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September 6, 2019

VIA ELECTRONIC FILING

Chief Clerk's Office
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

**RE: Duke Energy Progress, LLC's Response to Consumer Statement of
Position from Gloria Shen
Docket Nos. E-2, Sub 834, E-7, Sub 1115**

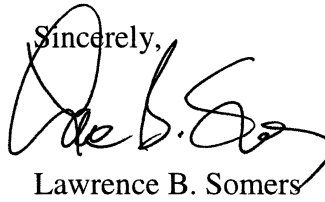
Dear Chief Clerk:

I write on behalf of Duke Energy Progress, LLC ("DEP") to inform the Commission of DEP's response to the June 3, 2019 consumer statement of position filed by DEP customer Gloria Shen in the referenced dockets. In her filing, Ms. Shen alleged that her AMI opt-out meter was transmitting radiofrequency (RF) emissions. In response, DEP initially contacted Ms. Shen on June 5, 2019, visited her at her home on June 7, 2019, and has completed a thorough investigation into her concerns.

DEP's investigation confirmed that there was no radio or antennae in the opt-out meter at Ms. Shen's home and it was not emitting, and cannot emit, RF. At Ms. Shen's request, on June 7, 2019, DEP temporarily replaced the opt-out meter at Ms. Shen's home with a digital AMR meter, as had been present prior to the installation of the opt-out meter. The AMR meter has a 900 mhz radio in it and does emit RF. Based upon DEP's investigation, any RF emissions previously detected by Ms. Shen came from sources other than DEP's opt-out meter.

DEP has met with and discussed its findings extensively with Ms. Shen over the past few months and, based upon those discussions and her agreement, DEP reinstalled an opt-out meter at Ms. Shen's home on September 5, 2019. Accordingly, DEP believes that it has resolved her concerns about the opt-out meters.

Thank you for your attention to this matter. If you have any questions, please let me know.

Sincerely,

Lawrence B. Somers

cc: Parties of Record

CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Progress, LLC's Response to Consumer Statement of Position from Gloria Shen, in Docket Nos. E-2, Sub 834 and E-7, Sub 1115, has been served by electronic mail, hand delivery or by depositing a copy in the United States mail, postage prepaid to the following parties for record:

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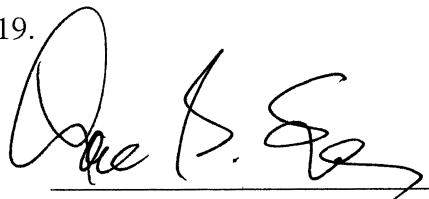
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This the 6th day of September, 2019.



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