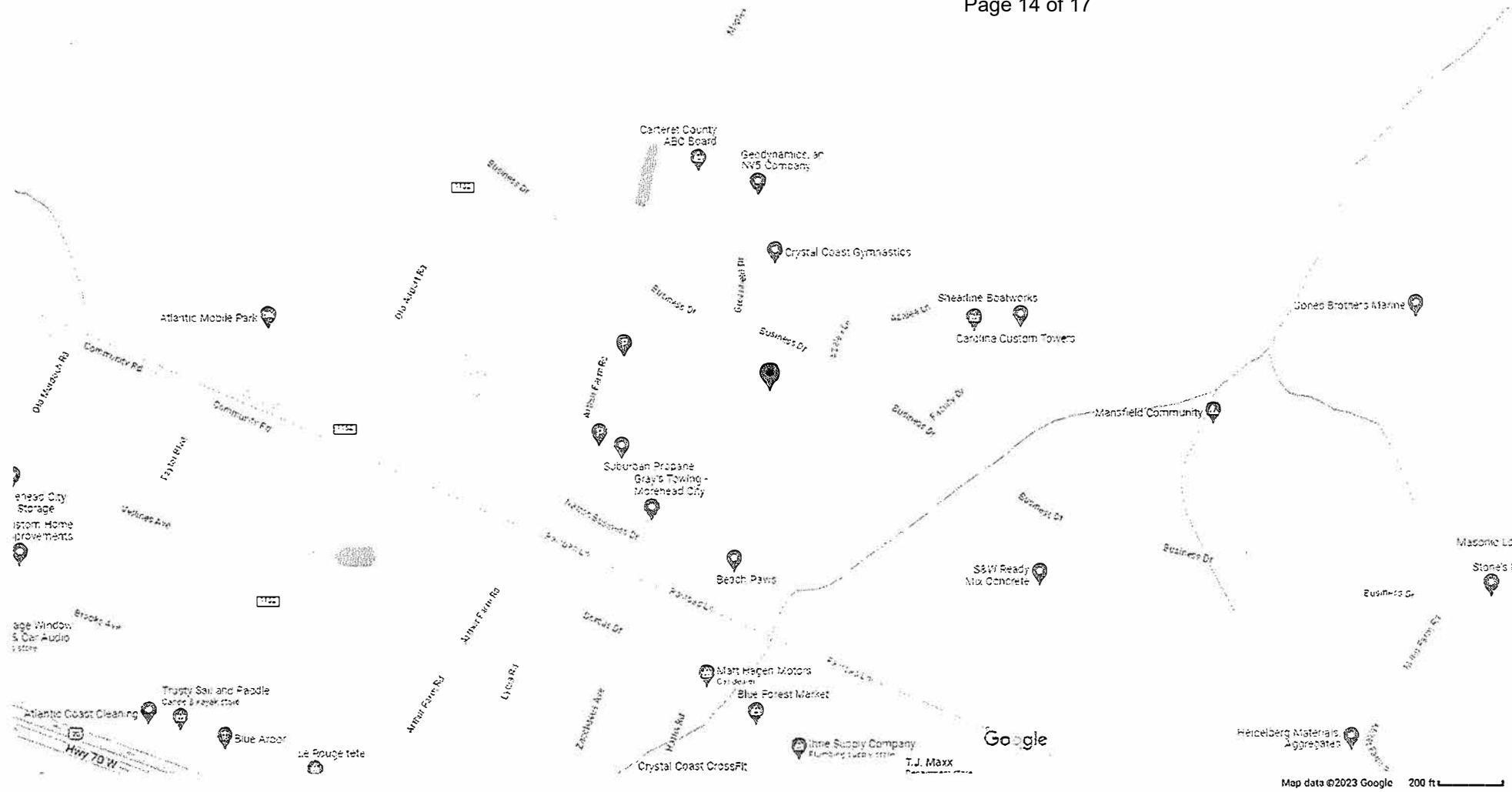
1. Mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
2. Fax: (202) 690-7442; or
3. Email: program.intake@usda.gov

USDA is an equal opportunity provider, employer, and lender.

Agenda Center Register of Deeds News Bids Utility Bill & Tax Payments Employment

Contact Us 210 Turner Street Beaufort, NC 28516 Directory Social Media

Type here to search 25°F Mostly Cloudy 2:00 PM 6/19/2023



Newport, North Carolina

Google Street View

Dec 2022 See more dates

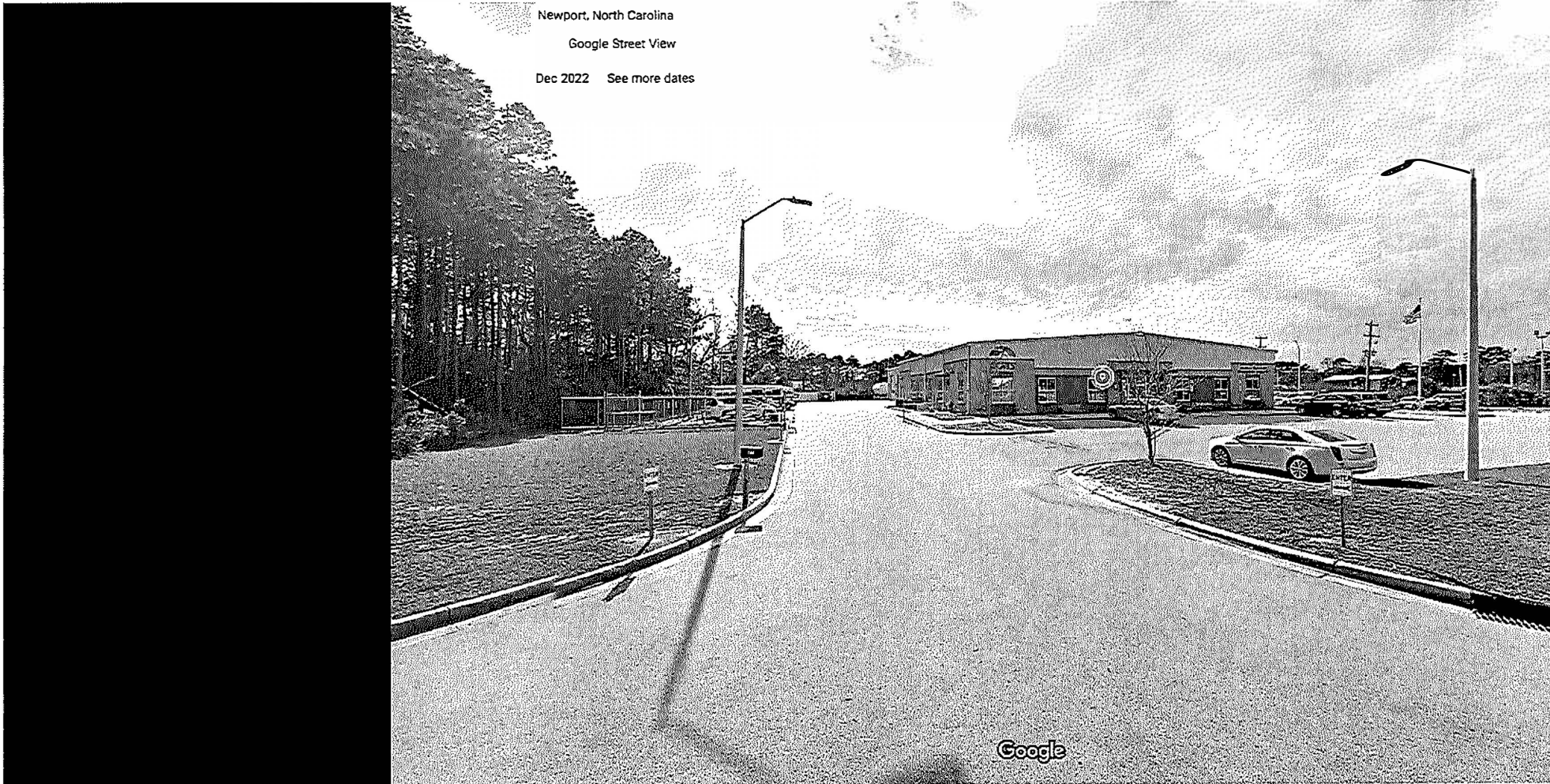


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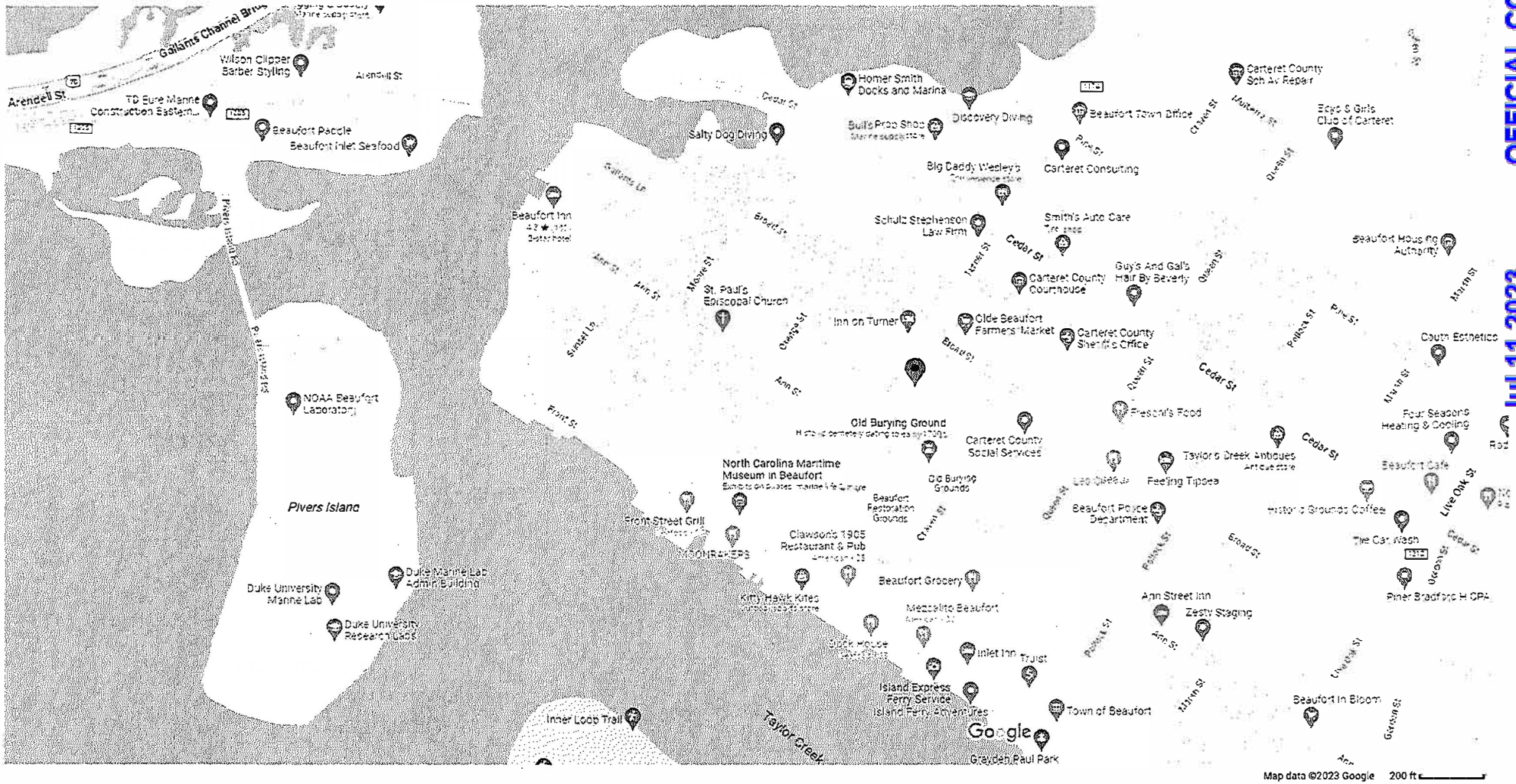
5231 Business Dr

All

Street View & 360°

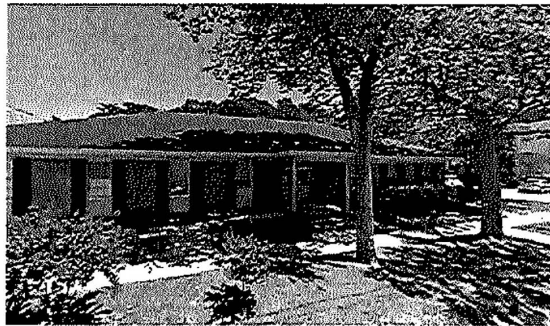
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Google Maps 211 Turner St

Beaufort, North Carolina
Google Street View
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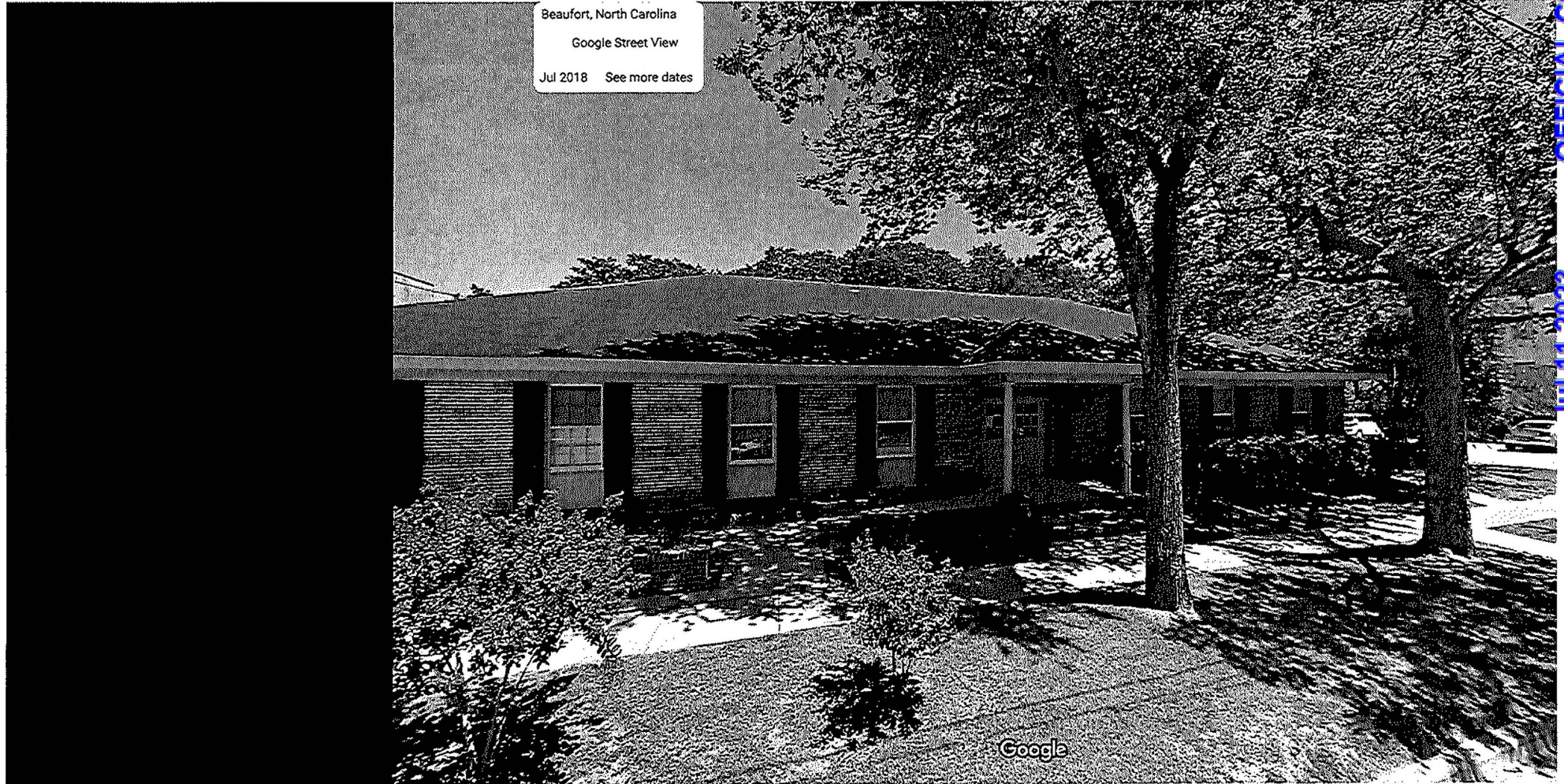


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← 210 Turner St

All

Street View & 360°

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