

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. W-218, SUB 497

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Application by Aqua North Carolina,)
Inc., 202 MacKenan Court, Cary, North)
Carolina 27511 for Authority to Adjust)
And Increase Rates for Water and)
Sewer Utility Service for all Areas)
in North Carolina)
	ORDER ALLOWING
	COMMENTS

BY THE PRESIDING COMMISSIONER: On December 18, 2018, in Docket No. W-218, Sub 497, the Commission issued an Order Approving Partial Settlement Agreement and Stipulation, Granting Partial Rate Increase, and Requiring Customer Notice.

Ordering Paragraph No. 20 of the Commission's December 18, 2018 Order, at page 185, provides as follows:

20. That Aqua NC shall work with the Public Staff to develop a policy and procedure for providing customers a bill credit when Aqua NC recommends that a customer flush his/her individual line to address a water quality issue. Within 90 days from the issuance of this Order, Aqua NC and the Public Staff shall submit to the Commission for approval their proposed policy and procedure for determining to whom, how and when bill credits will be given as well as how much the flushing bill credit will be.

On June 14, 2019, pursuant to the extension of time granted by the Commission, Aqua North Carolina, Inc. (Aqua NC or Company), filed in the above-captioned docket the affidavit of Joseph R. Pearce, Jr., Director of Operations for Aqua NC, in compliance with Ordering Paragraph No. 20, and requested Commission approval of a policy and procedure jointly proposed by Aqua NC and the Public Staff – North Carolina Utilities Commission (Public Staff) to determine and apply a bill credit to customers when flushing is prescribed and requested by Aqua NC to address a water quality issue.

Further, Ordering Paragraph No. 18 of the Commission's December 18, 2018 Order, at page 185, provides as follows:

18. That Aqua NC shall work with the Public Staff to develop an appropriate robust general flushing plan for each of its North Carolina systems affected by iron and manganese (or identified as a Group 1 site in the Three-Year

WSIC/SSIC Plan Update dated April 20, 2018 (or the most recent version thereof)) and submit the plans for filing with the Commission within 180 days of the issuance of this Order.

On June 17, 2019, Aqua NC filed the affidavit of Joseph R. Pearce, Jr., and provided the Company's flushing plan in compliance with Ordering Paragraph No. 18. Affiant Pearce stated that Aqua NC representatives met with the Public Staff on June 3, 2019, to discuss the Company's plan. He noted that the Public Staff reviewed the flushing plan and authorized Aqua NC to state that the Public Staff agrees with and supports the plan. Further, Aqua NC requested that the Commission find that the Company's flushing plan complies with the requirements of Ordering Paragraph No. 18. Aqua NC also requested that the Commission approve the flushing plan, although Ordering Paragraph No. 18 does not specifically require such approval.

Based on the foregoing and the entire record in this proceeding, the Presiding Commissioner finds good cause to allow comments from intervenors regarding Aqua NC's response to Ordering Paragraph No. 20, the flushing bill credit policy jointly proposed by Aqua NC and the Public Staff. Further, the Commission finds that Aqua NC's flushing plan, which was agreed to by the Public Staff, is in compliance with the requirements of Ordering Paragraph No. 18 and should be accepted for filing.

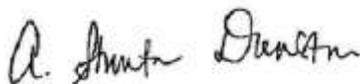
IT IS, THEREFORE, ORDERED as follows:

1. That on or before Wednesday, July 3, 2019, interested parties may file comments regarding Aqua NC's response to Ordering Paragraph No. 20 of the Commission's December 18, 2018 Order, as noted herein.
2. That on or before Friday, July 12, 2019, Aqua NC may file reply comments.
3. That the flushing plan agreed to by the Public Staff and submitted by Aqua NC on June 17, 2019, is accepted for filing in compliance with Ordering Paragraph No. 18 of the Commission's December 18, 2018 Order.

ISSUED BY ORDER OF THE COMMISSION.

This the 21st day of June, 2019.

NORTH CAROLINA UTILITIES COMMISSION



A. Shonta Dunston, Deputy Clerk