

April 28, 2022

**Via Electronic Filing**

Ms. A. Shonta Dunston, Chief Clerk  
North Carolina Utilities Commission  
Dobbs Building  
430 North Salisbury Street  
Raleigh, North Carolina 27603

Re: *Dominion Energy North Carolina Late-Filed Exhibits*  
*Docket Nos. E-100, Sub 173 and M-100, Sub 163*

Dear Ms. Dunston:

Enclosed for filing in the above-referenced proceedings on behalf of Virginia Electric and Power Company, d/b/a Dominion Energy North Carolina ("DENC") are its Late-Filed Exhibit 1 which consists of draft templates that are used for customer communications within the load curtailment plan, one is used for Voluntary Load Reduction (public appeal) and the second is used for a Load Shedding event.

Confidential Late-Filed Exhibit 2 which is a map that all North Carolina circuits that are in the load shed program will be filed under separate cover.

Confidential Late-Filed Exhibit 2 contains confidential and proprietary trade secret information. This information is exempt from public disclosure under N.C.G.S. § 132-1.2, and DENC is filing Confidential Late-Filed Exhibit 2 contemporaneously as confidential and under seal. DENC will make this information available to other interested parties pursuant to an appropriate nondisclosure agreement.

Please do not hesitate to contact me should you have any questions. Thank you for your assistance with this matter.

Very truly yours,

/s/Mary Lynne Grigg

MLG:kjg

Enclosures



DATE

**DRAFT**

## Dominion Energy Initiating Rolling Power Outages to Preserve Grid Stability

- Regional transmission organization PJM has issued emergency voltage reduction requirement
- Dominion Energy has initiated rolling outages to ensure grid stability at PJM's direction
- A highly trained team is coordinating with grid operators

RICHMOND, Va.— Dominion Energy is initiating load shedding procedures that will result in rolling power outages at the direction of regional transmission organization PJM. PJM operators notified the company of the emergency voltage reduction requirement at **TIME because of [extreme hot/cold weather; and/or other reason]**.

Outages will occur **in fifteen-minute increments** on a rolling basis so that interruption to customers is minimized as much as possible. At this time, outages are expected to impact Dominion Energy customers in **[insert area/region or all of DEV service area]**.

While Dominion Energy invests heavily to ensure grid reliability, recent extreme temperatures have led to an increase in customer demand within and beyond Dominion Energy's service area. The rolling outages are intended to reduce the overall demand for electricity and keep it balanced with the available supply.

Earlier this week, PJM issued a **[cold/hot weather/other]** alert to prepare personnel and facilities for **[expected extreme weather conditions/other]**. Load shedding is the emergency procedure of last resort. It is a controlled interruption of customers, which operators turn to after exhausting all other options for maintaining stability.

Experienced grid operators and other highly trained emergency responders are working together to ensure the reliability of the electric grid. Dominion Energy is working closely with the appropriate federal, state and local officials to manage this incident.

Customers are encouraged to voluntarily conserve energy at their homes, businesses and facilities by turning off or reducing lighting, adjusting thermostat settings (**to a higher temperature (if hot weather); to a cooler temperature (if cold weather)**) to reduce run time, and unplugging or avoiding using appliances or machinery to reduce load and prevent further service interruptions. Visit our website for [more energy-saving tips](#).

### About Dominion Energy

About [7 million customers in 13 states](#) energize their homes and businesses with electricity or natural gas from Dominion Energy (NYSE: [D](#)), headquartered in Richmond, Va. The company is [committed to sustainable, reliable, affordable and safe energy](#) and to achieving net zero carbon dioxide and methane emissions from its power generation and gas infrastructure operations by 2050. Please visit [DominionEnergy.com](#) to learn more.

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Dominion Energy

## NEWS RELEASE

DATE

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### **Dominion Energy Encourages Customers to Conserve Energy During Upcoming **Heat Wave/Cold Spell****

RICHMOND, Va.— With extreme (**hot/cold**) weather in the forecast, Dominion Energy Virginia is encouraging customers to take steps to conserve energy over the coming days. Over the coming days, extreme weather is expected to impact Dominion Energy's service area. Conserving energy will help customers manage their bills and reduce load to prevent service interruptions.

Customers are encouraged to voluntarily reduce load at their homes, businesses and facilities by turning off or reducing lighting, adjusting thermostat settings (**to a higher temperature (if hot weather); to a cooler temperature (if cold weather)**) to reduce run time, and unplugging or avoiding using appliances or machinery.

"Providing reliable service to our customers is our top priority, and Dominion Energy works throughout the year to inspect, maintain, and upgrade its electrical system to ensure we can meet customers' needs," said Charlene Whitfield, senior vice president of Power Delivery for Dominion Energy. "Even as the temperature **climbs/drops**, we expect to have adequate generation to meet the anticipated demand for electricity and continue providing reliable service to customers, but it is always a good idea to conserve energy when we can. We are working closely with regional transmission organization PJM to ensure reliability, and a reduction in customer load is a precaution that will help balance energy supply and demand."

**(Insert either hot or cold tips below)**

Here are a few additional ways to lower your energy use and save money when temperatures are so high:

- **Adjust your thermostat.** It's the number one way to conserve energy in the summer. You can save up to 3 percent on cooling costs for each degree you turn up your thermostat. Try **the EPA's recommended 78 degrees in the summer, especially when away from home.**
- **Close your blinds.** Sunlight shining through windows can account for up to 40 percent of unwanted heat gain and can force the air conditioner to work two to three times harder.
- **Consider doing dishes or laundry later in the evening.** That will reduce the heat and humidity that are added to your home.
- **Use fans only when you're in the room.** Ceiling fans don't cool spaces, but cool people by creating a wind chill effect.
- Visit our website for [more energy-saving tips.](#)

Here are a few additional ways to lower your energy use and save money when temperatures are so low:

- **Lower your thermostat to 68 degrees in the winter.** Also consider installing a smart thermostat; Thermwise® offers rebates for qualifying models. Learn more about your thermostat by visiting the U.S. Department of Energy web site.
- **Weather-strip doors, windows and attic entryways.** Inspect windows and doors for air leaks. If you can see daylight around a door or window frame, then the door or window needs to be sealed with caulking or weather-stripping. Insulate attic entryways.
- **Keep air ducts clear from obstructions.** Move furniture, drapes and anything else blocking air ducts and cold-air returns. Blocked vents reduce air flow and stress your furnace.
- **Lower water heater to 120-125 degrees.** Many water heaters are automatically set at 140 degrees. Lowering the temperature on your water heater to between 120 and 125 degrees will reduce the amount of fuel needed to heat the water.
- Visit our website for [more energy-saving tips](#).

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## CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Late-Filed Exhibit 1 as filed in Docket Nos. E-100, Sub 173 and M-100, Sub 163, was served via electronic delivery or mailed, first-class, postage prepaid, upon all parties of record.

This, the 28<sup>th</sup> day of April, 2022.

/s/Mary Lynne Grigg

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*Attorney for Virginia Electric and Power  
Company, d/b/a Dominion Energy North  
Carolina*

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